



Metropolitan Area EMS Authority (MAEMSA)

dba MedStar Mobile Healthcare

Board of Directors

November 20, 2024

**METROPOLITAN AREA EMS AUTHORITY
DBA MEDSTAR MOBILE HEALTHCARE
NOTICE OF MEETING**

Date and Time: November 20, 2024, at 1:00 p.m.

Location: MedStar Board Room, 2900 Alta Mere Drive, Fort Worth, TX 76116

The public may observe the meeting in person, at <https://meetings.ringcentral.com/j/1456617520> or by phone at (469) 445-0100 (Meeting ID: 145 661 7520).

AGENDA

- | | |
|-----------------------------------|-------------------|
| I. CALL TO ORDER | Councilman Flores |
| II. INTRODUCTION OF GUESTS | Councilman Flores |
| III. CITIZEN PRESENTATIONS | Councilman Flores |

Members of the public may address the Board on any posted agenda item and any other matter related to Authority business. All speakers are required to register prior to a meeting using the link on the Authority's website, (see, <http://www.medstar911.org/board-of-directors/> where more details can be found, including information on time limitations). The deadline for registering is 4:30 p.m. November 19, 2024. No person shall be permitted to speak on an agenda item or address the Board during Citizen Presentations unless they have timely registered and have been recognized by the Chair.

- | | |
|---------------------------|-------------------|
| IV. CONSENT AGENDA | Councilman Flores |
|---------------------------|-------------------|

Items on the consent agenda are of a routine nature. To expedite the flow of business, these items may be acted upon as a group. Any board member may request an item be removed from the consent agenda and considered separately. The consent agenda consists of the following:

- | | | |
|----------------|---|-----------------------------|
| BC-1628 | Approval of Board Minutes for October 23, 2024 | Councilman Flores
Page 1 |
| BC-1629 | Approval of Check Register for October 23, 2024 | Councilman Flores
Page 6 |

V. MONTHLY REPORTS

- | | | |
|-----------|---------------------------------------|--|
| A. | Chief Executive Report | Frank Gresh |
| B. | Office of the Medical Director Report | Dr. Jeff Jarvis
Dwayne Howerton |
| C. | Chief Financial Officer Report | Odelle Carrette |
| D. | Human Resources Report | Leila Peebles |
| E. | FRAB Report | Fire Chief Jim Davis
Fire Chief Doug Spears |
| F. | Operations Report | Shaun Curtis
Frank Gresh |
| G. | Compliance Officer Report | Frank Gresh |
| H. | EPAB | Dr. Brad Commons |

VI. NEW BUSINESS

- | | | |
|----------------|---|--|
| IR-242 | EMS Transition Update | Frank Gresh
Mark McDaniel
Valerie Washington |
| BC-1630 | Approval of the use of additional MAEMSA Cash Reserves for transition related items | Frank Gresh |

VII. OTHER DISCUSSIONS

None

VIII. CLOSED SESSION

The Board of Directors may conduct a closed meeting in order to discuss matters permitted by any of the following sections of Chapter 551 of the Texas Government Code, including but not limited to any item on this agenda:

1. Section 551.071: To seek the advice of its attorney(s) concerning pending or contemplated litigation or a settlement offer, or on any matter in which the duty of the attorney to the Board and the Authority to maintain confidentiality under the Rules of Professional Conduct of the State Bar of Texas clearly conflicts with the Open Meetings Act, including without limitation, consultation regarding legal issues related to matters on this Agenda and consultation with Ritu Cooper, Hall, Killian, Heath & Lyman, P.C., relating to compliance matters;

The Board may return to the open meeting after the closed session and may take action on any agenda item deliberated in the closed section.

IX. ADJOURNMENT

MAEMSA
Board Communication

Date: 11/20/2024	Reference # : BC-1622	Title: Approval of Board of Directors Minutes
<p><u>Recommendation:</u></p> <p>It is recommended that the MAEMSA Board of Directors approve the board minutes for October.</p> <p><u>Discussion:</u></p> <p>N/A</p> <p><u>Financing:</u></p> <p>N/A</p>		
Submitted by: <u>Frank Gresh</u>	Board Action: _____ Approved _____ Denied _____ Continued	

MAEMSA
Board Communication

Date: 11/20/2024	Reference # : BC-1623	Title: Approval of Board of Check Register
<p><u>Recommendation:</u></p> <p>It is recommended that the MAEMSA Board of Directors approve the board minutes for October.</p> <p><u>Discussion:</u></p> <p>N/A</p> <p><u>Financing:</u></p> <p>N/A</p>		
Submitted by: <u>Frank Gresh</u>	Board Action: _____ Approved _____ Denied _____ Continued	

AP Check Details Over 5000
For Checks Between 10/1/2024 and 10/31/2024



Check Number	CK Date	Vendor Name	Check Amount	Description
117806	10/3/2024	Arnall Golden Gregory LLP	39,575.26	VA Regulatory Litigation
117814	10/3/2024	EMS Management & Consultants, Inc	14,476.76	Collection Services
117820	10/3/2024	ImageTrend	10,380.91	ImageTrend-Ann Fee FTP Auto Expt
117826	10/3/2024	Medic Built LLC	309,090.09	Remount 23/24 FY
117828	10/3/2024	Medserv Management Services LLC	12,000.00	Transitional Management Services
117838	10/3/2024	Paranet Solutions	7,656.25	Medstar Network Segmentation Project
117854	10/3/2024	Zoll Medical Corporation	6,282.96	Various Medical Supplies
117856	10/10/2024	Airgas USA, LLC	8,536.50	O2 Cylinders and Rentals
117857	10/10/2024	Amazon Marketplace	6,134.04	Keyboard and Mouse Combo/LED Lighted Magnifier Work Lamp/2020 IPAD Pro/Business Prime Membership/LG Monitor Power Supply/Desk Speakers/Items for Hope Week/ZAGG case and wireless keyboard
117860	10/10/2024	Bound Tree Medical LLC	40,707.44	Various Medical Supplies
117863	10/10/2024	Collection Management Company	6,329.55	Collection Services
117866	10/10/2024	CyrusONE	8,628.16	Colocation/Bandwidth
117869	10/10/2024	EfurnitureMax	8,475.70	Dispatch Chairs
117878	10/10/2024	ImageTrend	22,697.00	Monthly Fee - Elite EMS SaaS
117883	10/10/2024	Logis Solutions	30,066.41	HERE License/IDS and Modules Maintenance
117886	10/10/2024	Maintenance of Ft Worth, Inc.	6,327.28	Janitorial Services and Supplies
117887	10/10/2024	Masimo Americas, Inc	10,773.06	Various Medical Supplies
117889	10/10/2024	Medic Built LLC	14,257.52	Various Parts and Supplement to Remount
117890	10/10/2024	Medical Priority Consultants	23,600.00	License/Maintenance
117891	10/10/2024	Medline Industries, Inc.	21,099.42	Various Medical Supplies
117897	10/10/2024	NCTTRAC	8,871.48	NCTTRAC - Membership Renewal
117901	10/10/2024	Paranet Solutions	39,629.56	IT Monthly Charges
117905	10/10/2024	Reliable Dental Supply and Service	10,666.28	Various Medical Supplies
117906	10/10/2024	ReNew Biomedical Services, LLC	9,956.25	Renew - Sapphire Pump PM
117913	10/10/2024	Stryker	7,941.02	Stair Chair for 78
117916	10/10/2024	Taylor Olson Adkins Sralla & Elam LLP	12,747.51	Legal Services
117919	10/10/2024	The EMS Training School	8,000.00	Paramedic Tuition - J Romero
117926	10/10/2024	XL Parts	11,719.70	Various Parts
117927	10/10/2024	Zoll Medical Corporation	6,233.82	Various Medical Supplies
117935	10/17/2024	EMS Management & Consultants, Inc	6,212.59	Collection Services
117939	10/17/2024	Randles Electric Service Co Inc	7,306.00	Exterior light repair
117951	10/17/2024	Bound Tree Medical LLC	16,565.66	Various Medical Supplies
117962	10/17/2024	Reliable Dental Supply and Service	7,959.86	Various Medical Supplies

AP Check Details Over 5000
For Checks Between 10/1/2024 and 10/31/2024



Check Number	CK Date	Vendor Name	Check Amount	Description
117969	10/17/2024	The EMS Training School	15,767.13	Paramedic Tuition - Z Jeniks/M Nathan
117973	10/24/2024	Amazon Marketplace	6,929.75	Hope Week Items/IPAD cases/Hard drive/Sierra Wireless Air Link
117978	10/24/2024	Bound Tree Medical LLC	8,614.47	Various Medical Supplies
117981	10/24/2024	CornerStone Staffing	11,309.00	Temps - Admin Asst/HR Coordinator/Senior Accountant
117987	10/24/2024	Fifth Asset Inc	8,000.00	DebtBook-Tier 2 Lease/SBITA Mg
117988	10/24/2024	FirstWatch Solutions Inc	18,088.81	FirstWatch-Annual Maint
117990	10/24/2024	Fort Worth Heat & Air	9,117.50	Quarterly HVAC maintenance
117995	10/24/2024	Mansfield Service Partners South, LLC	6,452.05	Bulk DEF
117998	10/24/2024	Medline Industries, Inc.	11,767.12	Various Medical Supplies
118012	10/24/2024	T & W Tire	6,312.40	Tires
118015	10/24/2024	The State of Texas	6,373.52	Microsoft Subscription
118018	10/24/2024	XL Parts	6,377.39	Various Parts
118019	10/24/2024	Zoll Medical Corporation	14,250.36	Various Medical Supplies
118065	10/31/2024	Frank Gresh	5,710.12	Reimbursement for Monthly Living Expenses
118070	10/31/2024	Tarrant County College	6,952.00	Paramedic Tuition - (6) Students
118072	10/31/2024	TML Intergovernmental Risk Pool	136,859.02	Liability Deductible-Sept24/Contribution Oct24
2896313	10/2/2024	Direct Energy Business	9,861.36	Electric Services
2918778	10/31/2024	Direct Energy Business	8,992.83	Electric Services
5598936	10/1/2024	Frost	39,363.52	Frost Loan #39001
5612417	10/3/2024	UMR Benefits	109,502.10	Health Insurance Premium - Oct
5632636	10/8/2024	MetLife - Group Benefits	47,130.45	Dental/Vision/STD/Basic Life/Supple Life
5660631	10/15/2024	WEX Bank	132,360.93	Fuel
5739940	10/31/2024	UT Southwestern Medical Center	16,224.00	Contract Services - B Miller
5740456	10/31/2024	Integrative Emergency Service Physician	15,600.00	Contract Services - A Cornelius
10012401	10/1/2024	Frost	61,053.88	Frost Loan #30001
10022402	10/2/2024	Frost	38,540.62	Frost Loan #4563-001
10152401	10/15/2024	JP Morgan Chase Bank, N.A.	14,239.49	MasterCard
19133088	10/2/2024	AT&T	16,799.55	Cell Phone/Aircards
19154727	10/30/2024	AT&T	17,417.76	Cell Phones/Aircards

Use Of MedStar Cash Reserves For Transition-Related Activities

Updated 11/19/2024

MedStar Cash Reserve & Requirements

- Balance as of October 31 - \$ 31,958,137
- Contemplated Spend Overall (present – 9/2026) - \$19,430,168
- MAEMSA Interlocal requires a “prudent operating reserve” ...” which shall be at least three months of operating capital”
 - Based on FY24 average 3 months = \$17,153,560
 - MOUA, when signed by all cities, dissolves the ILA and this requirement

MedStar Cash Reserve & Requirements

- Balance as of October 31 - \$ 31,958,137
- Contemplated Spend Overall (present – 9/2026) - \$19,430,168
- City of Fort Worth Reserve Fund Policy – 16.67% of operating expense
 - Based on FY25 (16.67% of FY25 expense budget) - \$12,113,030

Spend in CY2024

Item	Estimated Cost	Estimated Timing for Expenditure (or commitment to expend the funds)	Description/Comments
Nine (9) New Ambulances	\$4,500,000	October/November 2024	We will be working with multiple vendors to acquire these 9 vehicles. We hope to be able to find a vendor or vendors with vehicles on the ground and available immediately.
Motorola Portable Radios	\$1,200,000	October/November 2024	This is to replace end of life and radios other than Motorola that have been acquired over time. There is likely a lead time on these, so getting the order placed quickly is key. Payment will not be required until after the radios are delivered.
Mobile Data Computers	\$1,000,000	October/November 2024	We will need to get these items ordered as soon as possible to begin the process of installing them in the ambulances. These will all need to be in place(i.e. installed in ambulances) prior to the CAD conversion
Various station/building repairs	\$325,000	As needed between now and June 30, 2025	
18 Ambulance Remounts	\$1,470,626	Monthly through June 2025	This will be roughly \$160,000 a month through June 2025
Various CAD transition costs	\$360,000	November/December 2024	Other than MDCs
Motorola Mobile Radios	\$650,000	October/November 2024	Current mobile radios are a mix of Kenwood and older Motorola radios. This will replace 105 mobile radios. There is likely a lead time on these, so getting the order placed quickly is key. Payment will not be required until after the radios are delivered.

New Ambulance Purchases

Dealer	Stock #	Vin #	Year	Chassis	Make	Model	Drive	Fuel	Box	Month Available	Unit Price	Equipment Cost
SouthWest		1FDUF4HT4RDA08710	2024		Ford	F450	4X4	Diesel	Horton	End November	\$ 291,279.47	\$ 139,513.17
SouthWest	23-171-070	1FDUF5HT4RDA16604	2024		Ford	F550	4X4	Diesel	Medix	November	\$ 338,332.04	\$ 139,513.17
SouthWest	23-M1338	1FDUF4HT7RDA20060	2024		Ford	F450	4X4	Diesel	Medix	Early December	\$ 300,135.24	\$ 139,513.17
SouthWest	23-M1339	1FDUF4HT7RDA22780	2024		Ford	F450	4X4	Diesel	Medix	Mid December	\$ 300,135.24	\$ 139,513.17
Siddons	10370		2024		Ford	F550	4X4	Diesel	Braun Liberty	November	\$ 390,908.00	\$ 139,513.17
Siddons	117549		2024		Ford	F450	4X4	Diesel	Demers MXP153	November	\$ 326,100.00	\$ 139,513.17
Servs	21557	1FDUF5HT9RDA20082	2024		Ford	F550	4X4	Diesel	Horton 603	November	\$ 343,292.00	\$ 139,513.17
Servs	21900	1FDUF5HT8PDA12195	2024		Ford	F550	4X4	Diesel	Horton	November	\$ 408,626.00	\$ 139,513.17
Servs	24OF28386XA	TBD	2024		Ford	F550	4X4	Diesel	AEV	End November	\$ 332,360.00	\$ 139,513.17
										Total	\$ 3,031,167.99	\$ 1,255,618.53
											Grand Total	\$ 4,286,786.52

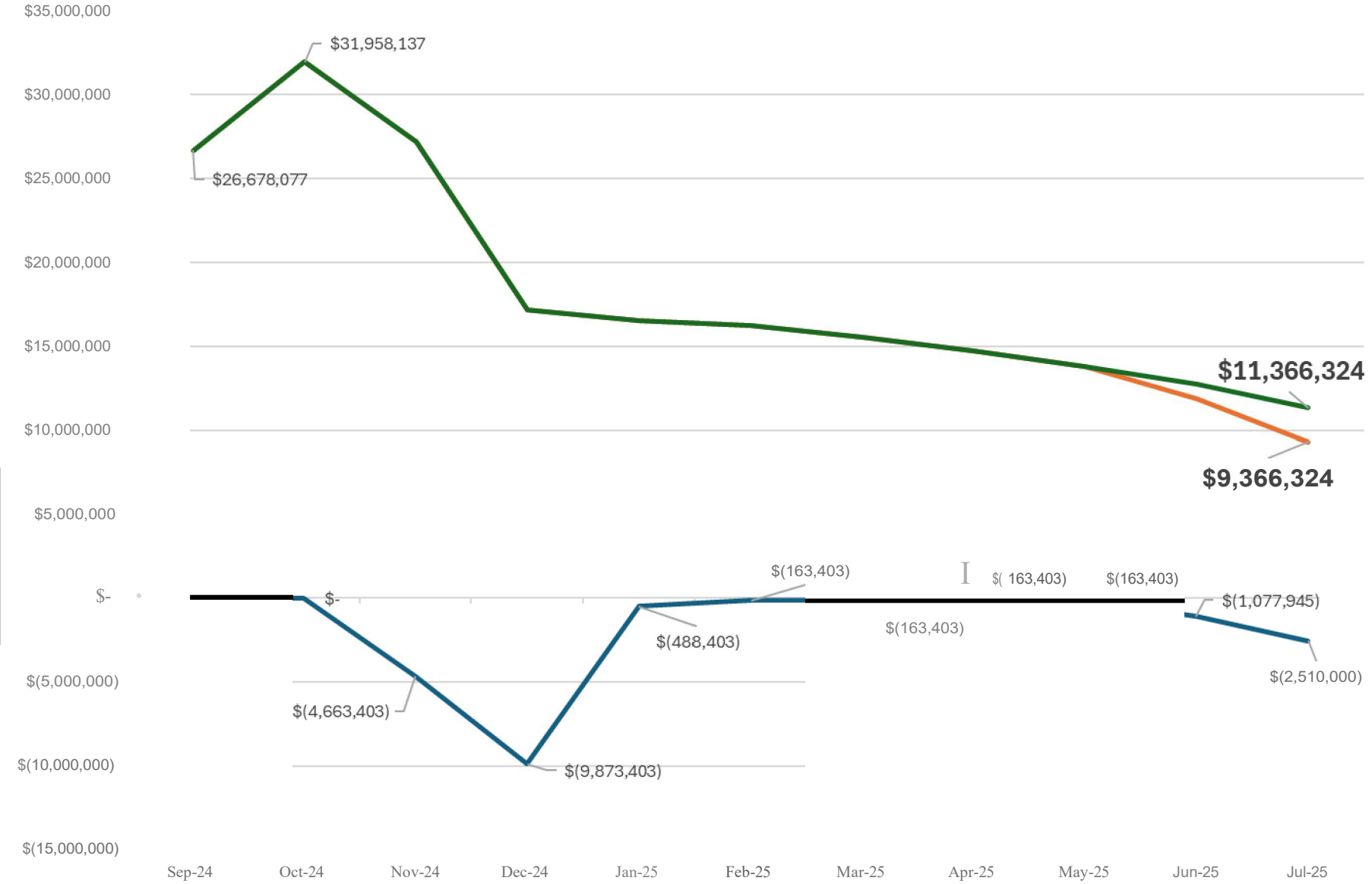
Spend In CY2024 and CY2025 Prior To July 1

Item	Estimated Cost	Estimated Timing for Expenditure (or commitment to expend the funds)	Description/Comments
Lease Vehicle Buyout	\$200,000	December-2024	The cost depends on timing. There isn't a pressing need to do this other than to have it done before the scheduled transition. Each month we wait, the total cost will be less. Recommending sometime after the first of the year to complete this.
North Deployment Center Note Buyout	\$3,800,000	December-2024	The cost depends on timing. There isn't a pressing need to do this other than to have it done before the scheduled transition. Each month we wait, the total cost will be less. Recommending sometime after the first of the year to complete this.
Alta Mere Building Note Buyout	\$2,500,000	December-2024	The cost depends on timing. There isn't a pressing need to do this other than to have it done before the scheduled transition. Each month we wait, the total cost will be less. Recommending sometime after the first of the year to complete this.
PTO buyout	\$914,542	April - June 2025	Some of this may be paid directly to the city in order to seed the transitioned employees time off bank. Any amounts over that will be paid via our normal payroll practices.

Spend In CY2025 After July 1, 2025

Item	Estimated Cost	Estimated Timing for Expenditure (or commitment to expend the funds)	Description/Comments
Trailing Accounts Payable	\$500,000	After July 1, 2025	These will be MedStar expenses that occur prior to the final transition but the invoice is received agter July 1, 2025
Final payroll	\$1,500,000	After July 1, 2025	
Self-Insured Medical Claims Payout	\$510,000	July 1, 2025 - September 30, 2026	This number is based on claims history for claims occurring during the final months of employees being covered by the self-insured health insurance.

MAEMSA Cash Balance Over Time



-Projected Cash Spend -Cash Balance -Cash Balance (No Payroll, AP, PTO)

Tab A – Chief Executive Officer

Tab B –Office of the Medical Director



Improving Systems and Educating Clinicians to Enhance Patient Outcomes

System Initiatives

- Prehospital Blood Transfusion
 - Implementation project introducing a prehospital whole blood program within the EMS system.
- Chain of Survival
 - Improvement project to enhance survival of patients in cardiac arrest.
- Operation Safe Intubation
 - Evaluating data to further effectiveness of advanced airway protocol.
- STEMI
 - Improvement project to capture a 12-lead EKG within 10 minutes of patient contact to enhance early identification of individuals having a heart attack.
 - Released training video to improve 12-lead acquisition.

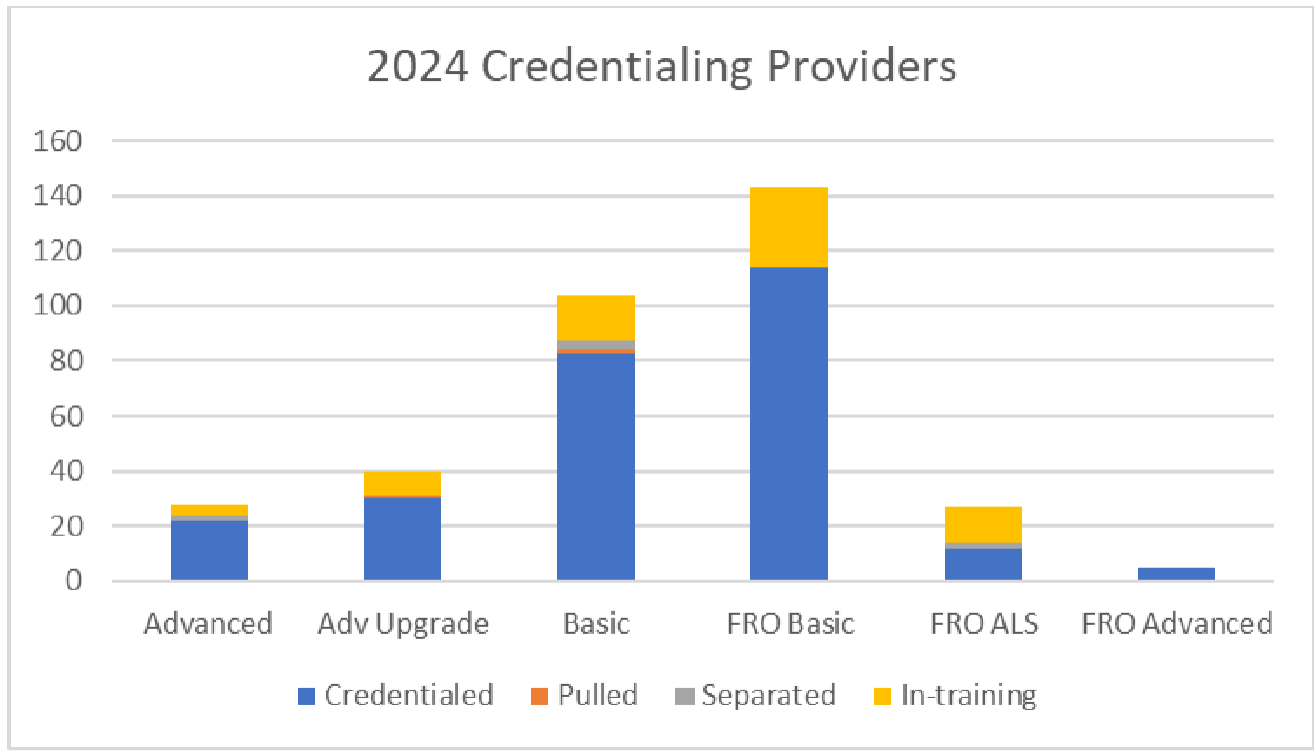
Education and Training

- OMD 24Q4CE – December
 - Protocol Updates
- Card Courses Offered

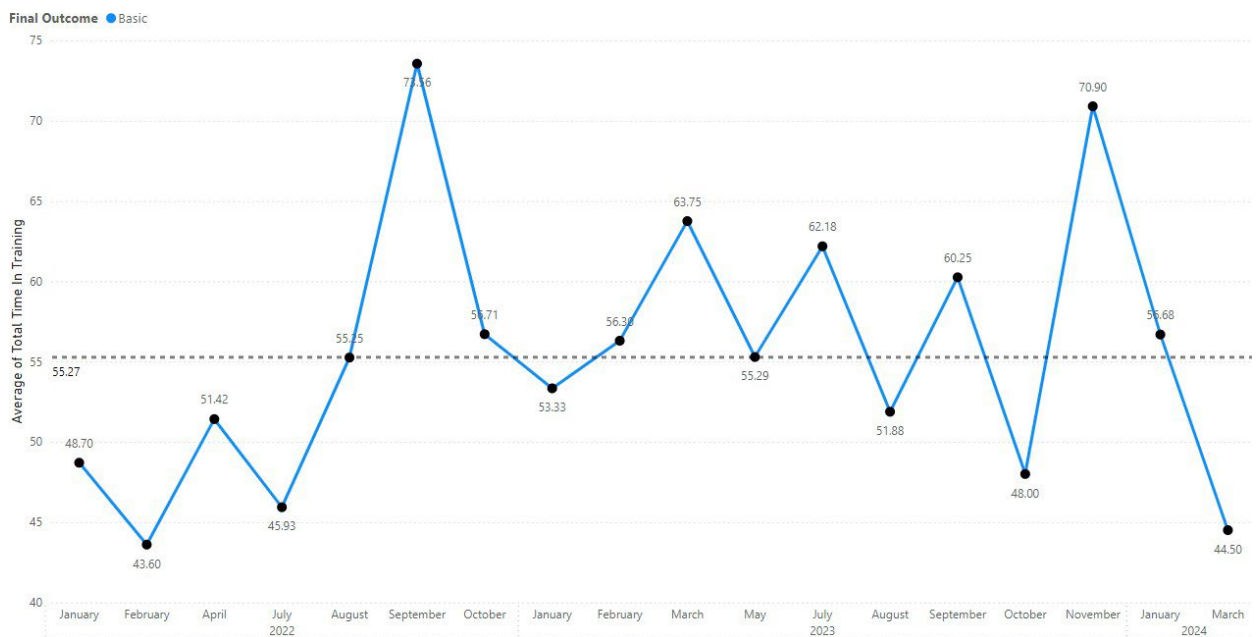
Course Attendance	BCLS	ACLS	Pedi	AMLS	PHTLS	Additional Course Challenges
MedStar	68	78	63	13	14	43
FRO	5			1		
External	4		1	4	6	

The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.

Credentialing



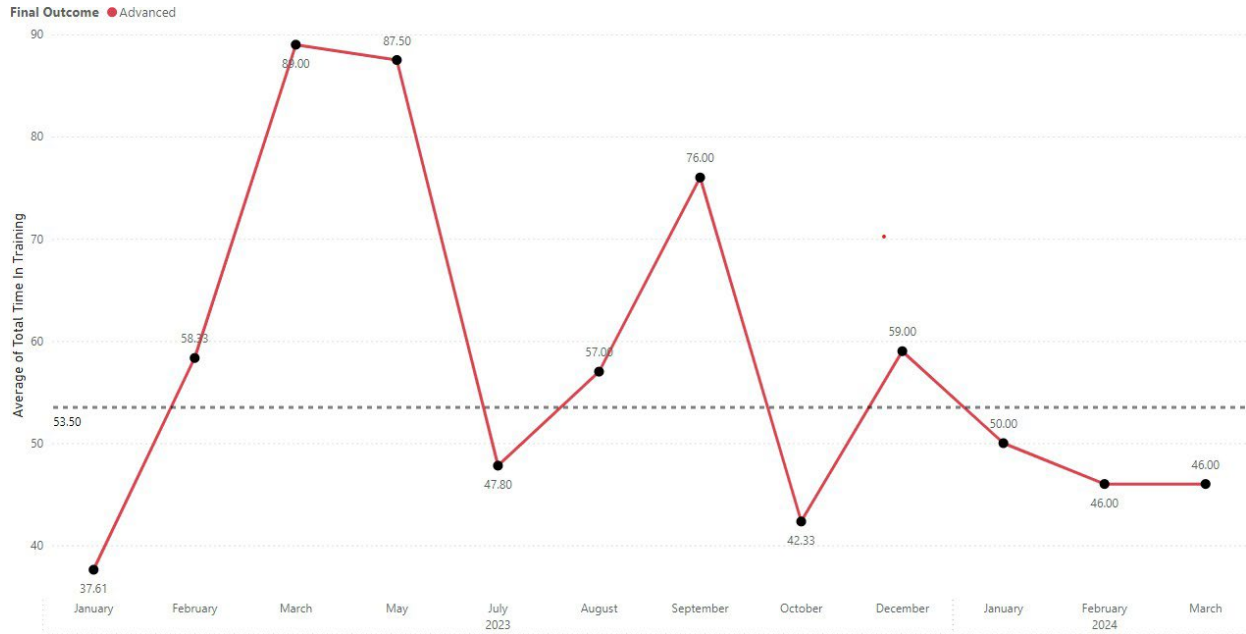
- Basic Credentialing Time



The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.

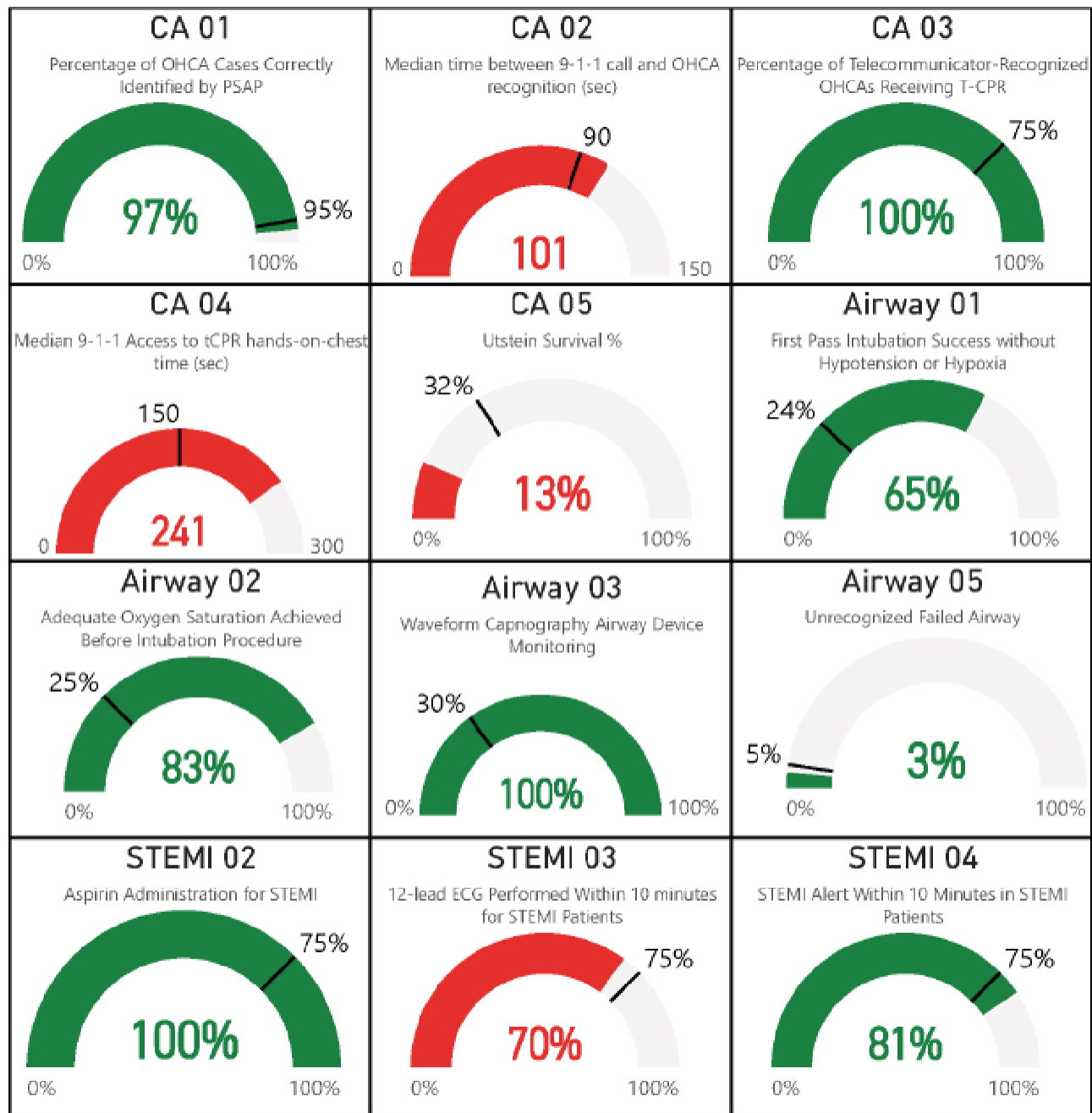


- Advanced Credentialing Time

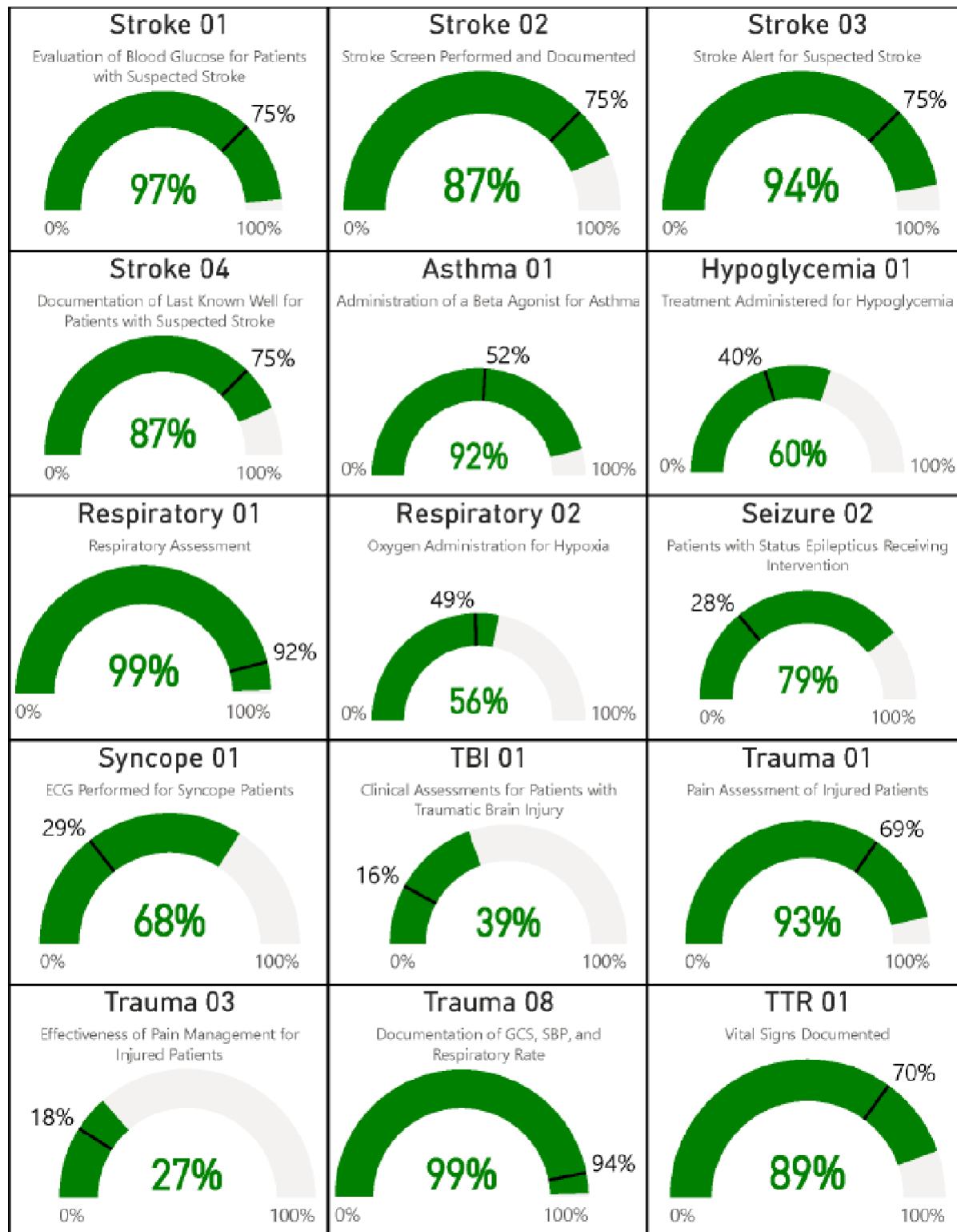


The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.

Quality & System Performance



The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.



The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.

CA 01: Percentage of OHCA Cases Correctly Identified by PSAP that were Recognizable

MAEMSA System Performance

August 2024

97%

AHA Goal

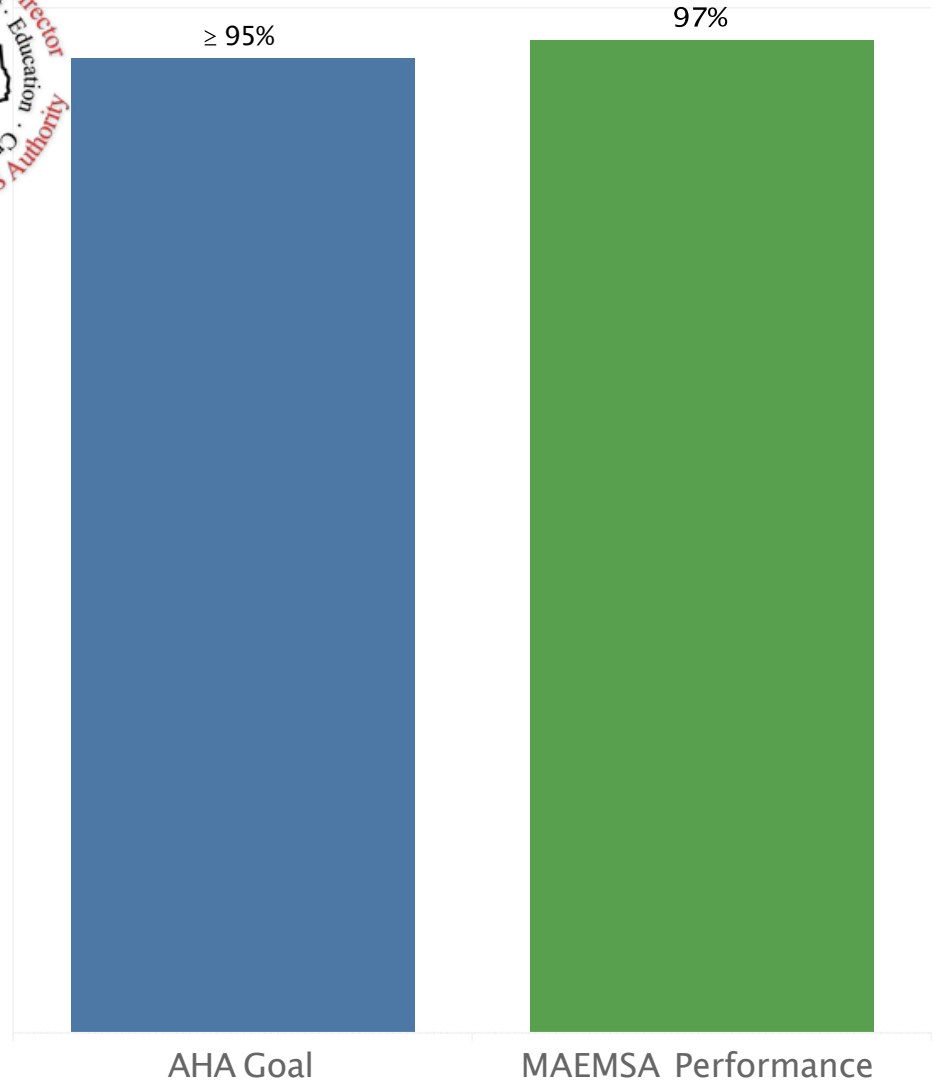
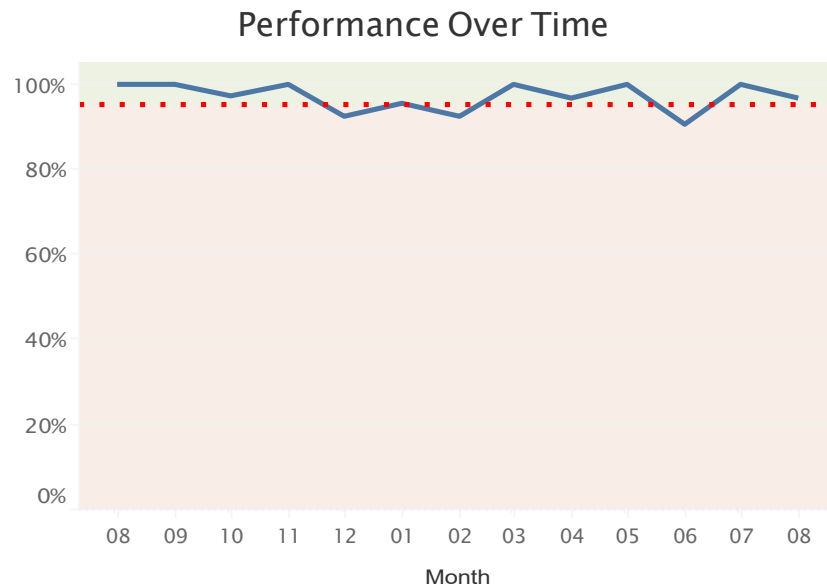
≥ 95%



Trailing 12-Month Performance

≥ 95%

97%



Number of telecommunicator-recognized OHCA cases receiving telecommunicator-directed T-CPR/number of telecommunicator-recognized OHCA cases

CA 02: Median Time Between 911 call and OHCA Recognition

MAEMSA System Performance

Trailing 12-Month Performance

August 2024

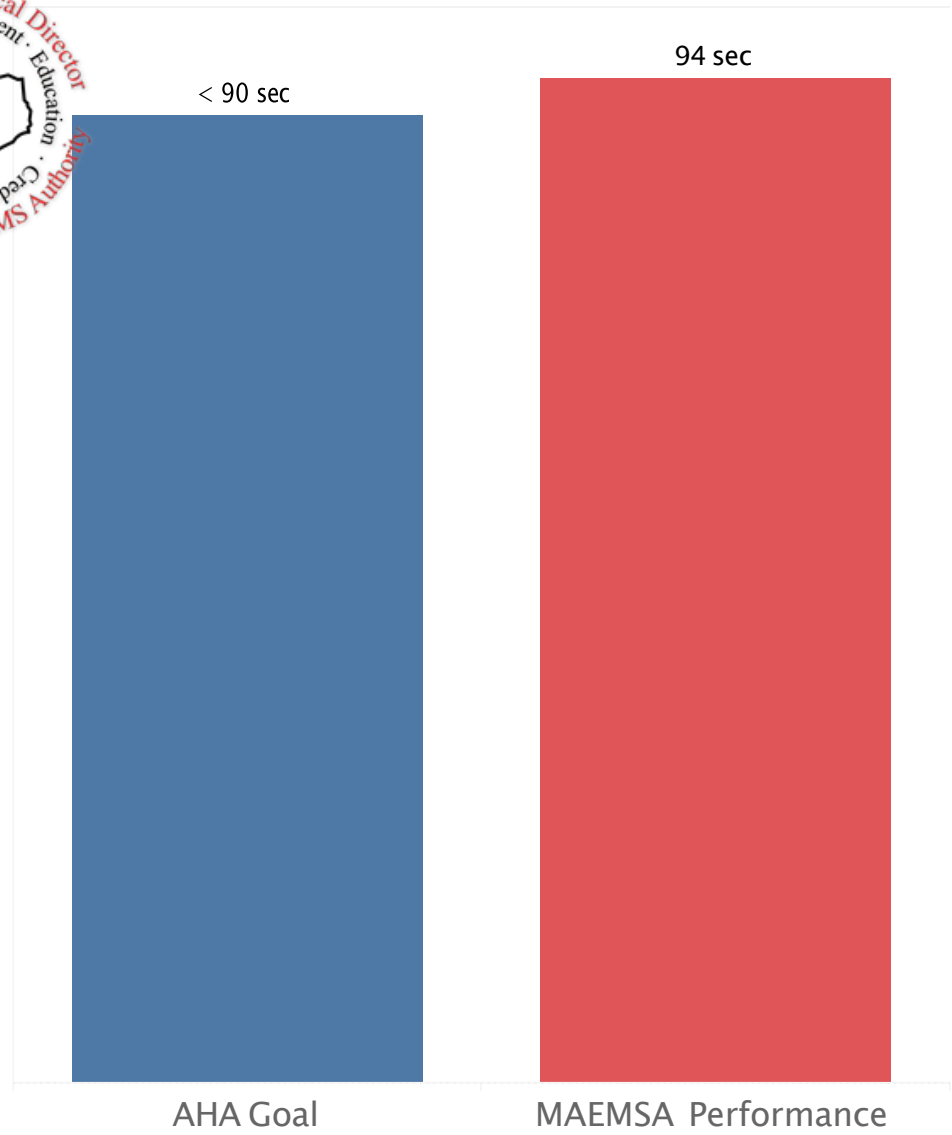
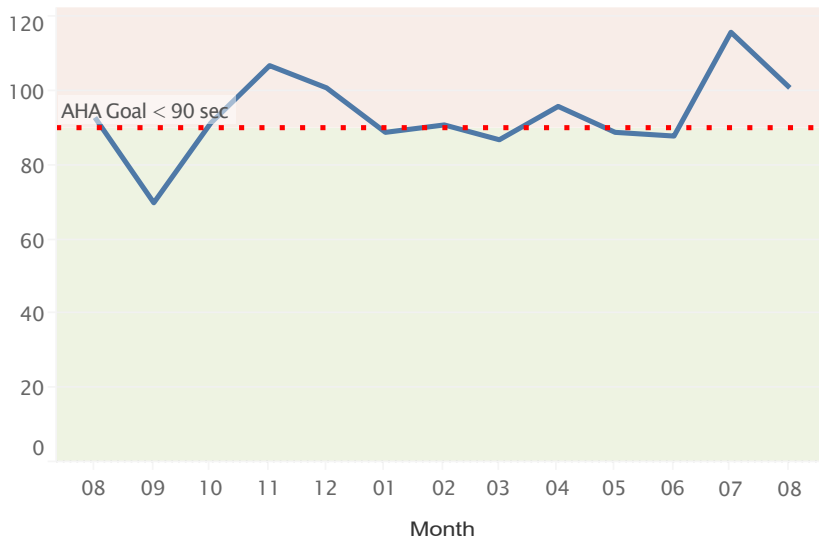
101 sec

AHA Goal

< 90 sec



Performance Over Time



Median amount of time in seconds between 9-1-1 call connection and OHCA recognition

CA 03: Percentage of Telecommunicator-Recognized OHCA Cases Receiving TCPR

MAEMSA System Performance

Trailing 12-Month Performance

August 2024

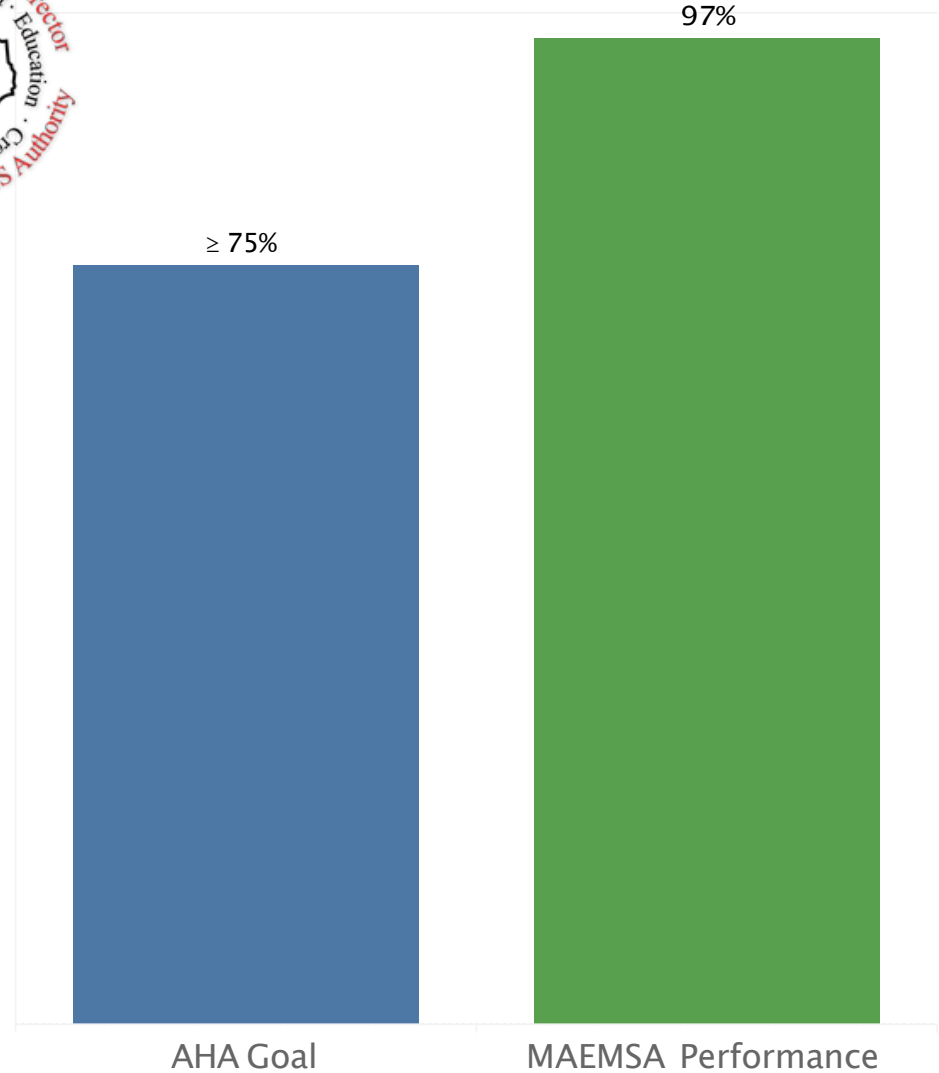
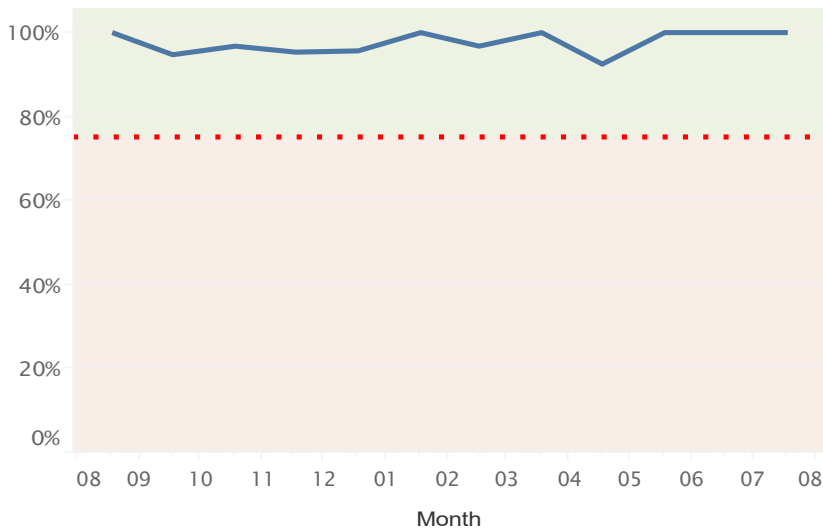
100%

AHA Goal

≥ 75%



Performance Over Time



Number of telecommunicator-recognized OHCA cases receiving telecommunicator-directed T-CPR/number of telecommunicator-recognized OHCA cases

CA 04: Median Time Between 9-1-1 Call and First T-CPR-Directed Compression

MAEMSA System Performance

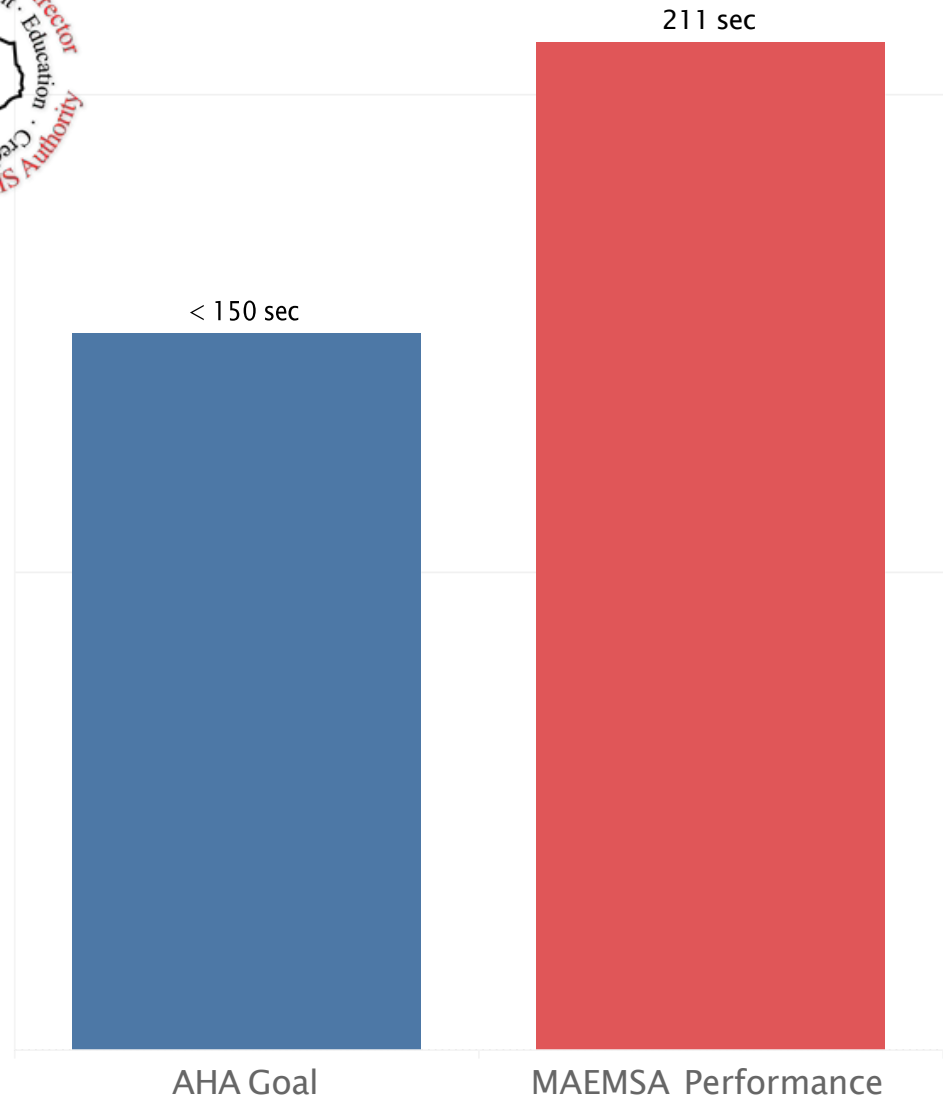
Trailing 12-Month (TTM) Performance

August 2024

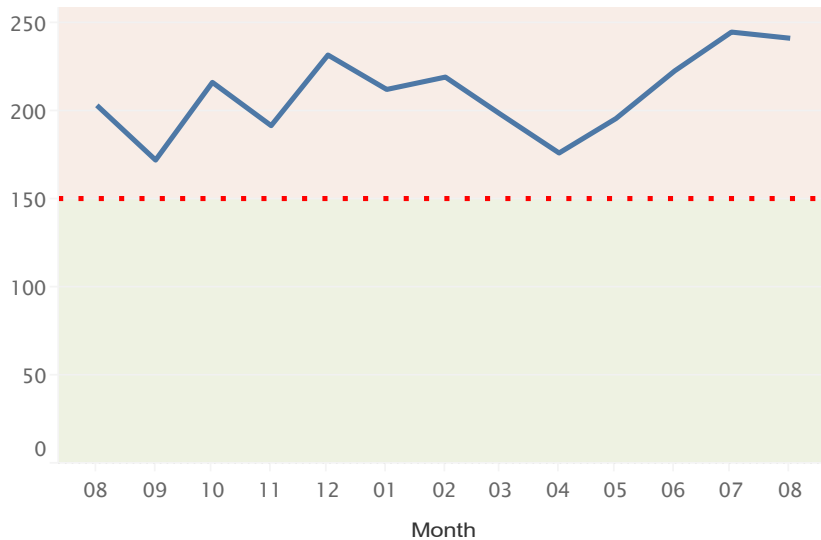
241 sec

AHA Goal

<150 sec



Performance Over Time



Median amount of time in seconds between 9-1-1 call connection and first CPR compression directed by telecommunicator

CA 05: Utstein Survival %

MAEMSA System Performance

August 2024

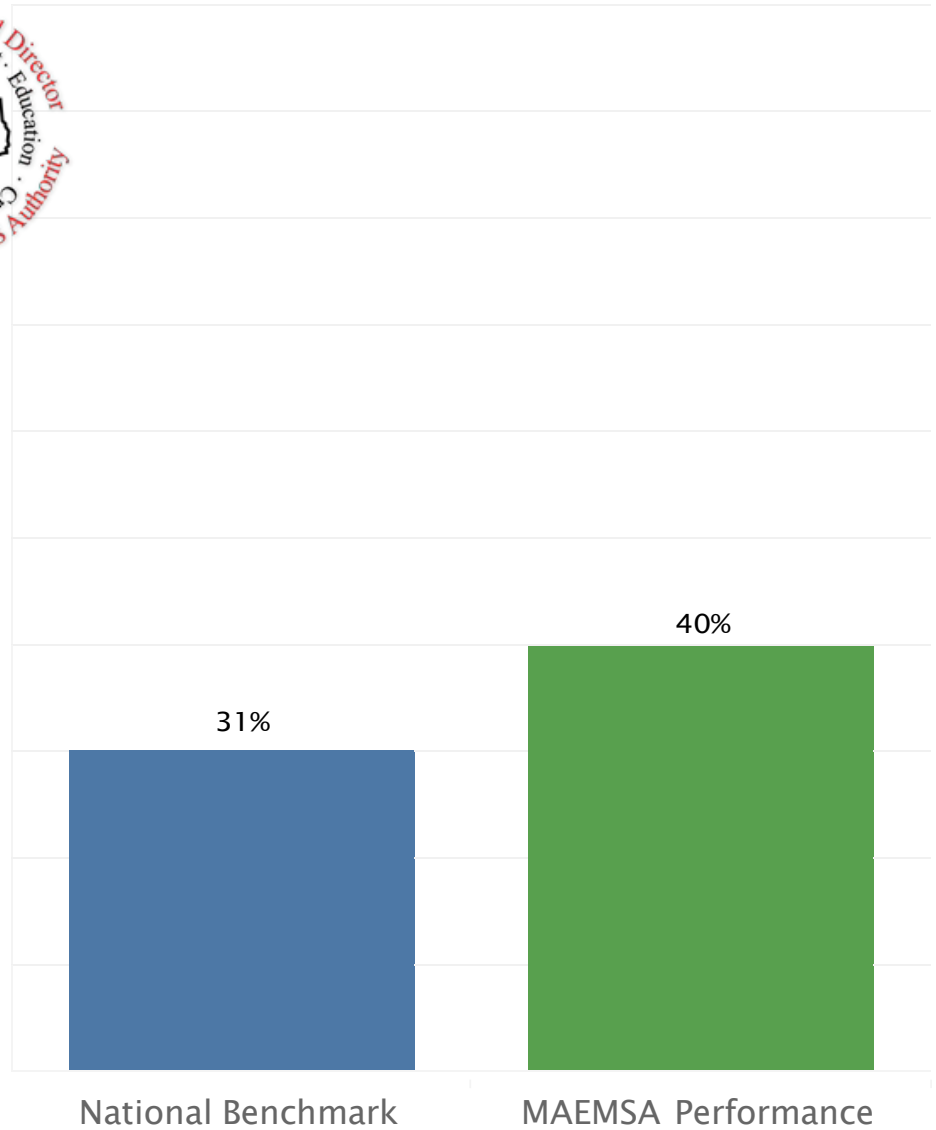
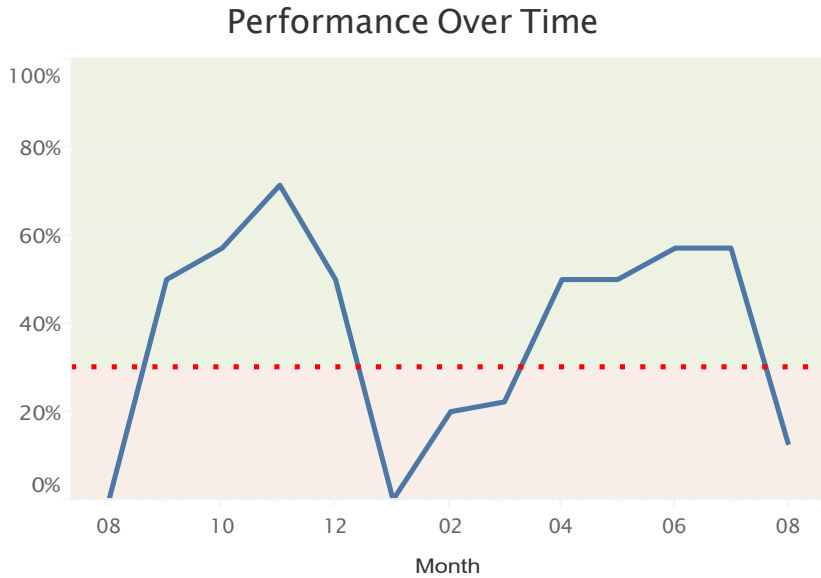
13%

National Performance

31%



Trailing 12-Month Performance



Percentage of patients experiencing OHCA of medical etiology in which the cardiac arrest was witnessed by a bystander and the patient was found in a shockable rhythm that are discharged from the hospital alive

Airway 01: First Pass Intubation Success without Hypotension or Hypoxia

MAEMSA System Performance

Trailing 12-Month Performance

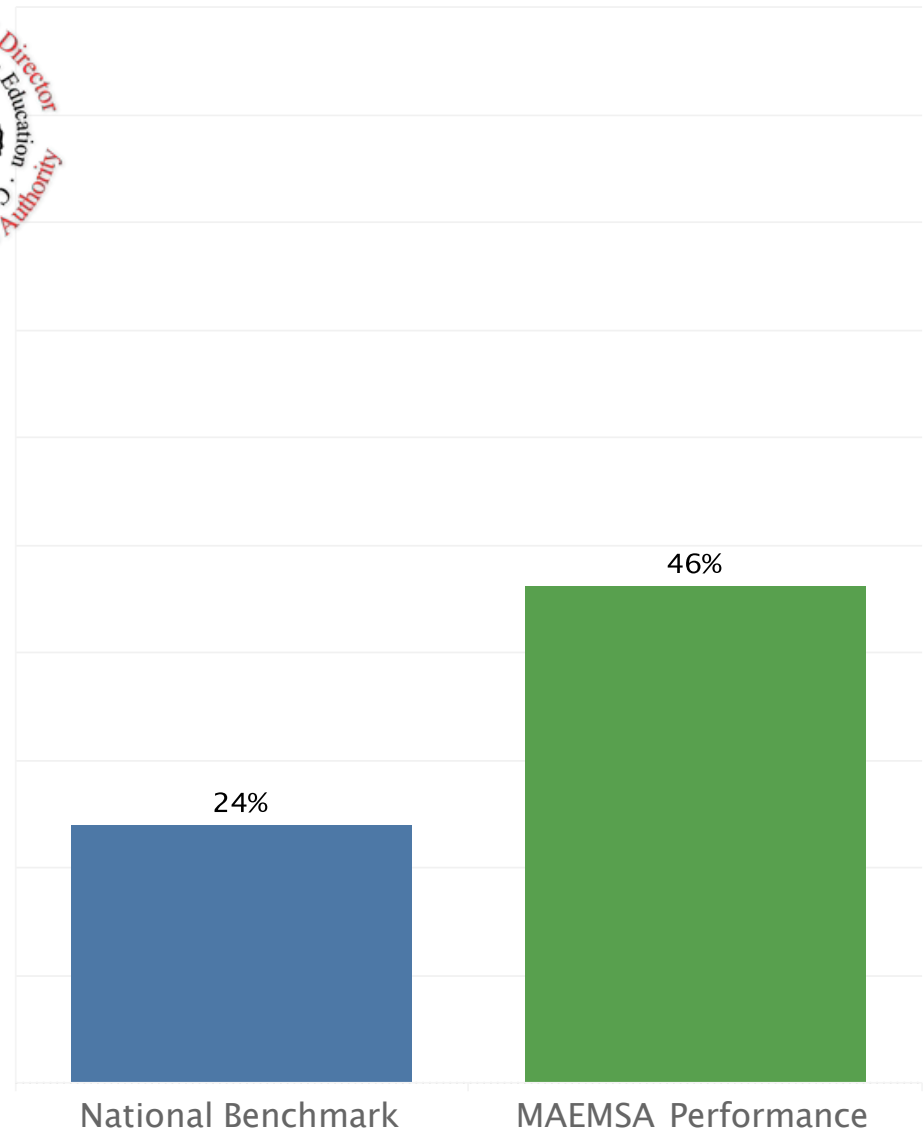
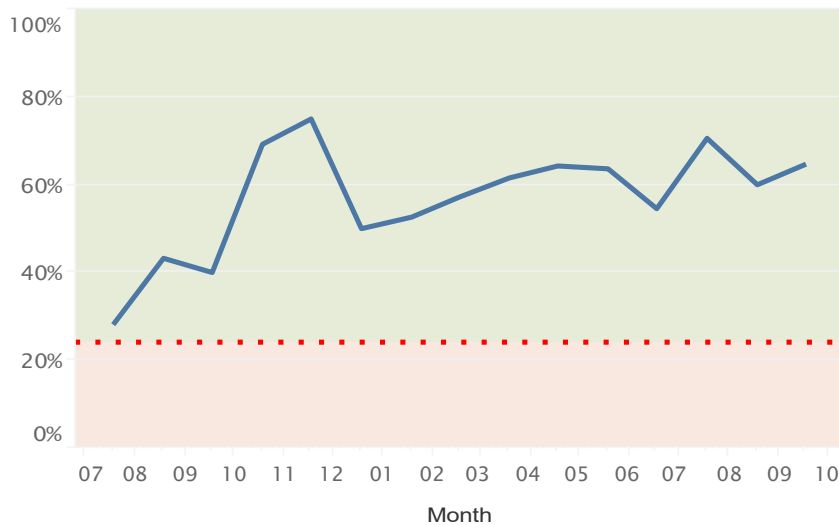
October 2024

65%

National Benchmark

24%

Performance Over Time



Percentage of EMS responses originating from a 911 request for who receive a successful advanced airway placement on first attempt without documented hypotension or hypoxia during the peri-intubation period

Airway 02: Adequate Oxygen Saturation Achieved Before Intubation Procedure

MAEMSA System Performance

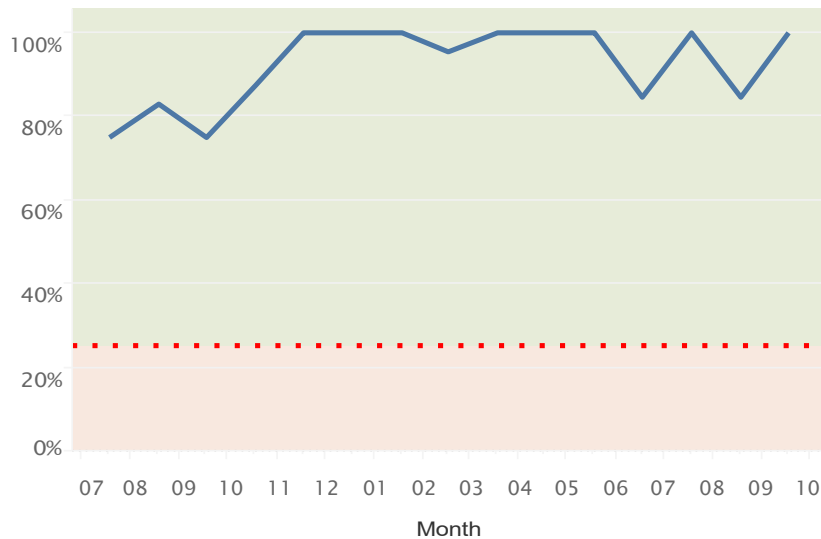
October 2024

100%

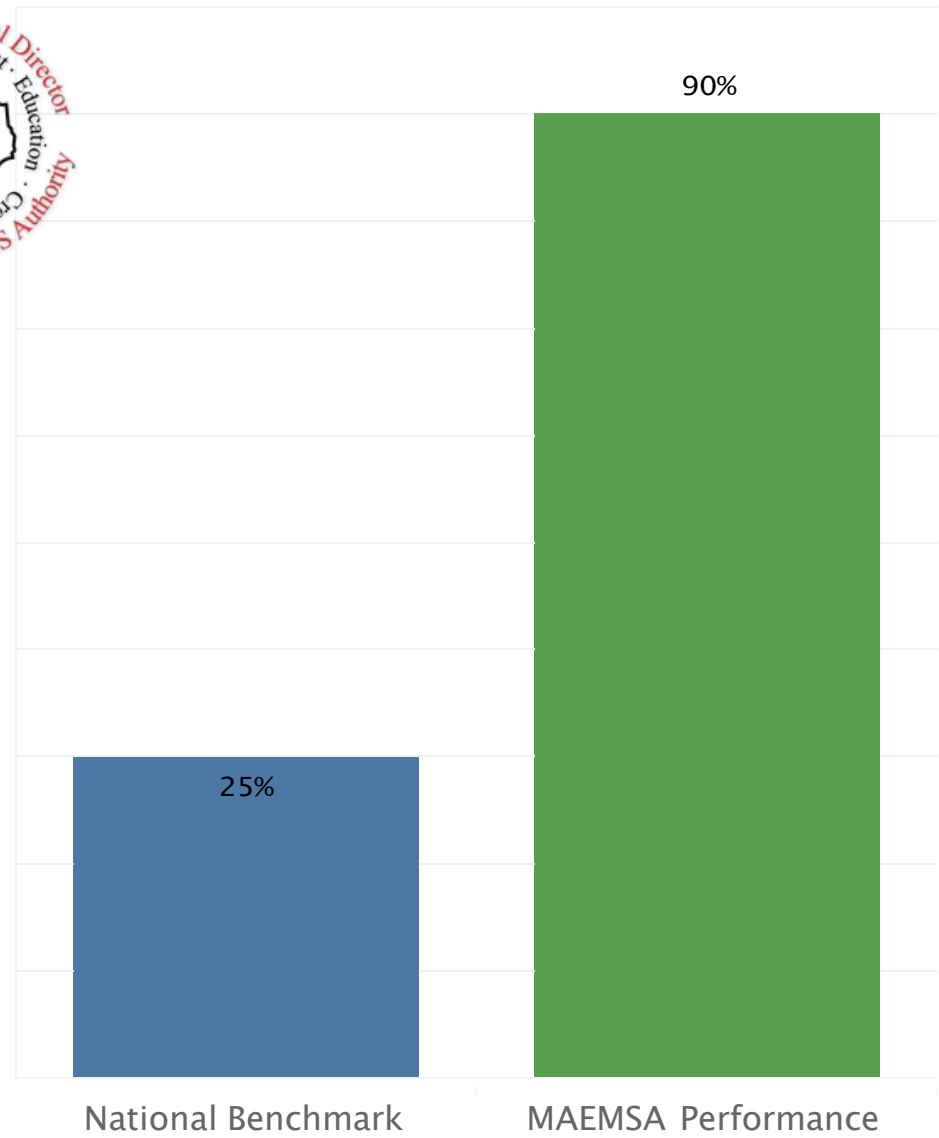
National Benchmark

25%

Performance Over Time



Trailing 12-Month Performance



Percentage of intubation procedures performed during an EMS response originating from a 911 request in which adequate patient oxygen levels were achieved prior to intubation procedure.

Airway 03: Waveform Capnography Airway Device Monitoring

MAEMSA System Performance

Trailing 12-Month Performance

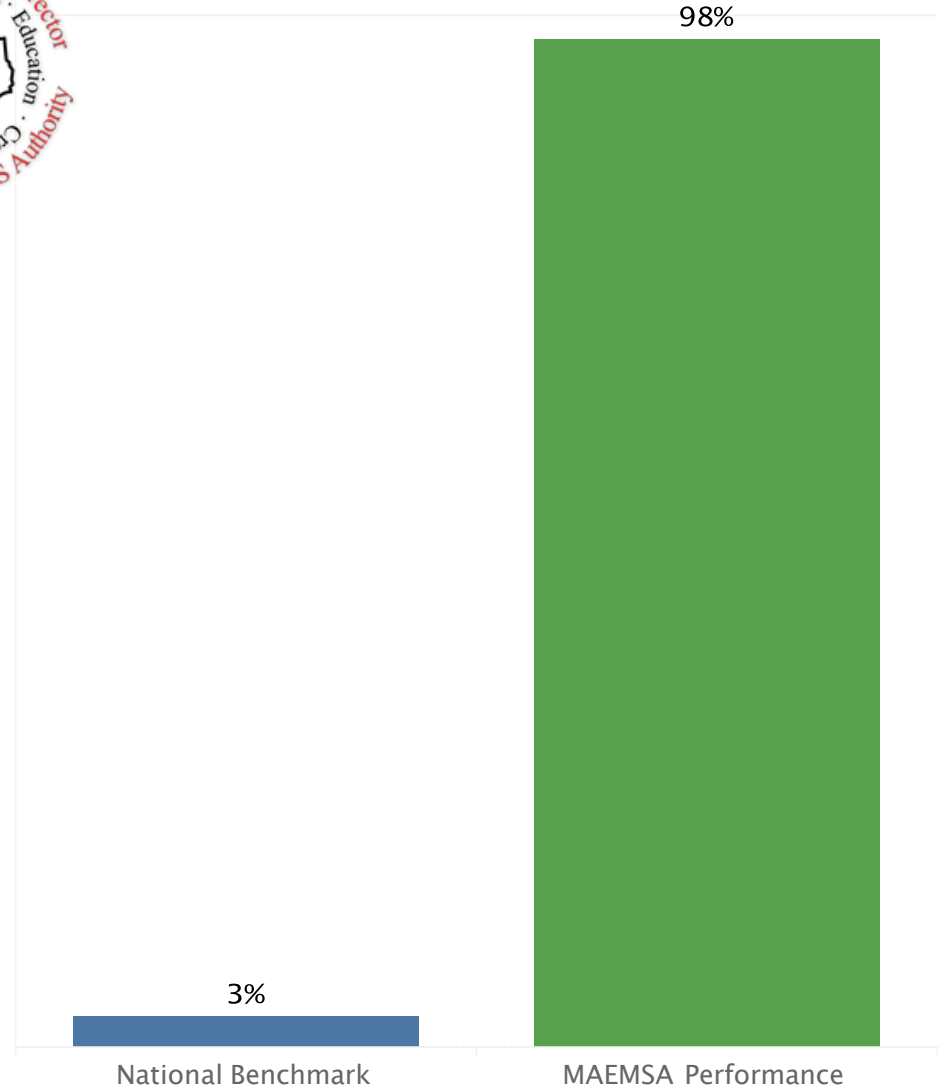
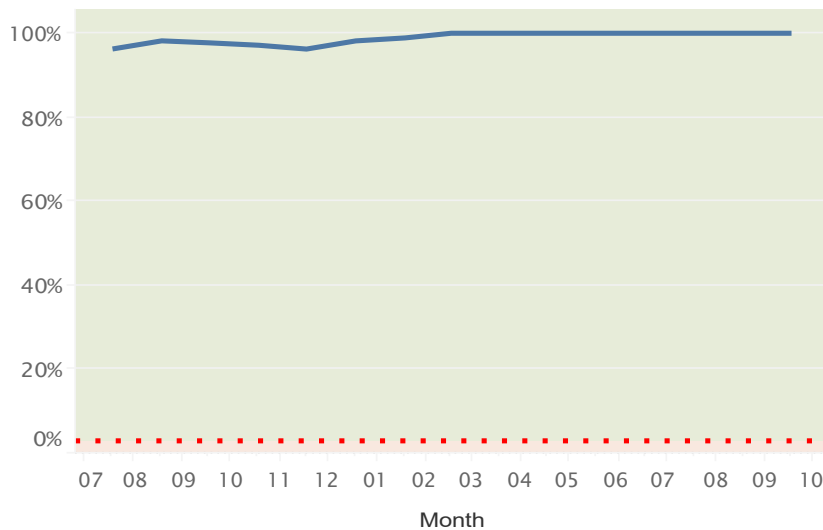
October 2024

100%

National Benchmark

3%

TTM Performance



Percentage of successful advanced airway procedures performed during an EMS response originating from a 911 request in which waveform capnography is used for tube placement confirmation and monitoring.

STEMI 02: Aspirin Administration for STEMI

MAEMSA System Performance

Trailing 12-Month Performance

October 2024

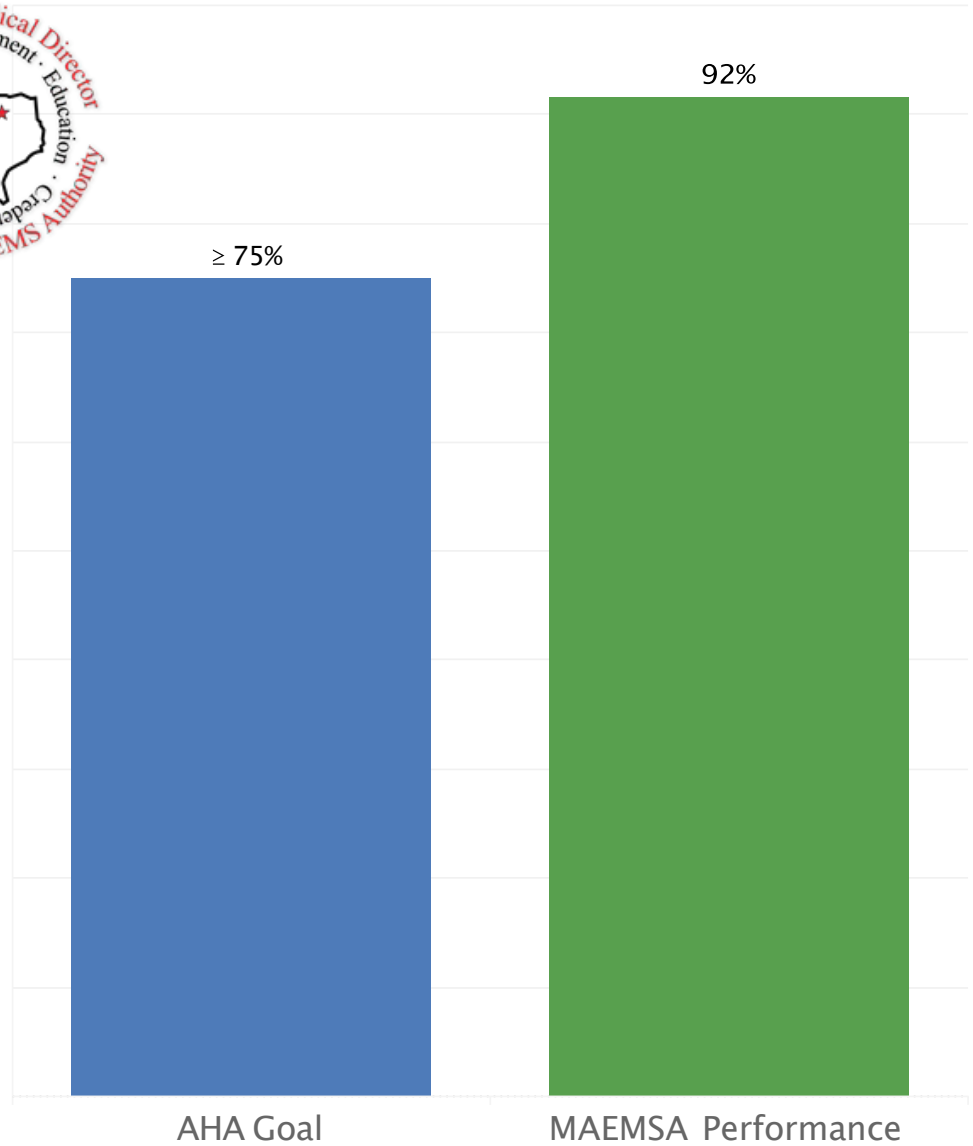
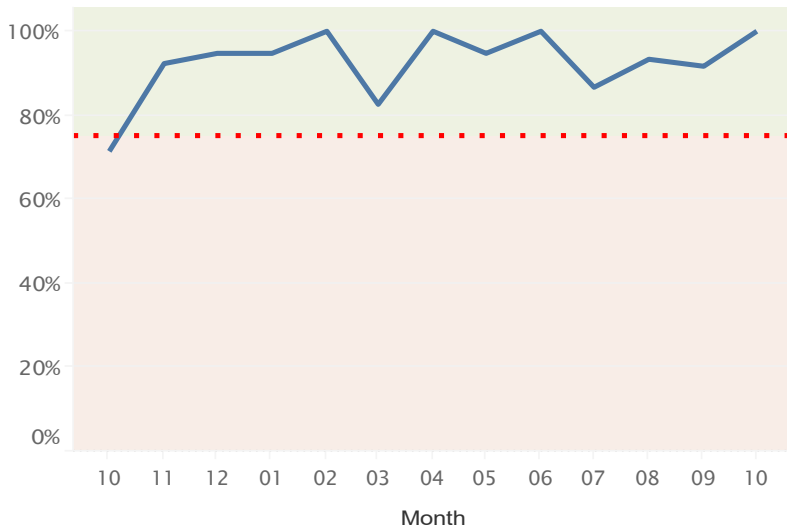
100%

AHA Goal

≥ 75%



Performance Over Time



The percentage of EMS patients aged 18 years and older transported from the scene with Aspirin administration for suspected heart attack.

STEMI 03: 12 Lead ECG Performed within 10 minutes in STEMI patients

MAEMSA System Performance

Trailing 12-Month Performance

October 2024

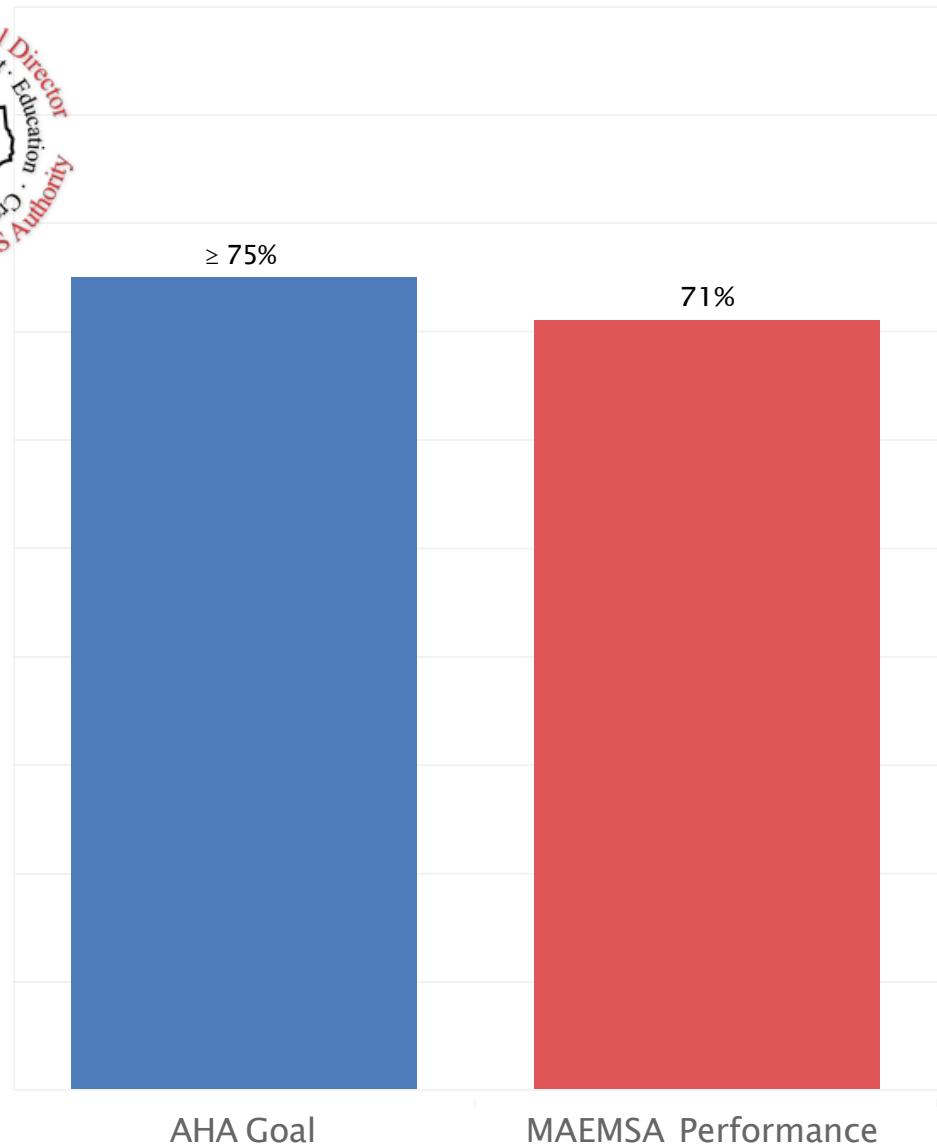
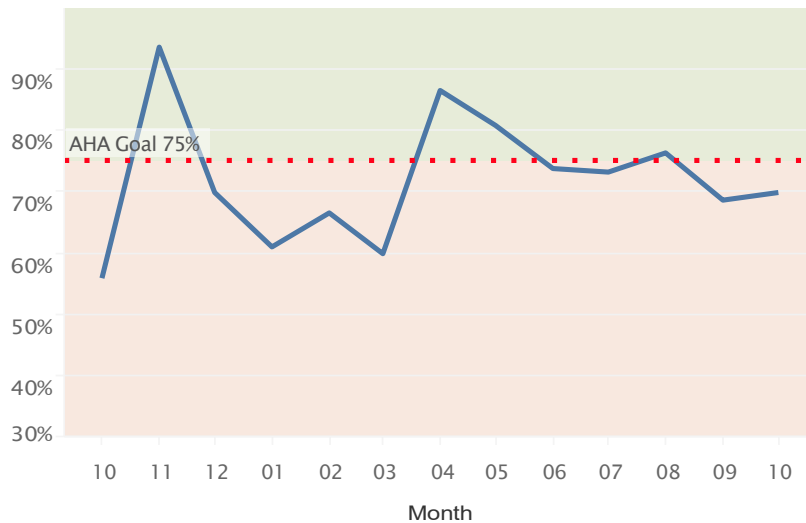
70%

AHA Goal

≥ 75%



Performance Over Time



The percentage of EMS patients aged 18 years and older transported from the scene with a suspected MI for whom a 12-Lead ECG was performed ≤ 10 minutes of first medical contact.

STEMI 04: Pre-Arrival Notification ≤ 10 Minutes for Positive STEMI Heart Attack ECG

MAEMSA System Performance

October 2024

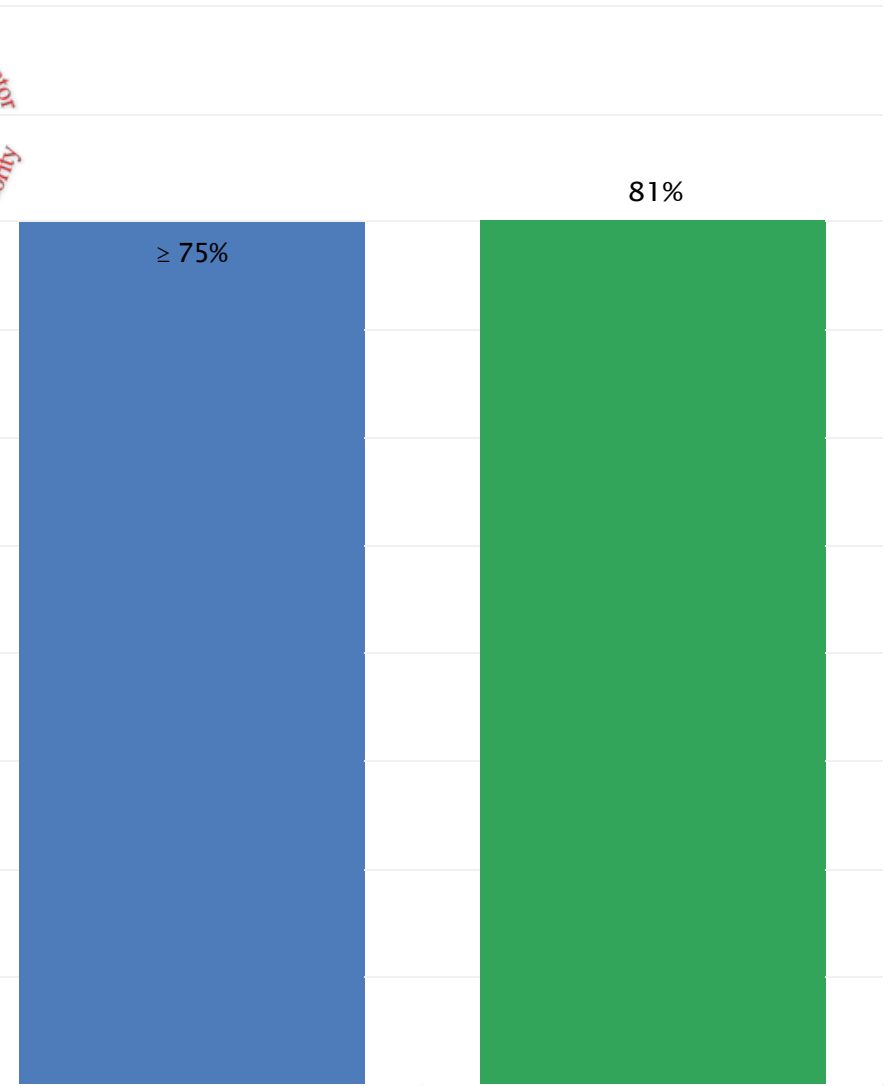
81%

AHA Goal

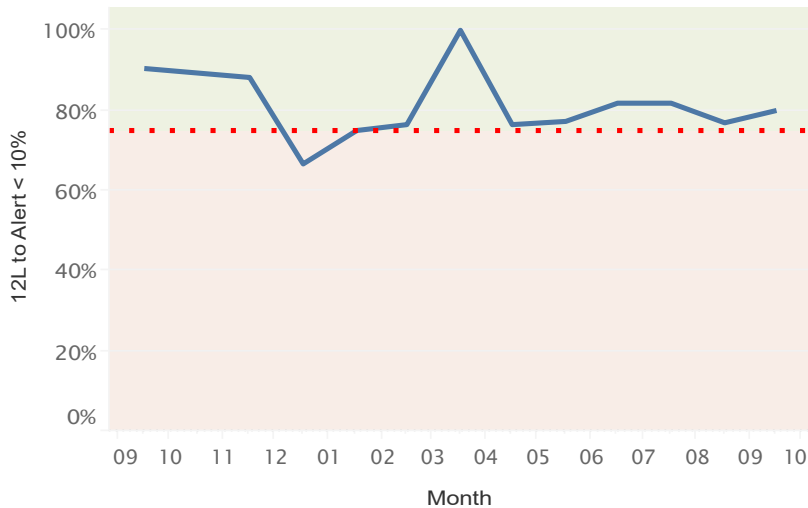
≥ 75%



Trailing 12-Month Performance



Performance Over Time



AHA Goal

MAEMSA Performance

The percentage of EMS patients aged 18 years and older transported from the scene with a STEMI positive ECG for whom pre-arrival notification was activated ≤ 10 minutes of positive ECG.

Stroke 01: Evaluation of Blood Glucose for Patients with Suspected Stroke

MAEMSA System Performance

October 2024

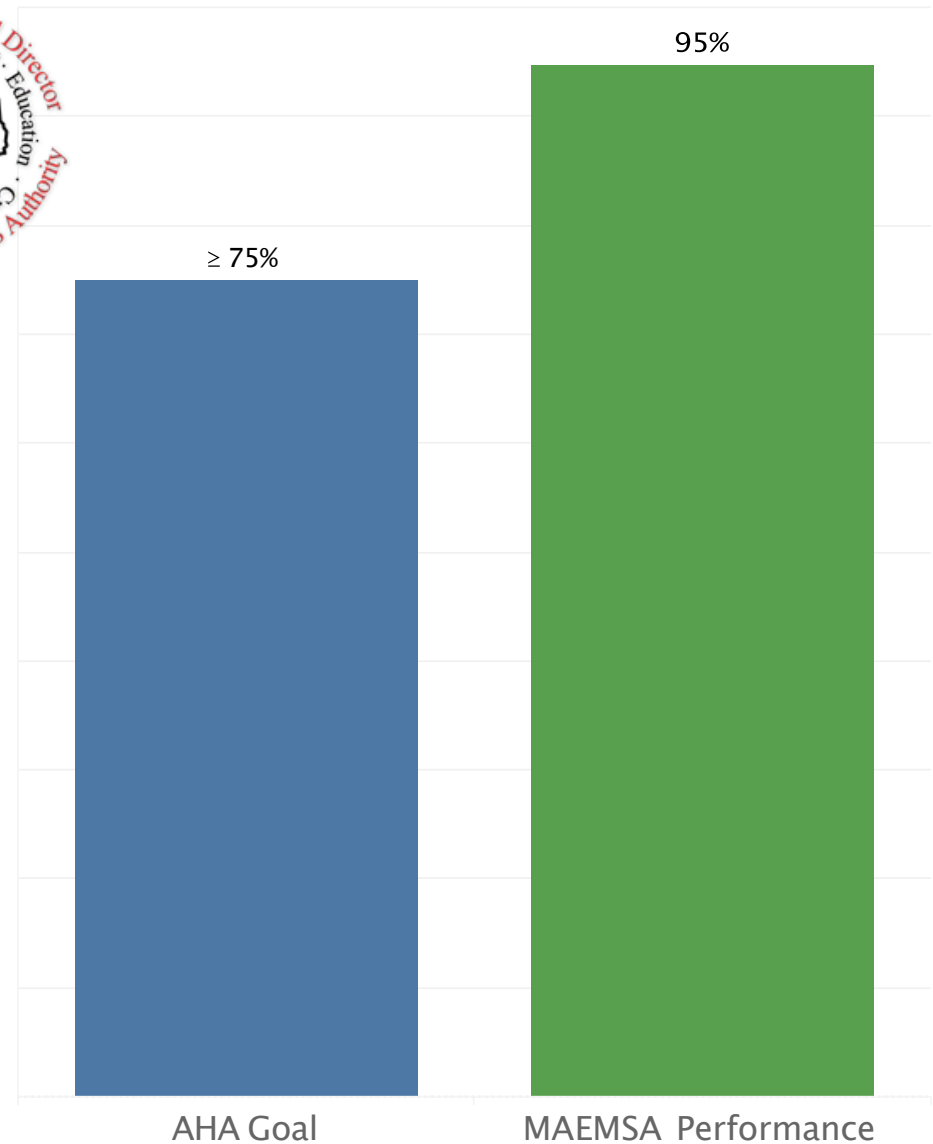
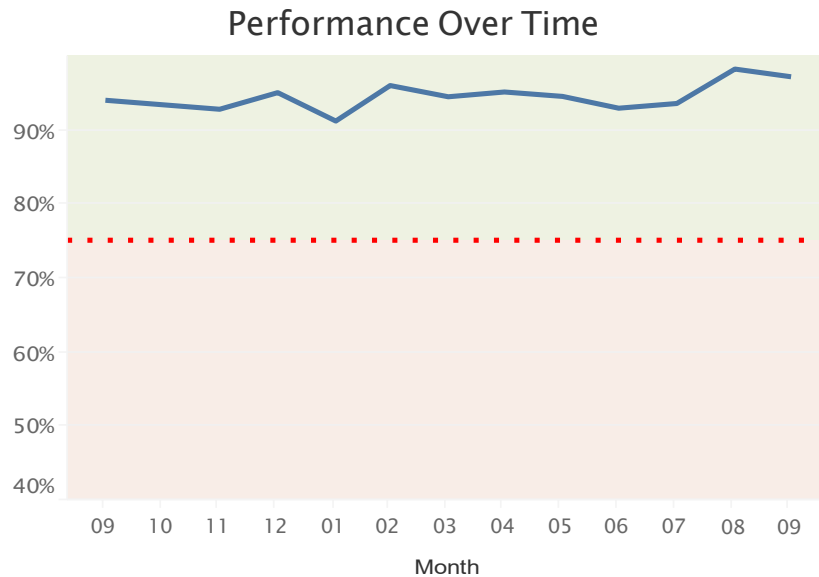
97%

AHA Goal

≥ 75%



Trailing 12-Month Performance



The percentage of EMS patients aged 18 years and older transported from the scene with suspected stroke for whom blood glucose was evaluated during the EMS encounter.

Stroke 02: Stroke Screen Performed and Documented

MAEMSA System Performance

October 2024

87%



Trailing 12-Month Performance

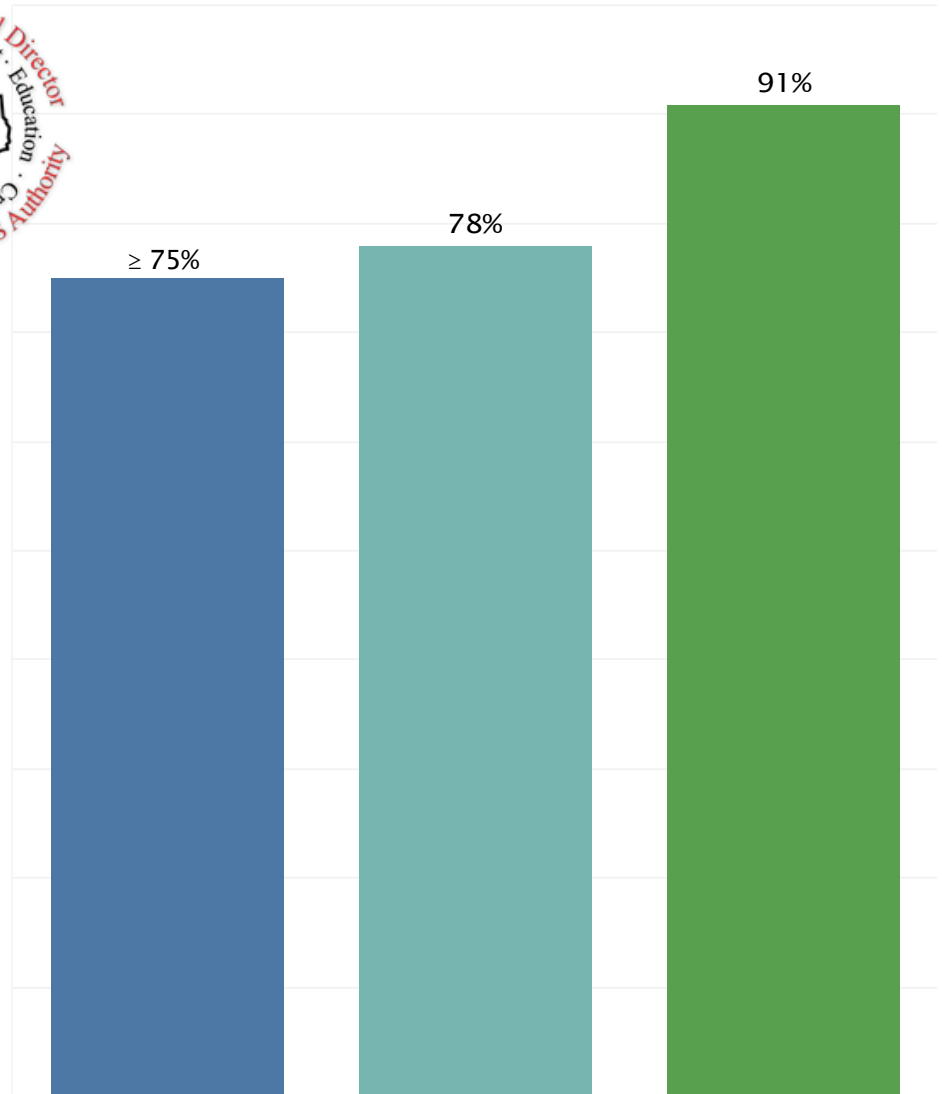
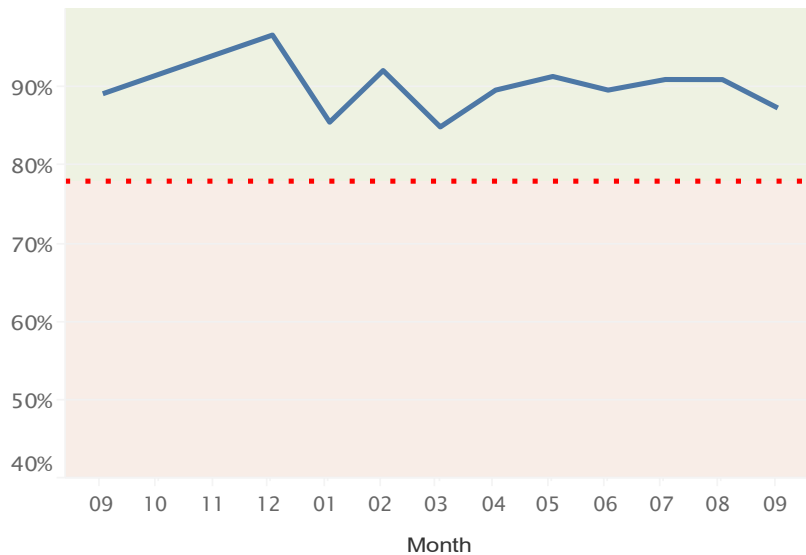
AHA Goal

≥ 75%

National Benchmark

78%

Performance Over Time



The percentage of EMS patients aged 18 years and older transported from the scene with a suspected stroke for whom a stroke screen was performed and documented during the EMS encounter.

Stroke 03: Stroke Alert for Suspected Stroke

MAEMSA System Performance

October 2024

94%

AHA Goal

≥ 75%

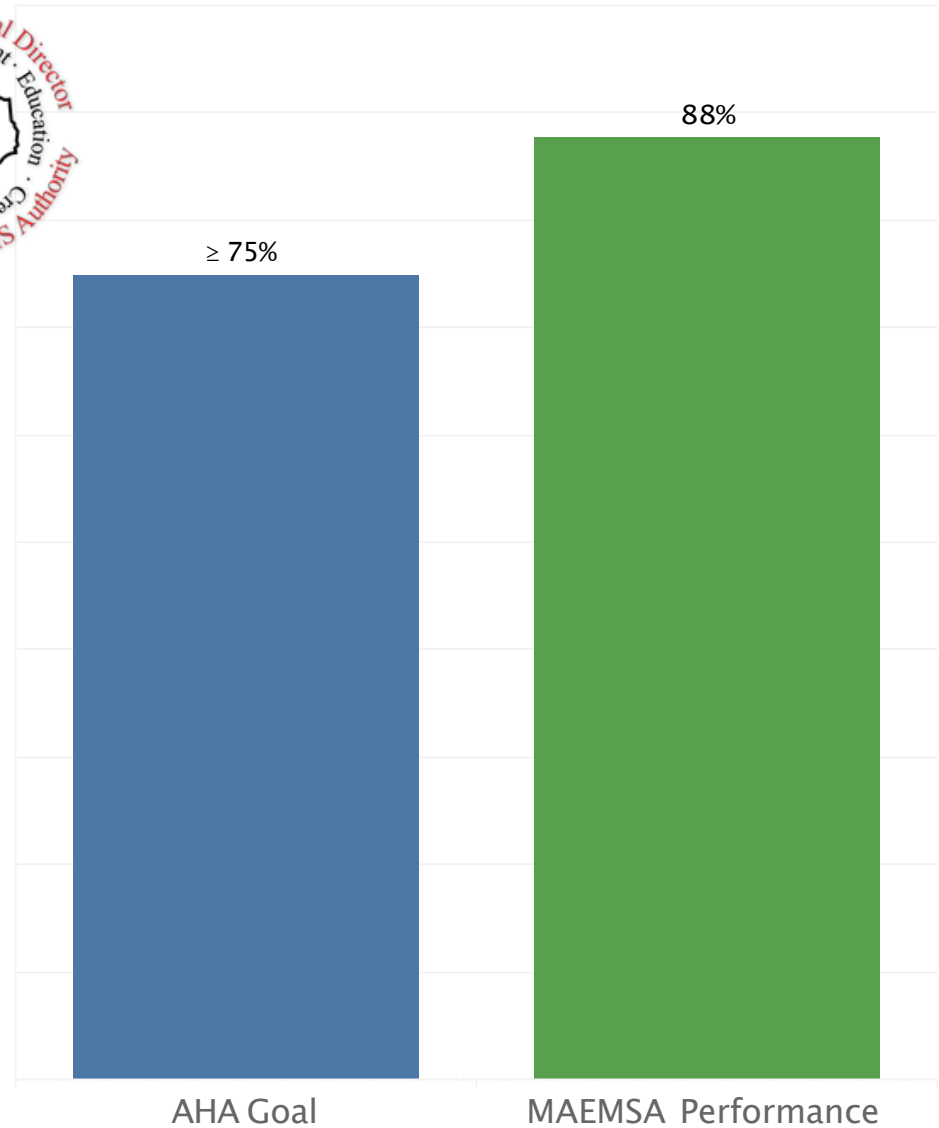
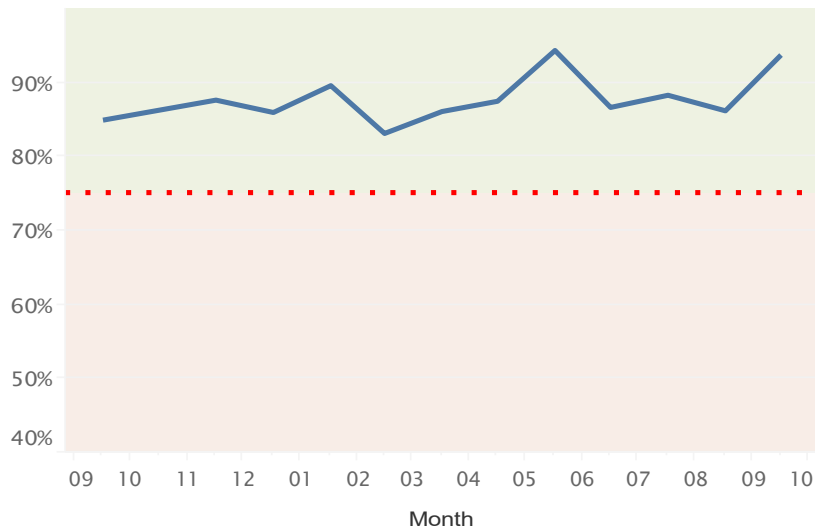


Trailing 12-Month Performance

≥ 75%

88%

Performance Over Time



The percentage of EMS patients aged 18 years and older transported from the scene with a primary or secondary impression of stroke whom a pre-arrival alert for stroke was activated during the EMS encounter.

Stroke 04: Documentation of Last Known Well for Patients with Suspected Stroke

MAEMSA System Performance

October 2024

87%

AHA Goal

≥ 75%

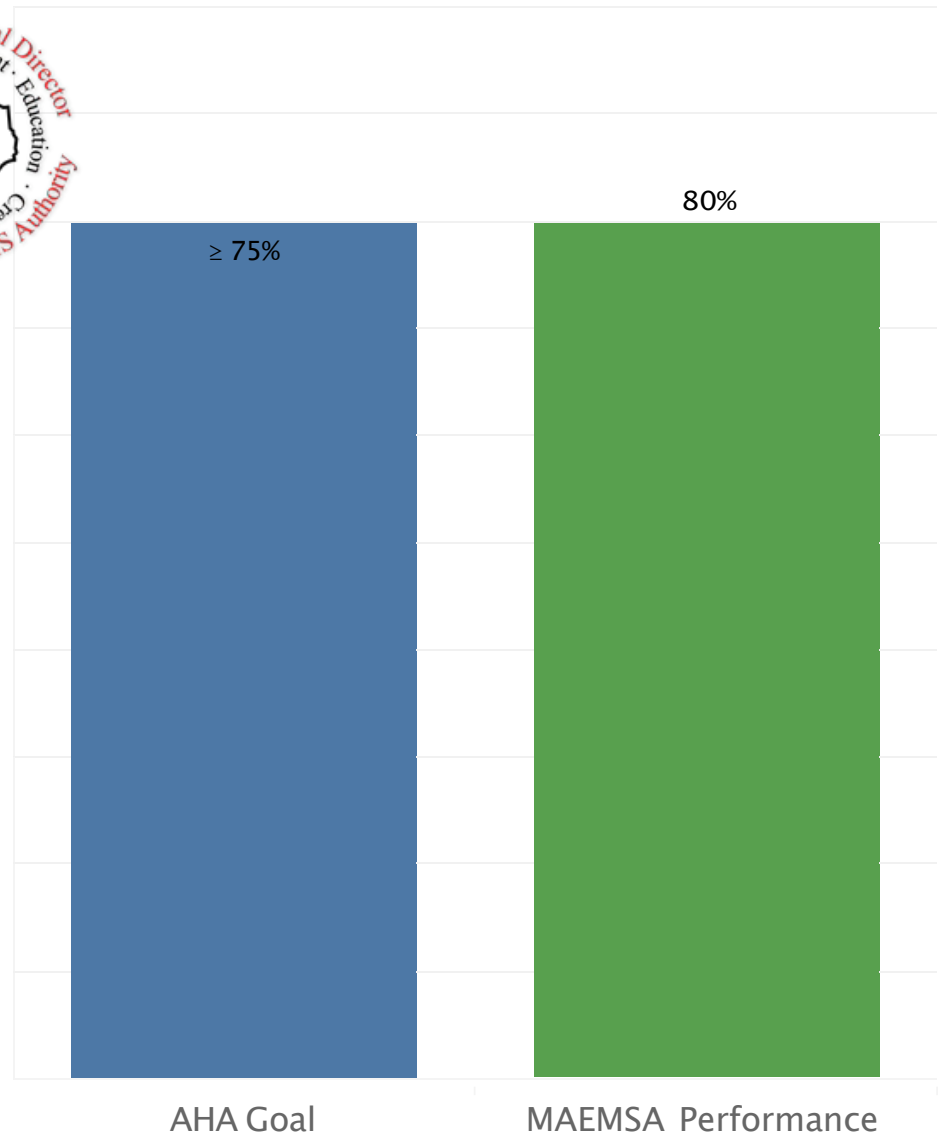
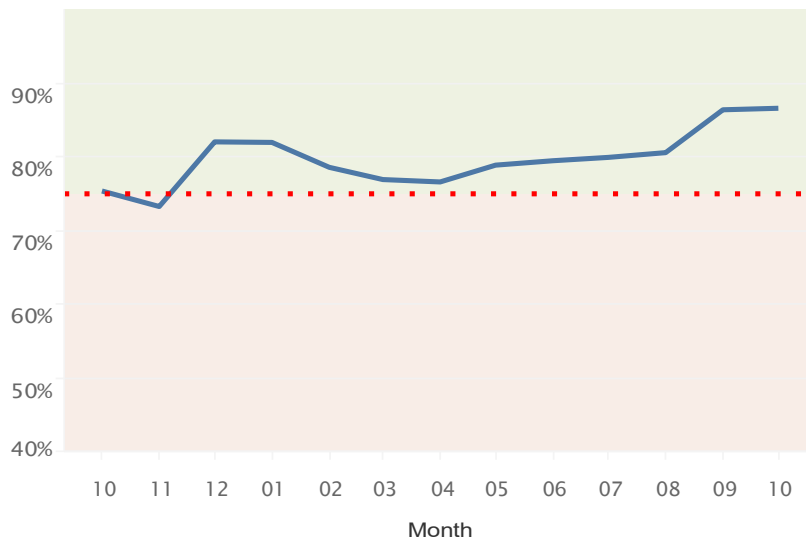


Trailing 12-Month Performance

≥ 75%

80%

Performance Over Time



The percentage of EMS patients aged 18 years and older transported from the scene with suspected stroke for whom Last Known Well was documented during the EMS encounter.

Asthma 01: Administration of a Beta Agonist for Asthma

MAEMSA System Performance

October 2024

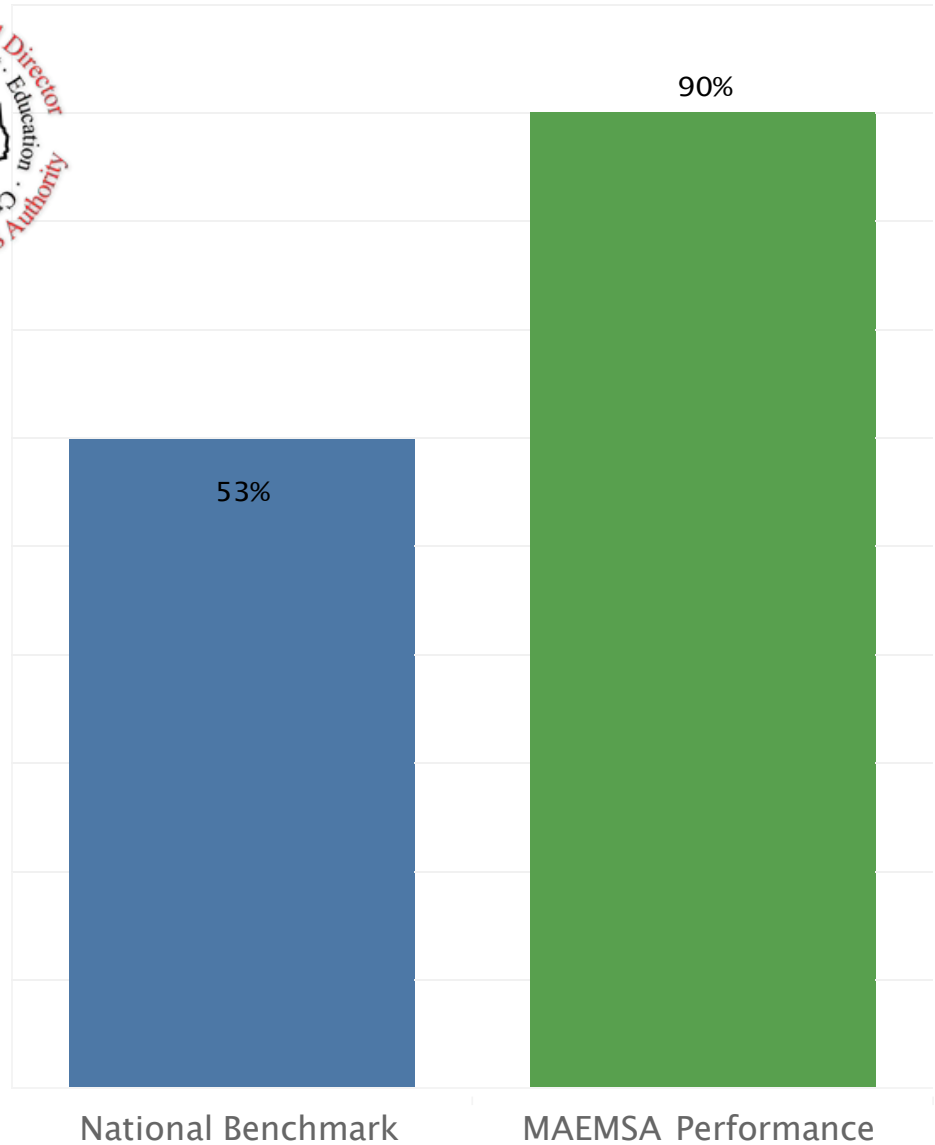
92%

National Benchmark

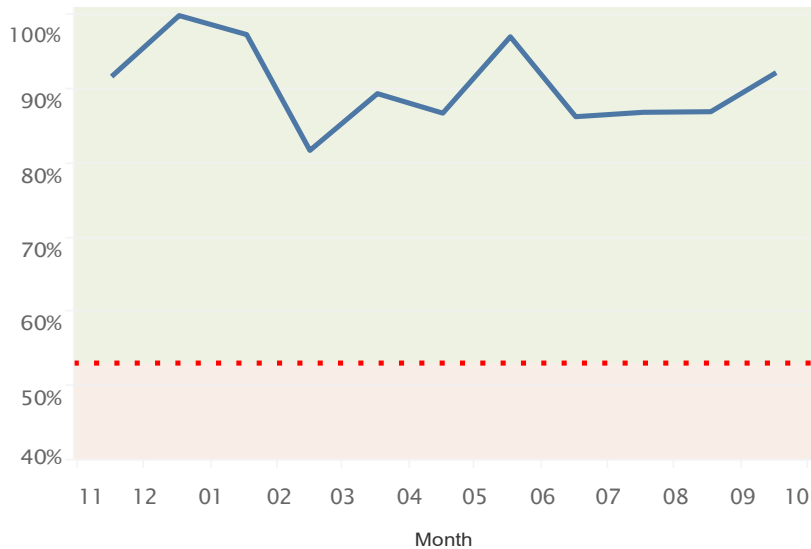
53%



Trailing 12-Month Performance



Performance Over Time



Percentage of EMS responses originating from a 911 request for patients with a diagnosis of asthma who had an aerosolized beta agonist administered.

Hypoglycemia 01: Treatment Administered for Hypoglycemia

MAEMSA System Performance

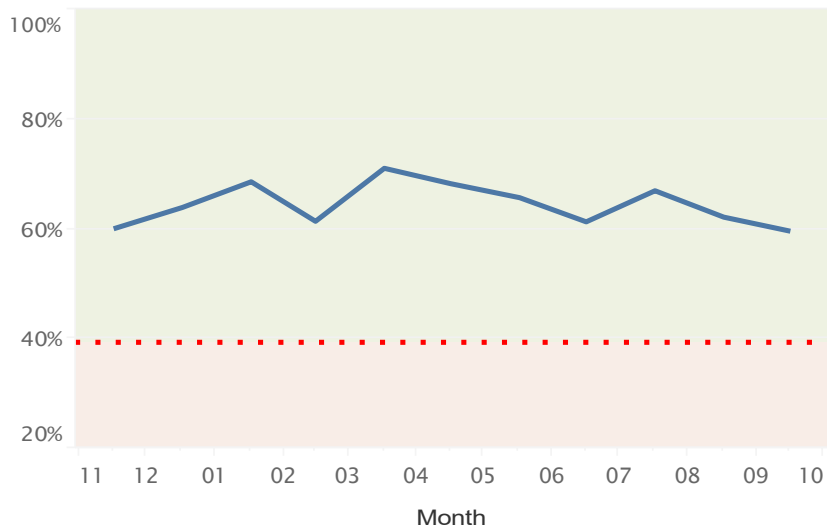
October 2024

60%

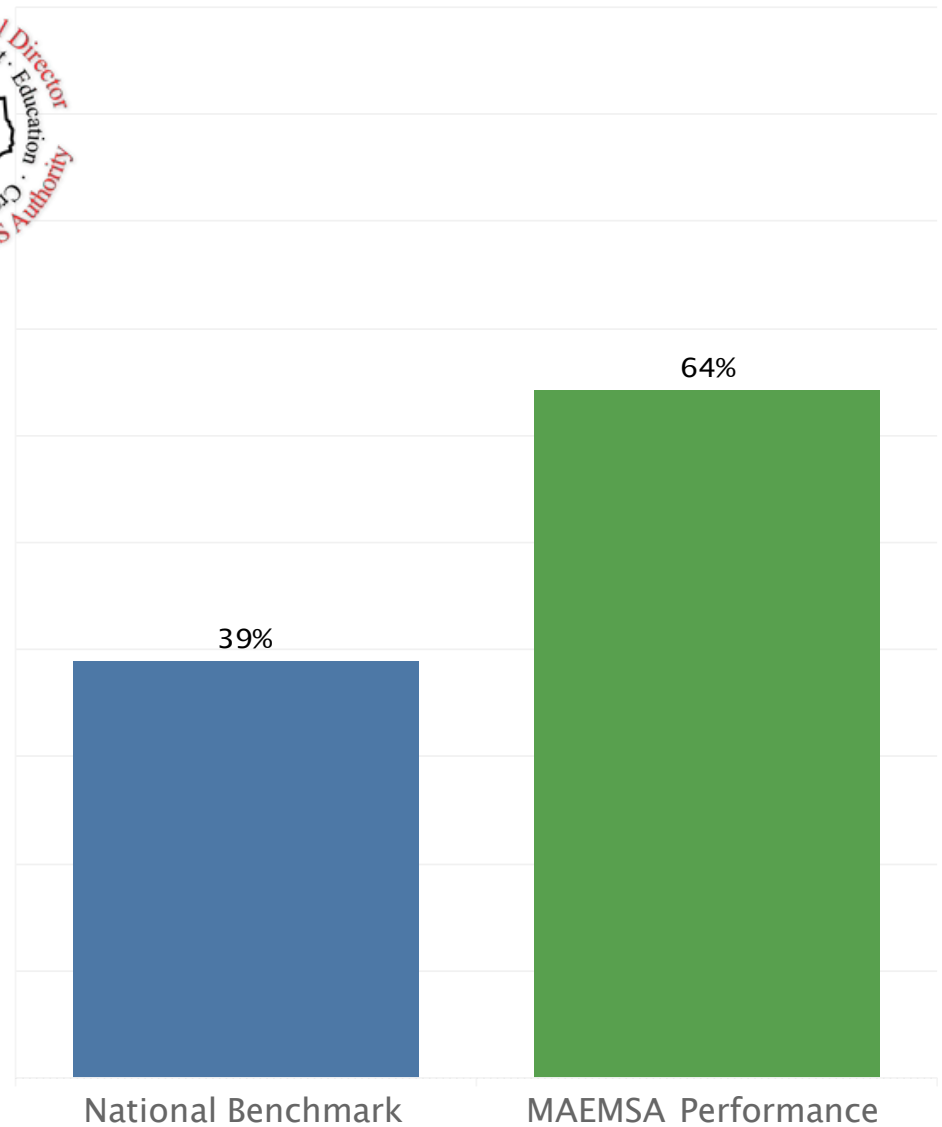
National Benchmark

39%

Performance Over Time



Trailing 12-Month Performance



Percentage of EMS responses originating from a 911 request for patients with symptomatic hypoglycemia who received treatment to correct their hypoglycemia.

Respiratory 01: Respiratory Assessment

MAEMSA System Performance

October 2024

99%

National Benchmark

93%



Trailing 12-Month Performance

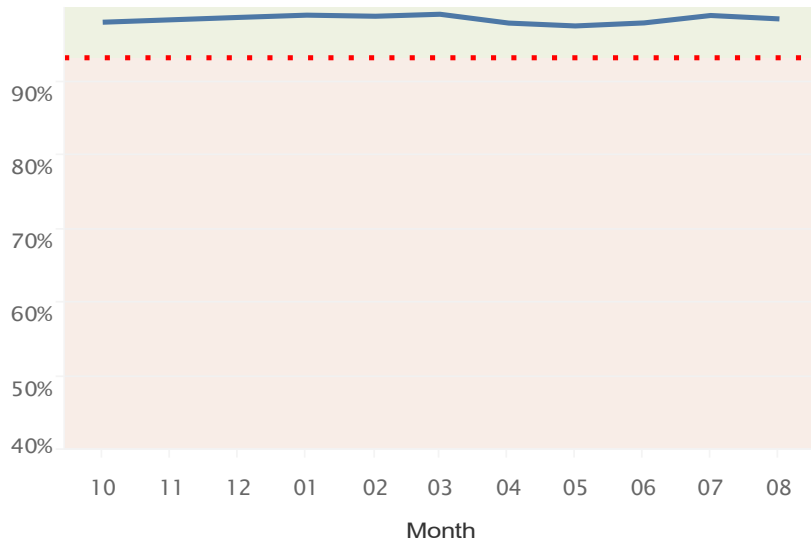
93%

98%

National Benchmark

MAEMSA Performance

Performance Over Time



Percentage of EMS responses originating from a 911 request for patients with primary or secondary impression of respiratory distress who had a respiratory assessment.

Respiratory-02: Oxygen Administration for Hypoxia

MAEMSA System Performance

October 2024

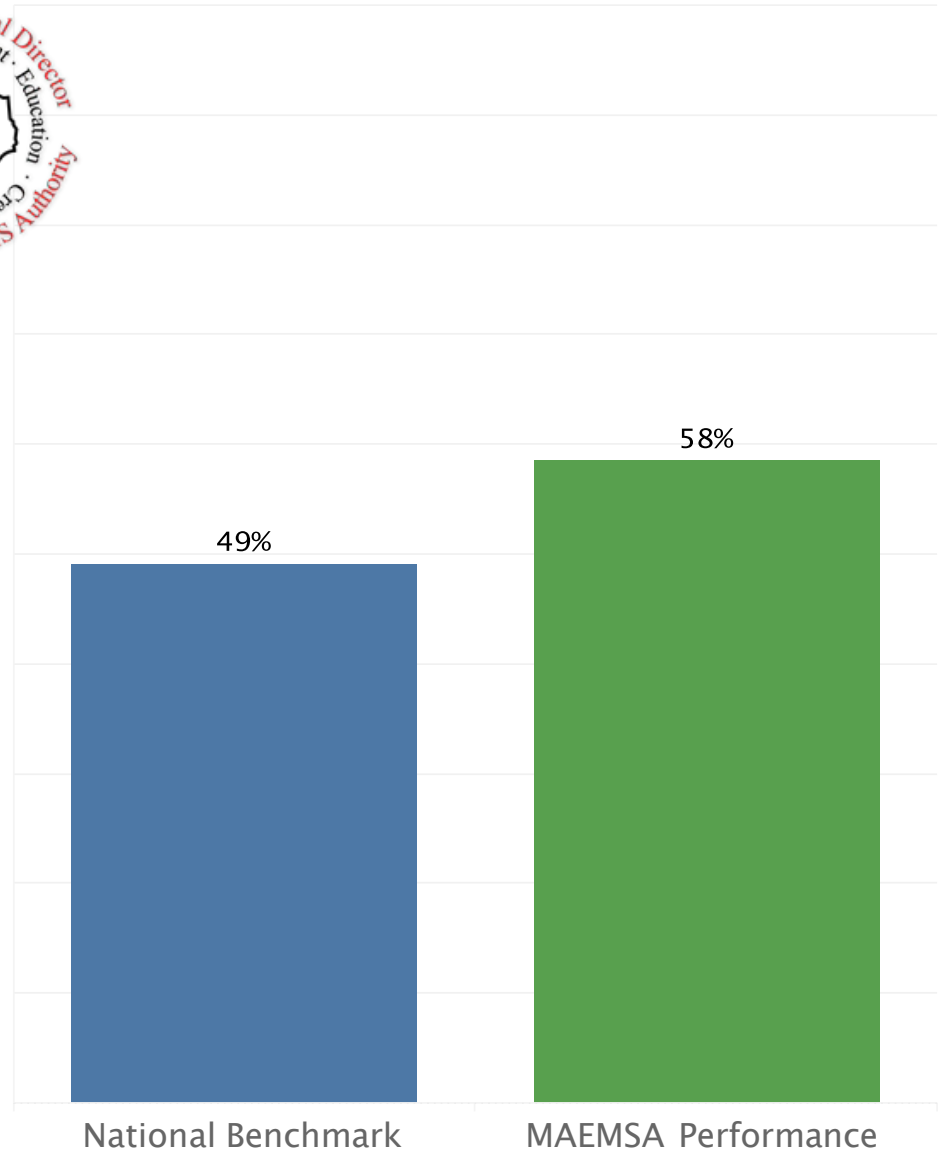
56%

National Benchmark

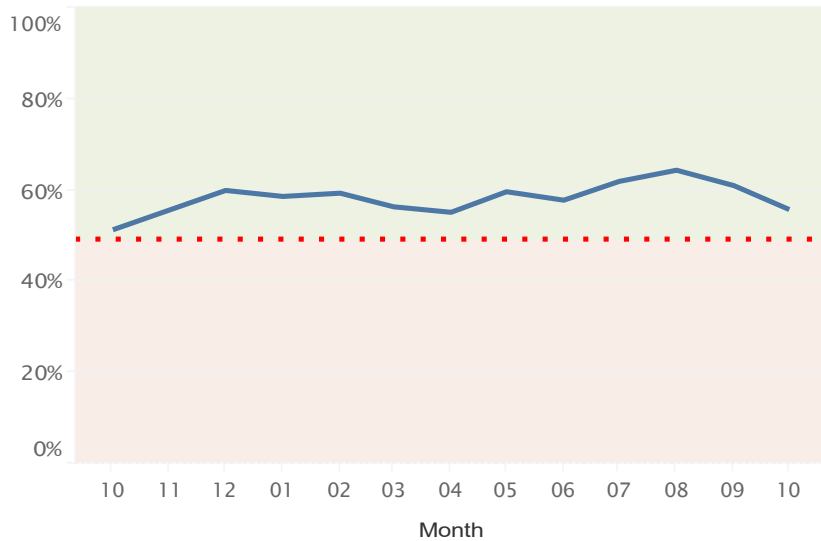
49%



Trailing 12-Month Performance



Performance Over Time



Percentage of EMS responses originating from a 911 request for patients with hypoxia during which oxygen is administered.

Seizure 02: Patients with Status Epilepticus Receiving Intervention

MAEMSA System Performance

October 2024

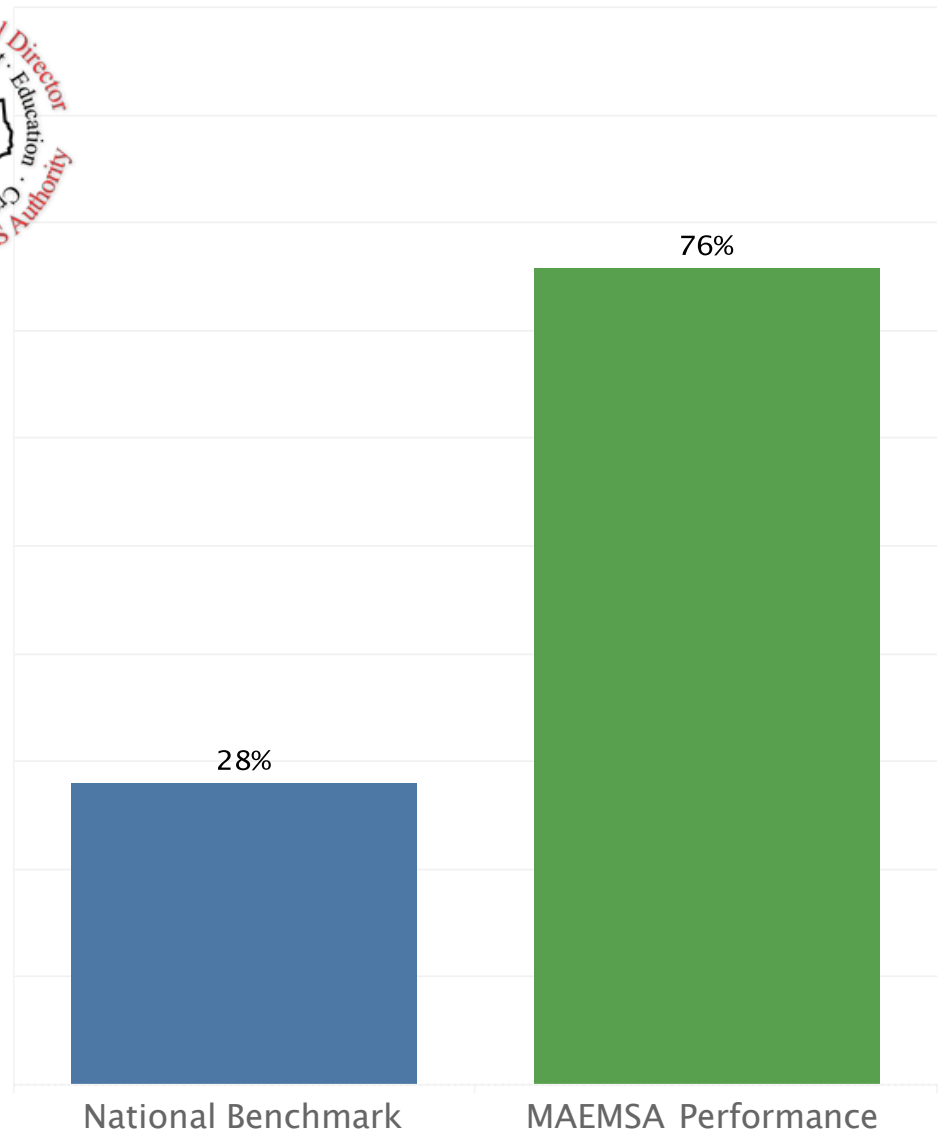
79%

National Benchmark

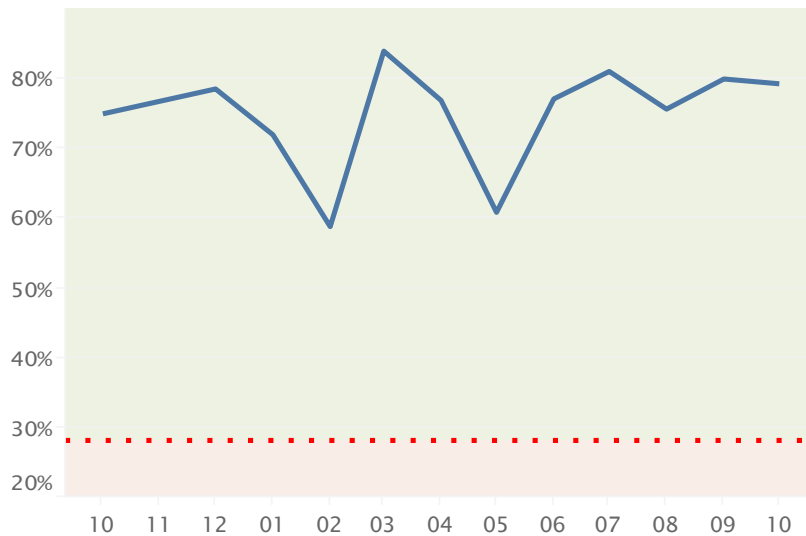
28%



Trailing 12-Month Performance



Performance Over Time



Percentage of EMS responses originating from a 911 request for patients with status epilepticus who received benzodiazepine aimed at terminating their status seizure during the EMS response.

Syncope 01: ECG Performed for Syncope Patients

MAEMSA System Performance

October 2024

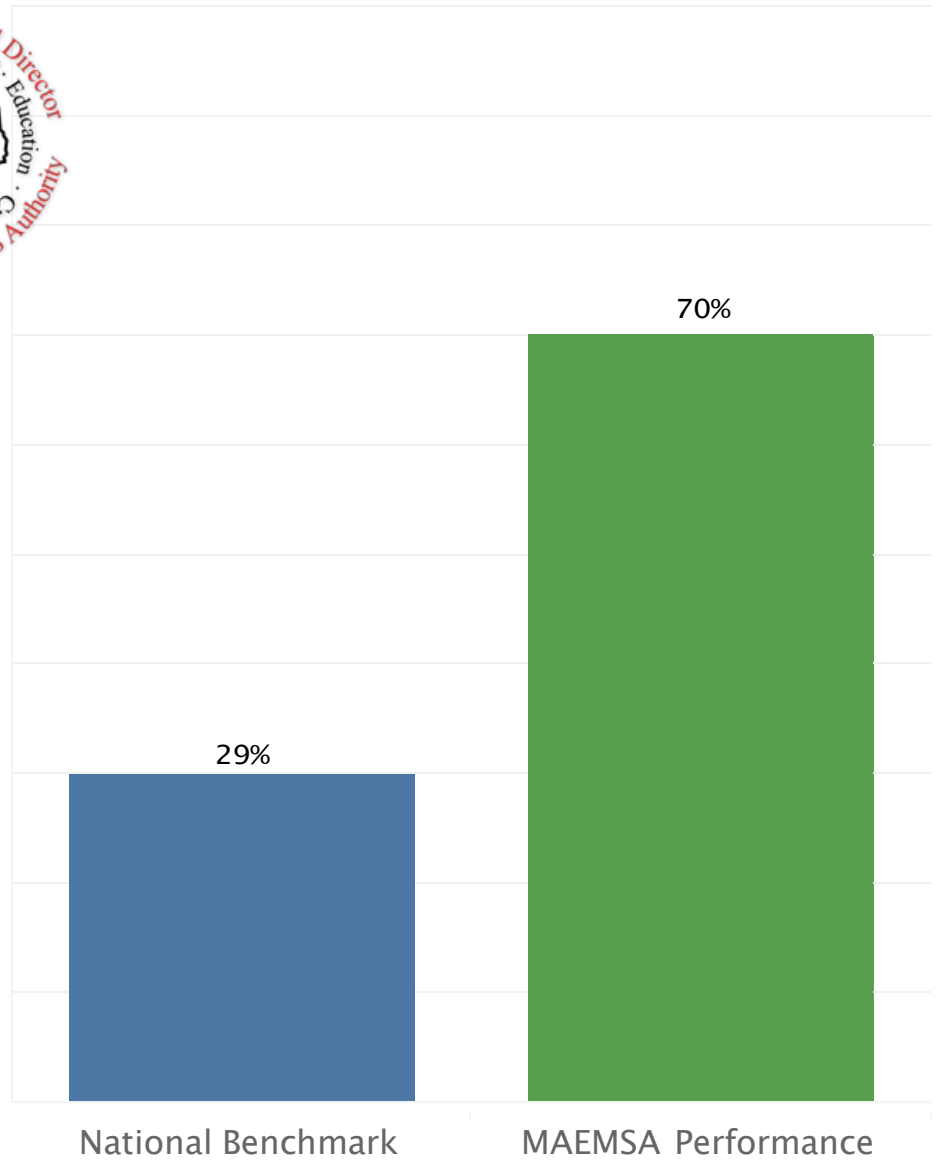
68%

National Benchmark

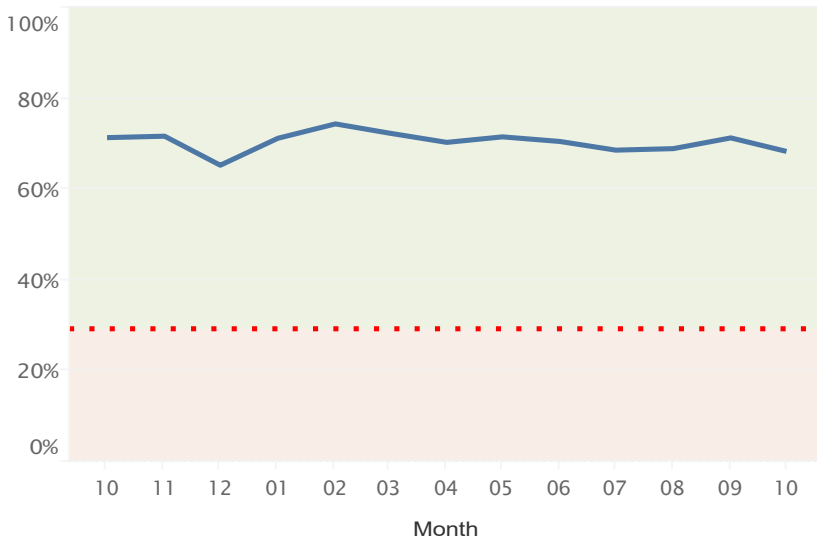
29%



Trailing 12-Month Performance



Performance Over Time



Percentage of EMS responses originating from a 911 request for patients with syncope during which a 12-lead (or greater) ECG is performed.

TBI-01: Clinical Assessments for Patients with Traumatic Brain Injury

MAEMSA System Performance

October 2024

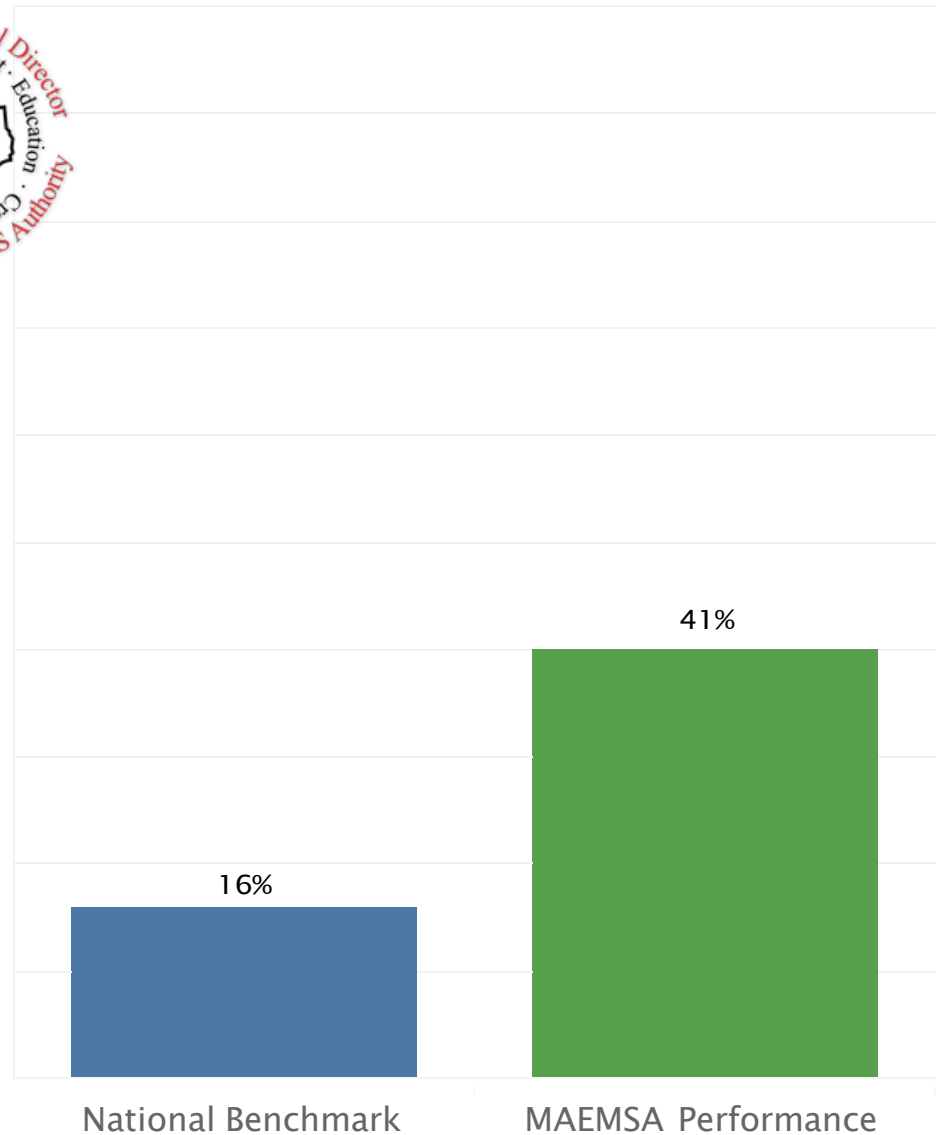
39%

National Benchmark

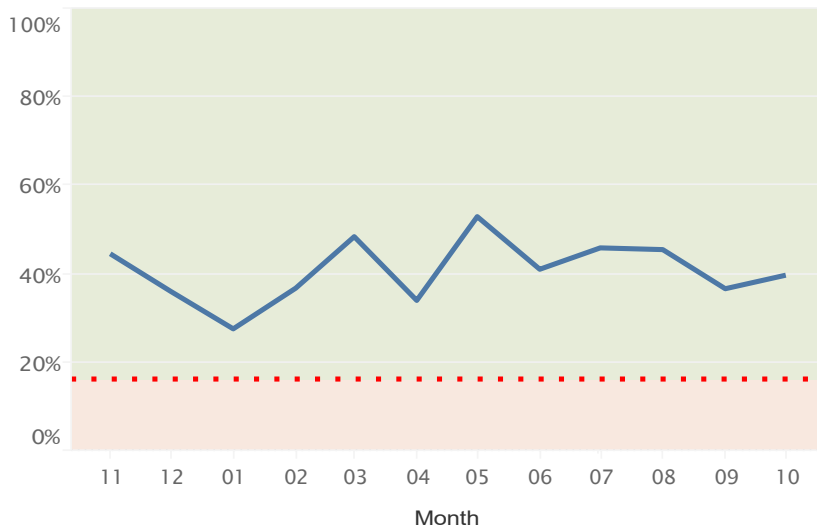
16%



Trailing 12-Month (TTM) Performance



Performance Over Time



Percentage of EMS transports originating from a 911 request for patients with suspected traumatic brain injury during which oxygen level, ETCO2, and systolic blood pressure are documented.

Trauma 01: Pain Assessment of Injured Patients

MAEMSA System Performance

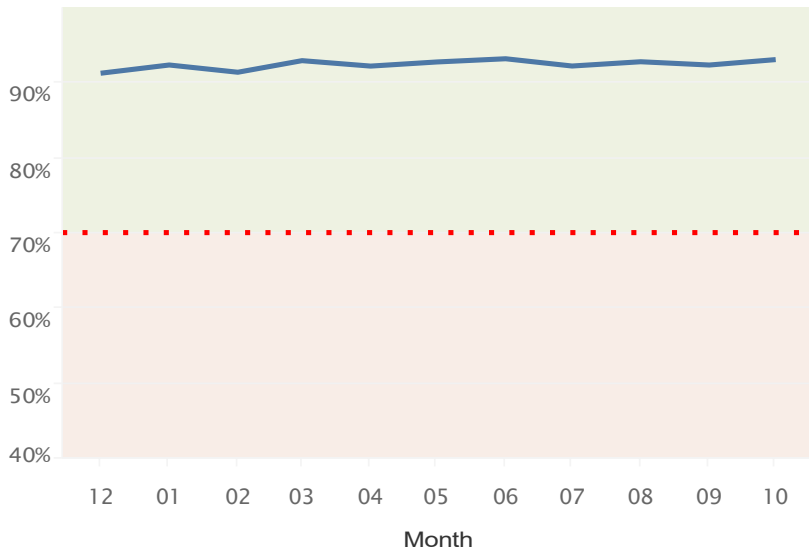
October 2024

93%

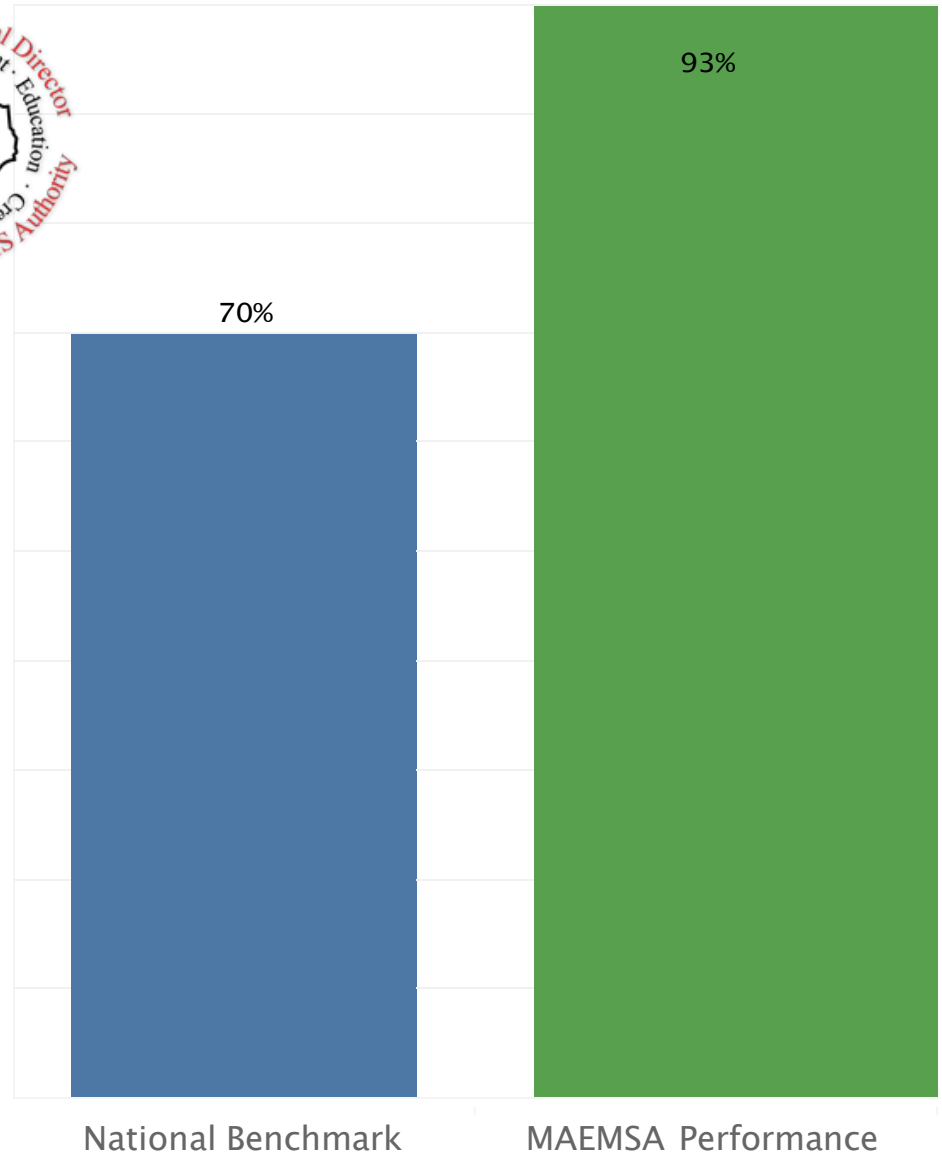
National Benchmark

70%

TTM Performance



Trailing 12-Month Performance



Percentage of EMS transports originating from a 911 request for patients with injury who were assessed for pain.

Trauma 03: Effectiveness of Pain Management for Injured Patients

MAEMSA System Performance

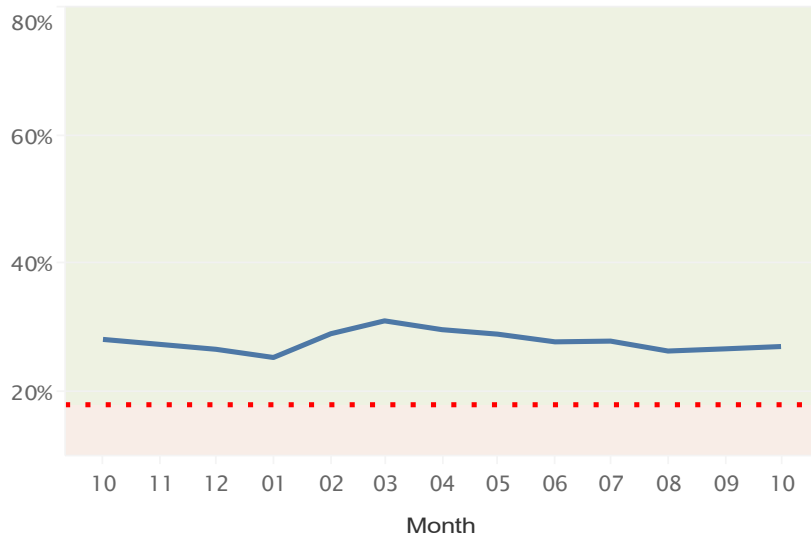
October 2024

27%

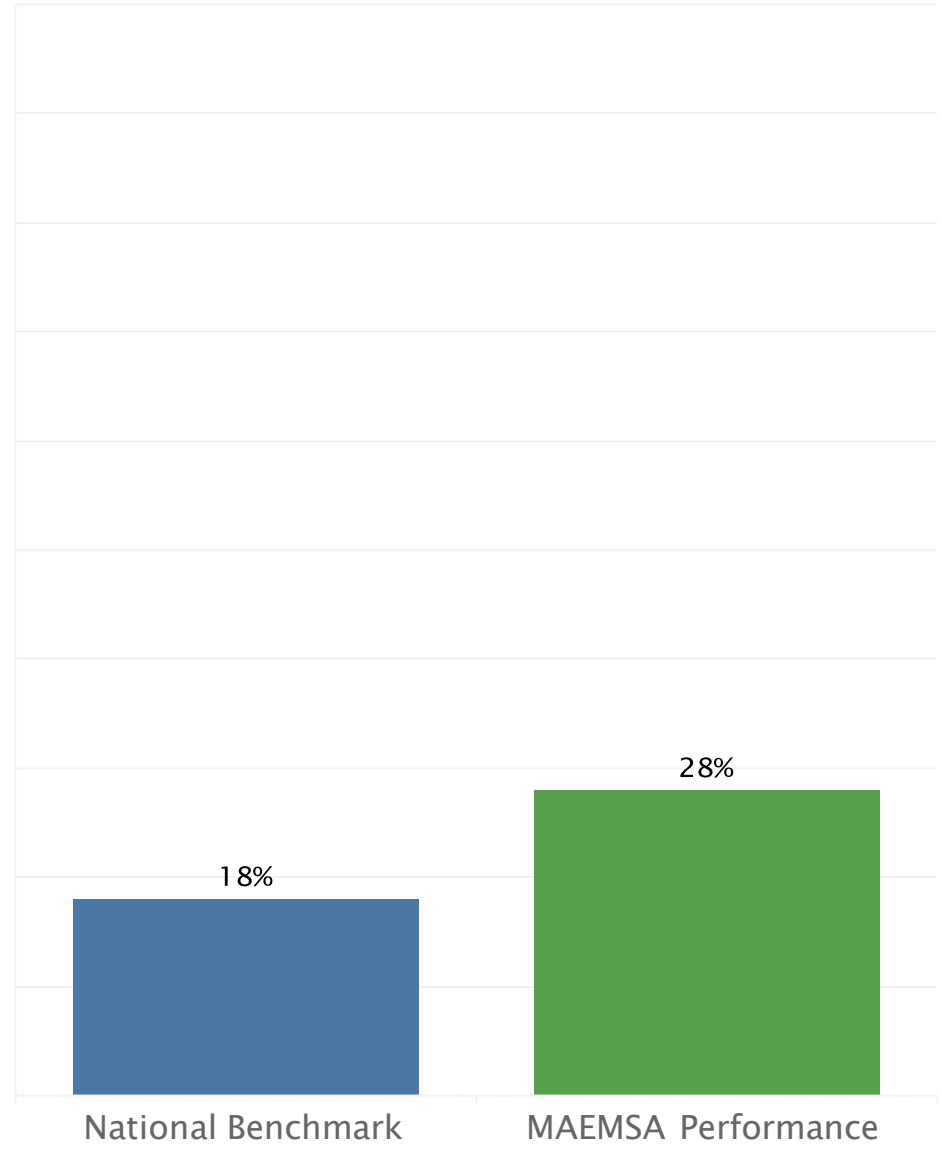
National Benchmark

18%

Performance Over Time



Trailing 12-Month Performance



Percentage of EMS transports originating from a 911 request for patients whose pain score was lowered during the EMS encounter.

Trauma-08: Documentation of GCS, SBP, and Respiratory Rate

MAEMSA System Performance

October 2024

99%

National Benchmark

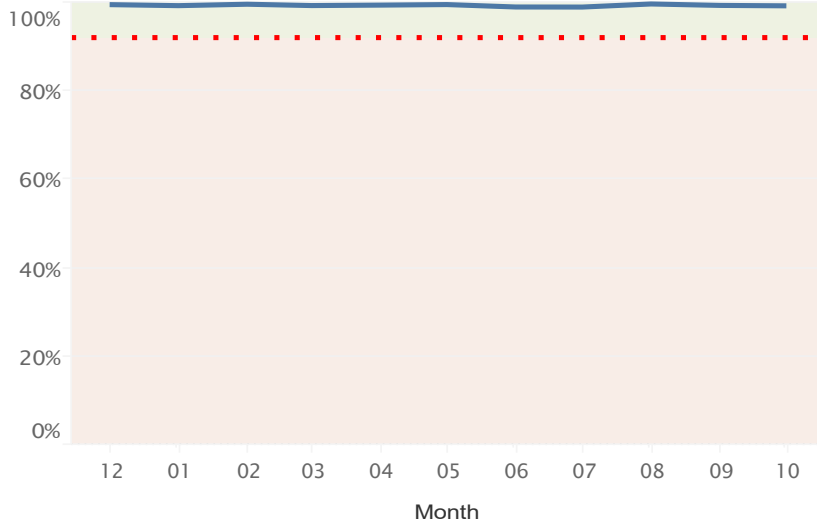
92%

Trailing 12-Month Performance

92%

99%

Performance Over Time



Percentage of EMS transports originating from a 911 request for patients with trauma during which GCS, systolic blood pressure, and respiratory rate are documented.

TTR-01: Vital Signs Documented

MAEMSA System Performance

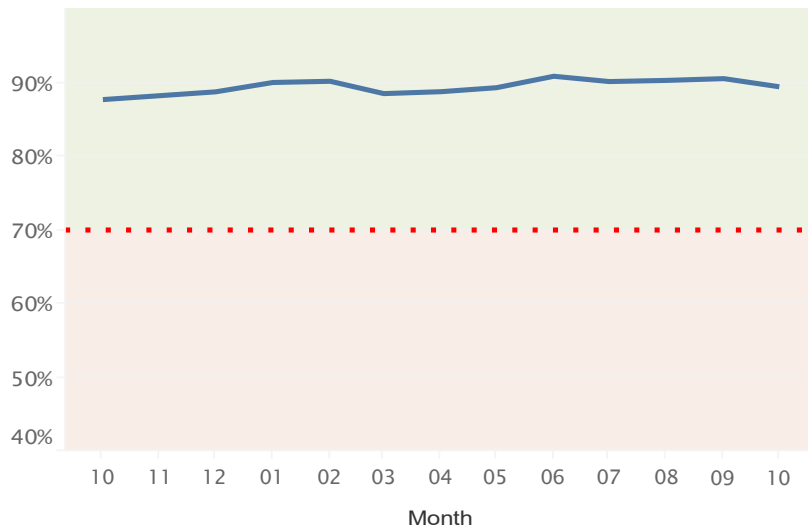
October 2024

89%

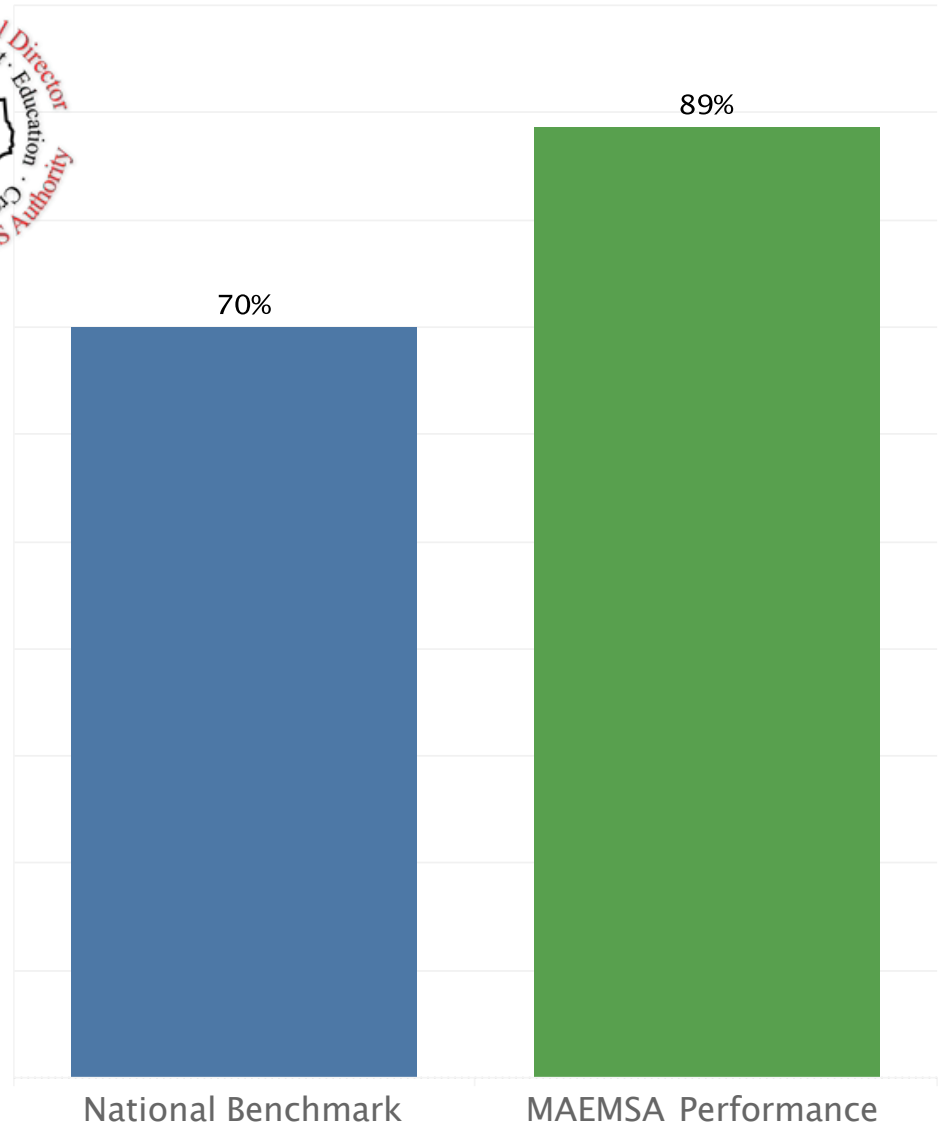
National Benchmark

70%

Performance Over Time



Trailing 12-Month Performance



Percentage of EMS responses originating from a 911 request for patients not transported by EMS during which a basic set of vital signs is documented

Tab C – Chief Financial Officer

Metropolitan Area EMS Authority dba MedStar Mobile Healthcare
Finance Report – October 31, 2024

The following summarizes significant items in the October 31, 2024, Financial Reports:

Statement of Revenues and Expenses:

Month to Date: Net Income for the month of October 2024 is a gain of \$1,481,606 as compared to a budgeted loss of (\$332,130.83) for a positive variance of \$1,813,736. EBITDA for the month of October 2024 is a gain of \$1,862,896 compared to a budgeted gain of \$62,552 for a positive variance of \$1,800,344.

- Patient contact volume in October ended the month at 99.4% to budget.
- Net Revenue in October is \$1.4MM over budget or 125% to budget. The main driver is the decrease in provision for uncollectible accounts to reflect increased expected collections on future receivables. Provision for uncollectible accounts was budgeted at 33%, compared to actuals of 26%. MedStar billed 4.1% more Commercial Insurance trips than expected.
- Total Expenses ended the month 92% to budget or \$452K under budget. Main drivers were Salaries and Benefits & taxes which came in under budget by \$135K and \$320K respectively. This positive variance is expected to taper as insurance claims start coming in later months. The total of all other line-item expenses is over budget by \$2K.

Key Financial Indicators:

- Current Ratio – MedStar has \$7.66 in current assets (Cash, receivables) for every dollar in current debt. (Goal: a score of \$1.00 would mean sufficient current assets to pay debts.)
- Cash Reserves as of 10/31/24 was \$31,958,137, which approximates 5.5 months of operating capital. The Restated Interlocal Cooperative Agreement mandates 3 months of operating capital.
- Accounts Receivable Turnover – This statistic indicates MedStar’s effectiveness in extending credit and collecting debts by indicating the average age of the receivables. MedStar’s goal is a ratio greater than 3.0 times; current turnover is 7.96 times.
- Return on Net Assets – This ratio determines whether the agency is financially better off than in previous years by measuring total economic return. An improving trend indicates increasing net assets and the ability to set aside financial resources to strengthen future flexibility. Through October, the return is 2.04%.

MAEMSA/EPAB cash reserve balance as of October 31, 2024, is \$475,470.69.

Metropolitan Area EMS Authority dba MedStar Mobile Healthcare

Balance Sheet By Character Code
For the Period Ending October 31, 2024

Assets	Current Year	Last Year
Cash	\$31,958,136.74	\$24,731,105.45
Accounts Receivable	\$10,468,052.58	\$14,339,295.12
Inventory	\$547,288.24	\$505,000.95
Prepaid Expenses	\$907,132.04	\$1,055,918.64
Property Plant & Equ	\$68,031,949.41	\$74,027,089.06
Accumulated Deprecia	(\$26,990,617.33)	(\$31,517,099.82)
Total Assets	\$84,921,941.68	\$83,141,309.40
Liabilities		
Accounts Payable	(\$506,177.34)	(\$467,797.60)
Other Current Liabil	(\$3,847,990.69)	(\$3,050,430.72)
Accrued Interest	\$0.00	\$0.00
Payroll Withholding	\$10,516.79	\$8,820.00
Long Term Debt	(\$2,153,637.19)	(\$2,929,335.07)
Other Long Term Liab	(\$4,290,459.19)	(\$10,842,233.79)
Total Liabilities	(\$10,787,747.62)	(\$17,280,977.18)
Equities		
Equity	(\$72,652,588.51)	(\$65,757,291.76)
Control	(\$1,481,605.55)	(\$103,040.46)
Total Equities	(\$74,134,194.06)	(\$65,860,332.22)
Total Liabilities and Equitie	(\$84,921,941.68)	(\$83,141,309.40)

Metropolitan Area EMS Authority dba MedStar Mobile Healthcare
Statement of Revenue and Expenditures
As of October 31, 2024

Revenue	Current Month Actual	Current Month Budget	Current Month Variance	Year to Date Actual	Year to Date Budget	Year to Date Variance
Transport Fees	\$19,731,231.52	\$22,304,097.98	(\$2,572,866.46)	\$19,731,231.52	\$22,304,097.98	(\$2,572,866.46)
Contractual Allow	(\$7,943,377.17)	(\$9,740,138.00)	\$1,796,760.83	(\$7,943,377.17)	(\$9,740,138.00)	\$1,796,760.83
Provision for Uncoll	(\$5,175,467.64)	(\$7,306,126.00)	\$2,130,658.36	(\$5,175,467.64)	(\$7,306,126.00)	\$2,130,658.36
Education Income	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Other Income	\$110,095.87	\$137,403.44	(\$27,307.57)	\$110,095.87	\$137,403.44	(\$27,307.57)
Standby/Subscription	\$157,818.58	\$138,949.63	\$18,868.95	\$157,818.58	\$138,949.63	\$18,868.95
Pop Health PMPM	\$16,600.00	\$0.00	\$16,600.00	\$16,600.00	\$0.00	\$16,600.00
interest on Investme	\$3,340.23	\$5,200.00	(\$1,859.77)	\$3,340.23	\$5,200.00	(\$1,859.77)
Gain(Loss) on Dispos	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Total Revenue	\$6,900,241.39	\$5,539,387.05	\$1,360,854.34	\$6,900,241.39	\$5,539,387.05	\$1,360,854.34
Expenditures						
Salaries	\$3,288,506.78	\$3,423,037.26	(\$134,530.48)	\$3,288,506.78	\$3,423,037.26	(\$134,530.48)
Benefits and Taxes	\$445,906.20	\$766,272.62	(\$320,366.42)	\$445,906.20	\$766,272.62	(\$320,366.42)
Interest	\$22,699.57	\$22,624.20	\$75.37	\$22,699.57	\$22,624.20	\$75.37
Fuel	\$143,555.59	\$157,964.44	(\$14,408.85)	\$143,555.59	\$157,964.44	(\$14,408.85)
Medical Supp/Oxygen	\$182,995.44	\$201,556.55	(\$18,561.11)	\$182,995.44	\$201,556.55	(\$18,561.11)
Other Veh & Eq	\$50,024.19	\$61,241.82	(\$11,217.63)	\$50,024.19	\$61,241.82	(\$11,217.63)
Rent and Utilities	\$51,046.39	\$49,887.21	\$1,159.18	\$51,046.39	\$49,887.21	\$1,159.18
Facility & Eq Mtc	\$123,598.24	\$92,855.57	\$30,742.67	\$123,598.24	\$92,855.57	\$30,742.67
Postage & Shipping	\$657.28	\$1,113.29	(\$456.01)	\$657.28	\$1,113.29	(\$456.01)
Station	\$29,601.69	\$40,837.93	(\$11,236.24)	\$29,601.69	\$40,837.93	(\$11,236.24)
Comp Maintenance	\$43,519.18	\$46,312.00	(\$2,792.82)	\$43,519.18	\$46,312.00	(\$2,792.82)
Insurance	\$107,802.56	\$87,302.26	\$20,500.30	\$107,802.56	\$87,302.26	\$20,500.30
Advertising & PR	\$239.02	\$0.00	\$239.02	\$239.02	\$0.00	\$239.02
Printing	\$0.00	\$2,672.76	(\$2,672.76)	\$0.00	\$2,672.76	(\$2,672.76)
Travel & Entertain	\$7,689.35	\$7,391.00	\$298.35	\$7,689.35	\$7,391.00	\$298.35
Dues & Subs	\$113,351.75	\$120,283.00	(\$6,931.25)	\$113,351.75	\$120,283.00	(\$6,931.25)
Continuing Educ Ex	\$1,095.00	\$25,186.00	(\$24,091.00)	\$1,095.00	\$25,186.00	(\$24,091.00)
Professional Fees	\$386,578.62	\$330,548.89	\$56,029.73	\$386,578.62	\$330,548.89	\$56,029.73
Education Expenses	\$10.00	\$0.00	\$10.00	\$10.00	\$0.00	\$10.00
Miscellaneous	\$804.23	\$2,008.26	(\$1,204.03)	\$804.23	\$2,008.26	(\$1,204.03)

Metropolitan Area EMS Authority dba MedStar Mobile Healthcare
Statement of Revenue and Expenditures
As of October 31, 2024

Revenue	Current Month Actual	Current Month Budget	Current Month Variance	Year to Date Actual	Year to Date Budget	Year to Date Variance
Depreciation	\$358,590.68	\$372,058.74	(\$13,468.06)	\$358,590.68	\$372,058.74	(\$13,468.06)
Amortization Exp - Rou A Lease	\$12,622.06	\$12,622.06	\$0.00	\$12,622.06	\$12,622.06	\$0.00
Amortization Exp - ROU A Subsc	\$47,742.02	\$47,742.02	\$0.00	\$47,742.02	\$47,742.02	\$0.00
Total Expenditures	\$5,418,635.84	\$5,871,517.88	(\$452,882.04)	\$5,418,635.84	\$5,871,517.88	(\$452,882.04)
Net Rev in Excess of Expend	\$1,481,605.55	(\$332,130.83)	\$1,813,736.38	\$1,481,605.55	(\$332,130.83)	\$1,813,736.38
EBITD	\$1,862,895.80	\$62,552.11	\$1,800,343.69	\$1,862,895.80	\$62,552.11	\$1,800,343.69

**Metropolitan Area EMS Authority dba MedStar Mobile Healthcare
Key Financial Indicators
October 31, 2024**

	Goal	FY 2022	FY 2023	FY 2024
Current Ratio	> 1	6.04	10.88	7.89

Indicates the total short term resources available to service each dollar of short-term obligations. A current ratio in the range of 1.5 to 3.0 is considered healthy.

Cash as % of Annual Expenditures	> 25%	33.49%	35.55%	38.68%
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Indicates compliance with Ordinance which specifies 3 months cash

Accounts Receivable Turnover	>3	9.06	6.21	6.71
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A measure of how these resources are being managed. Indicates how

Return on Net Assets	-1.00%	-0.07%	8.61%	10.49%
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Reveals management's effectiveness in generating profits from the assets available.

Emergency Physicians Advisory Board
Cash expenditures Detail

	<u>Date</u>	<u>Amount</u>	<u>Balance</u>
Balance 1/1/17			\$ 609,665.59
J29 Associates, LLC	2/27/2017	\$ 1,045.90	\$ 608,619.69
Bracket & Ellis	10/30/2017	\$ 12,118.00	\$ 596,501.69
Brackett & Ellis	11/19/2018	\$ 28,506.50	\$ 567,995.19
FWFD Grant	4/3/2019	\$ 56,810.00	\$ 511,185.19
Brackett & Ellis	4/3/2019	\$ 20,290.50	\$ 490,894.69
Brackett & Ellis	11/27/2019	\$ 9,420.00	\$ 481,474.69
Bracket & Ellis	2/6/2020	\$ 1,382.50	\$ 480,092.19
Bracket & Ellis	2/29/2020	\$ 4,621.50	\$ 475,470.69
Balance 10/31/2024			<u>\$ 475,470.69</u>

MEDSTAR
Billing and Collections Trend

Gross Charges by Payor

Payor Category	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	YTD	YTD AVG	YTD PCT
Insurance	\$ 3,740,466	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 3,740,466	\$ 3,740,466	19%
Medicaid	\$ 298,868	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 298,868	\$ 298,868	2%
Medicare	\$ 2,138,555	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 2,138,555	\$ 2,138,555	11%
Medicare Advantage	\$ 4,921,020	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 4,921,020	\$ 4,921,020	25%
Other Govt. Payers	\$ 506,986	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 506,986	\$ 506,986	3%
Facility	\$ 444,289	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 444,289	\$ 444,289	2%
Patient	\$ 4,850,825	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 4,850,825	\$ 4,850,825	25%
Medicaid MCO	\$ 2,850,569	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 2,850,569	\$ 2,850,569	14%
TPL	\$ 22,384	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 22,384	\$ 22,384	0%
Other	\$ 19,386	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 19,386	\$ 19,386	0%
TOTALS	\$ 19,793,349	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 19,793,349		

Payments by Payor

Payor Category	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	YTD	YTD AVG	YTD PCT
Insurance	\$ 3,561,115	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 3,561,115	\$ 3,561,115	50%
Medicaid	\$ 17,844	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 17,844	\$ 17,844	0%
Medicare	\$ 651,666	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 651,666	\$ 651,666	9%
Medicare Advantage	\$ 1,443,322	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 1,443,322	\$ 1,443,322	20%
Other Govt. Payers	\$ 408,453	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 408,453	\$ 408,453	6%
Facility	\$ 556,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 556,000	\$ 556,000	8%
Patient	\$ 149,049	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 149,049	\$ 149,049	2%
Medicaid MCO	\$ 298,739	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 298,739	\$ 298,739	4%
TPL	\$ 41,511	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 41,511	\$ 41,511	1%
Other	\$ 911	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 911	\$ 911	0%
TOTALS	\$ 7,128,609	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 7,128,609		

AMORTIZATION SCHEDULE North Deployment Schedule Loan # 0001

Principle \$6,200,000.00

Loan Date: 10-29-2020

Maturity Date: 10-01-2030

Lender:

FROST BANK

MANSFIELD FINANCIAL CENTER

Disbursement Date: October 30, 2020

P.O. BOX 1600 SAN ANTONIO, TX 78296

Interest Rate: 3.214

Repayment Schedule: Installment

Calculation Method: 365/360 U.S. Rule

Payment Number	Payment Date	Payment Amount	Interest Paid	Principal Paid	Remaining Balance
1	12-01-2020	61,053.88	17,712.71	43,341.17	6,156,658.83
2020 TOTALS:		61,053.88	17,712.71	43,341.17	
2	01-01-2021	61,053.88	17,039.24	44,014.64	6,112,644.19
3	02-01-2021	61,053.88	16,917.42	44,136.46	6,068,507.73
4	03-01-2021	61,053.88	15,169.92	45,883.96	6,022,623.77
5	04-01-2021	61,053.88	16,668.28	44,385.60	5,978,238.17
6	05-01-2021	61,053.88	16,011.71	45,042.17	5,933,196.00
7	06-01-2021	61,053.88	16,420.78	44,633.10	5,888,562.90
8	07-01-2021	61,053.88	15,771.53	45,282.35	5,843,280.55
9	08-01-2021	61,053.88	16,171.93	44,881.95	5,798,398.60
10	09-01-2021	61,053.88	16,047.71	45,006.17	5,753,392.43
11	10-01-2021	61,053.88	15,409.50	45,644.38	5,707,748.05
12	11-01-2021	61,053.88	15,796.83	45,257.05	5,662,491.00
13	12-01-2021	61,053.88	15,166.04	45,887.84	5,616,603.16
2021 TOTALS:		732,646.56	192,590.89	540,055.67	540,055.67
14	01-01-2022	61,053.88	15,544.57	45,509.31	5,571,093.85
15	02-01-2022	61,053.88	15,418.62	45,635.26	5,525,458.59
16	03-01-2022	61,053.88	13,812.42	47,241.46	5,478,217.13
17	04-01-2022	61,053.88	15,161.57	45,892.31	5,432,324.82
18	05-01-2022	6,105,388.00	14,549.58	46,504.30	5,385,820.52
19	06-01-2022	61,053.88	14,905.86	46,148.02	5,339,672.50
20	07-01-2022	61,053.88	14,301.42	46,752.46	5,292,920.04
21	08-01-2022	61,053.88	14,648.74	46,405.14	5,246,514.90
22	09-01-2022	61,053.88	14,520.31	46,533.57	5,199,981.33
23	10-01-2022	61,053.88	13,927.28	47,126.60	5,152,854.73
24	11-01-2022	61,053.88	14,261.10	46,792.78	5,106,061.95
25	12-01-2022	61,053.88	13,675.74	47,378.14	5,058,683.81
2022 TOTALS:		732,646.56	174,727.21	557,919.35	
26	01-01-2023	61,053.88	14,000.47	47,053.41	5,011,630.40
27	02-01-2023	61,053.88	13,870.24	47,183.64	4,964,446.76
28	03-01-2023	61,053.88	12,410.01	48,643.87	4,915,802.89
29	04-01-2023	61,053.88	13,605.03	47,448.85	4,868,354.04
30	05-01-2023	61,053.88	13,039.07	48,014.81	4,820,339.23
31	06-01-2023	61,053.88	13,340.82	47,713.06	4,772,626.17
32	07-01-2023	61,053.88	12,782.68	48,271.20	4,724,354.97
33	08-01-2023	61,053.88	13,075.18	47,978.70	4,676,376.27

	34	09-01-2023	61,053.88	12,942.39	48,111.49	4,628,264.78	12396.04
	35	10-01-2023	61,053.88	12,396.04	48,657.84	4,579,606.94	12674.57
	36	11-01-2023	61,053.88	12,674.57	48,379.31	4,531,227.63	12136.14
	37	12-01-2023	61,053.88	12,136.14	48,917.74	4,482,309.89	12405.29
2023 TOTALS:			732,646.56	156,272.64	576,373.92		12270.65
	38	01-01-2024	61,053.88	12,405.29	48,648.59	4,433,661.30	11352.69
	39	02-01-2024	61,053.88	12,270.65	48,783.23	4,384,878.07	11998.08
	40	03-01-2024	61,053.88	11,352.69	49,701.19	4,335,176.88	11479.66
	41	04-01-2024	61,053.88	11,998.08	49,055.80	4,286,121.08	11725.11
	42	05-01-2024	61,053.88	11,479.66	49,574.22	4,236,546.86	11214.77
	43	06-01-2024	61,053.88	11,725.11	49,328.77	4,187,218.09	11450.66
	44	07-01-2024	61,053.88	11,214.77	49,839.11	4,137,378.98	11313.37
	45	08-01-2024	61,053.88	11,450.66	49,603.22	4,087,775.76	
	46	09-01-2024	61,053.88	11,313.37	49,740.51	4,038,035.25	610,150.79 current portion
	47	10-01-2024	61,053.88	10,815.20	50,238.68	3,987,796.57	
	48	11-01-2024	61,053.88	11,036.67	50,017.21	3,937,779.36	
	49	12-01-2024	61,053.88	10,546.69	50,507.19	3,887,272.17	
2024 TOTALS:			732,646.56	137,608.84	595,037.72		
	50	01-01-2025	61,053.88	10,758.46	50,295.42	3,836,976.75	
	51	02-01-2025	61,053.88	10,619.26	50,434.62	3,786,542.13	
	52	03-01-2025	61,053.88	9,465.51	51,588.37	3,734,953.76	
	53	04-01-2025	61,053.88	10,336.90	50,716.98	3,684,236.78	
	54	05-01-2025	61,053.88	9,867.61	51,186.27	3,633,050.51	
	55	06-01-2025	61,053.88	10,054.87	50,999.01	3,582,051.50	
	56	07-01-2025	61,053.88	9,593.93	51,459.95	3,530,591.55	
	57	08-01-2025	61,053.88	9,771.30	51,282.58	3,479,308.97	
	58	09-01-2025	61,053.88	9,629.37	51,424.51	3,427,884.46	
	59	10-01-2025	61,053.88	9,181.02	51,872.86	3,376,011.60	
	60	11-01-2025	61,053.88	9,343.49	51,710.39	3,324,301.21	
	61	12-01-2025	61,053.88	8,903.59	52,150.29	3,272,150.92	
2025 TOTALS:			732,646.56	117,525.31	615,121.25		
	62	01-01-2026	61,053.88	9,056.04	51,997.84	3,220,153.08	
	63	02-01-2026	61,053.88	8,912.13	52,141.75	3,168,011.33	
	64	03-01-2026	61,053.88	7,919.32	53,134.56	3,114,876.77	
	65	04-01-2026	61,053.88	8,620.77	52,433.11	3,062,443.66	
	66	05-01-2026	61,053.88	8,202.24	52,851.64	3,009,592.02	
	67	06-01-2026	61,053.88	8,329.38	52,724.50	2,956,867.52	
	68	07-01-2026	61,053.88	7,919.48	53,134.40	2,903,733.12	
	69	08-01-2026	61,053.88	8,036.40	53,017.48	2,850,715.64	
	70	09-01-2026	61,053.88	7,889.67	53,164.21	2,797,551.43	
	71	10-01-2026	61,053.88	7,492.78	53,561.10	2,743,990.33	
	72	11-01-2026	61,053.88	7,594.30	53,459.58	2,690,530.75	
	73	12-01-2026	61,053.88	7,206.14	53,847.74	2,636,683.01	
2026 TOTALS:			732,646.56	97,178.65	635,467.91		
	74	01-01-2027	61,053.88	7,297.31	53,756.57	2,582,926.44	
	75	02-01-2027	61,053.88	7,148.54	53,905.34	2,529,021.10	
	76	03-01-2027	61,053.88	6,321.99	54,731.89	2,474,289.21	
	77	04-01-2027	61,053.88	684,787.00	54,206.01	2,420,083.20	
	78	05-01-2027	61,053.88	6,481.79	54,572.09	2,365,511.11	
	79	06-01-2027	61,053.88	6,546.81	54,507.07	2,311,004.04	
	80	07-01-2027	6,105,388.00	6,189.64	54,864.24	2,256,139.80	
	81	08-01-2027	61,053.88	6,244.12	54,809.76	2,201,330.04	
	82	09-01-2027	61,053.88	6,092.43	54,961.45	2,146,368.59	
	83	10-01-2027	61,053.88	5,748.69	55,305.19	2,091,063.40	
	84	11-01-2027	61,053.88	5,787.25	55,266.63	2,035,796.77	

	85	12-01-2027	61,053.88	5,452.54	55,601.34	1,980,195.43
2027 TOTALS:			732,646.56	76,158.98	656,487.58	
	86	01-01-2028	61,053.88	5,480.41	55,573.47	1,924,621.96
	87	02-01-2028	61,053.88	5,326.61	55,727.27	1,868,894.69
	88	03-01-2028	61,053.88	483,867.00	56,215.21	1,812,679.48
	89	04-01-2028	61,053.88	5,016.79	56,037.09	1,756,642.39
	90	05-01-2028	61,053.88	4,704.87	56,349.01	1,700,293.38
	91	06-01-2028	61,053.88	4,705.75	56,348.13	1,643,945.25
	92	07-01-2028	61,053.88	4,403.03	56,650.85	1,587,294.40
	93	08-01-2028	61,053.88	4,393.01	56,660.87	1,530,633.53
	94	09-01-2028	61,053.88	4,236.20	56,817.68	1,473,815.85
	95	10-01-2028	61,053.88	3,947.37	57,106.51	1,416,709.34
	96	11-01-2028	61,053.88	3,920.90	57,132.98	1,359,576.36
	97	12-01-2028	61,053.88	3,641.40	57,412.48	1,302,163.88
2028 TOTALS:			732,646.56	54,615.01	678,031.55	
	98	01-01-2029	61,053.88	3,603.88	57,450.00	1,244,713.88
	99	01-02-2029	61,053.88	3,444.88	57,609.00	1,187,104.88
	100	01-03-2029	61,053.88	2,967.50	58,086.38	1,129,018.50
	101	01-04-2029	61,053.88	3,124.68	57,929.20	1,071,089.30
	102	01-05-2029	61,053.88	2,868.73	58,185.15	1,012,904.15
	103	01-06-2029	61,053.88	2,803.32	58,250.56	954,653.59
	104	01-07-2029	61,053.88	2,556.88	58,497.00	896,156.59
	105	01-08-2029	61,053.88	2,480.21	58,573.67	837,582.92
	106	01-09-2029	61,053.88	2,318.10	58,735.78	778,847.14
	107	01-10-2029	61,053.88	2,086.01	58,967.87	719,879.27
	108	01-11-2029	61,053.88	1,992.35	59,061.53	660,817.74
	109	01-12-2029	61,053.88	1,769.89	59,283.99	601,533.75
2029 TOTALS:			732,646.56	32,016.43	700,630.13	
	110	01-01-2030	61,053.88	1,664.81	59,389.07	542,144.68
	111	01-02-2030	61,053.88	1,500.45	59,553.43	482,591.25
	112	01-03-2030	61,053.88	1,206.37	59,847.51	422,743.74
	113	01-04-2030	61,053.88	1,169.99	59,883.89	362,859.85
	114	05-01-2030	61,053.88	971.86	60,082.02	302,777.83
	115	06-01-2030	61,053.88	837.97	60,215.91	242,561.92
	116	07-01-2030	61,053.88	649.66	60,404.22	182,157.70
	117	08-01-2030	61,053.88	504.14	60,549.74	121,607.96
	118	09-01-2030	61,053.88	336.56	60,717.32	60,890.64
	119	10-01-2030	61,053.88	163.24	60,890.64	0.00
2030 TOTALS:			610,538.80	9,005.05	601,533.75	
TOTALS:			265,411.72	1,065,411.72	6,200,000.00	

Metropolitan Area EMS Authority dba MedStar Mobile Healthcare
Statement of Revenue and Expenditures

Revenue	October Actual	October Budget	October Actual VS Budget	November Actual	November Budget	Nov Actual VS Budget	December Actual	December Budget	December Variance	YTD Actual	YTD Budget	YTD Variance
40 Transport Fees	\$19,731,232	\$22,304,098	(\$2,572,866)			\$0			\$0	\$19,731,232	\$22,304,098	(\$2,572,866)
41 Contractual Allow	(\$7,943,377)	(\$9,740,138)	\$1,796,761			\$0			\$0	(\$7,943,377)	(\$9,740,138)	\$1,796,761
42 Provision for Uncoll	(\$5,175,468)	(\$7,306,126)	\$2,130,658			\$0			\$0	(\$5,175,468)	(\$7,306,126)	\$2,130,658
43 Education Income	\$0	\$0	\$0			\$0			\$0	\$0	\$0	\$0
44 Other Income	\$110,096	\$137,403	(\$27,308)			\$0			\$0	\$110,096	\$137,403	(\$27,308)
45 Standby/Subscription	\$157,819	\$138,950	\$18,869			\$0			\$0	\$157,819	\$138,950	\$18,869
46 Pop Health PMPM	\$16,600	\$0	\$16,600			\$0			\$0	\$16,600	\$0	\$16,600
48 interest on Investme	\$3,340	\$5,200	(\$1,860)			\$0			\$0	\$3,340	\$5,200	(\$1,860)
49 Gain(Loss) on Dispos	\$0	\$0	\$0			\$0			\$0	\$0	\$0	\$0
Total Revenue	\$6,900,241	\$5,539,387	\$1,360,854	\$0	\$0	\$0	\$0	\$0	\$0	\$6,900,241	\$5,539,387	\$1,360,854
Expenditures												
50 Salaries	\$3,288,507	\$3,423,037	(\$134,530)			\$0			\$0	\$3,288,507	\$3,423,037	(\$134,530)
55 Benefits and Taxes	\$445,906	\$766,273	(\$320,366)			\$0			\$0	\$445,906	\$766,273	(\$320,366)
72 Interest	\$22,700	\$22,624	\$75			\$0			\$0	\$22,700	\$22,624	\$75
73 Fuel	\$143,556	\$157,964	(\$14,409)			\$0			\$0	\$143,556	\$157,964	(\$14,409)
74 Medical Supp/Oxygen	\$182,995	\$201,557	(\$18,561)			\$0			\$0	\$182,995	\$201,557	(\$18,561)
75 Other Veh & Eq	\$50,024	\$61,242	(\$11,218)			\$0			\$0	\$50,024	\$61,242	(\$11,218)
76 Rent and Utilities	\$51,046	\$49,887	\$1,159			\$0			\$0	\$51,046	\$49,887	\$1,159
77 Facility & Eq Mtc	\$123,598	\$92,856	\$30,743			\$0			\$0	\$123,598	\$92,856	\$30,743
78 Postage & Shipping	\$657	\$1,113	(\$456)			\$0			\$0	\$657	\$1,113	(\$456)
80 Station	\$29,602	\$40,838	(\$11,236)			\$0			\$0	\$29,602	\$40,838	(\$11,236)
81 Comp Maintenance	\$43,519	\$46,312	(\$2,793)			\$0			\$0	\$43,519	\$46,312	(\$2,793)
85 Insurance	\$107,803	\$87,302	\$20,500			\$0			\$0	\$107,803	\$87,302	\$20,500
86 Advertising & PR	\$239	\$0	\$239			\$0			\$0	\$239	\$0	\$239
87 Printing	\$0	\$2,673	(\$2,673)			\$0			\$0	\$0	\$2,673	(\$2,673)
88 Travel & Entertain	\$7,689	\$7,391	\$298			\$0			\$0	\$7,689	\$7,391	\$298
89 Dues & Subs	\$113,352	\$120,283	(\$6,931)			\$0			\$0	\$113,352	\$120,283	(\$6,931)
90 Continuing Educ Ex	\$1,095	\$25,186	(\$24,091)			\$0			\$0	\$1,095	\$25,186	(\$24,091)
91 Professional Fees	\$386,579	\$330,549	\$56,030			\$0			\$0	\$386,579	\$330,549	\$56,030
95 Education Expenses	\$10	\$0	\$10			\$0			\$0	\$10	\$0	\$10
96 Miscellaneous	\$804	\$2,008	(\$1,204)			\$0			\$0	\$804	\$2,008	(\$1,204)
97 Depreciation	\$358,591	\$372,059	(\$13,468)			\$0			\$0	\$358,591	\$372,059	(\$13,468)
Amortization	\$12,622	\$12,622	\$0			\$0			\$0	\$12,622	\$12,622	\$0
	\$47,742	\$47,742										
Total Expenditures	\$5,418,636	\$5,871,518	(\$452,882)	\$0	\$0	\$0	\$0	\$0	\$0	\$5,370,894	\$5,823,776	(\$452,882)
Net Rev in Excess of Expend	\$1,481,606	(\$332,131)	\$1,813,736	\$0	\$0	\$0	\$0	\$0	\$0	\$1,529,348	(\$284,389)	\$1,813,736
EBITD	\$1,862,896	\$62,552	\$1,800,344	\$0	\$0	\$0	\$0	\$0	\$0	\$1,910,638	\$110,294	\$1,800,344

Metropolitan Area EMS Authority dba MedStar Mobile Healthcare
Key Financial Indicators

	FY 2016	FY 2017	FY 2019	FY 2020	FY2021	FY2022	FY2023	FY2024	FY2025
Current Ratio	7.19	8.97	11.59	10.48	8.43	6.04	10.88	7.89	7.66

Indicates the total short term resources available to service each dollar of short-term obligations. A current ratio in the range of 1.5 to 3.0 is

Cash as % of Annual Expenditures	61.88%	52.60%	42.95%	51.76%	44.45%	33.49%	35.55%	38.68%	46.22%
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Operating Capital (Months)

Indicates compliance with Ordinance which specifies 3 months cash on hand.

Accounts Receivable Turnover	4.16	4.96	3.65	5.44	6.34	9.06	6.21	6.71	7.96
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A measure of how these resources are being managed. Indicates how long accounts receivable are being aged prior to collection. Our goal is a turnover rate of greater than 3 .

Return on Net Assets	11.60%	10.35%	4.04%	0.00%	-4.03%	-0.72%	8.61%	10.49%	2.04%
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Reveals management's effectiveness in generating profits from the assets available.

FY2024

\$ 43,880,609.60	Current Assets
5,730,726.08	Current Liabilities
\$ 7.66	

Current Portion of Longterm Debt			
Alta Mere	NDC	Ambulance Lease	Total
\$ 394,438.62	\$ 611,784.97	\$ 380,851.25	\$ 1,387,074.84

\$ 31,958,136.74	
69,143,201.88	
5,761,933.49	avg monthly exp
\$26,742,909.41	End Cash balance

75,931,770.85	Patient AR
(65,554,061.26)	Allowance for uncoll

\$ 10,377,709.59	Net Patient AR
6,887,553.68	Rev YTD
82,650,644.16	Rev Annualized

\$ 1,481,605.55	Net Rev excess of exp
72,652,588.51	Equity
2.04%	

Metropolitan Area EMS Authority dba MedStar Mobile Healthcare

Balance Sheet By Character Code
For the Period Ending October 31, 2024

	Current Year	Last Year
Assets		
11 Cash	\$31,958,136.74	\$24,731,105.45
13 Accounts Receivable	\$10,468,052.58	\$14,339,295.12
15 Inventory	\$547,288.24	\$505,000.95
17 Prepaid Expenses	\$907,132.04	\$1,055,918.64
18 Property Plant & Equ	\$68,031,949.41	\$74,027,089.06
19 Accumulated Deprecia	(\$26,990,617.33)	(\$31,517,099.82)
Total Assets	\$84,921,941.68	\$83,141,309.40
Liabilities		
21 Accounts Payable	(\$506,177.34)	(\$467,797.60)
24 Other Current Liabil	(\$3,847,990.69)	(\$3,050,430.72)
25 Accrued Interest	\$0.00	\$0.00
26 Payroll Withholding	\$10,516.79	\$8,820.00
28 Long Term Debt	(\$2,153,637.19)	(\$2,929,335.07)
29 Other Long Term Liab	(\$4,290,459.19)	(\$10,842,233.79)
Total Liabilities	(\$10,787,747.62)	(\$17,280,977.18)
Equities		
30 Equity	(\$72,652,588.51)	(\$65,757,291.76)
35 Control	(\$1,481,605.55)	(\$103,040.46)
Total Equities	(\$74,134,194.06)	(\$65,860,332.22)
Total Liabilities and Equitie	(\$84,921,941.68)	(\$83,141,309.40)



Metropolitan Area EMS Authority dba MedStar Mobile Healthcare
Balance Sheet By Object Code
 For the Period Ending October 31, 2024

		Current Year	Last Year
Assets			
110001	Operating Bank Account	\$9,479,954.06	\$4,833,442.84
110002	Sweep Invest Money Market	\$125.10	\$125.10
110003	Membership Bank Account	\$3,848.50	\$3,793.50
110004	Health Insurance Bank Acct	\$8,741.31	\$8,741.31
110005	Petty Cash	\$599.54	\$619.54
110007	Payroll Account	\$0.00	\$0.00
110008	Alta Mere Construction	\$0.00	\$0.00
110009	EPAB Account	\$475,470.69	\$475,470.69
110010	Frost Operating Account	\$17,271,834.29	\$13,912,317.71
110011	Membership Frost	\$4,126.61	\$2,222.61
110012	Payroll Frost	\$16,105.18	\$24,989.34
110013	Health Insurance Bank Frost	\$113,633.38	\$71,645.61
110014	Investment CD Frost	\$4,583,698.08	\$4,397,737.20
110015	Investment CD Chase	\$0.00	\$1,000,000.00
131001	Patient Accounts Receivable	\$75,931,770.85	\$77,763,871.78
131002	Allowance For Uncollectables	(\$65,554,061.26)	(\$63,505,217.48)
131003	Manual Payroll Acct Receivable	\$2,391.01	\$0.00
131005	Employee Uniform Receivable	\$601.31	(\$2,490.83)
131006	Accounts Receivable	\$87,350.67	\$83,131.65
131010	Consulting Accounts Receivable	\$0.00	\$0.00
131015	Subsidy Receivable	\$0.00	\$0.00
151007	Medical Supply Inventory	\$547,288.24	\$505,000.95
173000	Prepaid Insurance	\$0.00	\$6,776.41
173001	Prepaid Postage	\$0.00	\$0.00
173002	Prepaid Expense	\$907,132.04	\$1,049,142.23
173003	Long Term Prepaid Assets	\$0.00	\$0.00
180000	Land	\$1,644,946.00	\$1,644,946.00
180001	Buildings and Improvements	\$25,277,592.63	\$25,277,592.63
180002	Office furniture and Equipment	\$2,302,751.37	\$2,603,669.70
180003	Communications Equipment	\$3,570,037.98	\$4,222,997.53
180004	Data Processing Equipment and	\$5,298,074.53	\$9,150,455.68
180005	Medical Equipment	\$7,489,874.68	\$8,341,119.02
180006	Ambulance Fleet	\$19,935,950.29	\$20,414,878.23
180007	Work in Progress	\$0.00	\$0.00
180008	Fleet Equipment	\$751,479.58	\$829,187.39
180009	ROU Asset - Leases	\$600,567.97	\$573,799.61
180010	ROU Asset - Subscriptions	\$1,160,674.38	\$968,443.27
191001	Accum Deprec - Bldg and Improv	(\$7,614,010.81)	(\$6,710,855.05)
191002	Accum Deprec - Office Furn & E	(\$2,158,149.12)	(\$2,404,791.60)
191003	Accum Deprec - Comm Eq	(\$3,061,312.35)	(\$3,506,831.81)
191004	Accum Deprec - DP Equipment	(\$4,601,678.92)	(\$7,980,699.12)
191005	Accum Deprec - Medical Equipme	(\$1,910,947.09)	(\$1,864,258.92)
191006	Accum Deprec - Ambulance Fleet	(\$6,533,828.33)	(\$8,428,033.50)
191008	Accum Deprec Fleet Equipment	(\$159,501.87)	(\$152,976.95)
191009	Accum Amortization-ROU A Lease	(\$423,009.47)	(\$270,073.06)
191010	Accum Amortization-ROU A Subsc	(\$528,179.37)	(\$198,579.81)
Total Assets		\$84,921,941.68	\$83,141,309.40
Liabilities			
217001	Accounts Payable	(\$506,177.34)	(\$467,797.60)
217002	Credit Card Liability	\$0.00	\$0.00
217006	MedStar Golf	\$0.00	\$0.00



Metropolitan Area EMS Authority dba MedStar Mobile Healthcare
Balance Sheet By Object Code
 For the Period Ending October 31, 2024

		Current Year	Last Year
240000	Current Portion - Constr Loan	(\$1,003,536.00)	\$0.00
240100	Lease Liability Current	(\$116,525.10)	(\$120,745.16)
240110	Subscription Liability Current	(\$250,565.99)	(\$245,685.48)
247001	Accrued Expense	(\$268,143.47)	(\$452,705.29)
247013	Accrued Sick	\$0.00	\$0.00
247014	Accrued Vacation	(\$862,452.25)	(\$1,097,100.45)
247015	Accrued Salaries	(\$1,346,767.88)	(\$1,134,194.34)
257016	Interest Payable	\$0.00	\$0.00
267009	MWR Credit Card Payments	\$0.00	\$0.00
267018	Garnished Wages Payable	\$0.00	\$0.00
267019	FICA Medicare Payable	\$0.00	\$0.00
267023	Federal Withholding Payable	\$0.00	\$0.00
267035	125 Dependent Care Payable	\$2,435.44	\$0.00
267036	125 Medical Exp Reimb Payable	(\$2,435.44)	\$0.00
267041	401a Payable	\$0.00	\$0.00
267042	ROTH Payable	\$0.00	\$0.00
267043	401a Loan Payable	\$0.00	\$0.00
267044	Emp MWR Loan Payable	\$0.00	\$0.00
267045	Emp MWR Donation Payable	\$0.00	\$0.00
267046	Supplemental Life Payable	(\$2,958.87)	(\$4,746.00)
267047	Employee Mutual of Omaha	(\$3,154.54)	\$65,881.99
267048	Employee Vision Payable	(\$759.14)	(\$1,449.42)
267049	Employee Legal Shield Payable	\$3,400.40	\$3,260.86
267050	Employee Accidental Death	\$2,070.41	(\$65,869.62)
267052	Employee STD Payable	\$11,918.53	\$11,742.19
290000	Lease Liability LT	(\$75,330.98)	(\$199,964.50)
290010	Subscription Liability LT	(\$346,457.95)	(\$480,191.97)
290100	Frost Construction Loan	(\$2,153,637.19)	(\$2,929,335.07)
290200	Frost N Land Loan	(\$3,377,970.50)	(\$4,579,921.43)
290300	Frost Capital Lease	(\$418,635.87)	(\$5,496,162.06)
298100	Deferred Subscription Income	(\$72,063.89)	(\$83,623.37)
298150	Consulting Retainer Liability	\$0.00	(\$2,370.46)
299100	Due to/From Operating Fund	\$0.00	\$0.00
299200	Retainage Payable	\$0.00	\$0.00
	Total Liabilities	(\$10,787,747.62)	(\$17,280,977.18)
	Equities		
308000	Capital Contribution	(\$316,920.50)	(\$316,920.50)
309001	Retained Earnings	(\$72,335,668.01)	(\$65,440,371.26)
350000	APPROPRIATIONS	(\$6,046,053.83)	(\$5,358,764.98)
350050	Fund Bal Reserve for Encumbran	\$0.00	\$0.00
350100	ESTIMATED REVENUES	\$39,631,915.05	\$5,155,200.09
350200	BUDGETARY FUND BAL - UNRESERVE	(\$33,585,861.22)	\$203,564.89
350300	ENCUMBRANCES	\$232,235.21	\$331,340.04
350400	BUDGETARY FUND BAL- RESERVE FO	(\$232,235.21)	(\$331,340.04)
350500	REVENUES	(\$6,900,241.39)	(\$5,389,632.49)
350600	EXPENDITURES	\$5,418,635.84	\$5,286,592.03
	Total Equities	(\$74,134,194.06)	(\$65,860,332.22)
	Total Liabilities and Equities	(\$84,921,941.68)	(\$83,141,309.40)

Metropolitan Area EMS Authority dba MedStar Mobile Healthcare
Statement of Revenue and Expenditures
As of October 31, 2024

Revenue	Current Month Actual	Current Month Budget	Current Month Variance	Year to Date Actual	Year to Date Budget	Year to Date Variance			
40 Transport Fees	\$19,731,231.52	\$22,304,097.98	(\$2,572,866.46)	\$19,731,231.52	\$22,304,097.98	(\$2,572,866.46)	88%	88%	
41 Contractual Allow	(\$7,943,377.17)	(\$9,740,138.00)	\$1,796,760.83	(\$7,943,377.17)	(\$9,740,138.00)	\$1,796,760.83	82%	82%	
42 Provision for Uncoll	(\$5,175,467.64)	(\$7,306,126.00)	\$2,130,658.36	(\$5,175,467.64)	(\$7,306,126.00)	\$2,130,658.36	71%	71%	
43 Education Income	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00			prov % actuals prov % Budgeted
44 Other Income	\$110,095.87	\$137,403.44	(\$27,307.57)	\$110,095.87	\$137,403.44	(\$27,307.57)	80%	80%	-26% -33%
45 Standby/Subscription	\$157,818.58	\$138,949.63	\$18,868.95	\$157,818.58	\$138,949.63	\$18,868.95	114%	114%	
46 Pop Health PMPM	\$16,600.00	\$0.00	\$16,600.00	\$16,600.00	\$0.00	\$16,600.00			
48 interest on Investme	\$3,340.23	\$5,200.00	(\$1,859.77)	\$3,340.23	\$5,200.00	(\$1,859.77)	64%	64%	
49 Gain(Loss) on Dispos	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00			
Total Revenue	\$6,900,241.39	\$5,539,387.05	\$1,360,854.34	\$6,900,241.39	\$5,539,387.05	\$1,360,854.34	125%	125%	
Expenditures									
50 Salaries	\$3,288,506.78	\$3,423,037.26	(\$134,530.48)	\$3,288,506.78	\$3,423,037.26	(\$134,530.48)	96%	96%	
55 Benefits and Taxes	\$445,906.20	\$766,272.62	(\$320,366.42)	\$445,906.20	\$766,272.62	(\$320,366.42)	58%	58%	
72 Interest	\$22,699.57	\$22,624.20	\$75.37	\$22,699.57	\$22,624.20	\$75.37	100%	100%	
73 Fuel	\$143,555.59	\$157,964.44	(\$14,408.85)	\$143,555.59	\$157,964.44	(\$14,408.85)	91%	91%	
74 Medical Supp/Oxygen	\$182,995.44	\$201,556.55	(\$18,561.11)	\$182,995.44	\$201,556.55	(\$18,561.11)	91%	91%	
75 Other Veh & Eq	\$50,024.19	\$61,241.82	(\$11,217.63)	\$50,024.19	\$61,241.82	(\$11,217.63)	82%	82%	
76 Rent and Utilities	\$51,046.39	\$49,887.21	\$1,159.18	\$51,046.39	\$49,887.21	\$1,159.18	102%	102%	
77 Facility & Eq Mtc	\$123,598.24	\$92,855.57	\$30,742.67	\$123,598.24	\$92,855.57	\$30,742.67	133%	133%	
78 Postage & Shipping	\$657.28	\$1,113.29	(\$456.01)	\$657.28	\$1,113.29	(\$456.01)	59%	59%	
80 Station	\$29,601.69	\$40,837.93	(\$11,236.24)	\$29,601.69	\$40,837.93	(\$11,236.24)	72%	72%	
81 Comp Maintenance	\$43,519.18	\$46,312.00	(\$2,792.82)	\$43,519.18	\$46,312.00	(\$2,792.82)	94%	94%	
85 Insurance	\$107,802.56	\$87,302.26	\$20,500.30	\$107,802.56	\$87,302.26	\$20,500.30	123%	123%	
86 Advertising & PR	\$239.02	\$0.00	\$239.02	\$239.02	\$0.00	\$239.02			#DIV/0!
87 Printing	\$0.00	\$2,672.76	(\$2,672.76)	\$0.00	\$2,672.76	(\$2,672.76)	0%	0%	
88 Travel & Entertain	\$7,689.35	\$7,391.00	\$298.35	\$7,689.35	\$7,391.00	\$298.35	104%	104%	
89 Dues & Subs	\$113,351.75	\$120,283.00	(\$6,931.25)	\$113,351.75	\$120,283.00	(\$6,931.25)	94%	94%	
90 Continuing Educ Ex	\$1,095.00	\$25,186.00	(\$24,091.00)	\$1,095.00	\$25,186.00	(\$24,091.00)	4%	4%	
91 Professional Fees	\$386,578.62	\$330,548.89	\$56,029.73	\$386,578.62	\$330,548.89	\$56,029.73	117%	117%	
95 Education Expenses	\$10.00	\$0.00	\$10.00	\$10.00	\$0.00	\$10.00			
96 Miscellaneous	\$804.23	\$2,008.26	(\$1,204.03)	\$804.23	\$2,008.26	(\$1,204.03)	40%	40%	
97 Depreciation	\$358,590.68	\$372,058.74	(\$13,468.06)	\$358,590.68	\$372,058.74	(\$13,468.06)	96%	96%	
Amortization Exp - Rou A Lease	\$12,622.06	\$12,622.06	\$0.00	\$12,622.06	\$12,622.06	\$0.00	100%	100%	
Amortization Exp - ROU A Subsc	\$47,742.02	\$47,742.02	\$0.00	\$47,742.02	\$47,742.02	\$0.00	100%	100%	
Total Expenditures	\$5,418,635.84	\$5,871,517.88	(\$452,882.04)	\$5,418,635.84	\$5,871,517.88	(\$452,882.04)	92%	92.3%	
Net Rev in Excess of Expend	\$1,481,605.55	(\$332,130.83)	\$1,813,736.38	\$1,481,605.55	(\$332,130.83)	\$1,813,736.38	-446%	-446%	
EBITD	\$1,862,895.80	\$62,552.11	\$1,800,343.69	\$1,862,895.80	\$62,552.11	\$1,800,343.69	2978%	2978%	



**Metropolitan Area EMS Authority dba MedStar Mobile Healthcare
Statement of Revenue and Expenditures**

[Actual compared with Budget]

	Current Month Actual	Current Month Budget	Current Month Variance	Year to Date Actual	Year to Date Budget	Year to Date Variance
Revenue						
400100 ALS Emergency	\$11,127,913.55	\$11,911,735.18	(\$783,821.63)	\$11,127,913.55	\$11,911,735.18	(\$783,821.63)
400200 ALS Non emergency	\$145,584.00	\$210,105.21	(\$64,521.21)	\$145,584.00	\$210,105.21	(\$64,521.21)
400300 Long Distance Transports	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
400400 Treatment no Transport	\$365,591.00	\$350,604.92	\$14,986.08	\$365,591.00	\$350,604.92	\$14,986.08
400410 Ancillary Charges	\$722,987.87	\$796,408.49	(\$73,420.62)	\$722,987.87	\$796,408.49	(\$73,420.62)
400420 Oxygen	\$65,076.00	\$96,147.11	(\$31,071.11)	\$65,076.00	\$96,147.11	(\$31,071.11)
400500 Misc Charges	\$10,053.45	\$12,078.14	(\$2,024.69)	\$10,053.45	\$12,078.14	(\$2,024.69)
400700 Special Events	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
400800 BLS NonEmergency	\$722,131.50	\$1,154,475.56	(\$432,344.06)	\$722,131.50	\$1,154,475.56	(\$432,344.06)
400850 BLS Emergency	\$6,434,614.15	\$7,571,066.07	(\$1,136,451.92)	\$6,434,614.15	\$7,571,066.07	(\$1,136,451.92)
400900 SCT	\$137,280.00	\$201,477.30	(\$64,197.30)	\$137,280.00	\$201,477.30	(\$64,197.30)
420102 Subscription Income	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
420700 Standby/Special Events	\$144,720.00	\$121,866.30	\$22,853.70	\$144,720.00	\$121,866.30	\$22,853.70
420950 NTSP High Utilizer	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
420951 NTSP Readmit Avoid	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
420952 NTSP Palliative Care	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
420953 SWSR Eye Exam Project	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
420955 Hospice	\$949.95	\$5,250.00	(\$4,300.05)	\$949.95	\$5,250.00	(\$4,300.05)
420956 Home Health	\$75.00	\$825.00	(\$750.00)	\$75.00	\$825.00	(\$750.00)
420958 Home Health	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
420960 JPS Readmit Avoid	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
420961 UTSW NAIP High Utilizer	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
420962 ECNS Nurse Triage	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
420963 THR High Utilizer	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
420964 Humana High Utilizer	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
420965 THR Readmit Avoid	\$2,400.00	\$6,000.00	(\$3,600.00)	\$2,400.00	\$6,000.00	(\$3,600.00)
420966 Baylor Readmit Avoid	\$0.00	\$1,600.00	(\$1,600.00)	\$0.00	\$1,600.00	(\$1,600.00)
420967 Baylor High Utilizer	\$1,600.00	\$0.00	\$1,600.00	\$1,600.00	\$0.00	\$1,600.00
420968 BCBS BAV	\$16,600.00	\$0.00	\$16,600.00	\$16,600.00	\$0.00	\$16,600.00
430110 EMT Course Income	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
430111 AMLS Class Income	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
430112 EPC Class Income	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
430114 PHTLS Income	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
430115 MHP Course	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
430120 AMLS Course Income	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
430125 EPC Course Income	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
430130 CPR Course Income	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
430140 GEMS Course Income	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
430150 PHTLS Course Income	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
430160 Other Course Income	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
430170 TCCC Course Income	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
430200 AMLS COURSE INCOME	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
430920 EMD Course Income	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
440000 CHP Consulting Rev - Comm Hlth	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
440001 Other Income	\$94,670.92	\$123,728.44	(\$29,057.52)	\$94,670.92	\$123,728.44	(\$29,057.52)
440002 Other Income - MIH Programs	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
440003 TESSA Prrogram	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
440010 Subsidy Income - Westover Hill	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
440011 Subsidy Income - Lakeside	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
440012 Subsidy Income - Forest Hill	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
440100 FSA Forfeiture Income	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
440200 Research Income - Clinical	\$10,400.00	\$0.00	\$10,400.00	\$10,400.00	\$0.00	\$10,400.00



**Metropolitan Area EMS Authority dba MedStar Mobile Healthcare
Statement of Revenue and Expenditures**

[Actual compared with Budget]

	Current Month Actual	Current Month Budget	Current Month Variance	Year to Date Actual	Year to Date Budget	Year to Date Variance
750800 Licenses/Cert	\$591.25	\$3,936.98	(\$3,345.73)	\$591.25	\$3,936.98	(\$3,345.73)
800100 Rent/Storage Lease	\$426.39	\$3,057.00	(\$2,630.61)	\$426.39	\$3,057.00	(\$2,630.61)
800300 Utilities	\$21,984.96	\$22,476.70	(\$491.74)	\$21,984.96	\$22,476.70	(\$491.74)
800400 Telephone	\$10,887.26	\$11,043.42	(\$156.16)	\$10,887.26	\$11,043.42	(\$156.16)
800440 Cell Phones	\$330.02	\$199.69	\$130.33	\$330.02	\$199.69	\$130.33
800450 Mobile Gateways	\$17,417.76	\$13,110.40	\$4,307.36	\$17,417.76	\$13,110.40	\$4,307.36
800500 Repair & Maint Equip	\$40,136.62	\$40,389.09	(\$252.47)	\$40,136.62	\$40,389.09	(\$252.47)
800530 Computer Maint Hardware	\$2,991.24	\$5,583.00	(\$2,591.76)	\$2,991.24	\$5,583.00	(\$2,591.76)
800540 Computer Software Maint	\$40,527.94	\$40,729.00	(\$201.06)	\$40,527.94	\$40,729.00	(\$201.06)
800550 Bank Charges/CC Fees	\$4,168.68	\$3,605.00	\$563.68	\$4,168.68	\$3,605.00	\$563.68
800560 Non-Capital Equipment	\$18,435.96	\$29,185.79	(\$10,749.83)	\$18,435.96	\$29,185.79	(\$10,749.83)
800575 Bio Hazard Waste Disposal	\$1,444.91	\$747.48	\$697.43	\$1,444.91	\$747.48	\$697.43
800600 Facilities Maint	\$82,016.71	\$51,719.00	\$30,297.71	\$82,016.71	\$51,719.00	\$30,297.71
800625 Supplies Office Cleaning Coffe	\$6,301.57	\$7,377.77	(\$1,076.20)	\$6,301.57	\$7,377.77	(\$1,076.20)
800650 Postage and Shipping	\$657.28	\$1,113.29	(\$456.01)	\$657.28	\$1,113.29	(\$456.01)
800675 Document Shredding	\$695.48	\$669.37	\$26.11	\$695.48	\$669.37	\$26.11
800700 Invoice Proceasing	\$252,295.57	\$206,690.22	\$45,605.35	\$252,295.57	\$206,690.22	\$45,605.35
800725 Courier Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
800750 Property Taxes	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
800800 Equipment Lease - Office	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
850100 Insurance - Prof Liability	\$9,215.17	\$9,058.92	\$156.25	\$9,215.17	\$9,058.92	\$156.25
850150 Insurance - Property/Crime	\$10,666.35	\$10,666.33	\$0.02	\$10,666.35	\$10,666.33	\$0.02
850200 Insurance - Vehicle	\$43,462.17	\$36,226.17	\$7,236.00	\$43,462.17	\$36,226.17	\$7,236.00
850300 Insurance - E&O	\$22,109.17	\$22,109.17	\$0.00	\$22,109.17	\$22,109.17	\$0.00
850400 Insurance - OMD Liability	\$1,468.25	\$1,441.67	\$26.58	\$1,468.25	\$1,441.67	\$26.58
850500 Insurance - Claims Settlements	\$20,881.45	\$7,800.00	\$13,081.45	\$20,881.45	\$7,800.00	\$13,081.45
900000 Advertising	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
900100 Community Outreach/Education	\$239.02	\$0.00	\$239.02	\$239.02	\$0.00	\$239.02
900150 Public Relations/Sponsorships	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
900200 Printing	\$0.00	\$2,672.76	(\$2,672.76)	\$0.00	\$2,672.76	(\$2,672.76)
900300 Travel & Entertainment	\$7,689.35	\$7,391.00	\$298.35	\$7,689.35	\$7,391.00	\$298.35
900325 Dues & Subscriptions	\$113,351.75	\$120,283.00	(\$6,931.25)	\$113,351.75	\$120,283.00	(\$6,931.25)
900350 Professional Dev Registration	\$1,095.00	\$25,186.00	(\$24,091.00)	\$1,095.00	\$25,186.00	(\$24,091.00)
900400 Payroll Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
900425 Scheduling Management	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
900450 Benefits Administration	\$6,041.67	\$9,941.67	(\$3,900.00)	\$6,041.67	\$9,941.67	(\$3,900.00)
900500 Consultant Services	\$86,560.22	\$60,558.00	\$26,002.22	\$86,560.22	\$60,558.00	\$26,002.22
900550 Compensation Analysis	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
900600 Drive Cam Monitoring	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
900650 Legal Services	\$5,849.70	\$9,463.00	(\$3,613.30)	\$5,849.70	\$9,463.00	(\$3,613.30)
900700 Audit Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
900800 Verification/Scrubbing Service	\$70.97	\$458.00	(\$387.03)	\$70.97	\$458.00	(\$387.03)
900900 Collection Services	\$3,936.49	\$10,500.00	(\$6,563.51)	\$3,936.49	\$10,500.00	(\$6,563.51)
900950 Medical Director	\$31,824.00	\$32,938.00	(\$1,114.00)	\$31,824.00	\$32,938.00	(\$1,114.00)
950100 AMLS Training Cost	\$10.00	\$0.00	\$10.00	\$10.00	\$0.00	\$10.00
950150 ACLS Course Expense	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
950200 PHTLS Training Cost	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
950300 ACLS Training Cost	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
950350 BCLS Course	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
950360 PALS Course	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
950370 PTLT Training Cost	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
950400 GEMS Training Cost	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
950450 PEPP Training Cost	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00



**Metropolitan Area EMS Authority dba MedStar Mobile Healthcare
Statement of Revenue and Expenditures**

[Actual compared with Budget]

	Current Month Actual	Current Month Budget	Current Month Variance	Year to Date Actual	Year to Date Budget	Year to Date Variance
950500 EMT Training Cost	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
950550 TCC First Responder Training C	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
950570 BLAST Course Expense	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
950580 TCCC Training	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
950590 Other Course Expense	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
950600 Paramedic Class Cost	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
950700 COVID-19	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
960000 Miscellaneous Other	\$804.23	\$2,008.26	(\$1,204.03)	\$804.23	\$2,008.26	(\$1,204.03)
970000 Depreciation	\$358,590.68	\$372,058.74	(\$13,468.06)	\$358,590.68	\$372,058.74	(\$13,468.06)
970001 Amortization Exp - Rou A Lease	\$12,622.06	\$12,622.06	\$0.00	\$12,622.06	\$12,622.06	\$0.00
970010 Amortization Exp - ROU A Subsc	\$47,742.02	\$47,742.02	\$0.00	\$47,742.02	\$47,742.02	\$0.00
Total Expenditures	\$5,418,635.84	\$5,871,517.88	(\$452,882.04)	\$5,418,635.84	\$5,871,517.88	(\$452,882.04)
Net Rev in Excess of Expend	\$1,481,605.55	(\$332,130.83)	\$1,813,736.38	\$1,481,605.55	(\$332,130.83)	\$1,813,736.38

FY2024

Row Labels	Sum of AMOUNT
FY24 Claims paid in October	(344,571.13)
Stoploss	(211,211.82)
UMR Health Claims	649,132.60
Grand Total	93,349.65

FY2023

Row Labels	Sum of AMOUNT
	-
FY23 Claims paid in October	(213,994.48)
Stoploss	(85,981.10)
UMR Health Claims	555,046.94
Grand Total	255,071.36

(85,914.34)

Finance Report included in the board packet

September Highlights:

We ended the year on a high note...

1. Net income for the month of September was a gain of \$3.1MM/, \$2MM > Budget

2. Total gain for the year was \$6.8MM over budget

3. Net revenue - \$10MM; budget \$6.9MM; \$3.1 over budget / 145% of budget

Main drivers:

*ASSPP payment \$3.4 budgeted \$1.4MM positive variance of \$1.9MM

*Positive variance for emergency transport revenue of \$991K - Patient contact volume at 93.9% coupled with adjustments to the provision for uncollectible to account for the increase in cash collections expected on future receivables

(We billed 4.8% more commercial insurance trips than expected

* Interest income and gains was over budget by \$273K. Gain on Ambulance disposal and interest on CD's not budgeted.

4. Total expenses \$6.9MM, budget \$5.8MM, \$1.1MM > Budget / (119% of budget)

Main drivers Continues to be :

*Benefits and taxes which was over budget by \$864k

*Professional fees which was over budget by \$221 - majority of which is collection fees

5. Cash at the end of september was \$26.7MM which equates to 4.6 months of operating capital.

Tab D – Chief Human Resources Officer

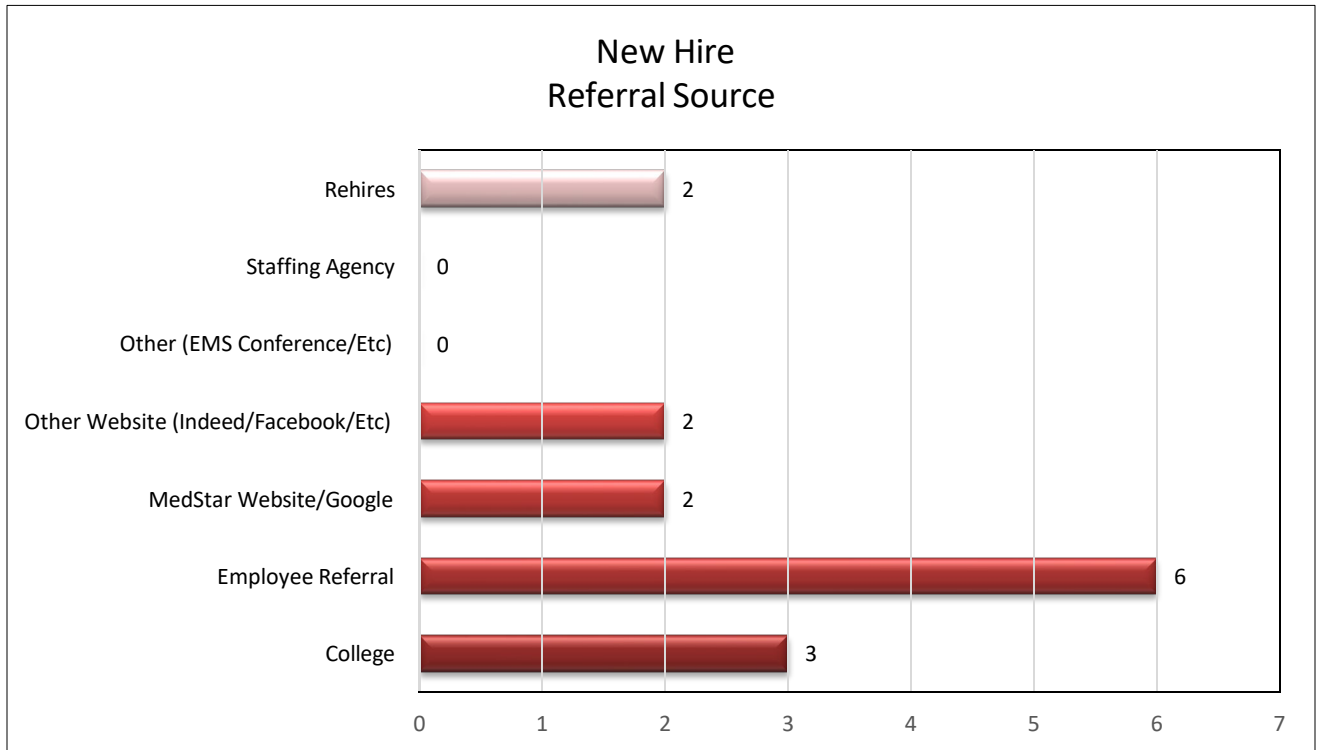
FMLA Leave of Absence (FMLA Detailed Report)
Fiscal Year 10/01/2023 thru 10/31/2024
Percentages by Department/Conditions

Conditions	
Bonding	5
FMLA - Child	4
FMLA - Spouse	3
FMLA-Parent	1
Internal Medicine	2
Neurological	1
Obstetrics/Gynecology	4
Oncology	2
Orthopedic	1
Pulmonary	2
Grand Total	25

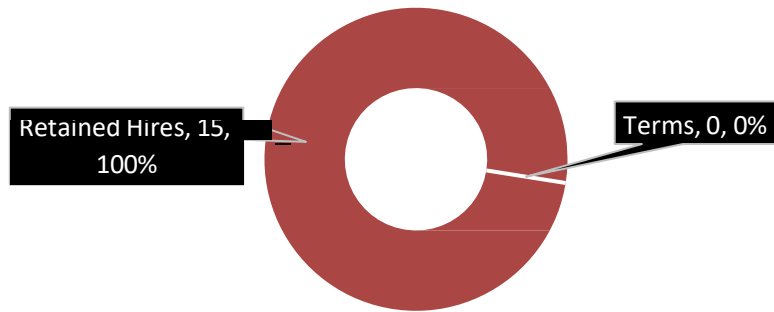
Percentage by Department					
Department	# of Ees	# on FMLA	% by FTE	% by FMLA	% by Dept HC
Advanced	185	9	1.65%	36.00%	4.86%
Basic	238	4	0.74%	16.00%	1.68%
Business Office	10	2	0.37%	8.00%	20.00%
Communications	49	1	0.18%	4.00%	2.04%
Field Managers/Supervisors - Operations	26	4	0.74%	16.00%	15.38%
Information Technology	2	1	0.18%	4.00%	50.00%
Mobile Integrated Health	10	1	0.18%	4.00%	10.00%
Support Services - Facilities, Fleet, S.E., Logistics	34	3	0.55%	12.00%	8.82%
Grand Total	554	25			
Total # of Full Time Employees - October 2024	544				
% of Workforce using FMLA	4.60%				
TYPE OF LEAVES UNDER FMLA	# of Ees	% on Leave			
Intermittent Leave	12	48.00%			
Block of Leave	13	52.00%			
Total	25	100.00%			

Recruiting & Staffing Report

Fiscal Year 2024-2025



2023-2024 FY Separations



Fiscal Year Statistics
Total hires to date 15

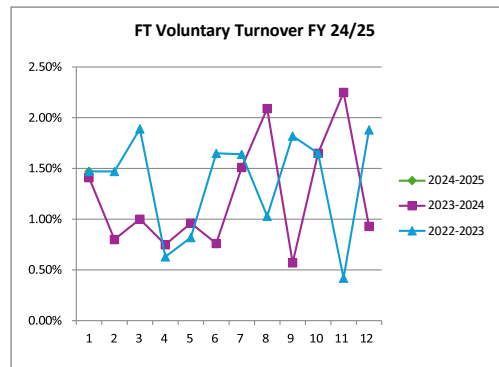
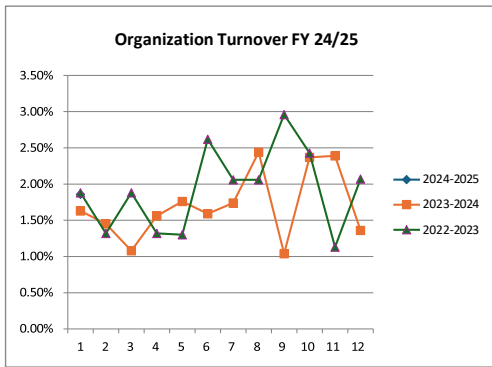
Total separations from hires 0

Separation Reasons:

MedStar Mobile Healthcare Turnover
Fiscal Year 2022 - 2023

	Full & Part Time Turnover			Full Time Only
	2024-2025	2023-2024	2022-2023	2024-2025
October	1.86%	1.63%	1.88%	1.47%
November		1.45%	1.32%	
December		1.08%	1.88%	
January		1.56%	1.32%	
February		1.76%	1.30%	
March		1.59%	2.62%	
April		1.74%	2.06%	
May		2.44%	2.06%	
June		1.04%	2.96%	
July		2.37%	2.43%	
August		2.39%	1.13%	
September		1.36%	2.07%	
Actual Turnover	1.86%	16.70%	22.01%	1.47%

	Full Time Voluntary Turnover		
	2024-2025	2023-2024	2022-2023
October	1.47%	1.41%	1.47%
November		0.80%	1.47%
December		1.00%	1.89%
January		0.75%	0.63%
February		0.96%	0.82%
March		0.76%	1.65%
April		1.51%	1.64%
May		2.09%	1.03%
June		0.57%	1.82%
July		1.65%	1.65%
August		2.25%	0.42%
September		0.93%	1.88%
Actual Turnover	1.47%	12.90%	13.20%



Tab E – FRAB

Tab F – Operations

Metropolitan Area EMS Authority dba MedStar Mobile Healthcare

Operations Report- October 2024

The following summarizes significant operational items through October 31st, 2024.

Operational Excellence	Measure	FY25 Plan	FY25 YTD
Measurable high performance is achieved through disciplined execution of efficient processes	Compliance Response Priority 1	<11:00 @ 85%	10:50
	911 calls answered <15 seconds	≥ 90%	96%
	Compliance to ACE standards	≥ 95%	95%

Ambulance 911 Response Times



Response times measured from phone answer time to arrival on scene.

System Wide 85th	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24
Priority 1	0:10:15	0:10:28	0:09:50	0:09:28	0:10:21	0:10:50
Priority 2	0:10:46	0:10:43	0:10:37	0:10:28	0:10:31	0:10:24
Priority 3	0:11:30	0:11:02	0:10:51	0:11:20	0:11:01	0:11:08
Priority 4	0:11:33	0:10:58	0:11:22	0:11:19	0:11:01	0:11:01
Priority 5	0:14:21	0:14:05	0:13:29	0:13:55	0:13:39	0:13:51
Priority 7	0:15:59	0:15:26	0:14:39	0:15:21	0:14:56	0:14:41
Priority 8	0:15:18	0:14:36	0:14:57	0:15:04	0:14:44	0:15:20

Response times measured from phone answer time to arrival on scene.

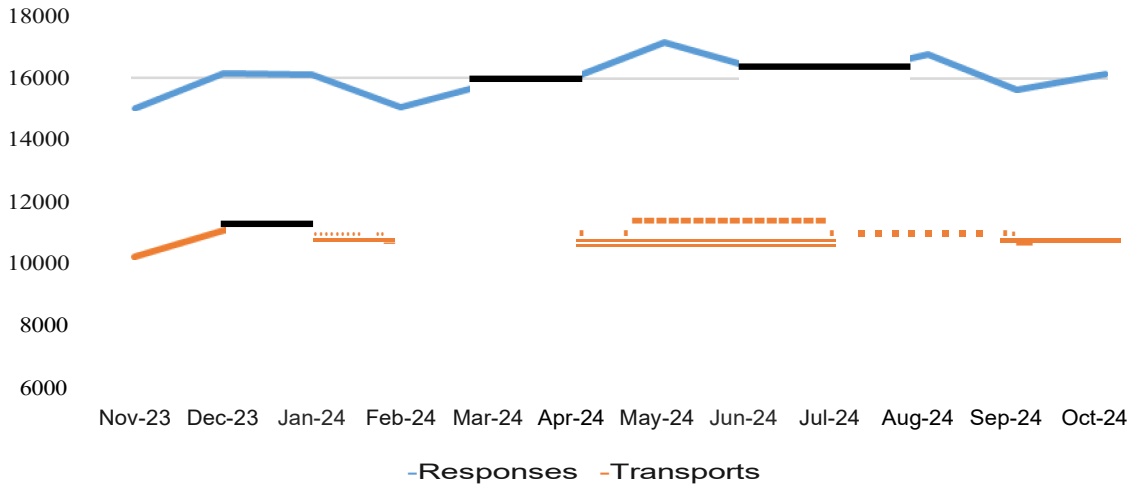
System Wide 90th	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24
Priority 1	0:11:01	0:11:22	0:10:38	0:10:12	0:10:47	0:11:31
Priority 2	0:11:36	0:11:46	0:11:30	0:11:24	0:11:15	0:11:19
Priority 3	0:12:32	0:12:01	0:11:45	0:12:22	0:12:09	0:12:17
Priority 4	0:12:38	0:12:00	0:12:43	0:12:41	0:12:04	0:12:23
Priority 5	0:15:41	0:15:22	0:14:44	0:15:27	0:14:56	0:15:07
Priority 7	0:17:59	0:16:35	0:16:16	0:16:40	0:16:23	0:16:12
Priority 8	0:16:47	0:16:15	0:16:21	0:16:30	0:16:14	0:16:33

Response times measured from phone answer time to arrival on scene.

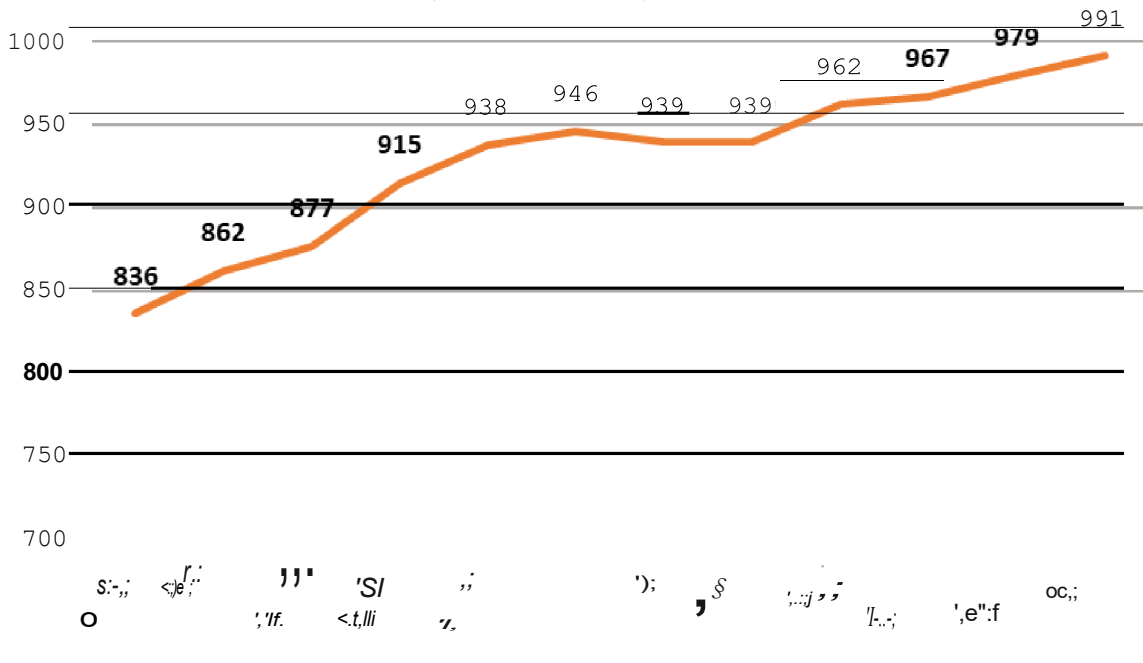
Field Operations:

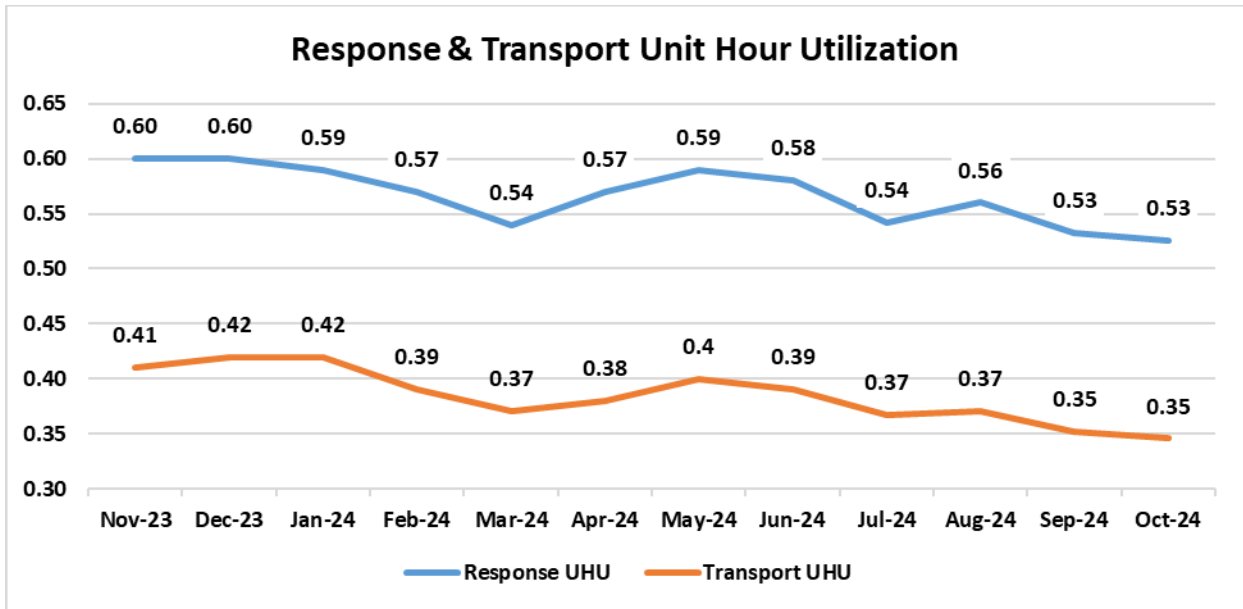
Ambulance Metrics

Responses and Transports



Daily Avg. Am1bullance Unit Hours Produced





UHU Measured By:

Response UHU: #Responses/#Produced Unit Hours

Transport UHU: #Transports/#Produced Unit Hours

Logistics:

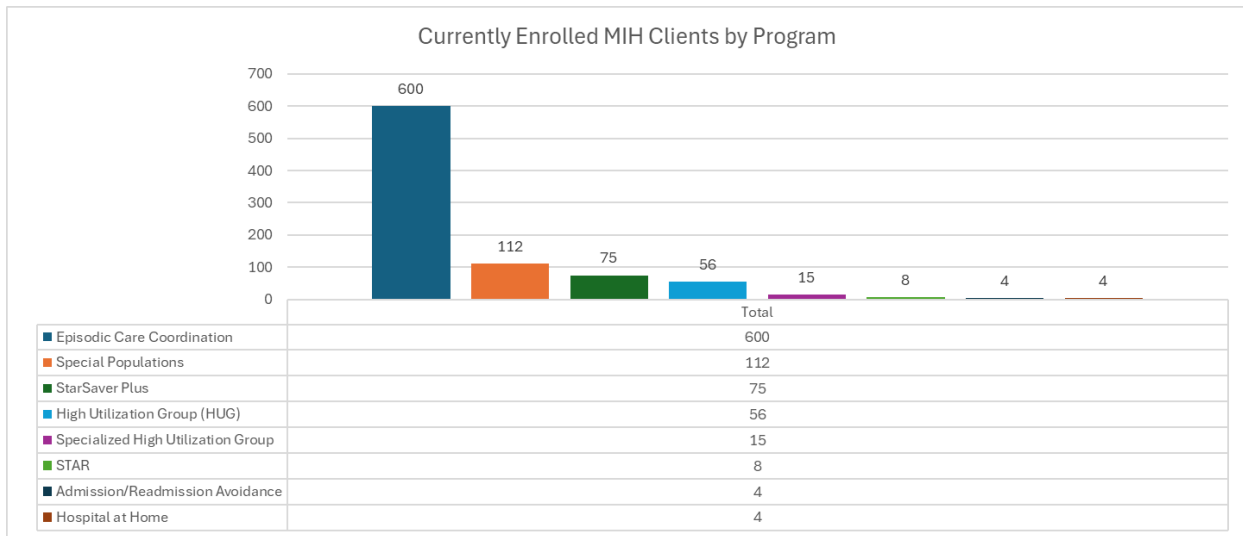
Daily Kit Inventory Log October 2024



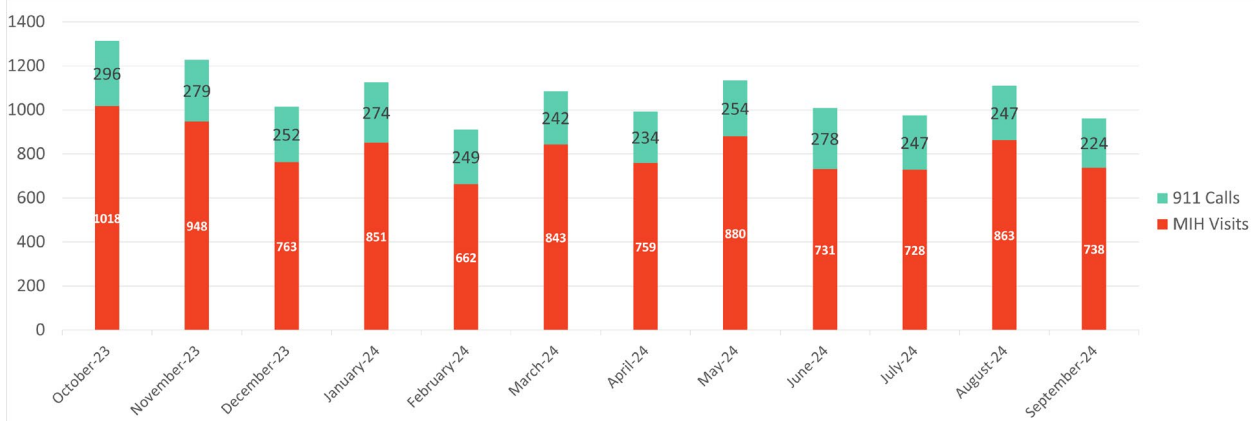
Special Operations:

- Completed 276 standby events **October 2024**
 - Union Pacific Big Boy Tour
 - Michelada Festival
 - Dia De Los Muertos
 - Multiple TCU Events
 - Multiple High School Football
 - Medstar special needs Halloween
 - National Night Out

Mobile Integrated Health:

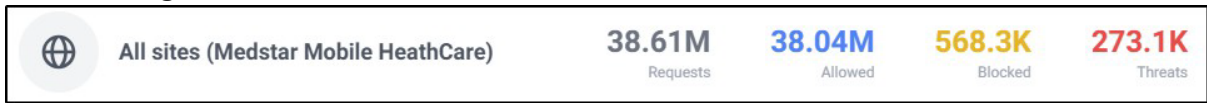


MIH Team On-Scene Activity

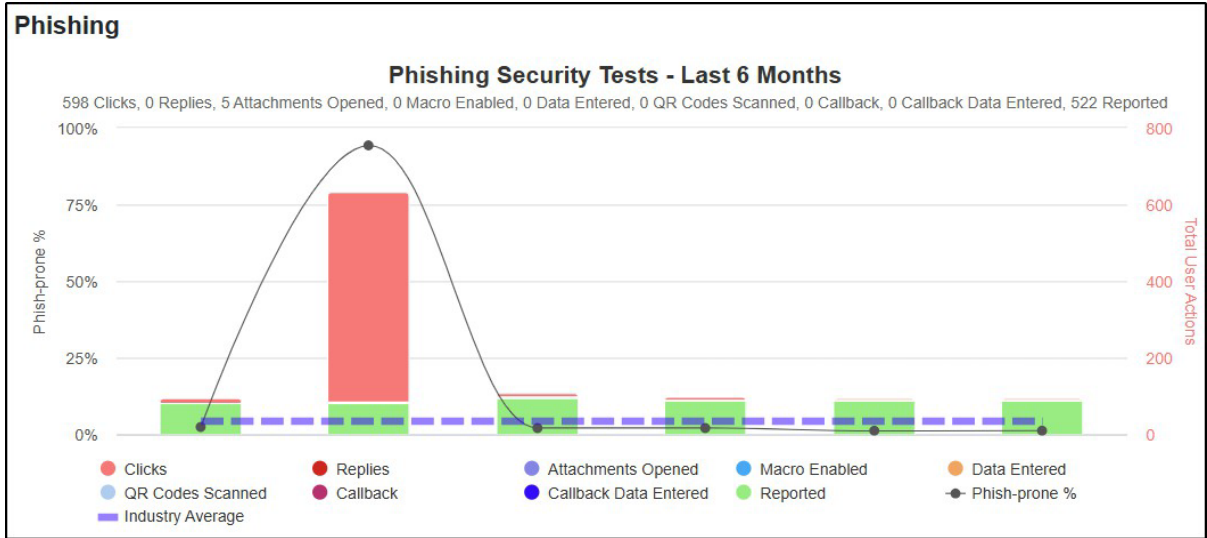


Information Technology:

- Working with the City of Fort Worth on infrastructure inventory and 911 Systems Working Group.
- Web filtering stats:



- Simulated phishing results (please note the spike was due to a reporting error):



Business Intelligence:

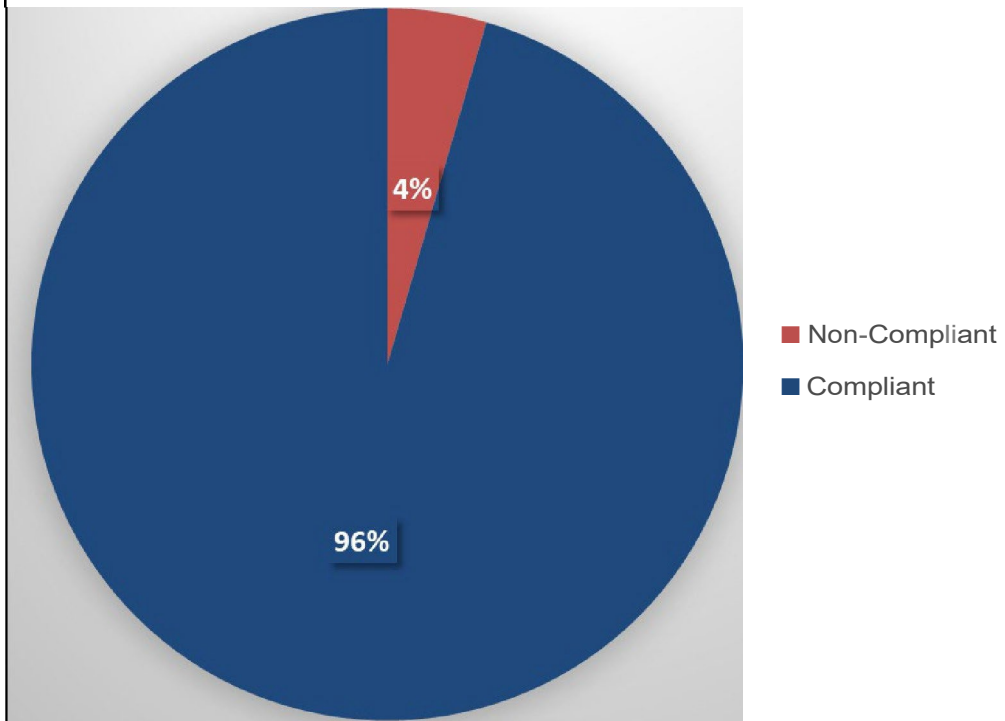
In addition to various data pull requests, deployment planning, and response time compliance QI/reporting, analysts are currently committed to:

- Maintenance/support of previously constructed projects

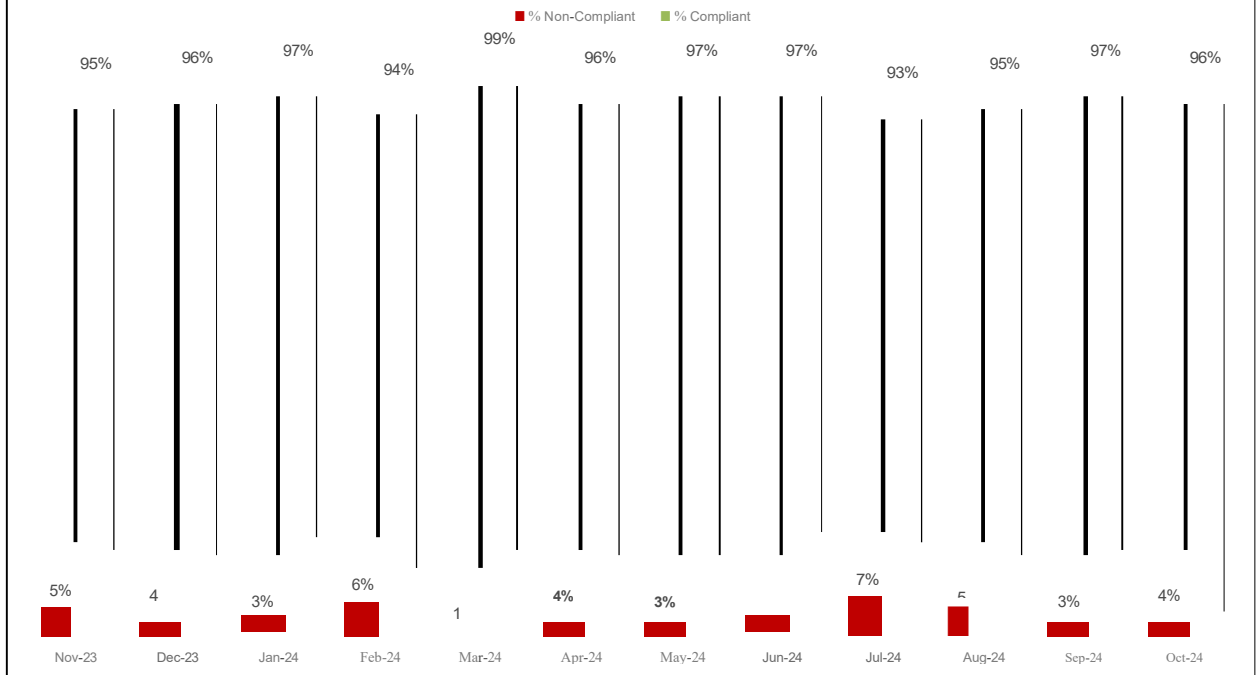
Communications Center:

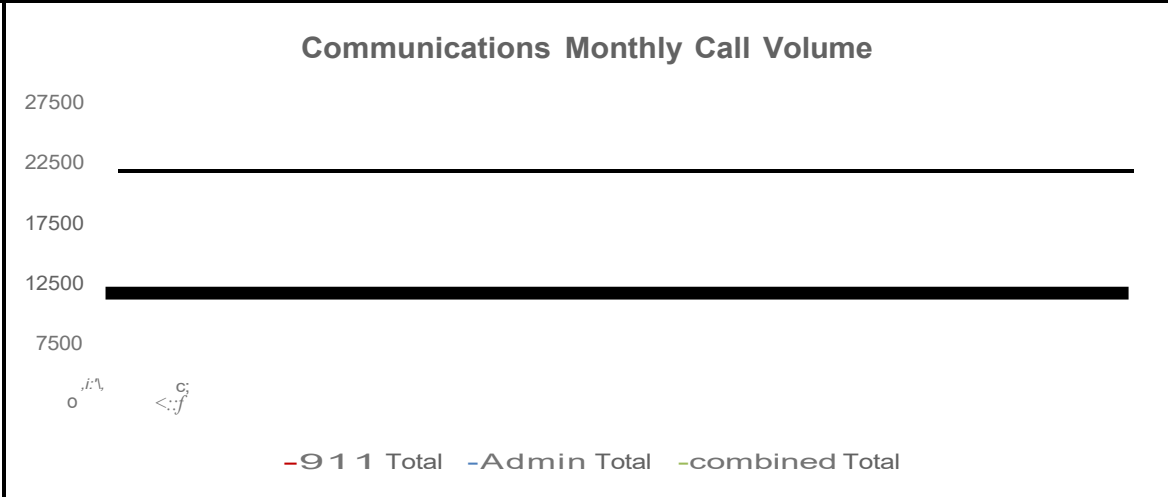
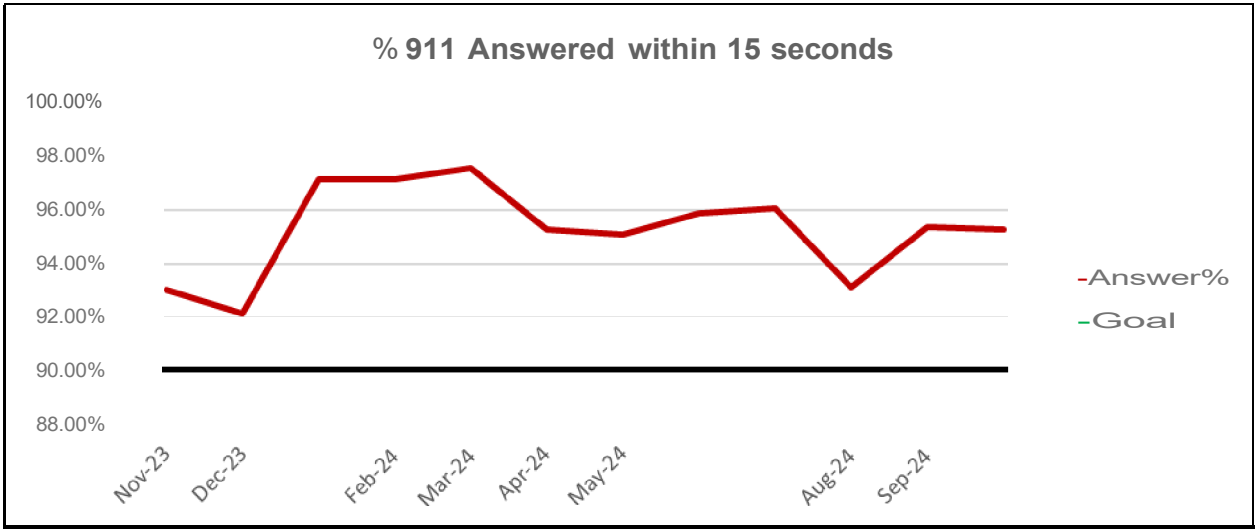
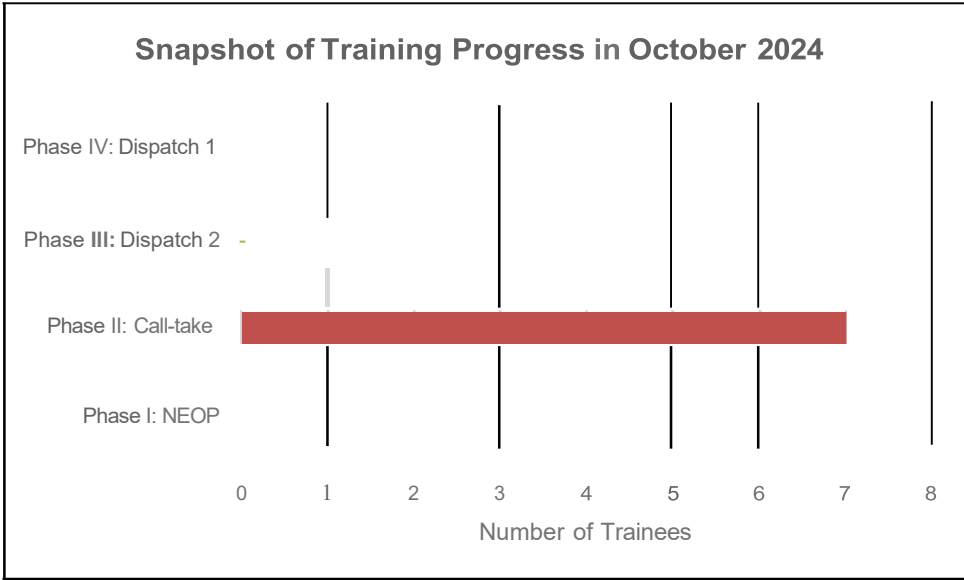
- Remain compliant with EMD protocol and IAED Accredited Center of Excellence (ACE) Standards with 96% of randomly selected audits in compliance.
- Continuous focus on answering 90% of all 911 calls in 15 seconds or less. 95.28% of October 911 calls were answered within 15 seconds. Have maintained 92% or higher for 12 consecutive months.
- Three (3) applicants offered positions to begin off-cycle in November.
- Eight (8) controllers in various stages of training.
- Ongoing process to gain CJIS clearance for all Communications team members.

October 2024 ACE Compliance



Monthly ACE Compliance





Tab G – Compliance and Legal

Tab H – EPAB