



Metropolitan Area EMS Authority (MAEMSA)

dba MedStar Mobile Healthcare

Board of Directors

August 22, 2024

**METROPOLITAN AREA EMS AUTHORITY
DBA MEDSTAR MOBILE HEALTHCARE
NOTICE OF MEETING**

Date and Time: August 22, 2024 at 10:00 a.m.

Location: MedStar Board Room, 2900 Alta Mere Drive, Fort Worth, TX 76116

The public may observe the meeting in person, at <https://meetings.ringcentral.com/j/1493741392> or by phone at (469) 445-0100 (Meeting ID : 149 374 1392).

AGENDA

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|-------------|-------------------------------|---|
| I. | CALL TO ORDER | Councilman Flores |
| II. | INTRODUCTION OF GUESTS | Councilman Flores |
| III. | CITIZEN PRESENTATIONS | Members of the public may address the Board on any posted agenda item and any other matter related to Authority business. All speakers are required to register prior to a meeting using the link on the Authority’s website, (see, http://www.medstar911.org/board-of-directors/ where more details can be found, including information on time limitations). The deadline for registering is 4:30 p.m. August 21, 2024. No person shall be permitted to speak on an agenda item or address the Board during Citizen Presentations unless they have timely registered and have been recognized by the Chair. |
| IV. | CONSENT AGENDA | Items on the consent agenda are of a routine nature. To expedite the flow of business, these items may be acted upon as a group. Any board member may request an item be removed from the consent agenda and considered separately. The consent agenda consists of the following: |
| | BC-1607 | Approval of Board Minutes for June 27, 2024 Councilman Flores
Pg 1. |
| | BC-1608 | Approval of Board Minutes for July 1, 2024 Councilman Flores
Pg 5. |
| | BC-1609 | Approval of Board Minutes for July 25, 2024 Councilman Flores
Pg 8. |
| | BC-1610 | Approval of Check Register for June/July 2024 Councilman Flores
Pg 11. |

V. MONTHLY REPORTS

A.	Chief Executive Report	Frank Gresh
B.	Office of the Medical Director Report	Dr. Jeff Jarvis Dwayne Howerton
C.	Chief Financial Officer Report	Odelle Carrette
D.	Human Resources Report	Leila Peeples
E.	FRAB Report	Fire Chief Jim Davis Fire Chief Doug Spears
F.	Operations Report	Chris Cunningham
G.	Compliance Officer Report	Chad Carr
H.	EBAP	Dr. Brad Commons

VI. NEW BUSINESS

BC-1611	EMS Transition Update	Frank Gresh
BC-1612	City of Fort Worth Transition Update	Valerie Washington
BC-1613	Budget Discussion	Frank Gresh
BC-1614	Employee Retention Policy Review	Tammy Ardolf
BC-1615	Resolution Appointing Privacy Officer and Compliance Officer	Frank Gresh
BC-1616	Appointment of Civil Rights Coordinator	Frank Gresh

VII. OTHER DISCUSSIONS

A.	Request for future agenda items	Councilmember Flores
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VIII. CLOSED SESSION

The Board of Directors may conduct a closed meeting in order to discuss matters permitted by any of the following sections of Chapter 551 of the Texas Government Code, including but not limited to any item on this agenda:

1. Section 551.071: To seek the advice of its attorney(s) concerning pending or contemplated litigation or a settlement offer, or on any matter in which the duty of the attorney to the Board and the Authority to maintain confidentiality under the Rules of Professional Conduct of the State Bar of Texas clearly conflicts with the Open Meetings Act, including without limitation, consultation regarding legal issues related to matters on this Agenda, compliance requirements during transition, and consultation with Ritu Cooper, Hall, Render, Killian, Heath & Lyman, P.C., related to the Texas Office of Inspector General investigation.
2. Section 551.072: To deliberate the purchase, exchange, lease, or value of real property if deliberation in an open meeting would have a detrimental effect on the position of the Authority in negotiations with a third person; or
3. Section 551.074: To (1) deliberate the appointment, employment, evaluation, reassignment, duties, discipline, or dismissal of an Authority officer or employee to include retention of same; and (2) to hear a complaint or charge against an officer or employee.

The Board may return to the open meeting after the closed session and may take action on any agenda item deliberated in the closed section.

IX. ADJOURNMENT

**MAEMSA
BOARD COMMUNICATION**

Date: 08.22.2024	Reference #: BC-1607	Title: Approval of Board of Directors Minutes
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RECOMMENDATION:

It is recommended that the Board of Directors approve the board minutes for June.

DISCUSSION:

N/A

FINANCING:

N/A

Submitted by: <u>Frank Gresh</u>	Board Action:	<input type="checkbox"/> Approved <input type="checkbox"/> Denied <input type="checkbox"/> Continued until _____
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MINUTES

METROPOLITAN AREA EMS AUTHORITY DBA MEDSTAR MOBILE HEALTHCARE BOARD OF DIRECTORS REGULAR MEETING June 27, 2024

The Metropolitan Area EMS Authority Board of Directors conducted a meeting at the offices of the Authority, with some members participating by video conference call pursuant to Section 551.127(c) of the Texas Government Code. The public was invited to observe the meeting at that location, or by phone or video conference.

I. CALL TO ORDER

Chair Carlos Flores called the meeting to order at 10:00 a.m.

Board members participating through video conference: Dr. Brad Commons, and Bryce Davis. Board members physically present were Chair Councilman Carlos Flores, Mayor Mattie Parker, Fire Chief Jim Davis, Fire Chief Doug Spears, Dr. Chris Bolton, Ken Simpson (Ex-officio non-voting) and Dr. Jeff Jarvis (Ex-officio non-voting). Others present were General Counsel Tammy Ardolf, Chris Cunningham, Dwayne Howerton, Leila Peeples, and Steve Post.

Guests on phone or in person as attendees: Fire Chief Jacob Blackwell, Fire Chief Brian Jacobs, Fire Chief Kirt Mays, Fire Chief Ryan Arthur, Dr. Brian Miller, Dr. Steven Knight, Anita Meadows, April Huse, Bob Strickland, Brian White, Brandon Pate, Chris Roberts, Dani Briones, David Willette, Desiree Partain, Heath Stone, Jennifer Fee, Jose Talavera, Kayden Bathory, LaChandra Goynes, Lesley Leopold, Lindy Curtis, Lisa Gray, Maerissa Thomas, Odelle Carrette, Pete Rizzo, Rhode Ontiveros Romero, Ricky Hyatt, Scott Mesick, Shaun Curtis, and Thomas Moore.

II. INTRODUCTION OF GUESTS

Chair Carlos Flores introduced City of Fort Worth Deputy City Manager Mark McDaniel, City of Fort Worth Assistant Attorney Taylor Paris, Fitch & Associates Frank Gresh, David Phillips with Falck Ambulance and Ritu Kaur Cooper with Hall, Render, Killian, Heath & Lyman, P.C.

III. CONSENT AGENDA

BC-1599 Approval of Board Minutes for May 23, 2024
BC-1600 Approval of Check Register May

The motion to approve all items on the Consent Agenda was made by Dr. Chris Bolton and seconded by Doug Spears. The motion carried unanimously.

IV. NEW BUSINESS

IR - 232 MAEMSA City of Fort Worth Board Appointee Update

The motion to approve MAEMSA City of Fort Worth Board Appointee Update was made by Doug Spears and seconded by Dr. Chris Bolton. The motion carried unanimously.

IR- 233 EMS Transition Update

Frank Gresh provided an overview of the EMS transition to the Board.

V. MONTHLY REPORTS

- A.** Chief Executive Officer – Ken Simpson referred to Tab A and informed the Board, we have made a change to the vestment schedule for MedStar retirement due to the transition instead of employees becoming 100% vested at 5 years with the company they will be immediately vested. We have our Medicaid revalidation upcoming and will be reaching out the members of the Board to obtain contact information; Chad Carr, Steve Post, and the Billing Team have started working on the revalidation. There has been some conversation regarding the jail invoices, we have a fully executed contract with the City of Fort Worth and JPS; payment has been rendered by JPS and we should receive the invoices from the City of Fort Worth tomorrow. Ken Simpson commended the organization for a tremendous job based on the metrics and reports within the board packet; he offered kudos to the Human Resources, Payroll, and Operations teams.
- B.** Office of the Medical Director – Dr. Jarvis referred to Tab B and provided an explanation regarding the missing performance measures from the report. The Office of the Medical Director has been focused on the quarterly continuing education focused on cardiac arrest and have been working with the following cities Forth Worth, Haltom City, and Saginaw.
- C.** Chief Financial Officer– Steve Post referred to Tab C and provided a summary to the Board.
- D.** Chief Human Resources Officer- Leila Peebles referred to Tab D and informed the Board, the HR team has been focusing on recruitment and onboarding, we extended 29 offers from the hiring process on Tuesday and Wednesday. We have been working diligently with the City of Fort Worth, Fitch & Associates, and Fort Worth Fire Department regarding the transition and CBA negotiations.
- E.** FRAB – Chief Spears had nothing to report. Dr. Jarvis provided an overview of a project with Tele911 to the Board.
- F.** Operations – Chris Cunningham referred to Tab F and offered kudos to our frontline employees on providing patient care.

- G.** Compliance and Legal – Tammy Ardolf referred to Tab G and informed the Board of a closed session item.
- H.** EPAB – Dr. Brad Commons informed the Board of the EPAB board meeting next month. The EPAB Medical Exec Committee met last week to discuss operations with Dr. Jarvis and Dwayne Howerton. We are committed to ensuring this transition is smooth and continues to uphold high quality care throughout the process.

Chair Carlos Flores took a moment to recognize the passing of Keal Gray, he asked members of the Board and guests to keep her family in our thoughts and prayers during this difficult time and provided services details.

VI. REQUEST FOR FUTURE AGENDA ITEMS

The Board discussed scheduling a Called Board meeting for the first week of July to discuss the sale of Grove Building.

VII. CLOSED SESSION

Chair Carlos Flores called the meeting into a closed session at 10:40 a.m. under Section 551.071 of the Texas Government Code. The Board returned from closed session at 11:55 a.m.

VIII. ADJOURNMENT

The Board stood adjourned at 11:57 a.m.

Respectfully submitted,

Douglas Spears
Secretary

**MAEMSA
BOARD COMMUNICATION**

Date: 08.22.2024	Reference #: BC-1608	Title: Approval of Board of Directors Minutes
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RECOMMENDATION:

It is recommended that the Board of Directors approve the board minutes for Called Meeting on July 1, 2024.

DISCUSSION:

N/A

FINANCING:

N/A

Submitted by: <u>Frank Gresh</u>	Board Action:	<input type="checkbox"/> Approved <input type="checkbox"/> Denied <input type="checkbox"/> Continued until _____
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MINUTES

METROPOLITAN AREA EMS AUTHORITY DBA MEDSTAR MOBILE HEALTHCARE BOARD OF DIRECTORS CALLED MEETING July 1, 2024

The Metropolitan Area EMS Authority Board of Directors conducted a meeting at the offices of the Authority, with some members participating by video conference call pursuant to Section 551.127(c) of the Texas Government Code. The public was invited to observe the meeting at that location, or by phone or videoconference.

I. CALL TO ORDER

Chair Carlos Flores called the meeting to order at 11:01 a.m.

Board members participating through video conferencing: Mayor Mattie Parker, Dr. Brad Commons, Fire Chief Jim Davis, Bryce Davis, and Teneisha Kennard. Board members physically present were Chair Carlos Flores and Fire Chief Doug Spears, Ken Simpson (Ex-Officio) and Dr. Jeff Jarvis (Ex-Officio). Others present were General Counsel Tammy Ardolf, Chris Cunningham, Dwayne Howerton, Leila Peeples, Pete Rizzo, and Steve Post.

Guests on phone or in person as attendees: Fire Chief Brian Jacobs, Fire Chief Jeff Ballew, Dr. Angela Cornelius, April Huse, Anita Meadows, Dani Briones, Diana Anderson, Emily Vinson, Frank Gresh, Heath Stone, Kayden Bathory, Kristine Martinez, Lesley Leopold, Lisa Gray, Matt Willens, Maerissa Thomas, Monica Cruz, Odelle Carrette, Rhode Ontiveros Romero, Ricky Hyatt, Rosas Palacios, Shaun Curtis, Steven Knight, Thomas Moore, Taylor Paris, and Tim Statum.

II. INTRODUCTION OF GUESTS

III. NEW BUSINESS

BC- 1602 Approval of Sale of Grove Building

The motion to approve was made by Doug Spears and seconded Mattie Parker. The motion carried unanimously.

BC- 1603 Review Contract of Interim CEO

The Board took no action on this item.

IV. REQUEST FOR FUTURE AGENDA ITEMS

V. CLOSED SESSION

Chair Carlos Flores called the meeting into a closed session at 11:03 a.m. under Sections 551.071, 551.072, and 551.074 of the Texas Government Code. The Board returned from closed session at 11:41 a.m.

VI. ADJOURNMENT

The board stood adjourned at 11:43 a.m.

Respectfully submitted,

Douglas Spears
Secretary

**MAEMSA
BOARD COMMUNICATION**

Date: 08.22.2024	Reference #: BC-1609	Title: Approval of Board of Directors Minutes
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RECOMMENDATION:

It is recommended that the Board of Directors approve the board minutes for Called Meeting on July 25, 2024

DISCUSSION:

N/A

FINANCING:

N/A

Submitted by: <u>Frank Gresh</u>	Board Action:	<input type="checkbox"/> Approved <input type="checkbox"/> Denied <input type="checkbox"/> Continued until _____
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MINUTES

METROPOLITAN AREA EMS AUTHORITY DBA MEDSTAR MOBILE HEALTHCARE BOARD OF DIRECTORS CALLED MEETING July 25, 2024

The Metropolitan Area EMS Authority Board of Directors conducted a meeting at the offices of the Authority, with some members participating by video conference call pursuant to Section 551.127(c) of the Texas Government Code. The public was invited to observe the meeting at that location, or by phone or videoconference.

I. CALL TO ORDER

Chair Carlos Flores called the meeting to order at 10:02 a.m.

Board members participating through video conferencing: Dr. Brad Commons and Bryce Davis. Board members physically present were Chair Carlos Flores, Fire Chief Jim Davis, Fire Chief Doug Spears, Dr. Chris Bolton, Teneisha Kennard, Ken Simpson (Ex-Officio) and Dr. Jeff Jarvis (Ex-Officio). Others present were General Counsel Tammy Ardolf, Leila Peeples, Pete Rizzo, and Steve Post.

Guests on phone or in person as attendees: Fire Chief Brian Jacobs, Fire Chief Kirt Mays, Adrian Devine Smith, Andrew Malone, Anita Meadows, April Huse, Bradley Crenshaw, Brian White, Chris Roberts, Dani Briones, David Willette, Desiree Partain, Diana Anderson, Frank Gresh, Jason Weimer, Jose Talavera, Kayden Bathory, Kerby Johnson, Kier Brister, Lesley Leopold, Lindy Curtis, Maerissa Thomas, Matthew Willens, Norman Craven, Ricky Hyatt, Rosa Palacios, Scott Mesick, Shaun Curtis, Steven Knight, Thomas Moore, and Whitney Burr.

II. INTRODUCTION OF GUESTS

Chair Carlos Flores introduced City of Fort Worth Assistant City Manager Valarie Washington, City of Fort Worth Deputy City Manager Mark McDaniel, City of Fort Worth Assistant Attorney Taylor Paris, City of Fort Worth Director of Human Resources Dianna Giordano, David Phillips with Falck Ambulance and Emily Wolf with The Fort Worth Report.

III. NEW BUSINESS

BC - 1604 Review MedServ Management Services. LLC Consulting Services Agreement

The motion to approve was made by Jim Davis and seconded Doug Spears. The motion carried unanimously.

BC - 1605 Review Frank Gresh Interim CEO Employment Agreement

The motion to approve was made by Jim Davis and seconded by Doug Spears. The motion carried unanimously.

BC - 1606 Review Amendment to CEO Ken Simpson Separation Agreement

The motion to approve was made by Jim Davis and seconded by Doug Spears. The motion carried unanimously.

IV. REQUEST FOR FUTURE AGENDA ITEMS

V. CLOSED SESSION

Chair Carlos Flores called the meeting into a closed session at 10:03 a.m. under Sections 551.071, 551.072, and 551.074 of the Texas Government Code. The Board returned from closed session at 10:43 a.m.

VI. ADJOURNMENT

The board stood adjourned at 10:45 a.m.

Respectfully submitted,

Douglas Spears
Secretary

**MAEMSA
BOARD COMMUNICATION**

Date: 08.22.2024	Reference #: BC-1610	Title: Approval of Board of Check Register
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RECOMMENDATION:

It is recommended that the Board of Directors approve the check register for June and July.

DISCUSSION:

N/A

FINANCING:

N/A

Submitted by: <u>Frank Gresh</u>	Board Action:	<input type="checkbox"/> Approved <input type="checkbox"/> Denied <input type="checkbox"/> Continued until _____
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AP Check Details Over 5000.00
For Checks Between 6/1/2024 and 6/30/2024



Check Number	CK Date	Vendor Name	Check Amount	Description
116603	6/6/2024	Bound Tree Medical LLC	13,387.90	Various Medical Supplies
116606	6/6/2024	CompOne Administrators Inc	6,232.06	FMLA Management
116614	6/6/2024	Maintenance of Ft Worth, Inc.	6,148.56	Janitorial Supplies and Services
116615	6/6/2024	Mansfield Service Partners South, LLC	5,960.00	Bulk DEF
116616	6/6/2024	Masimo Americas, Inc	8,863.57	Various Medical Supplies
116618	6/6/2024	Medic Built LLC	60,313.00	Remount Conversion
116620	6/6/2024	Medline Industries, Inc.	12,143.76	Various Medical Supplies
116631	6/6/2024	Reliable Dental Supply and Service	9,395.04	Various Medical Supplies
116632	6/6/2024	Roger Williams Automall	8,191.51	Various Parts
116633	6/6/2024	Stacey and Joseph McBride	7,111.40	Careholder Report
116644	6/6/2024	Zoll Medical Corporation	15,414.68	Various Medical Supplies
116662	6/12/2024	Airgas USA, LLC	7,436.17	Cylinders and Rental
116667	6/12/2024	Bound Tree Medical LLC	29,655.19	Various Medical Supplies
116668	6/12/2024	Collection Management Company	22,897.58	Collection Services
116669	6/12/2024	CyrusONE	8,457.76	Colocation/Bandwidth
116675	6/12/2024	Fort Worth Heat & Air	15,101.61	AC Plant Circ Pump Replacement
116680	6/12/2024	ImageTrend	25,018.00	Monthly Fee - Elite EMS SaaS
116683	6/12/2024	Logis Solutions	8,992.00	HERE License/Upgrades
116689	6/12/2024	Medline Industries, Inc.	6,003.94	Various Medical Supplies
116691	6/12/2024	Monday.com	33,120.00	Monday.com Annual Enterprise
116696	6/12/2024	Axon Education LLC	7,775.00	Paramedic Tuition - J Lopez
116697	6/12/2024	Paranet Solutions	39,336.34	IT Monthly Charges
116712	6/12/2024	Taylor Olson Adkins Sralla & Elam LLP	6,175.00	Legal Services
116715	6/12/2024	TML Intergovernmental Risk Pool	100,304.11	Liability Deductible Jun24/Con
116723	6/12/2024	Zoll Medical Corporation	20,548.29	Case Review
116727	6/14/2024	The State of Texas	5,890.70	Microsoft Subscription
116728	6/20/2024	Access Information Holdings, LLC	6,309.14	Storage and Termination Invoice
116732	6/20/2024	Amazon Marketplace	14,345.92	Ipad Pro Cases/batteries/Items for Comm/IPAD chargers/otter cases for Fleet/Cables for Fleet/New Mobile Routers
116735	6/20/2024	Bound Tree Medical LLC	20,814.55	Various Medical Supplies
116739	6/20/2024	Fort Worth Heat & Air	9,254.50	Qtly HVAC Maint - Main
116744	6/20/2024	M-Pak, Inc.	6,096.25	Uniforms
116746	6/20/2024	McKesson Medical Surgical Inc	6,682.50	Various Medical Supplies
116747	6/20/2024	Medic Built LLC	120,626.00	Remount Conversion
116748	6/20/2024	Medical Priority Consultants	80,160.00	Medical Priority-Q Plus
116749	6/20/2024	Medline Industries, Inc.	6,421.86	Various Medical Supplies
116763	6/20/2024	WageWorks, Inc	15,079.02	Kristofer Schleicher COBRA
116765	6/20/2024	XL Parts	6,420.93	Various Parts
116772	6/27/2024	Bound Tree Medical LLC	19,811.52	Various Medical Supplies

AP Check Details Over 5000.00
For Checks Between 6/1/2024 and 6/30/2024



Check Number	CK Date	Vendor Name	Check Amount	Description
116782	6/27/2024	Medline Industries, Inc.	8,182.79	Various Medical Supplies
116802	6/27/2024	The State of Texas	6,716.02	Microsoft Subscription
116807	6/27/2024	Zoll Medical Corporation	6,122.28	Various Medical Supplies
2803295	6/3/2024	Direct Energy Business	7,860.74	Electric Services
2823175	6/28/2024	Direct Energy Business	9,396.64	Electric Services
5062265	6/3/2024	Frost	39,363.52	Frost Loan #39001
5062624	6/3/2024	UMR Health Claims	71,815.12	Health Insurance Premium
5073122	6/5/2024	MetLife - Group Benefits	43,632.30	Dental/Vision/Basic Life/STD/Suppl Life
5111900	6/13/2024	WEX Bank	151,418.09	Fuel
5171398	6/27/2024	UT Southwestern Medical Center	16,224.00	Contract Services - B Miller
5171410	6/27/2024	Integrative Emergency Service Physician	15,600.00	Contract Services - A Cornelius
6032024	6/3/2024	Frost	61,053.88	Frost Loan #30001
6042401	6/4/2024	Frost	38,540.62	Frost Loan #4563-001
6182024	6/18/2024	JP Morgan Chase Bank, N.A.	16,190.69	MasterCard
19022154	6/3/2024	AT&T	17,964.13	Cell Phone/Aircards A#28728413



AP Check Details Over 5000
For Checks Between 7/1/2024 and 7/31/2024

Check Number	CK Date	Vendor Name	Check Amount	Description
116848	7/3/2024	Bound Tree Medical LLC	24,480.62	Various Medical Supplies
116860	7/3/2024	McKesson Medical Surgical Inc	7,565.45	Various Medical Supplies
116862	7/3/2024	Medline Industries, Inc.	7,866.27	Various Medical Supplies
116867	7/3/2024	Reliable Dental Supply and Service Company	26,464.90	Various Medical Supplies
116868	7/3/2024	Roger Williams Automall	5,152.04	Various Parts
116869	7/3/2024	SoftwareOne, Inc.	32,799.56	Software One-Mimecast Renewal
116880	7/11/2024	Applause Promotional Products	6,276.80	Uniforms
116884	7/11/2024	Bound Tree Medical LLC	9,043.10	Various Medical Supplies
116886	7/11/2024	Collection Management Company	13,402.51	Collection Services
116900	7/11/2024	Maintenance of Ft Worth, Inc.	6,148.56	Janitorial Supplies and Services
116901	7/11/2024	Mansfield Service Partners South, LLC	7,530.00	Bulk DEF
116902	7/11/2024	Masimo Americas, Inc	13,656.23	Various Medical Supplies
116904	7/11/2024	Medic Built LLC	64,713.00	Tires/Remount Conversion M95 VIN #0674
116920	7/11/2024	Teleflex Medical	9,900.00	Various Medical Supplies
116922	7/11/2024	The EMS Training School	8,000.00	Paramedic School - T Womack
116923	7/11/2024	TML Intergovernmental Risk Pool	96,650.75	Liability Deductible/Contributions
116924	7/11/2024	U.S. Lawns	8,771.39	Landscape Maintenance
116955	7/18/2024	Alta Mere Auto Care	12,597.35	803 repairs
116956	7/18/2024	Airgas USA, LLC	7,447.73	Cylinder Rentals/O2 Cylinders
116961	7/18/2024	Bound Tree Medical LLC	19,249.81	Various Medical Supplies
116964	7/18/2024	CyrusONE	8,628.16	Colocation/Bandwidth
116967	7/18/2024	Executive Protective Systems	6,300.00	Comm Door Repair
116974	7/18/2024	Hall Render Killian Heath & Lyman PC	18,738.00	OIG Inquiry - Legal Fees
116976	7/18/2024	ImageTrend	23,734.00	Monthly Fee - Elite EMS SaaS
116978	7/18/2024	Logis Solutions	29,840.13	HERE License
116983	7/18/2024	Medline Industries, Inc.	10,338.80	Various Medical Supplies
116991	7/18/2024	Paranet Solutions	38,763.52	Monthly IT Charges
117000	7/18/2024	Taylor Olson Adkins Sralla & Elam LLP	14,887.70	Legal Services
117001	7/18/2024	Teleflex Medical	9,900.00	Various Medical Supplies
117016	7/25/2024	Bound Tree Medical LLC	11,331.50	Various Medical Supplies
117018	7/25/2024	Express Fleet Autobody and Paint	10,954.15	M72 Code 100 Repairs
117028	7/25/2024	McKesson Medical Surgical Inc	5,106.05	Various Medical Supplies
117029	7/25/2024	Medic Built LLC	1,294,114.32	(18) Chassis
117030	7/25/2024	Medline Industries, Inc.	7,587.39	Various Medical Supplies
117036	7/25/2024	Public Consulting Group, Inc.	35,000.00	Tier III Premium Service
117042	7/25/2024	T & W Tire	7,270.20	Tires
117045	7/25/2024	The State of Texas	6,420.24	Microsoft Subscription
117051	7/25/2024	Zoll Medical Corporation	5,550.91	Various Med
2847849	7/31/2024	Direct Energy Business	9,859.96	Electric Services
5189162	7/1/2024	Frost	39,363.52	Frost Loan #39001
5225351	7/10/2024	UMR Benefits	68,713.83	Health Insurance Premium
5232345	7/11/2024	WEX Bank	128,473.24	Fuel
5287595	7/24/2024	MetLife - Group Benefits	41,293.37	Dental/Vision/Basic Life/STD/Supple Life
5319421	7/31/2024	Integrative Emergency Service Physician	15,600.00	Contract Services - A Cornelius
5319435	7/31/2024	UT Southwestern Medical Center	16,224.00	Contract Services - B Miller
7022024	7/2/2024	Frost	38,540.62	Frost Loan #4563-001
7162024	7/16/2024	JP Morgan Chase Bank, N.A.	24,152.75	MasterCard Bill
19051192	7/11/2024	AT&T	16,579.58	Cell Phone/Aircards A#28728413
19076337	7/31/2024	AT&T	16,871.84	Cell Phone/Aircards A#28728413
376102078	7/23/2024	City of Fort Worth Water Department	5,536.77	Water Services
701202401	7/1/2024	Frost	61,053.88	Frost Loan #30001

Tab A – Chief Executive Officer

Chief Executive Officer Report – August 22, 2024

I want to take a moment to thank the MedStar team for welcoming me and briefing me on all aspects of the organization. I look forward to working closely with the team and the MAEMSA Board as we begin working together.

While some of our leadership team members have departed in the past few weeks, we're excited about the new opportunities they're pursuing. We're actively working on filling vacancies in the context of MedStar's transition. This involves close collaboration with the City of Fort Worth and the Fort Worth Fire Department to ensure that these positions meet the needs of both organizations as we work towards the transition.

MedStar and City of Fort Worth Fire Department Transition: We are working with staff from multiple departments within the City of Fort Worth and the Fitch & Associates team on integration. Several highlights:

- We are preparing for a transition on July 1, 2025, which is in nine months.
- Notification letters have been sent out recently to many MedStar employees. The notification letters required significant effort from the Fort Worth HR Team, the Fort Worth Fire Department, and the MedStar HR team. These teams have been working together almost daily to crosswalk positions from MedStar to positions within the city and the fire department. The content of the notification letters contains information about the contemplated position (job description, position requirements, etc.) as well as salary range and midpoint information.
- MedStar team members are involved in various transition-related committees such as communications, IT, billing, logistics, fleet, and compensation.

System Performance: As Chris Cunningham, COO, will outline in his report to the board, we continue to meet the response time expectations at the 85th percentile in all priorities. The heat is certainly making it challenging for our crews, and we acknowledge the hard work and dedication of our MedStar team members in these demanding conditions. Despite the heat and increased demand, they continue to provide excellent care to the citizens we serve.

Fitch Team Members On Site: In the coming weeks and months, several members of the Fitch team will be on-site at MedStar. This team will conduct an operational deep dive to explore and investigate any opportunities for increased operational and fiscal efficiencies. The team will also be on hand to ensure a smooth transition.

Tab B --Office of the Medical Director



Improving Systems and Educating Clinicians to Enhance Patient Outcomes

System Initiatives

- Prehospital Blood Transfusion
 - Implementation project introducing a prehospital whole blood program within the EMS system.
- Chain of Survival
 - Improvement project to enhance survival of patients in cardiac arrest.
- Operation Safe Intubation
 - Evaluating data to further effectiveness of advanced airway protocol.
- STEMI
 - Improvement project to capture a 12-lead EKG within 10 minutes of patient contact to enhance early identification of individuals having a heart attack.
 - Released training video to improve 12-lead acquisition.

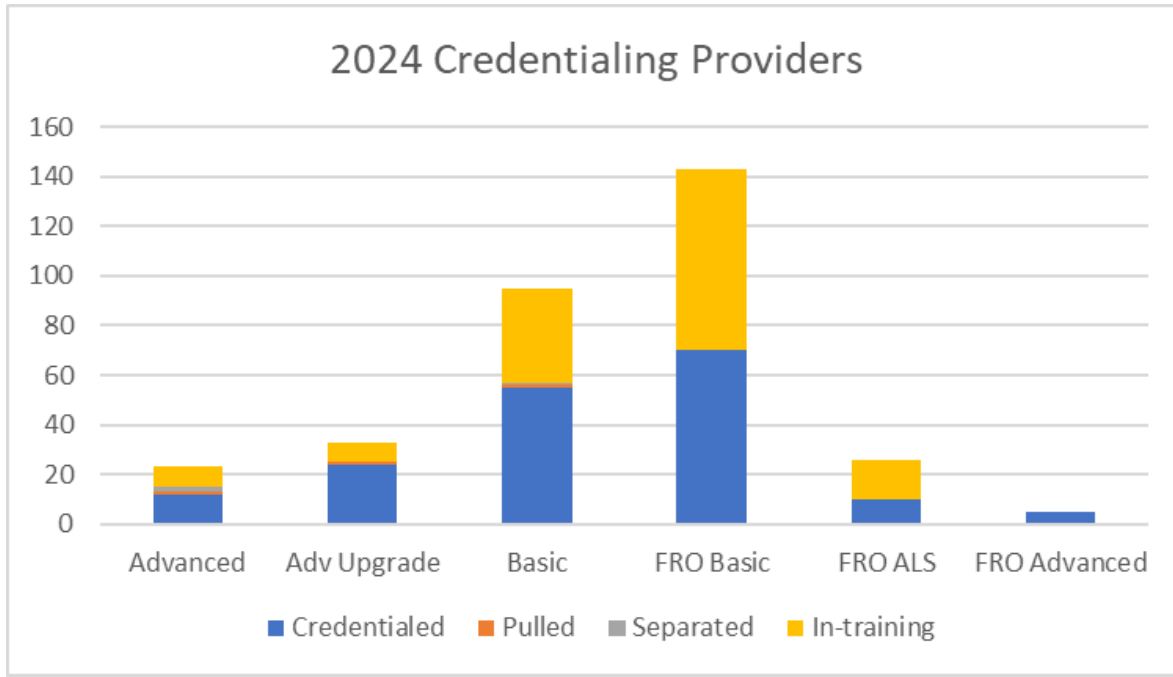
Education and Training

- OMD 24Q3CE – September/October
- ECA Course for FROs
 - Westworth Village, Westover Hills, Lakeside
 - 4 completed National Registry
 - 1 pending
- Card Courses Offered

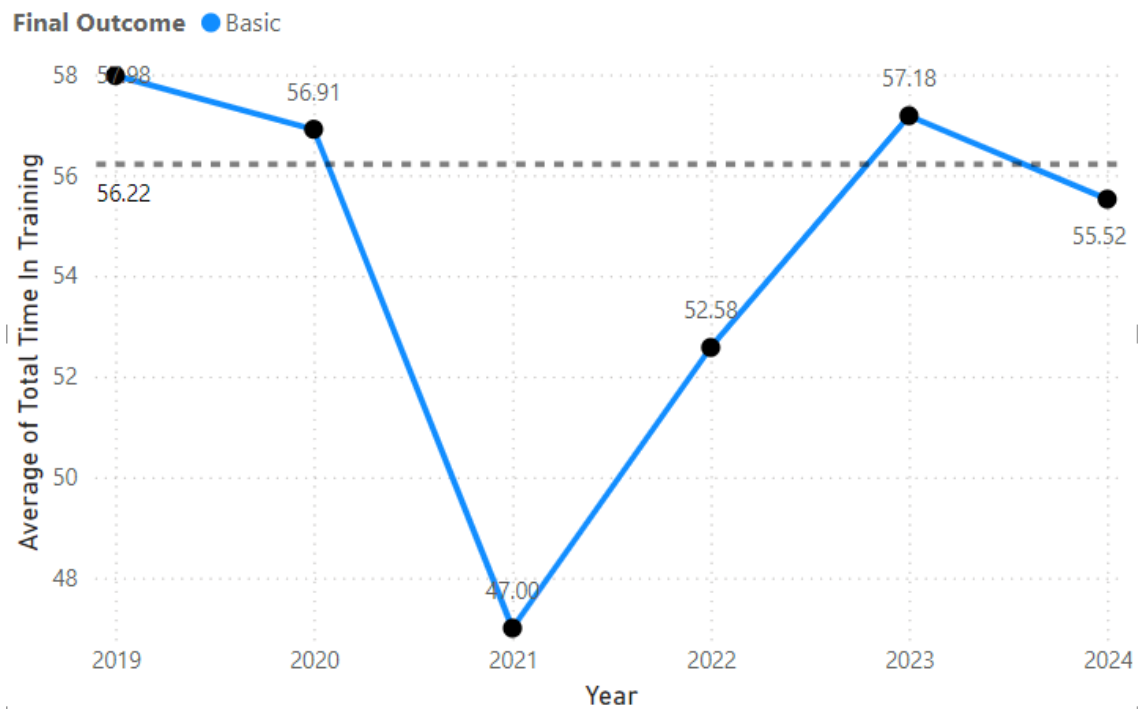
Course Attendance	BCLS	ACLS	Pedi	AMLS	PHTLS	Additional Course Challenges
MedStar	53	61	46	8	10	38
FRO	5					
External	4		1		5	

The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.

Credentiaing

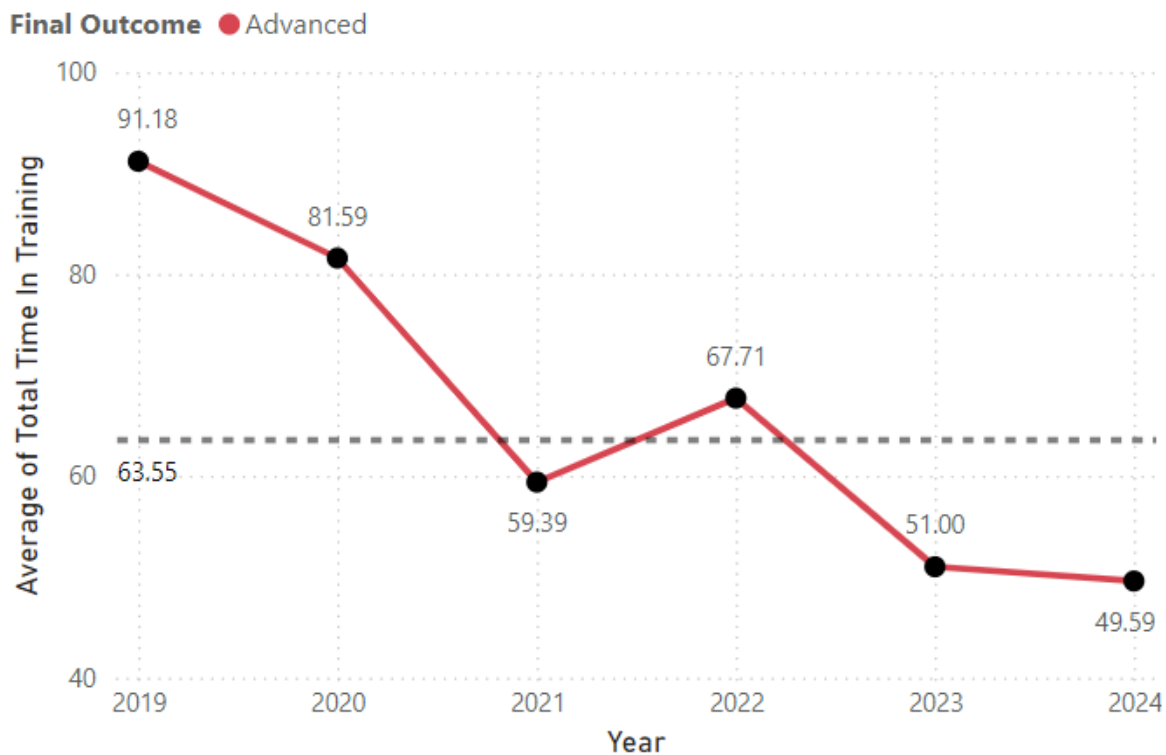


- Basic Credentiaing Time



The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.

- Advanced Credentialing Time



Quality & System Performance

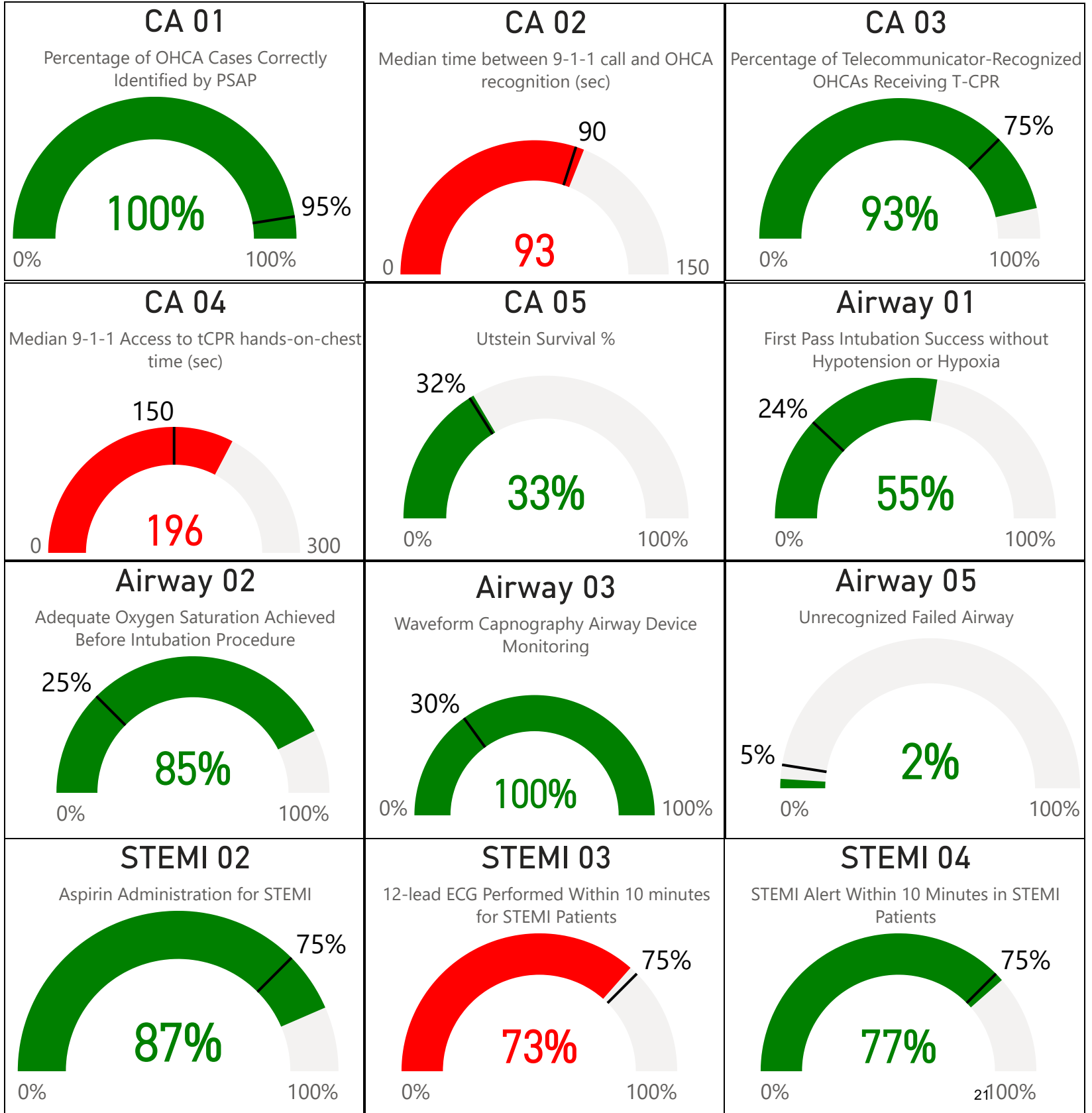
- Abstract submissions
 - “Laryngoscopy Challenges Associated with Ketamine-Only Endotracheal Intubation”
 - “Prehospital Sedation with Droperidol vs. Other Common Agents: A Retrospective Review”
 - “Evaluation of primary care provider documentation in emerge by medical services: implications for patient health and resource utilization”
 - “Empowering communities: an overdose response team program and its lifesaving impact”
 - “Balancing Act: managing gastrointestinal bleeds and navigating the prehospital pressor puzzle”
 - “The Association Between Prehospital Drug Assisted Airway Management Approach and Intubation First Pass Success”
 - “The Association Between Patient Race and Prehospital Drug Assisted Airway Management Approach.”

The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.



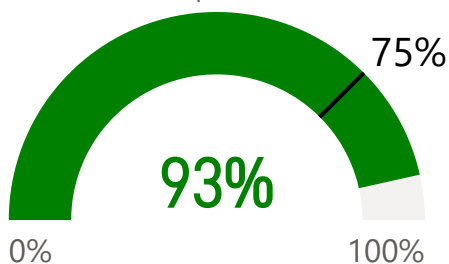
MAEMSA Clinical Performance Measures

July 2024



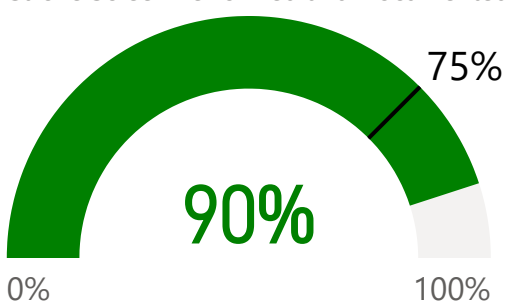
Stroke 01

Evaluation of Blood Glucose for Patients with Suspected Stroke



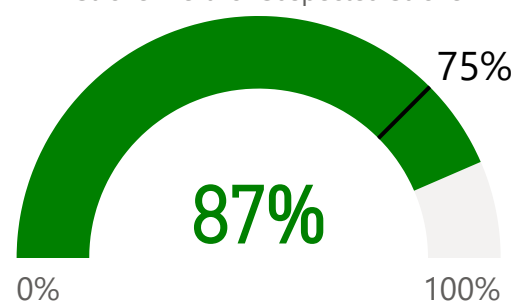
Stroke 02

Stroke Screen Performed and Documented



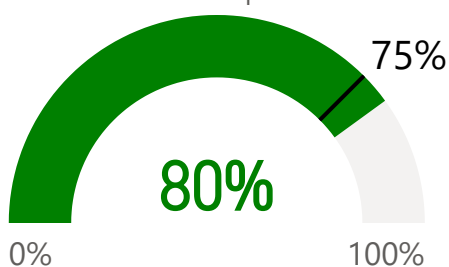
Stroke 03

Stroke Alert for Suspected Stroke



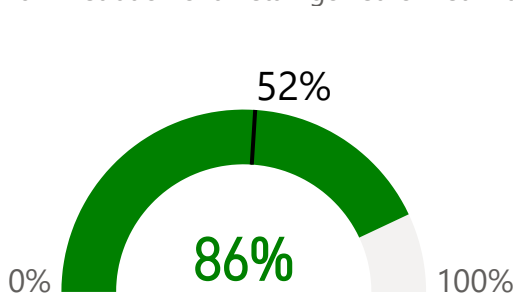
Stroke 04

Documentation of Last Known Well for Patients with Suspected Stroke



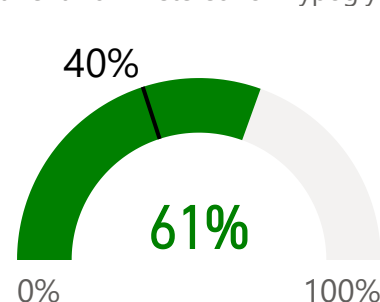
Asthma 01

Administration of a Beta Agonist for Asthma



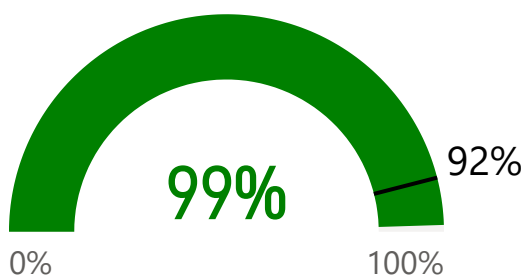
Hypoglycemia 01

Treatment Administered for Hypoglycemia



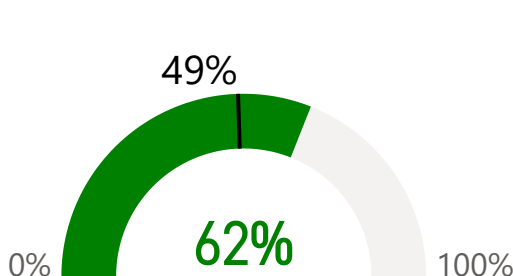
Respiratory 01

Respiratory Assessment



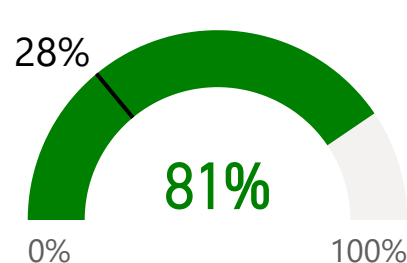
Respiratory 02

Oxygen Administration for Hypoxia



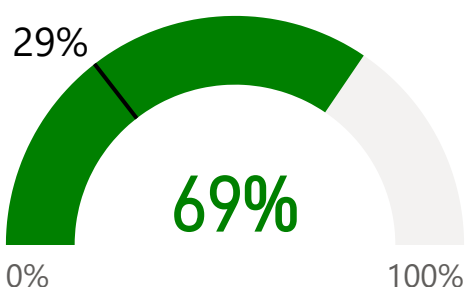
Seizure 02

Patients with Status Epilepticus Receiving Intervention



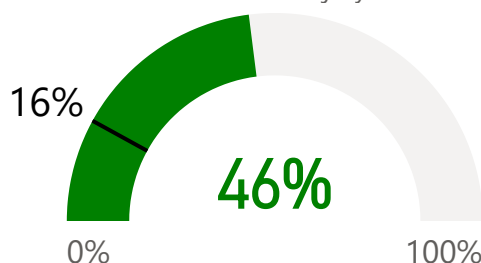
Syncope 01

ECG Performed for Syncope Patients



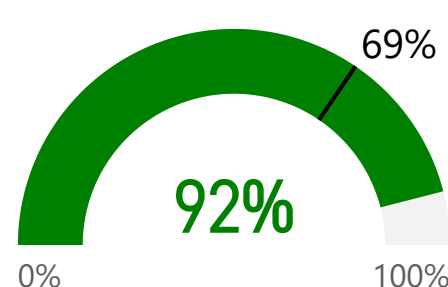
TBI 01

Clinical Assessments for Patients with Traumatic Brain Injury



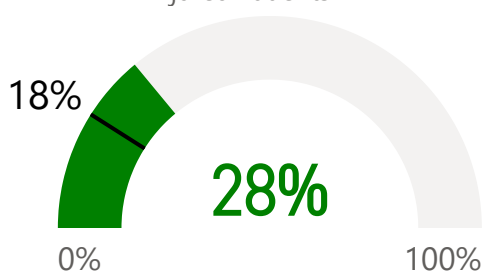
Trauma 01

Pain Assessment of Injured Patients



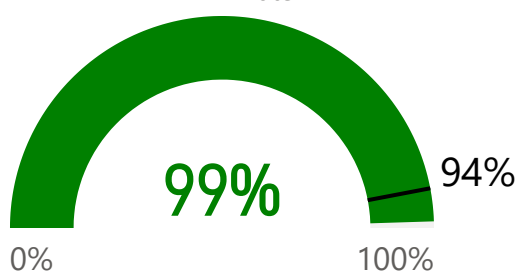
Trauma 03

Effectiveness of Pain Management for Injured Patients



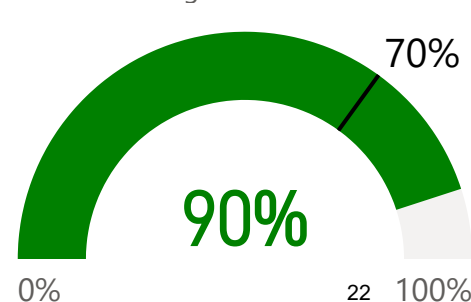
Trauma 08

Documentation of GCS, SBP, and Respiratory Rate



TTR 01

Vital Signs Documented



CA 01: Percentage of OHCA Cases Correctly Identified by PSAP that were Recognizable

MAEMSA System Performance

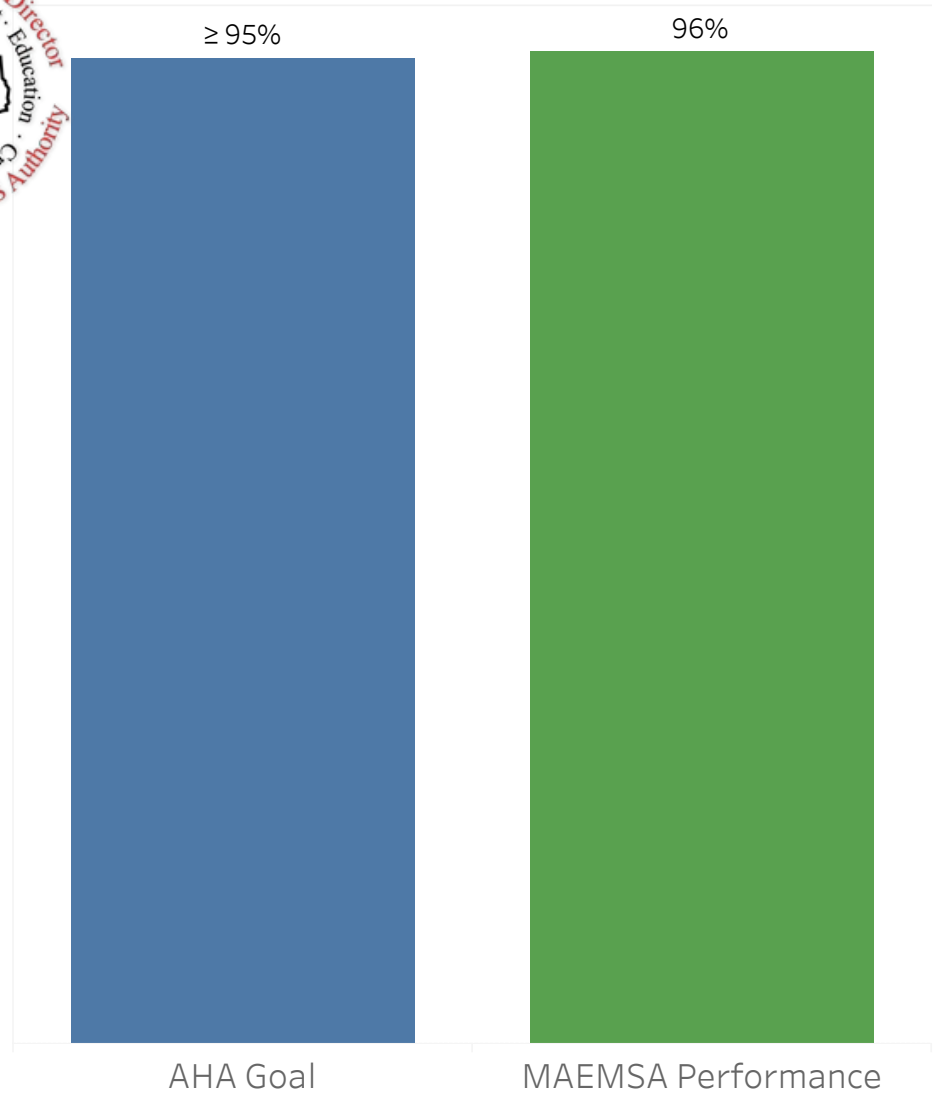
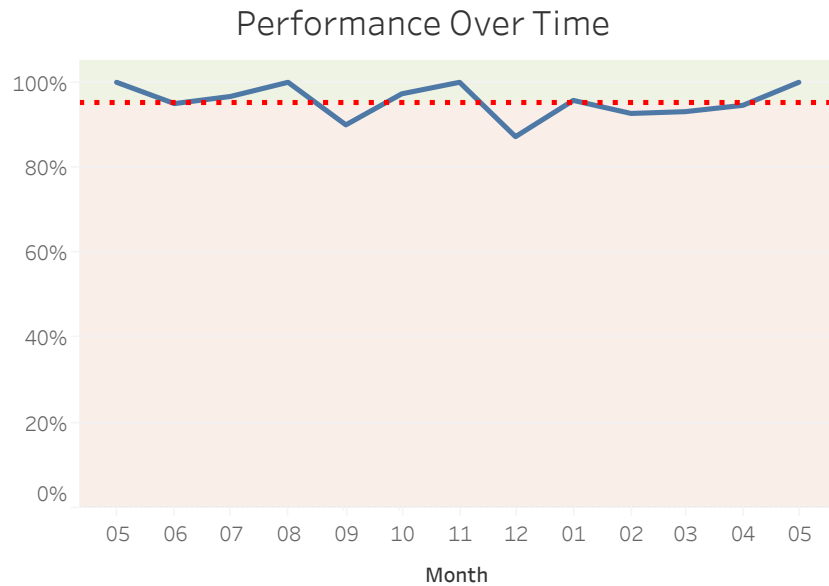
Trailing 12-Month Performance

May 2024

100%

AHA Goal

≥ 95%



Number of telecommunicator-recognized OHCA cases receiving telecommunicator-directed T-CPR/number of telecommunicator-recognized OHCA cases

CA 02: Median Time Between 911 call and OHCA Recognition

MAEMSA System Performance

Trailing 12-Month Performance

May 2024

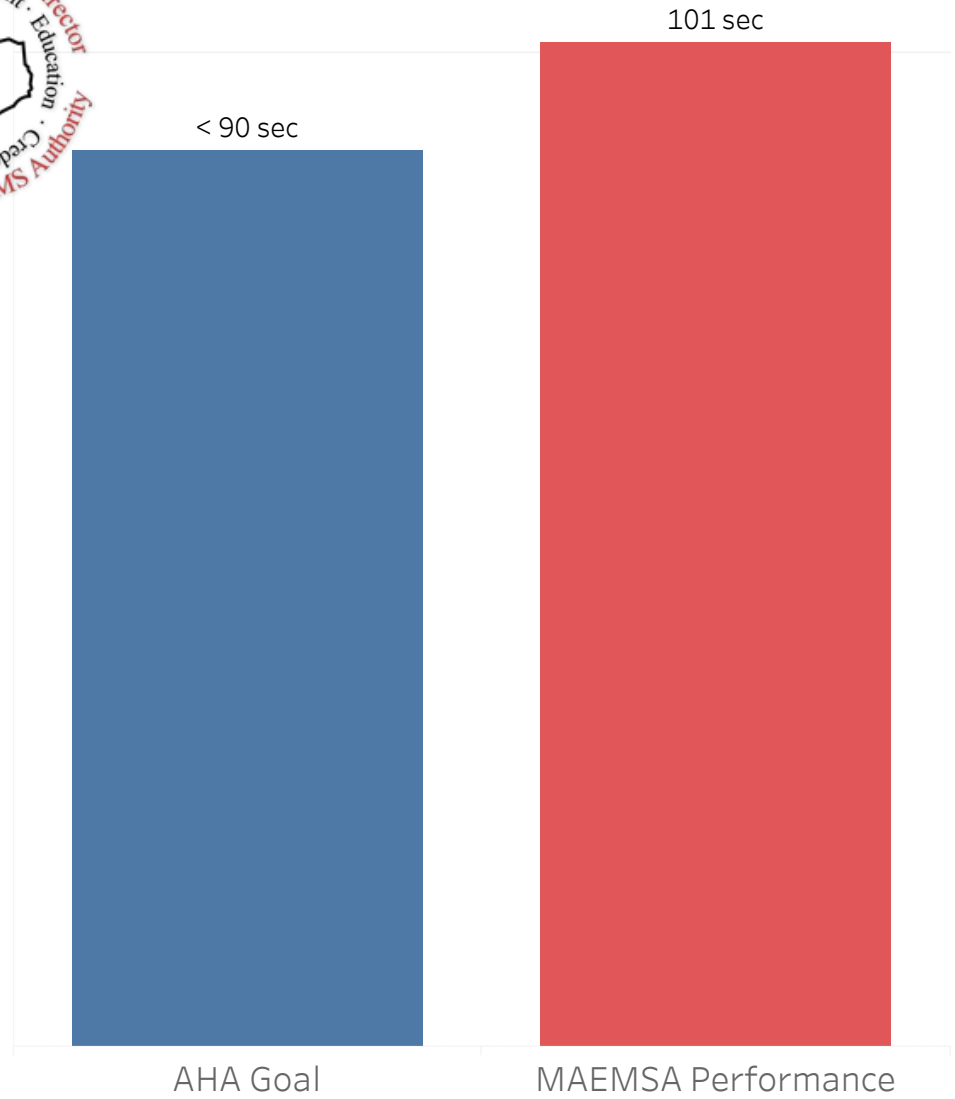
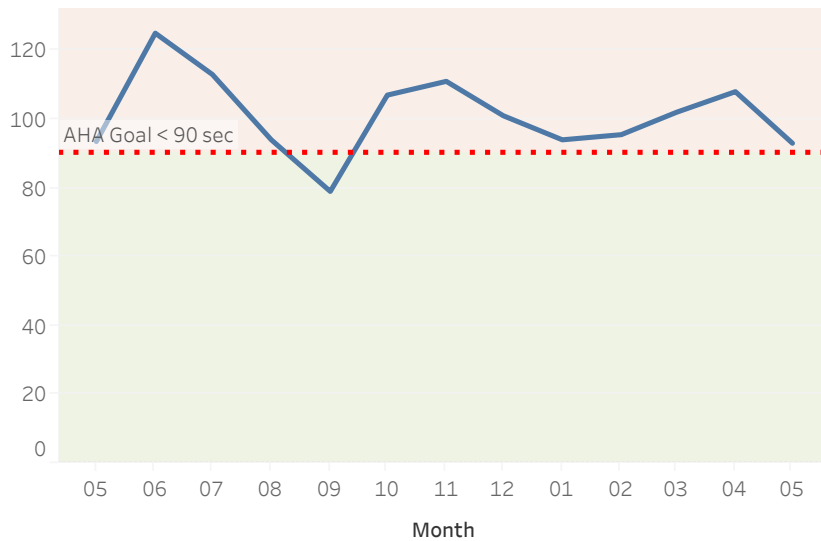
93 sec

AHA Goal

< 90 sec



Performance Over Time



Median amount of time in seconds between 9-1-1 call connection and OHCA recognition

CA 03: Percentage of Telecommunicator-Recognized OHCA Cases Receiving TCPR

MAEMSA System Performance

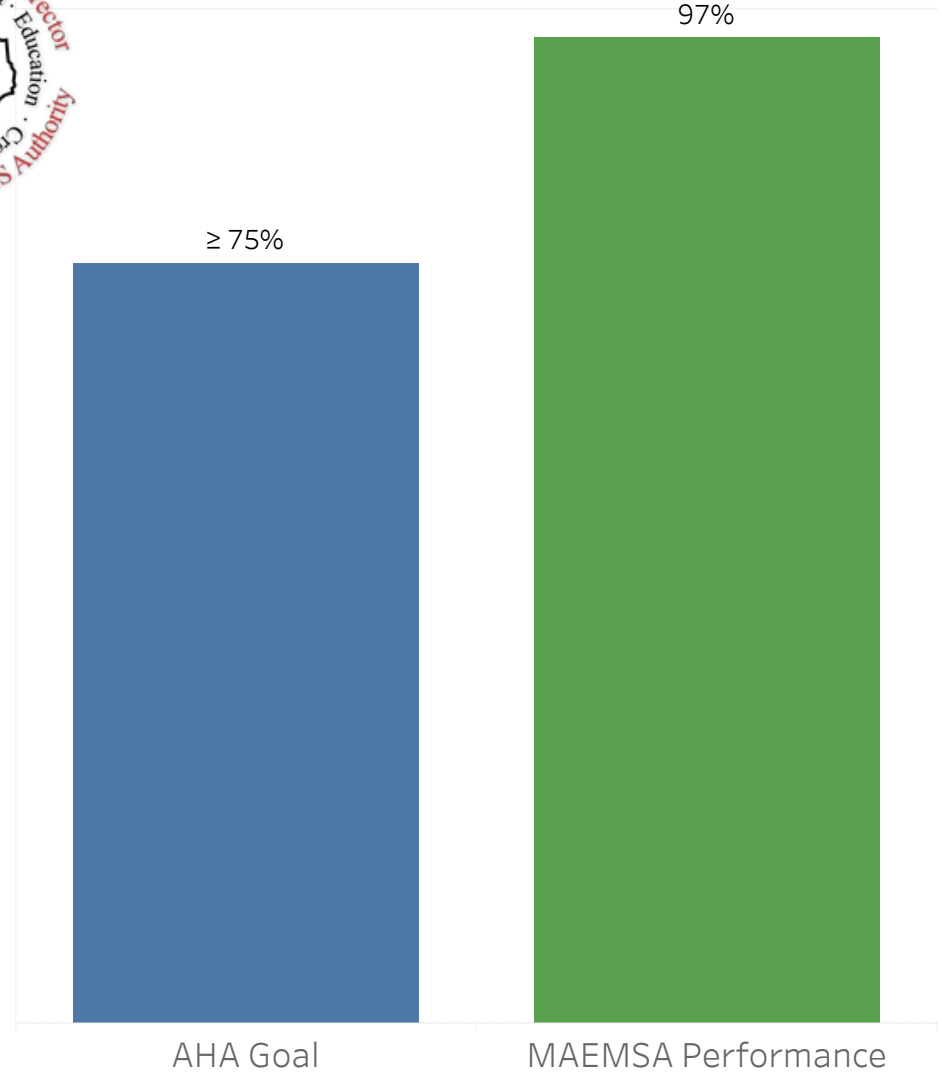
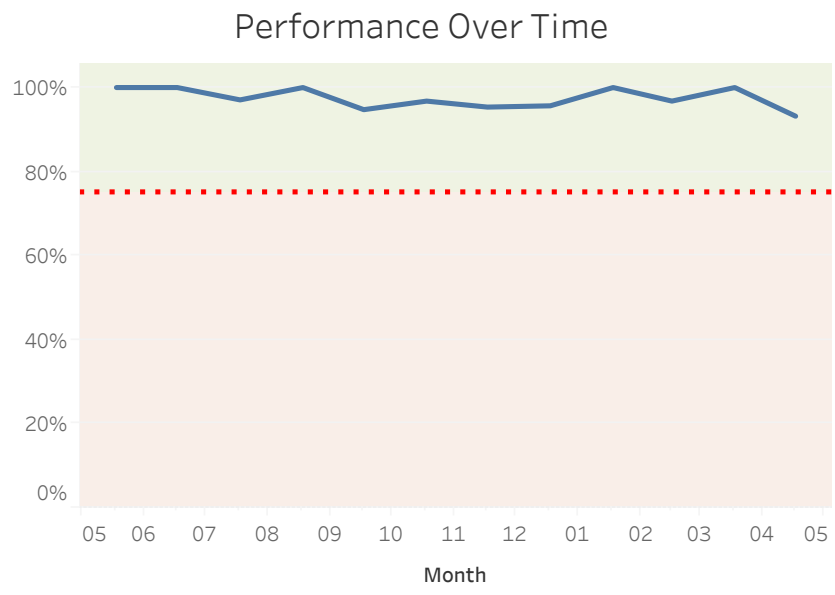
Trailing 12-Month Performance

May 2024

93%

AHA Goal

≥ 75%



Number of telecommunicator-recognized OHCA cases receiving telecommunicator-directed T-CPR/number of telecommunicator-recognized OHCA cases

CA 04: Median Time Between 9-1-1 Call and First T-CPR-Directed Compression

MAEMSA System Performance

Trailing 12-Month (TTM) Performance

May 2024

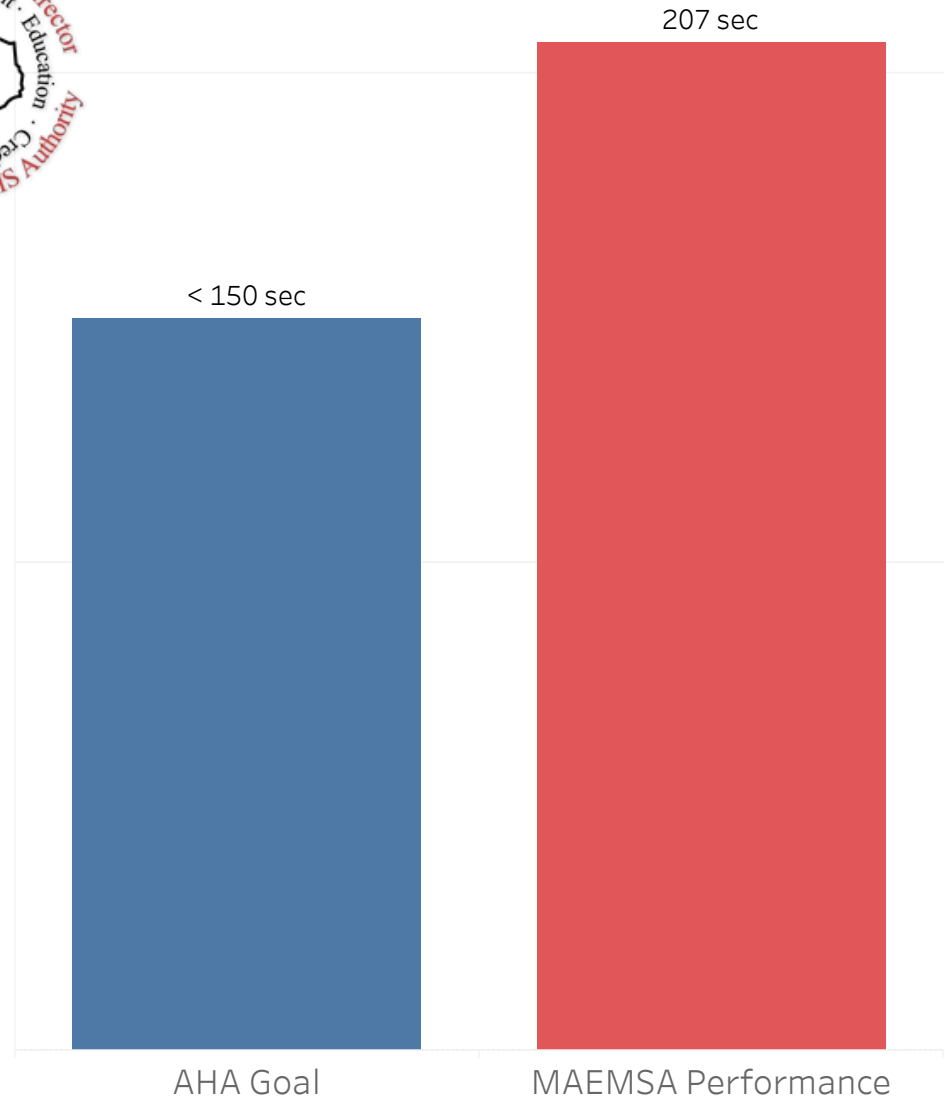
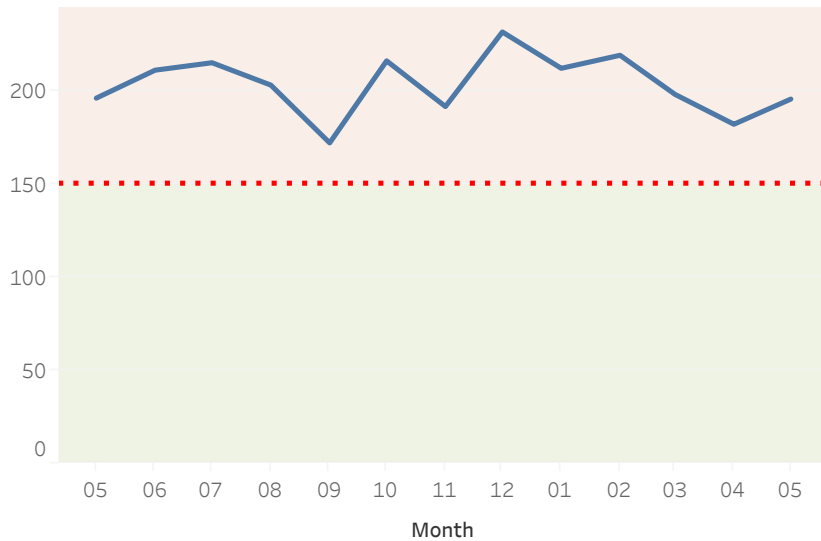
196 sec



AHA Goal

<150 sec

Performance Over Time



Median amount of time in seconds between 9-1-1 call connection and first CPR compression directed by telecommunicator

CA 05: Utstein Survival %

MAEMSA System Performance

Trailing 12-Month Performance

May 2024

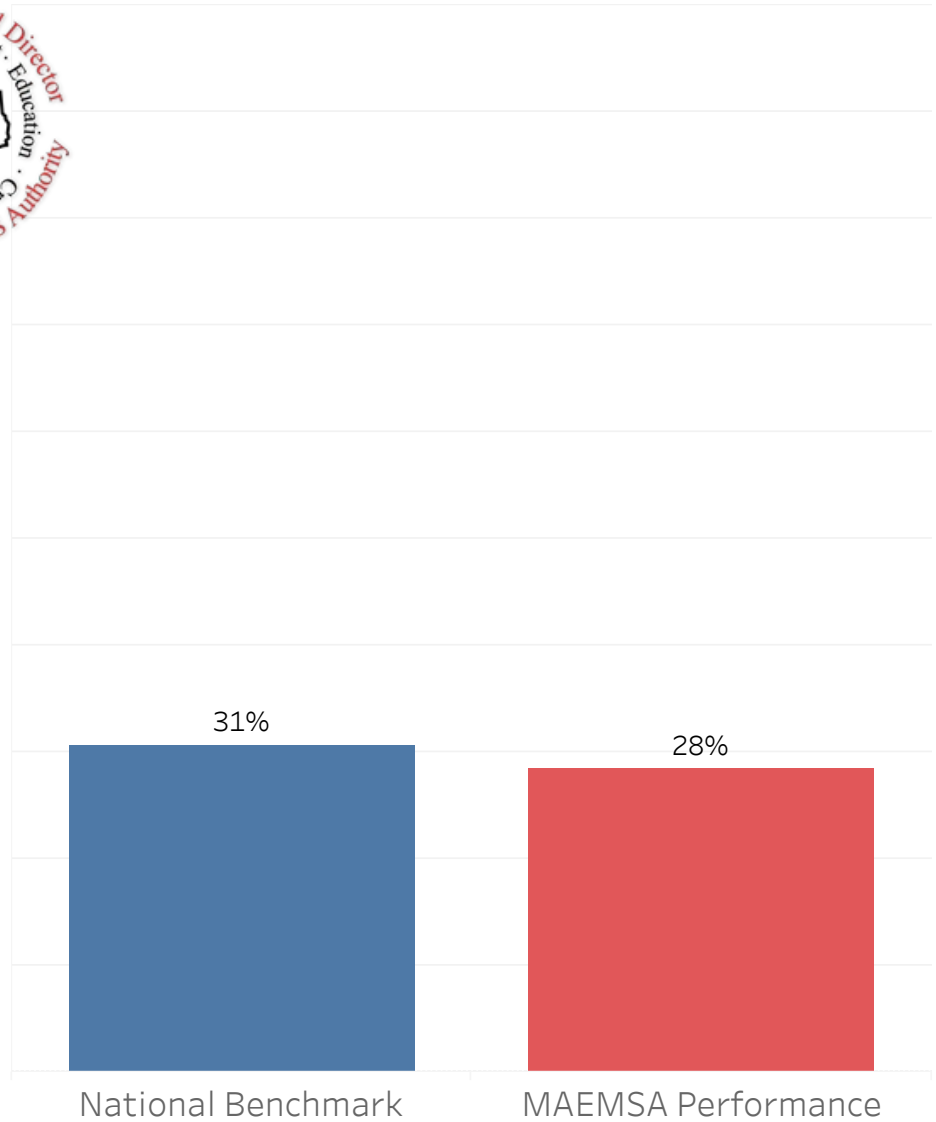
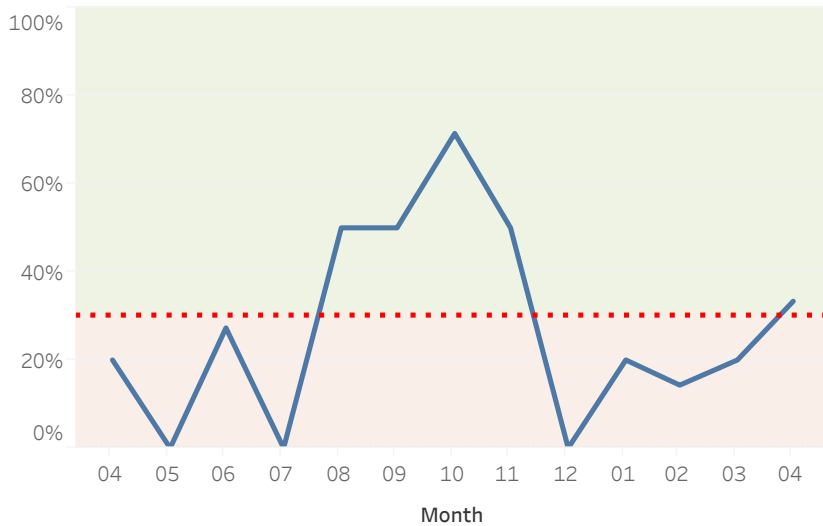
33%

National Performance

31%



Performance Over Time



Percentage of patients experiencing OHCA of medical etiology in which the cardiac arrest was witnessed by a bystander and the patient was found in a shockable rhythm that are discharged from the hospital alive

Airway 01: First Pass Intubation Success without Hypotension or Hypoxia

MAEMSA System Performance

July 2024

55%

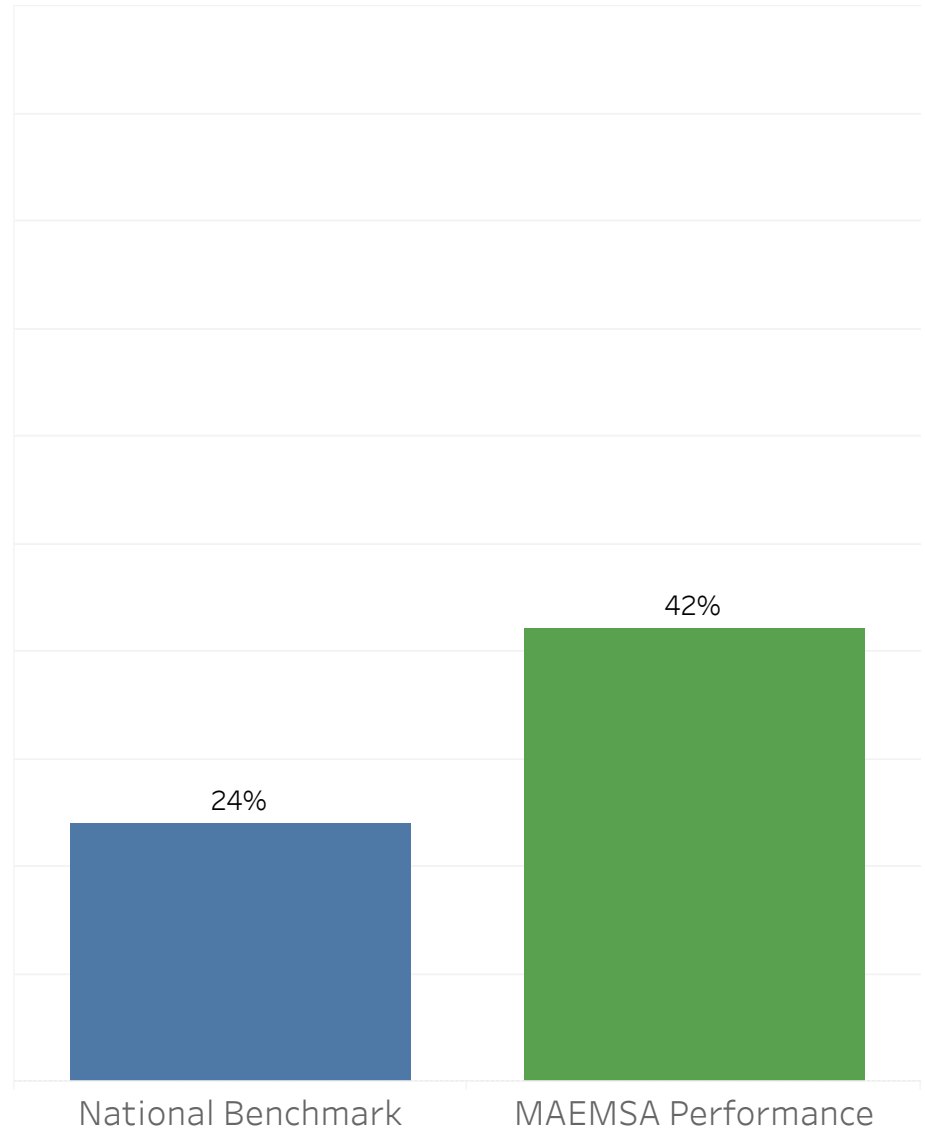
National Benchmark

24%

Performance Over Time



Trailing 12-Month Performance



Percentage of EMS responses originating from a 911 request for who receive a successful advanced airway placement on first attempt without documented hypotension or hypoxia during the peri-intubation period

Airway 02: Adequate Oxygen Saturation Achieved Before Intubation Procedure

MAEMSA System Performance

Trailing 12-Month Performance

July 2024

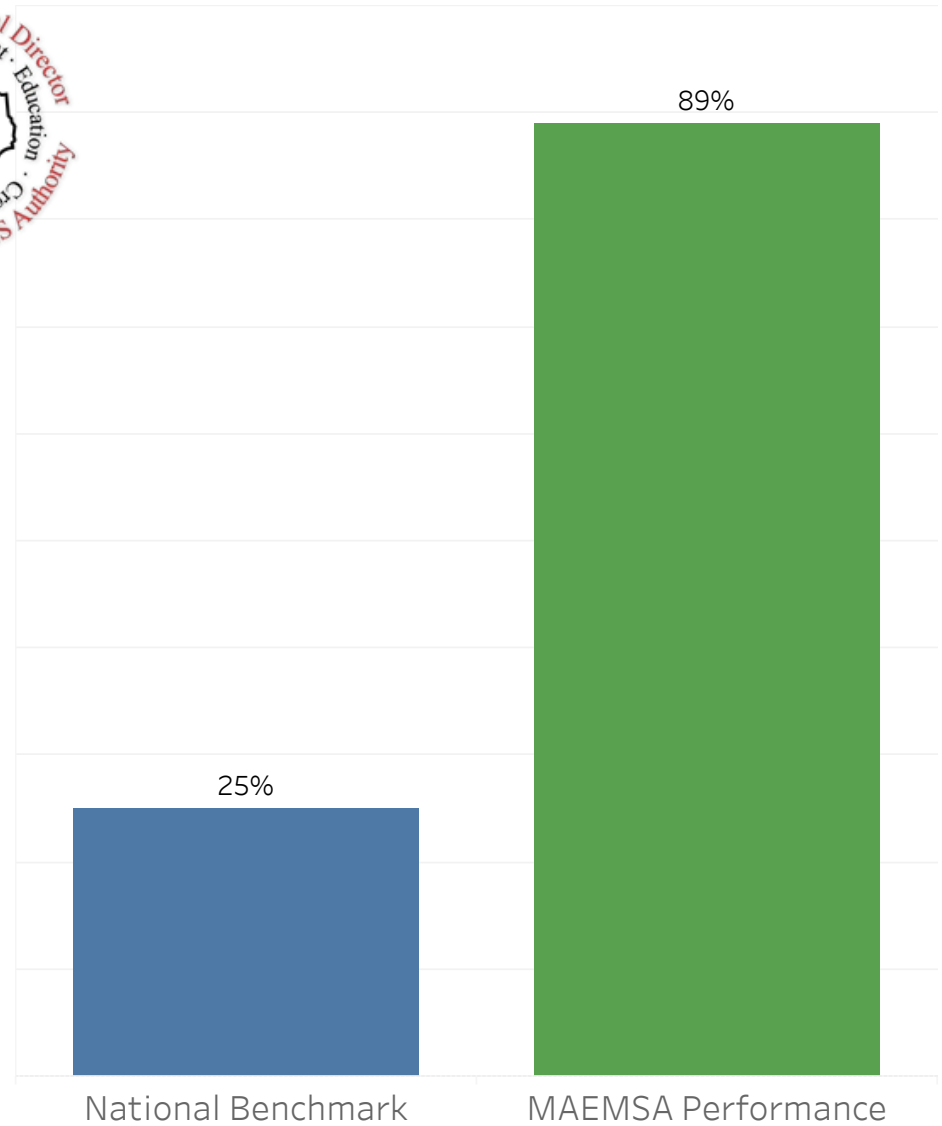
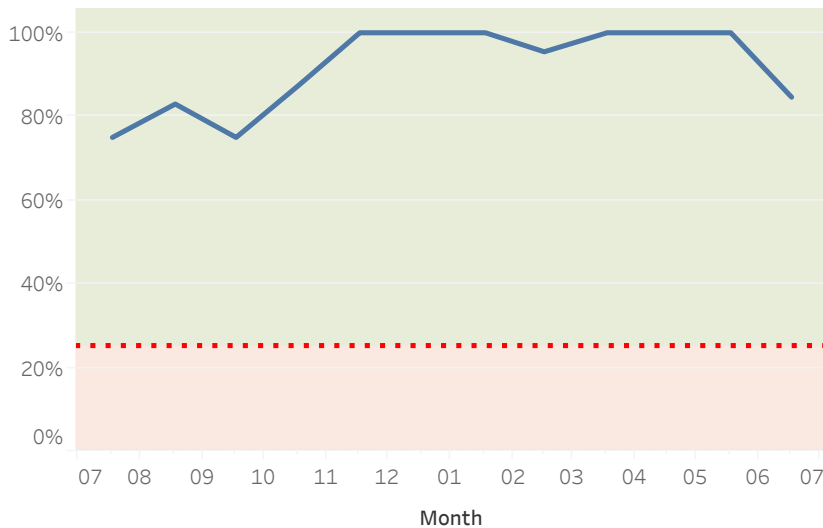
85%

National Benchmark

25%



Performance Over Time



Percentage of intubation procedures performed during an EMS response originating from a 911 request in which adequate patient oxygen levels were achieved prior to intubation procedure.

Airway 03: Waveform Capnography Airway Device Monitoring

MAEMSA System Performance

Trailing 12-Month Performance

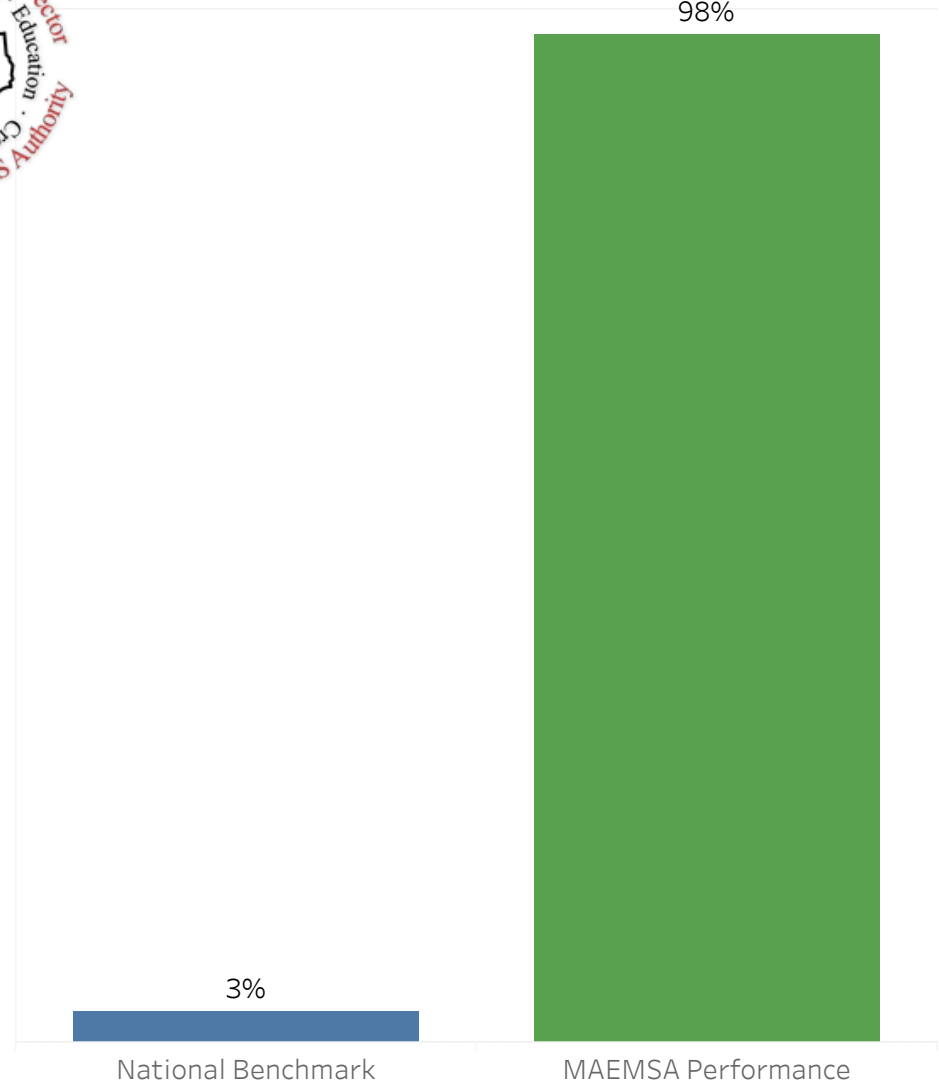
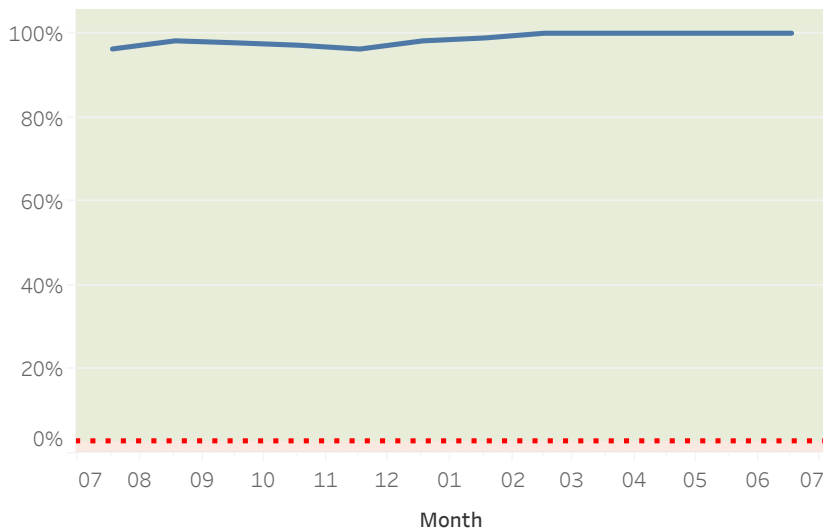
July 2024

100%

National Benchmark

3%

TTM Performance



Percentage of successful advanced airway procedures performed during an EMS response originating from a 911 request in which waveform capnography is used for tube placement confirmation and monitoring.

STEMI 02: Aspirin Administration for STEMI

MAEMSA System Performance

July 2024

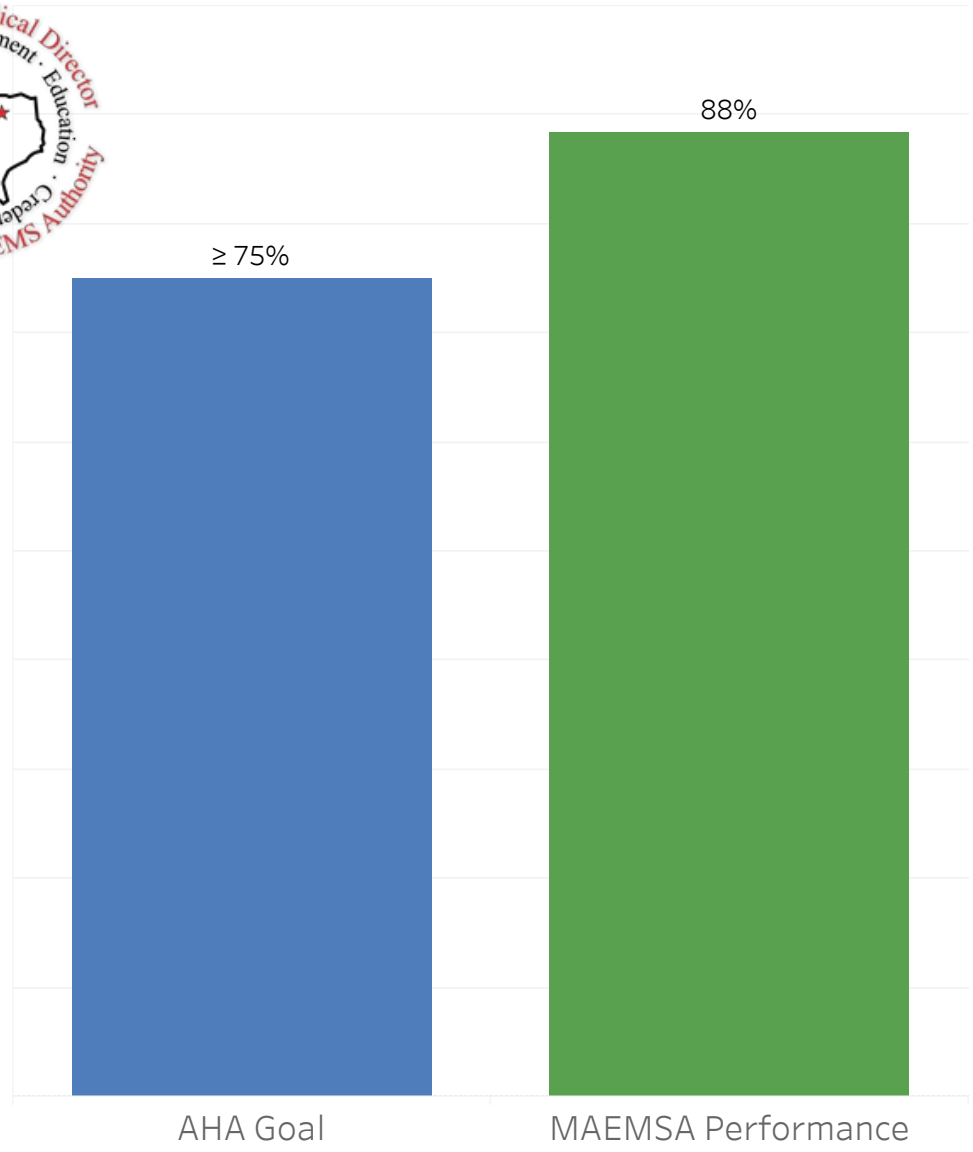
87%

AHA Goal

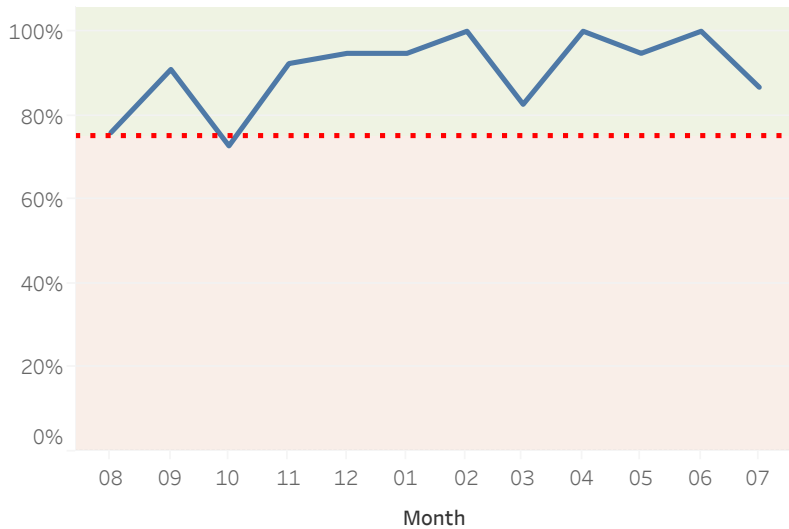
≥ 75%



Trailing 12-Month Performance



Performance Over Time



The percentage of EMS patients aged 18 years and older transported from the scene with Aspirin administration for suspected heart attack.

STEMI 03: 12 Lead ECG Performed within 10 minutes in STEMI patients

MAEMSA System Performance

Trailing 12-Month Performance

July 2024

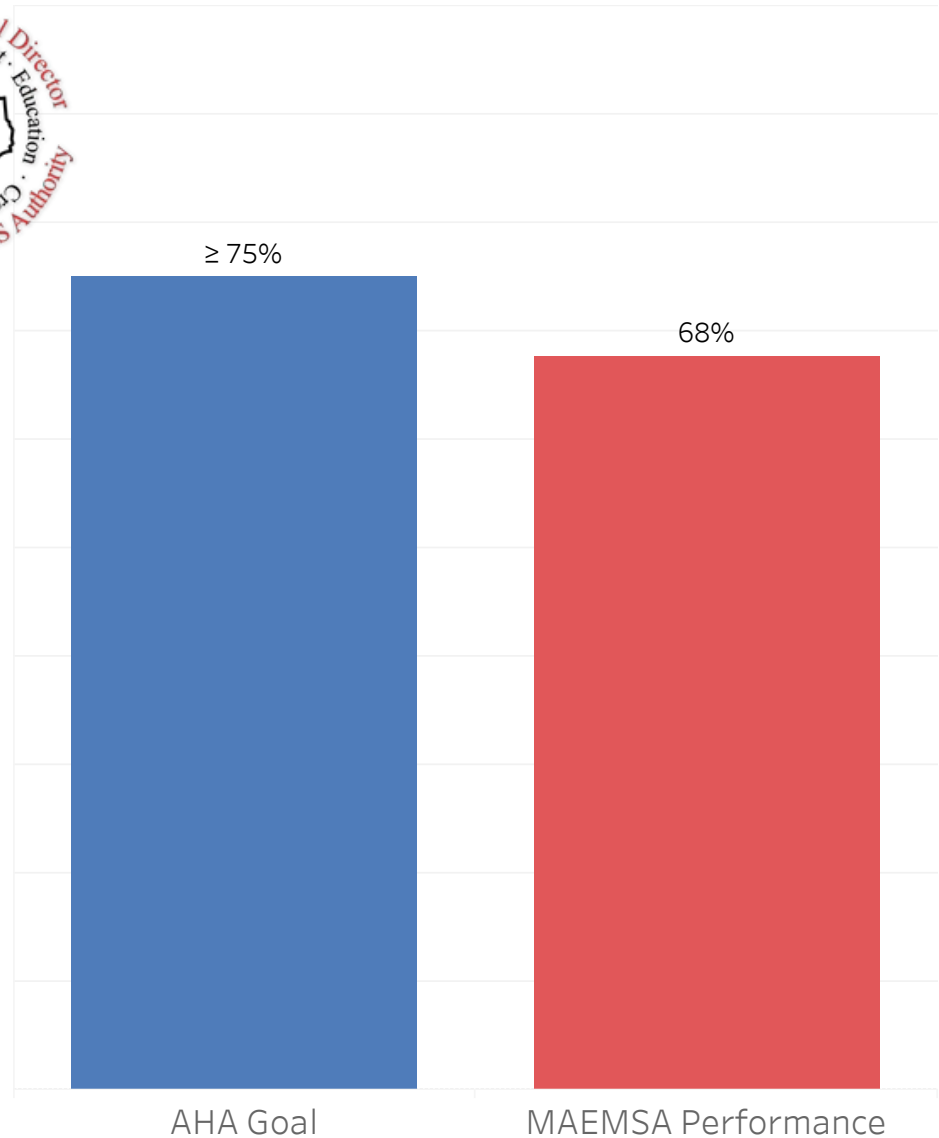
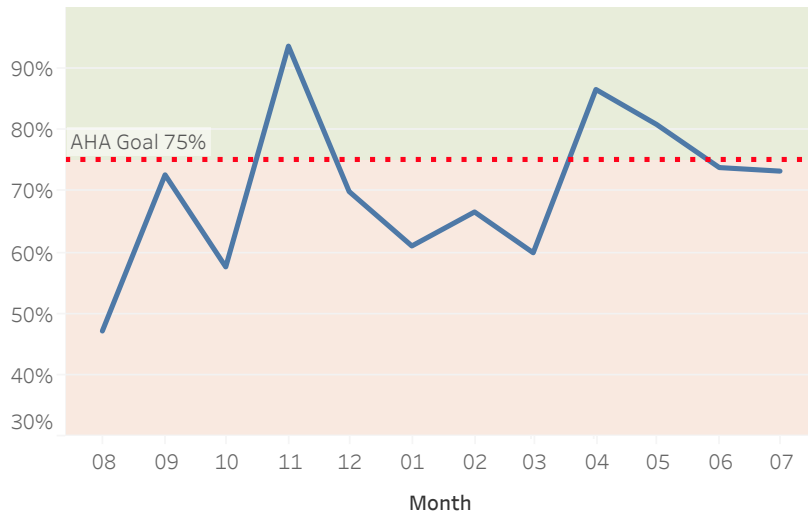
73%

AHA Goal

≥ 75%



Performance Over Time



The percentage of EMS patients aged 18 years and older transported from the scene with a suspected MI for whom a 12-Lead ECG was performed ≤ 10 minutes of first medical contact.

STEMI 04: Pre-Arrival Notification ≤ 10 Minutes for Positive STEMI Heart Attack ECG

MAEMSA System Performance

July 2024

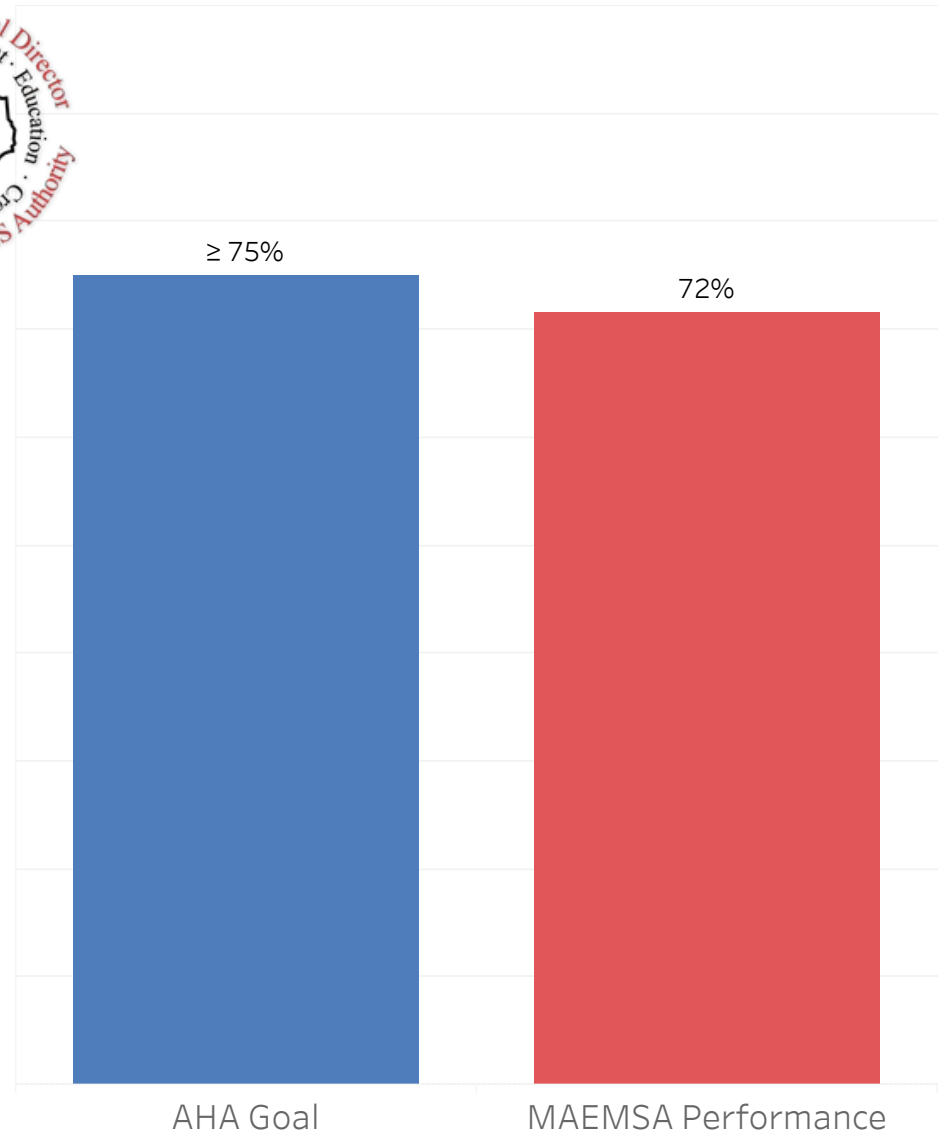
77%

AHA Goal

≥ 75%



Trailing 12-Month Performance



Performance Over Time



The percentage of EMS patients aged 18 years and older transported from the scene with a STEMI positive ECG for whom pre-arrival notification was activated ≤ 10 minutes of positive ECG.

Stroke 01: Evaluation of Blood Glucose for Patients with Suspected Stroke

MAEMSA System Performance

July 2024

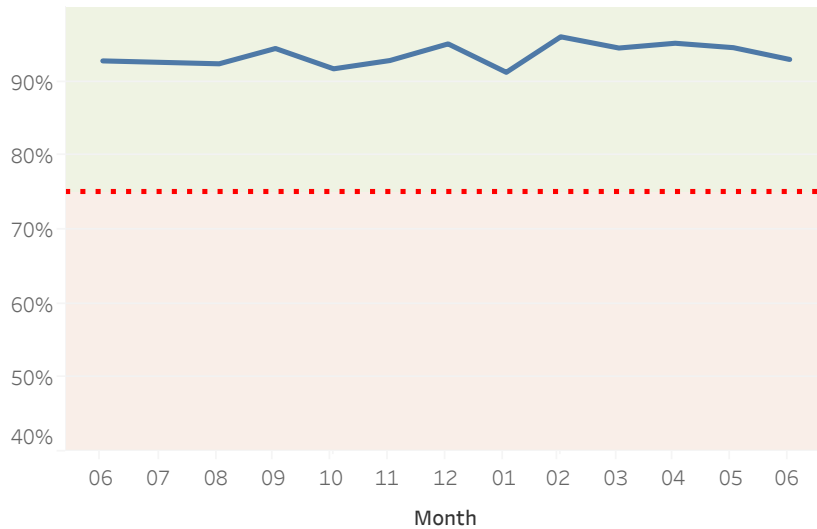
93%

AHA Goal

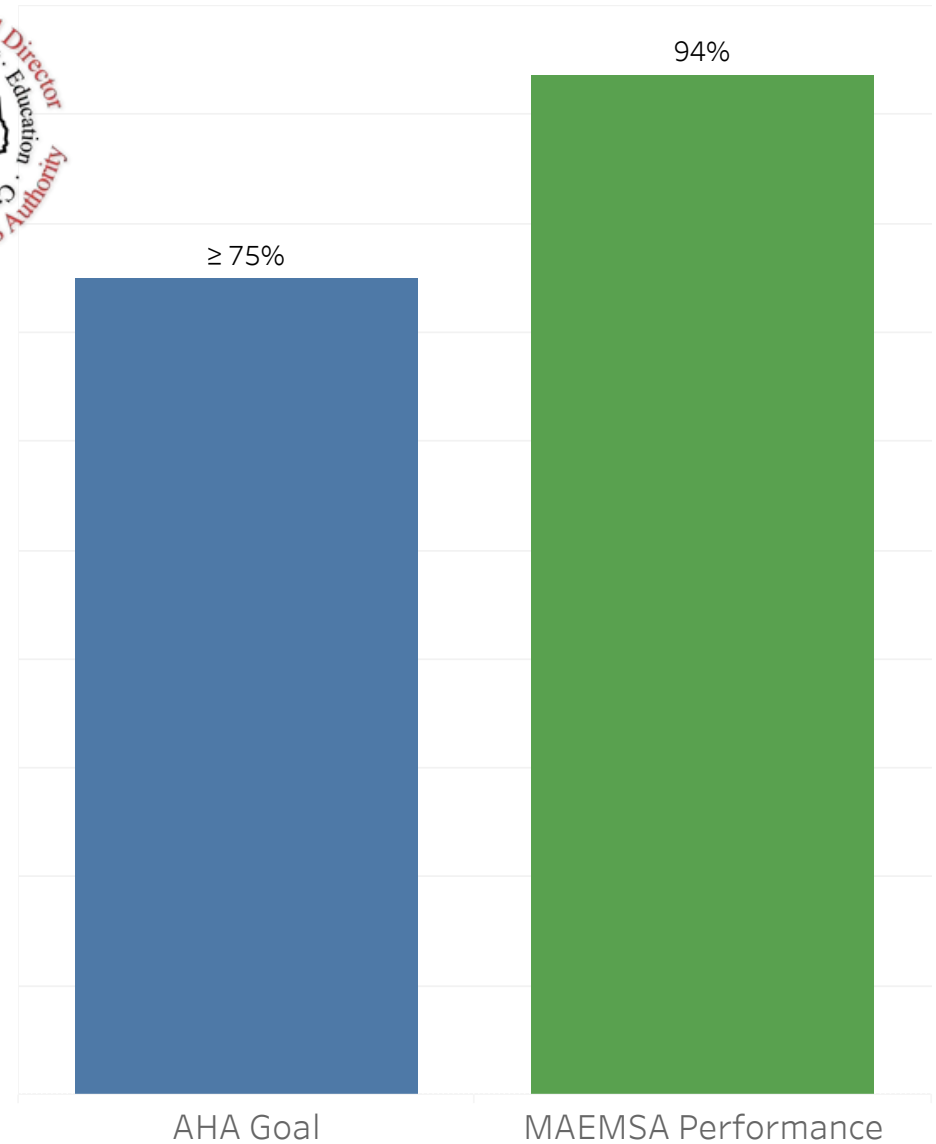
≥ 75%



Performance Over Time



Trailing 12-Month Performance



The percentage of EMS patients aged 18 years and older transported from the scene with suspected stroke for whom blood glucose was evaluated during the EMS encounter.

Stroke 02: Stroke Screen Performed and Documented

MAEMSA System Performance

July 2024

90%



Trailing 12-Month Performance

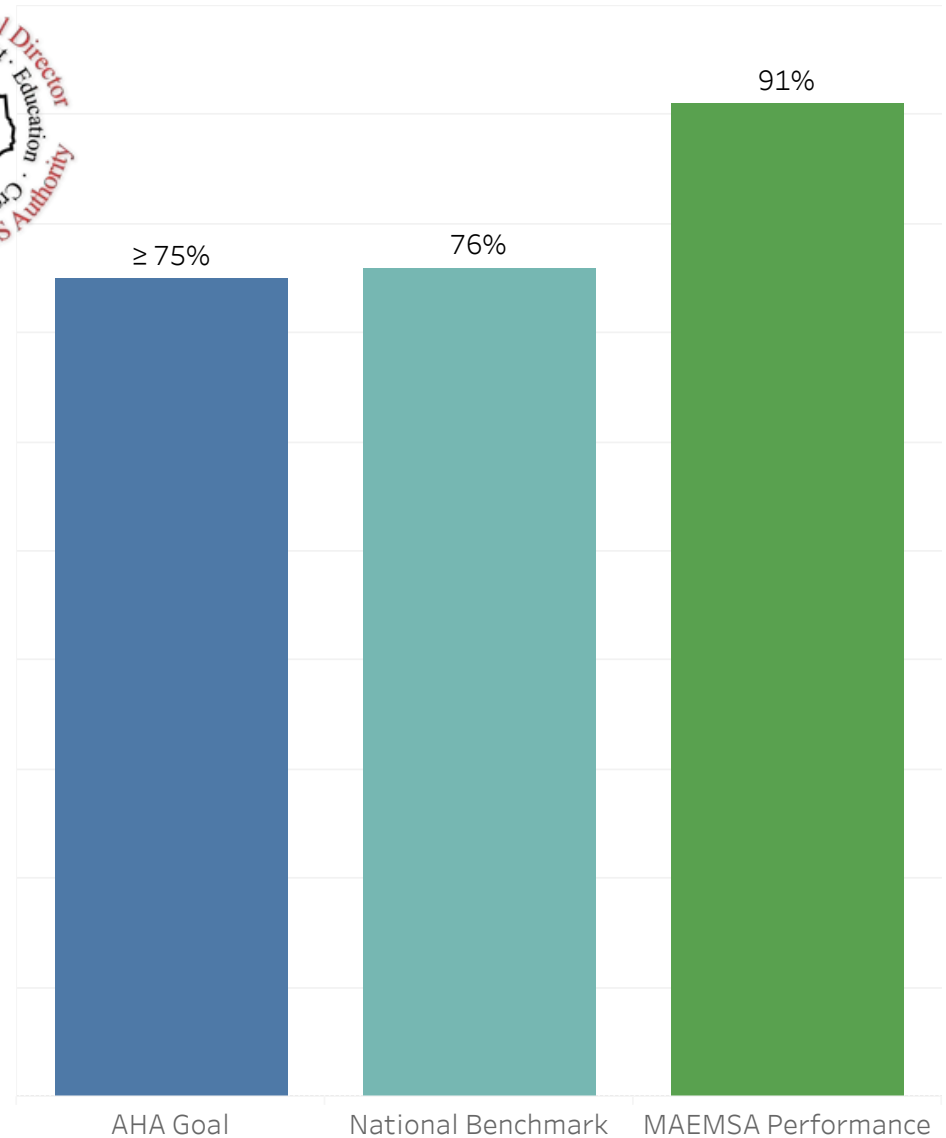
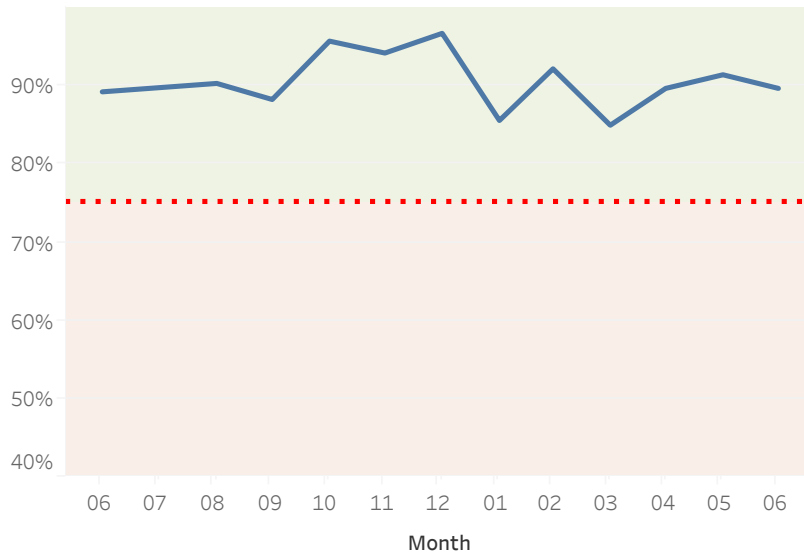
AHA Goal

≥ 75%

National Benchmark

76%

Performance Over Time



The percentage of EMS patients aged 18 years and older transported from the scene with a suspected stroke for whom a stroke screen was performed and documented during the EMS encounter.

Stroke 03: Stroke Alert for Suspected Stroke

MAEMSA System Performance

July 2024

87%

AHA Goal

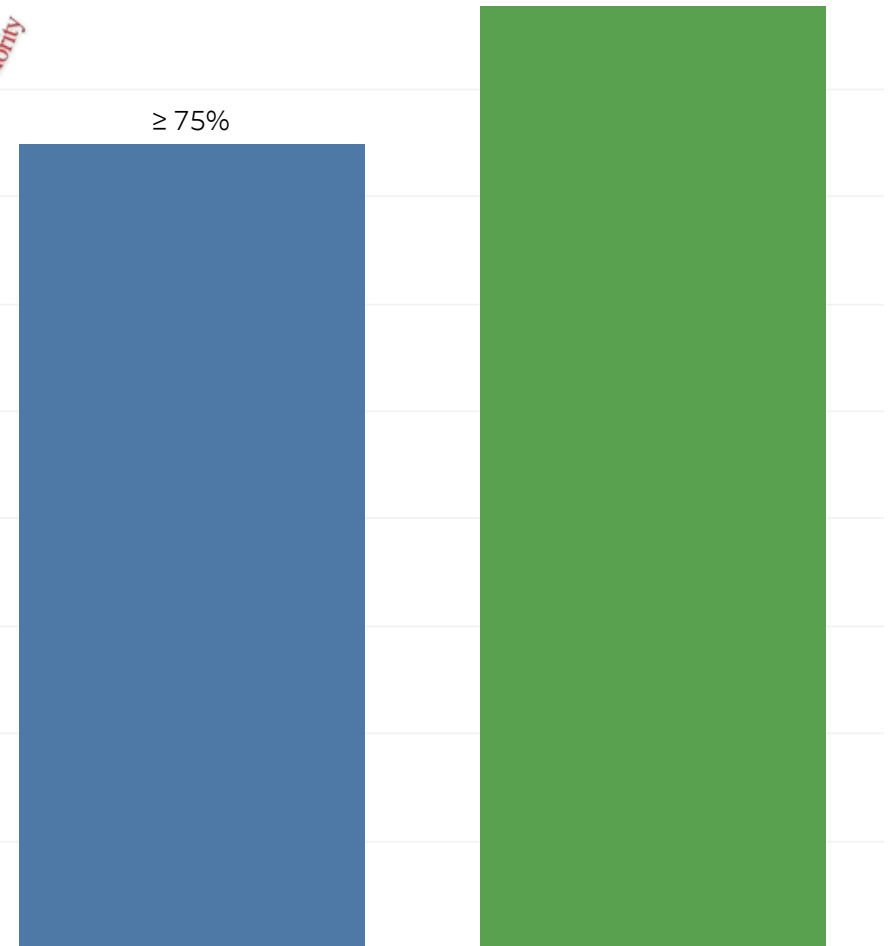
≥ 75%



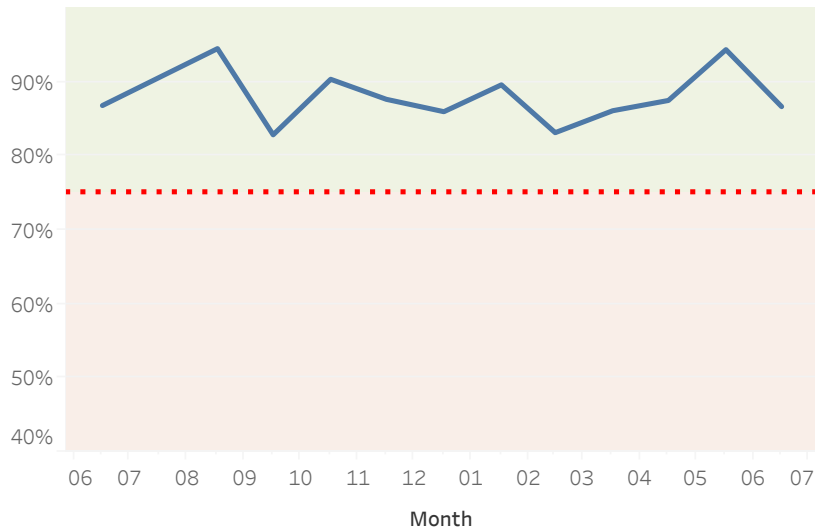
Trailing 12-Month Performance

≥ 75%

88%



Performance Over Time



AHA Goal

MAEMSA Performance

The percentage of EMS patients aged 18 years and older transported from the scene with a primary or secondary impression of stroke whom a pre-arrival alert for stroke was activated during the EMS encounter.

Stroke 04: Documentation of Last Known Well for Patients with Suspected Stroke

MAEMSA System Performance

Trailing 12-Month Performance

July 2024

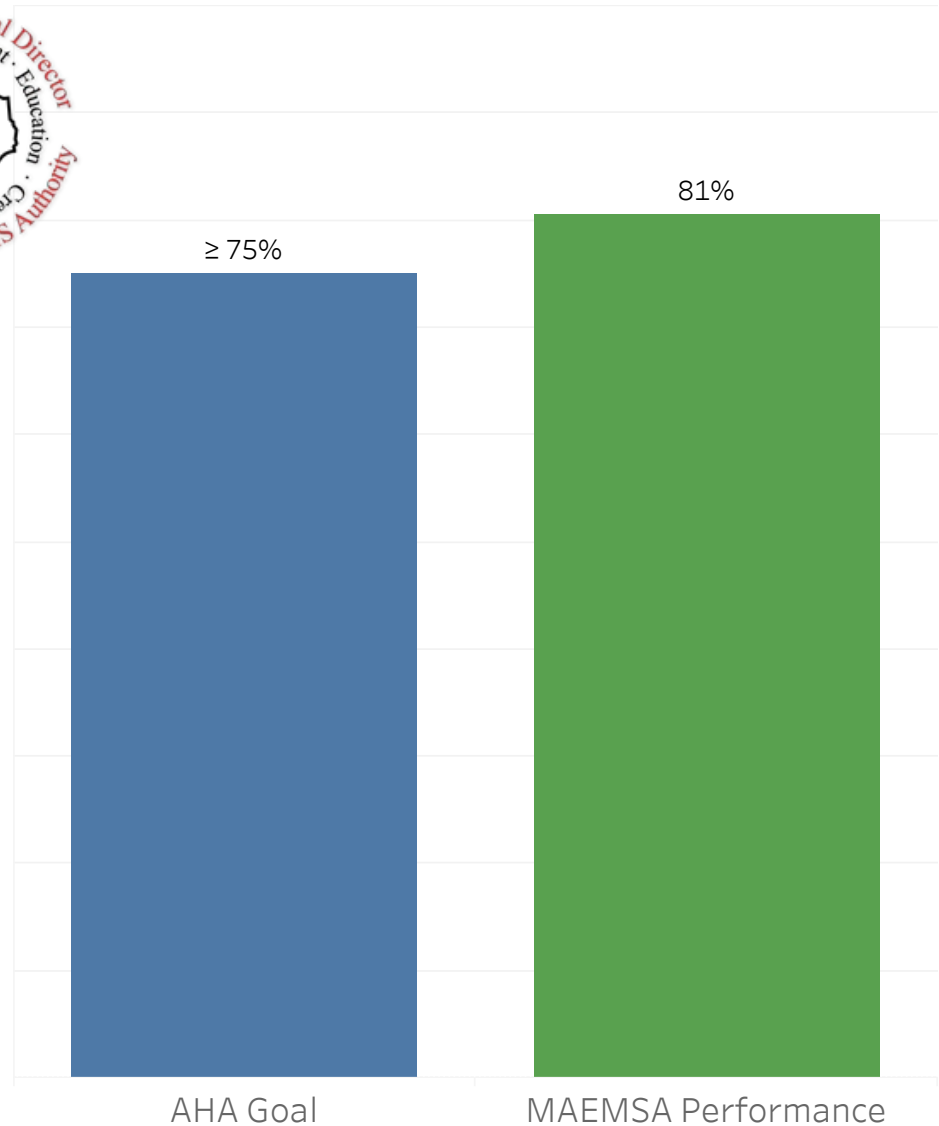
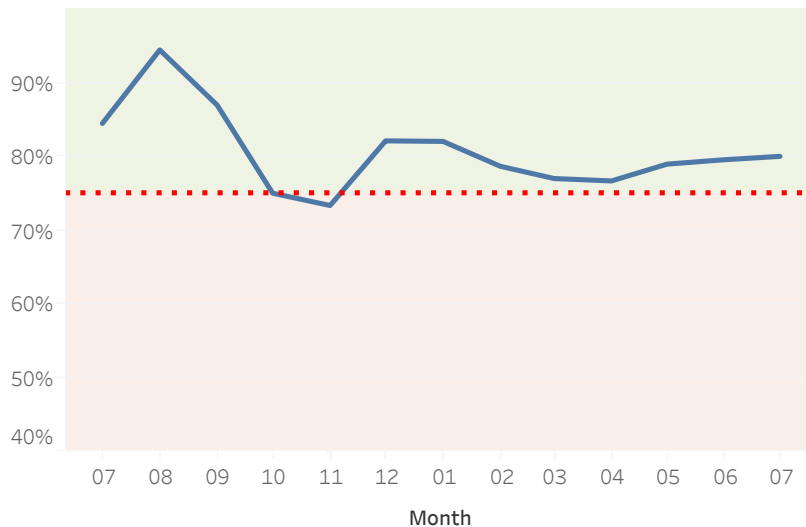
80%

AHA Goal

≥ 75%



Performance Over Time



The percentage of EMS patients aged 18 years and older transported from the scene with suspected stroke for whom Last Known Well was documented during the EMS encounter.

Asthma 01: Administration of a Beta Agonist for Asthma

MAEMSA System Performance

Trailing 12-Month Performance

July 2024

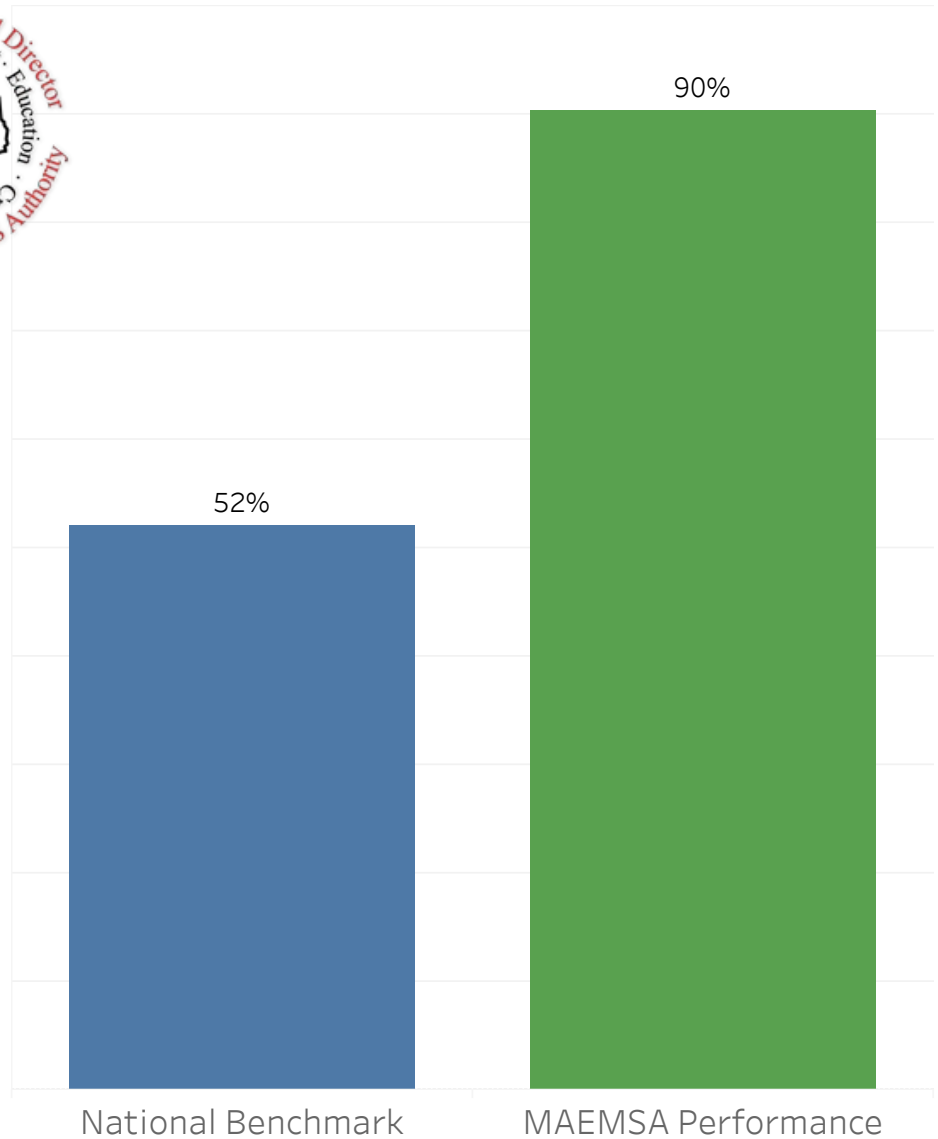
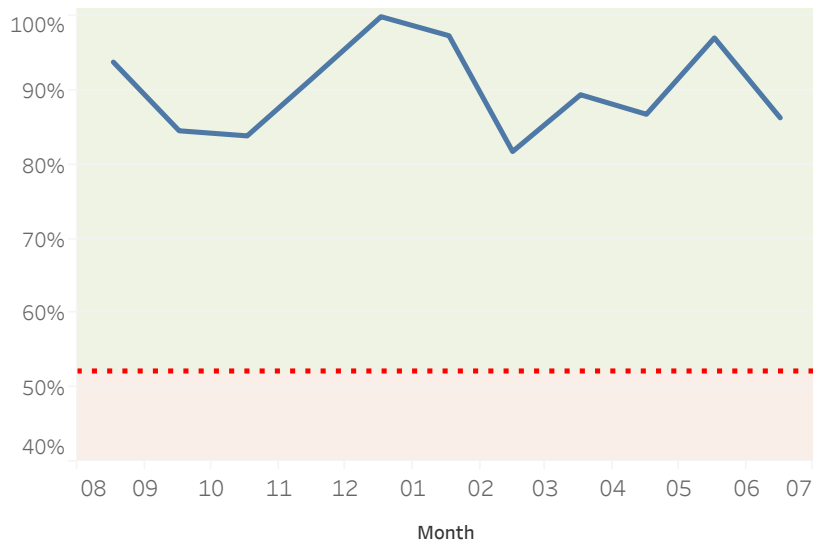
86%

National Benchmark

52%



Performance Over Time



Percentage of EMS responses originating from a 911 request for patients with a diagnosis of asthma who had an aerosolized beta agonist administered.

Hypoglycemia 01: Treatment Administered for Hypoglycemia

MAEMSA System Performance

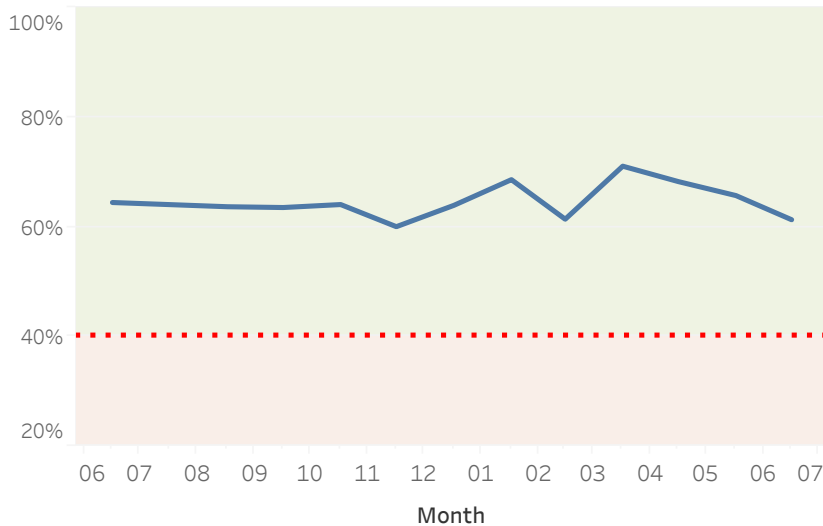
July 2024

61%

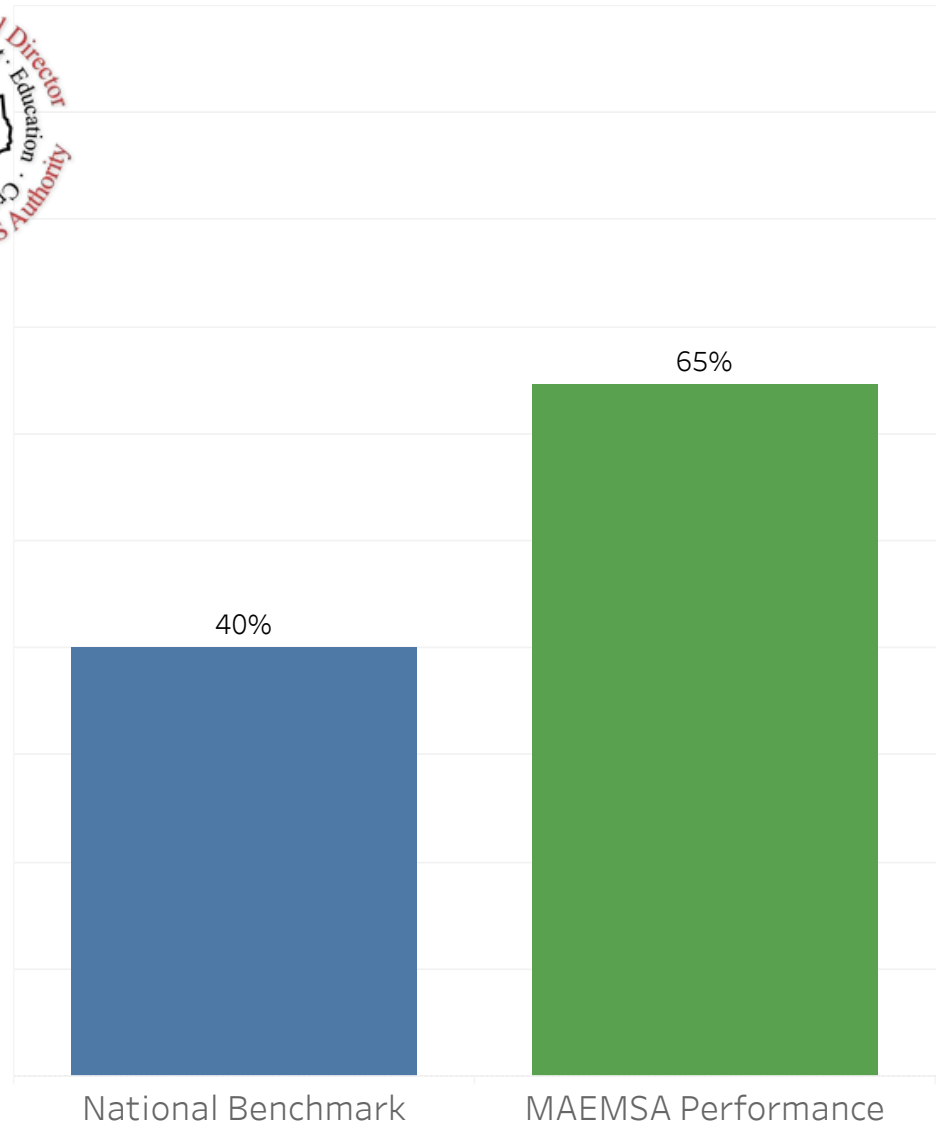
National Benchmark

40%

Performance Over Time



Trailing 12-Month Performance



Percentage of EMS responses originating from a 911 request for patients with symptomatic hypoglycemia who received treatment to correct their hypoglycemia.

Respiratory 01: Respiratory Assessment

MAEMSA System Performance

July 2024

99%

National Benchmark

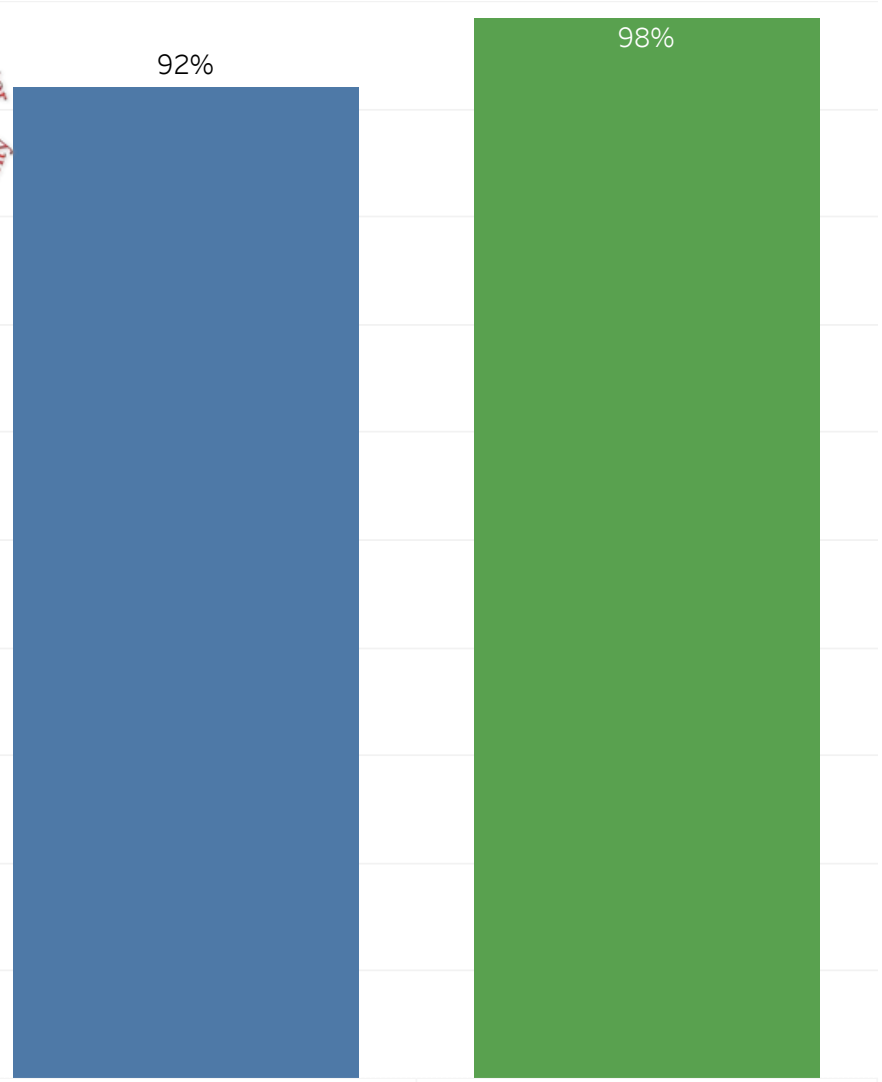
92%



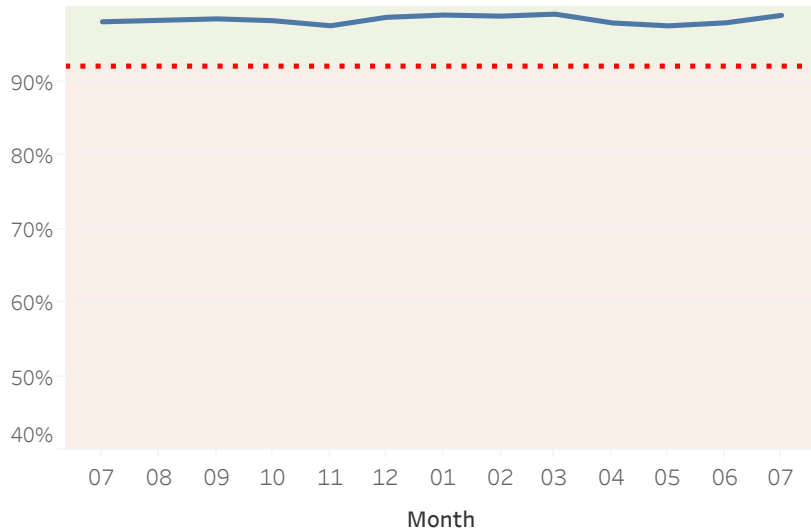
Trailing 12-Month Performance

92%

98%



Performance Over Time



National Benchmark

MAEMSA Performance

Percentage of EMS responses originating from a 911 request for patients with primary or secondary impression of respiratory distress who had a respiratory assessment.

Respiratory-02: Oxygen Administration for Hypoxia

MAEMSA System Performance

July 2024

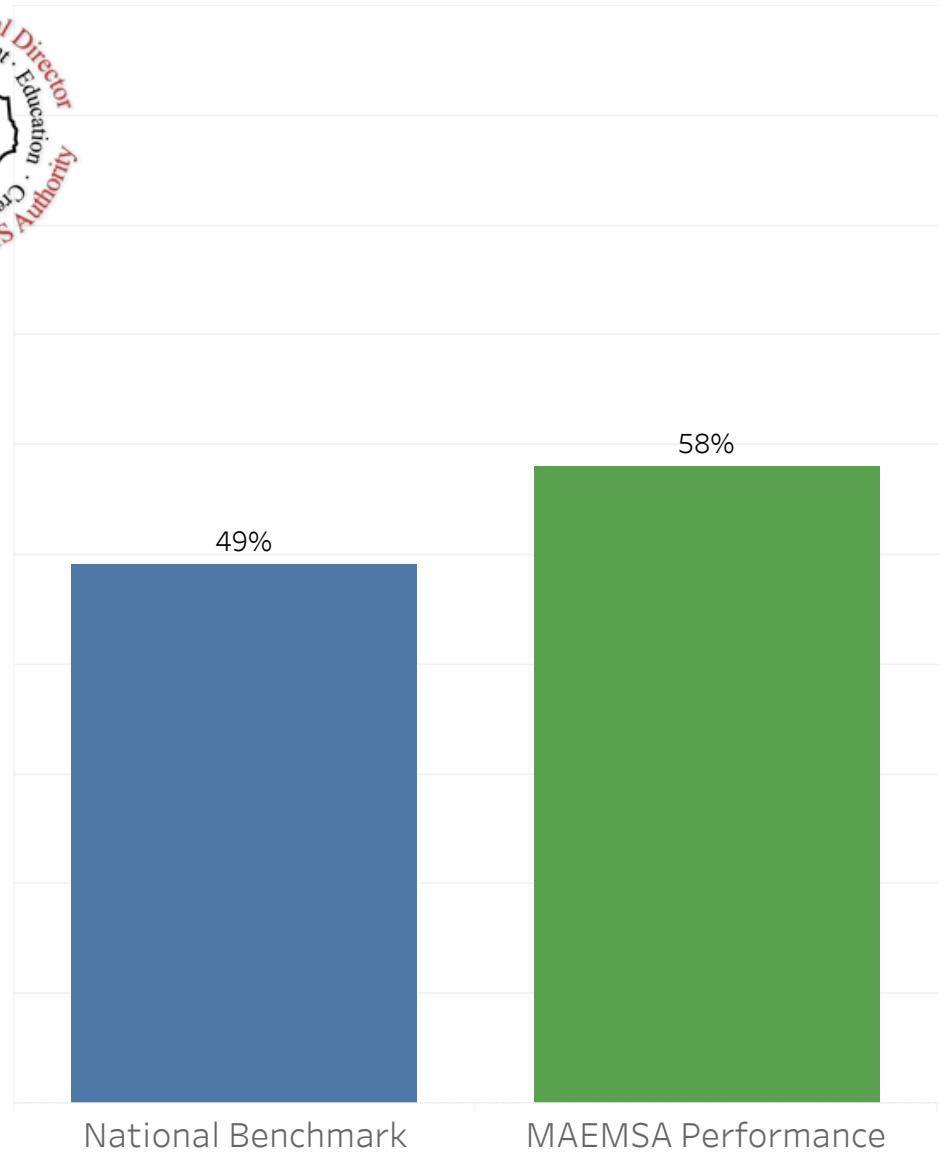
62%

National Benchmark

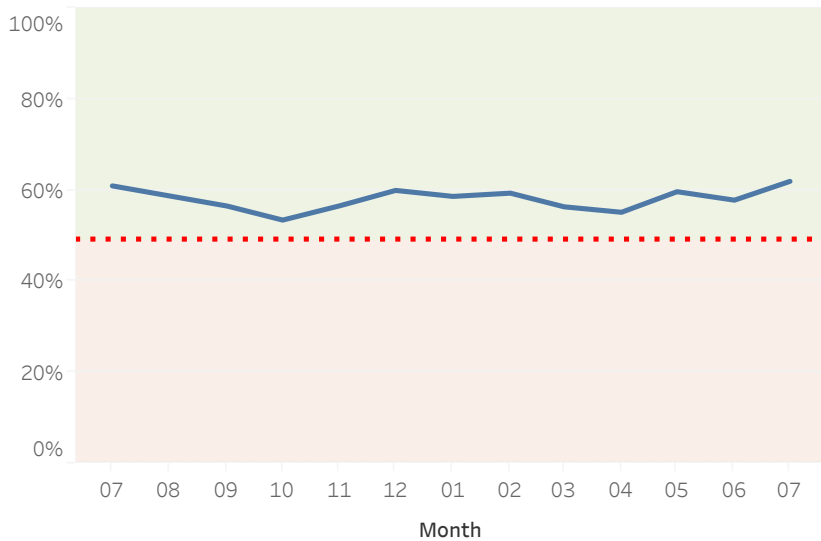
49%



Trailing 12-Month Performance



Performance Over Time



Percentage of EMS responses originating from a 911 request for patients with hypoxia during which oxygen is administered.

Seizure 02: Patients with Status Epilepticus Receiving Intervention

MAEMSA System Performance

July 2024

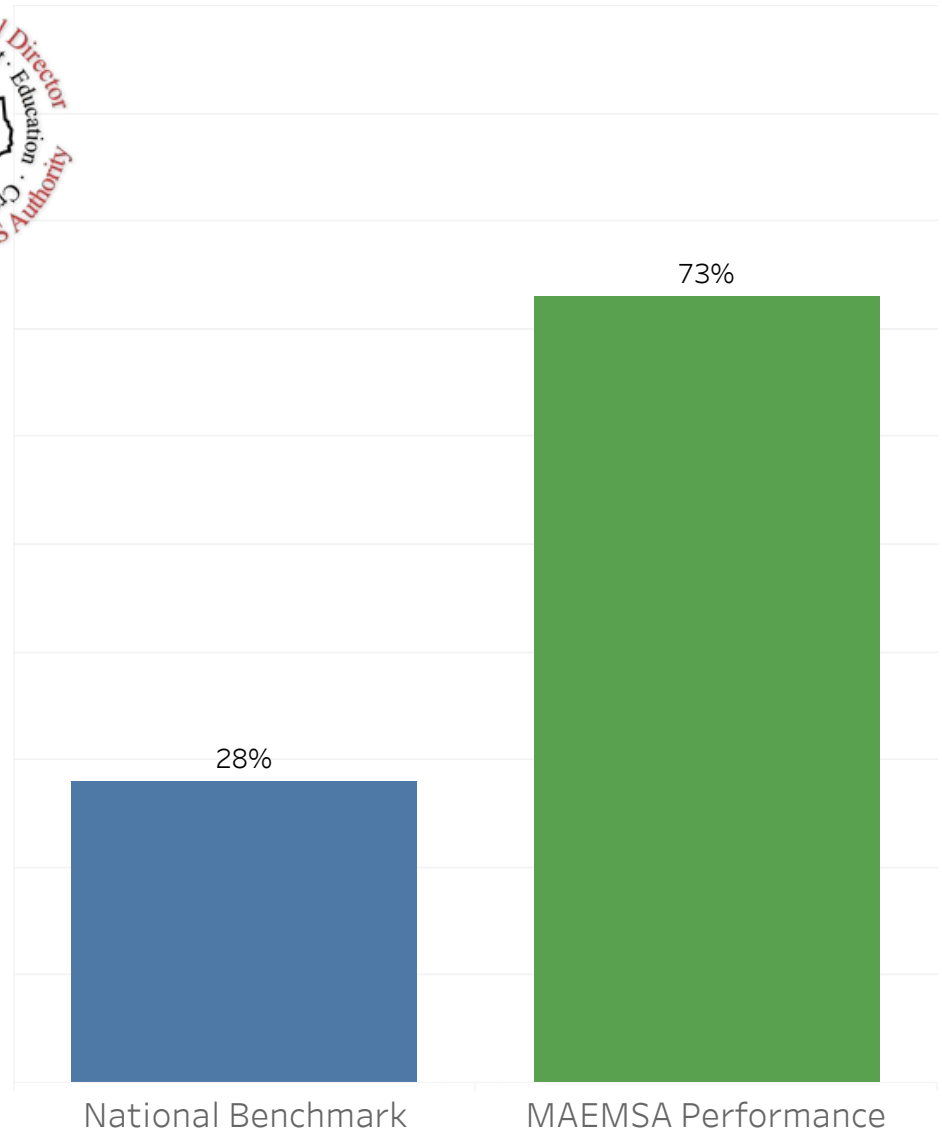
81%

National Benchmark

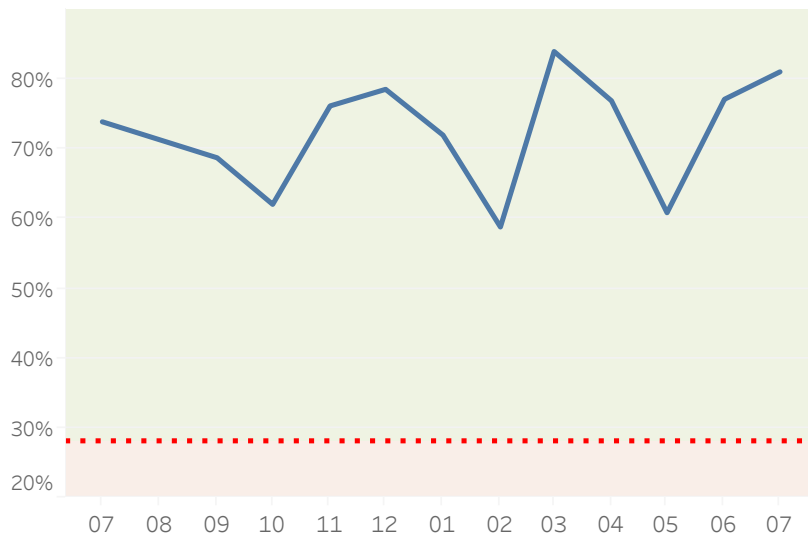
28%



Trailing 12-Month Performance



Performance Over Time



Percentage of EMS responses originating from a 911 request for patients with status epilepticus who received benzodiazepine aimed at terminating their status seizure during the EMS response.

Syncope 01: ECG Performed for Syncope Patients

MAEMSA System Performance

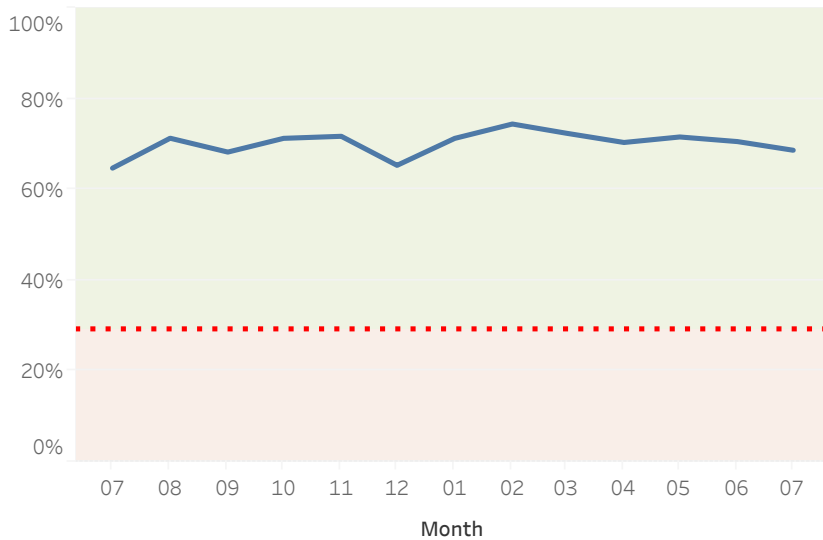
July 2024

69%

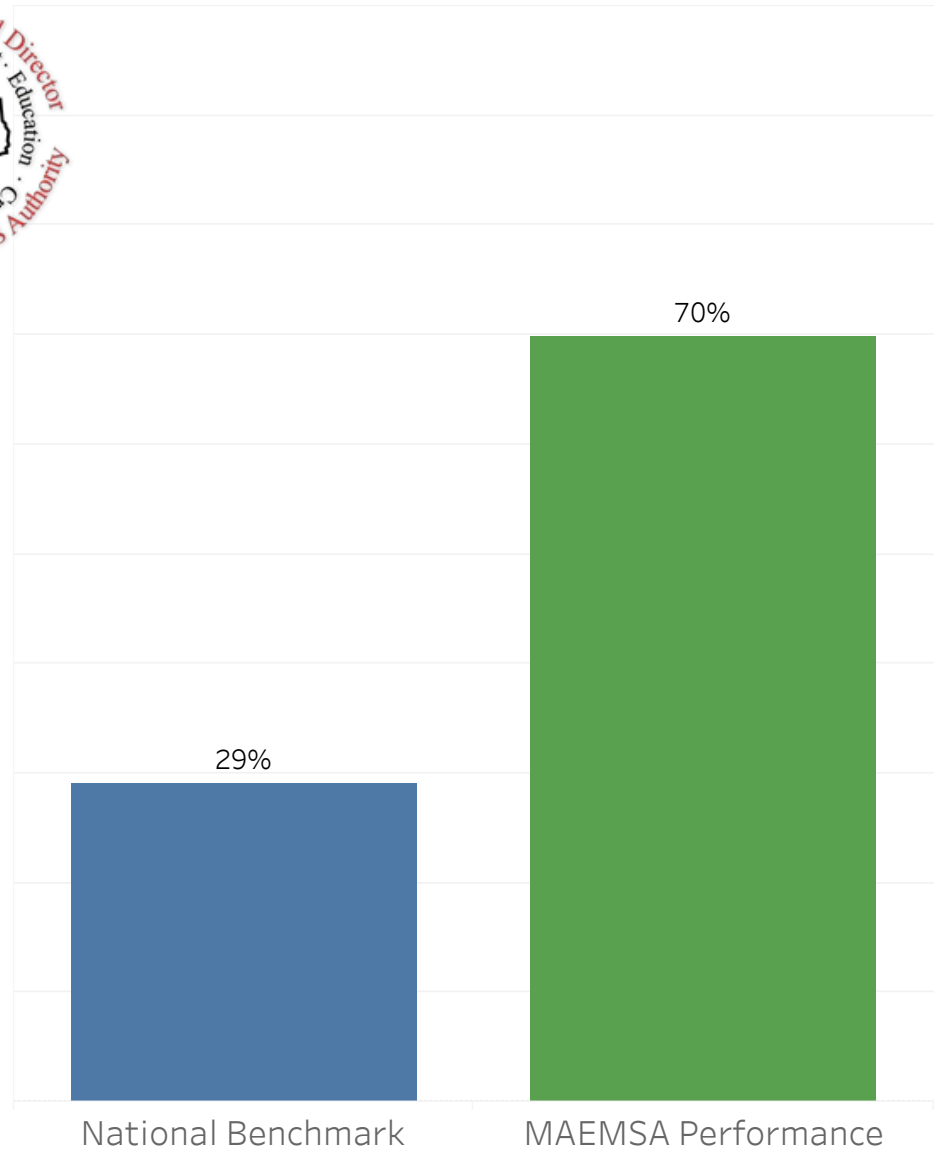
National Benchmark

29%

Performance Over Time



Trailing 12-Month Performance



Percentage of EMS responses originating from a 911 request for patients with syncope during which a 12-lead (or greater) ECG is performed.

TBI-01: Clinical Assessments for Patients with Traumatic Brain Injury

MAEMSA System Performance

July 2024

46%

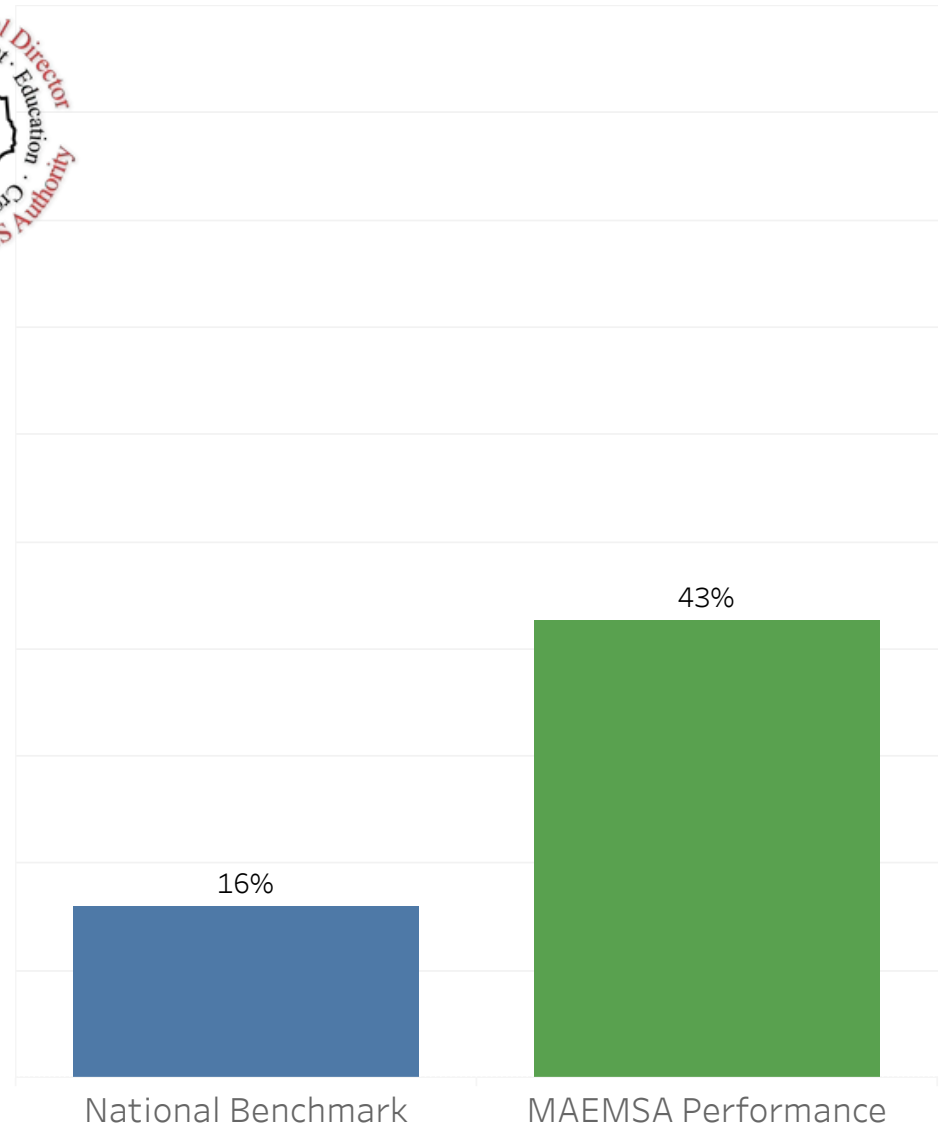
National Benchmark

16%

Performance Over Time



Trailing 12-Month (TTM) Performance



Percentage of EMS transports originating from a 911 request for patients with suspected traumatic brain injury during which oxygen level, ETCO2, and systolic blood pressure are documented.

Trauma 01: Pain Assessment of Injured Patients

MAEMSA System Performance

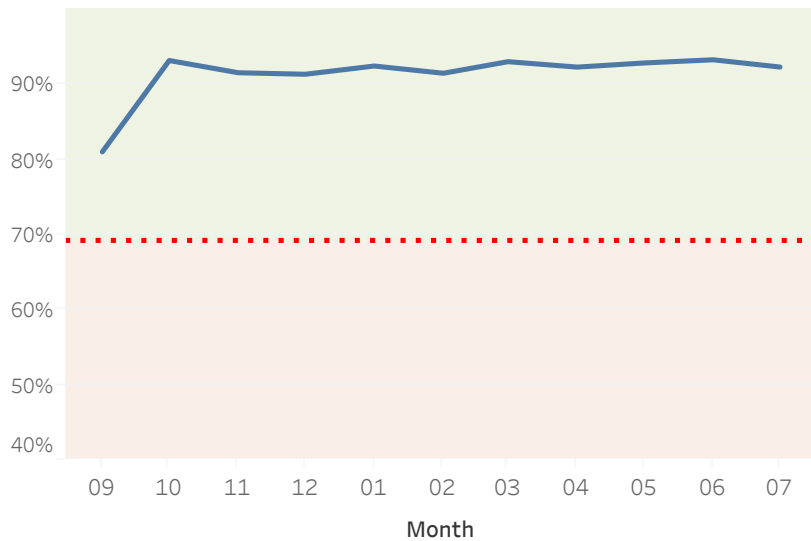
July 2024

92%

National Benchmark

69%

TTM Performance



Trailing 12-Month Performance



Percentage of EMS transports originating from a 911 request for patients with injury who were assessed for pain.

Trauma 03: Effectiveness of Pain Management for Injured Patients

MAEMSA System Performance

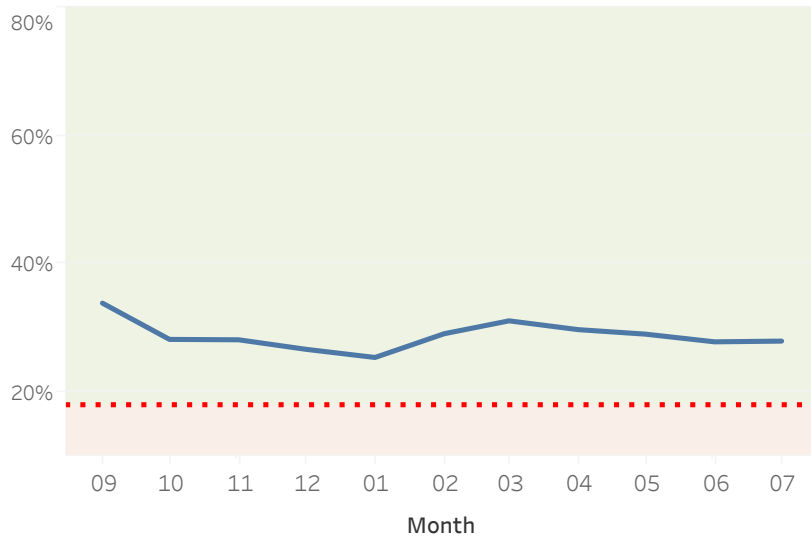
July 2024

28%

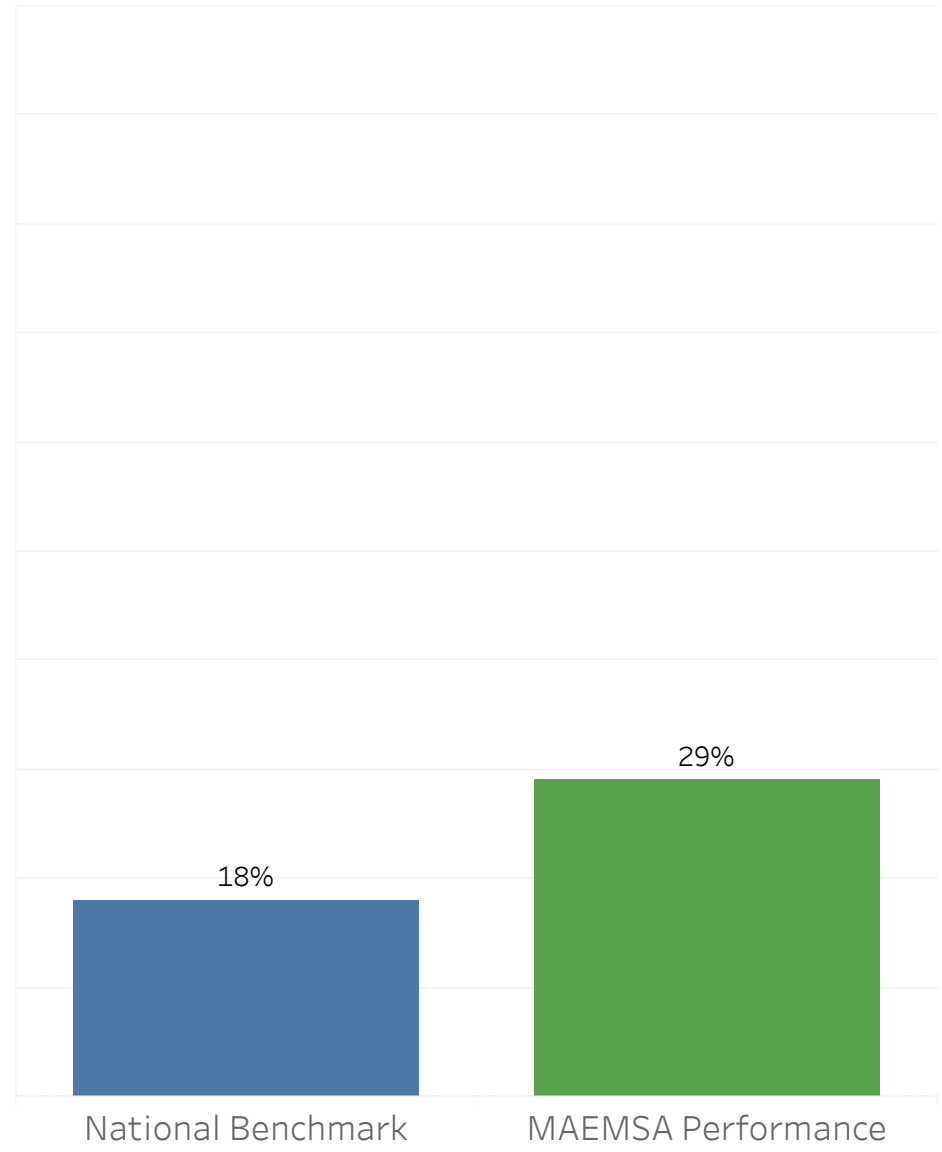
National Benchmark

18%

Performance Over Time



Trailing 12-Month Performance



Percentage of EMS transports originating from a 911 request for patients whose pain score was lowered during the EMS encounter.

Trauma-08: Documentation of GCS, SBP, and Respiratory Rate

MAEMSA System Performance

July 2024

99%

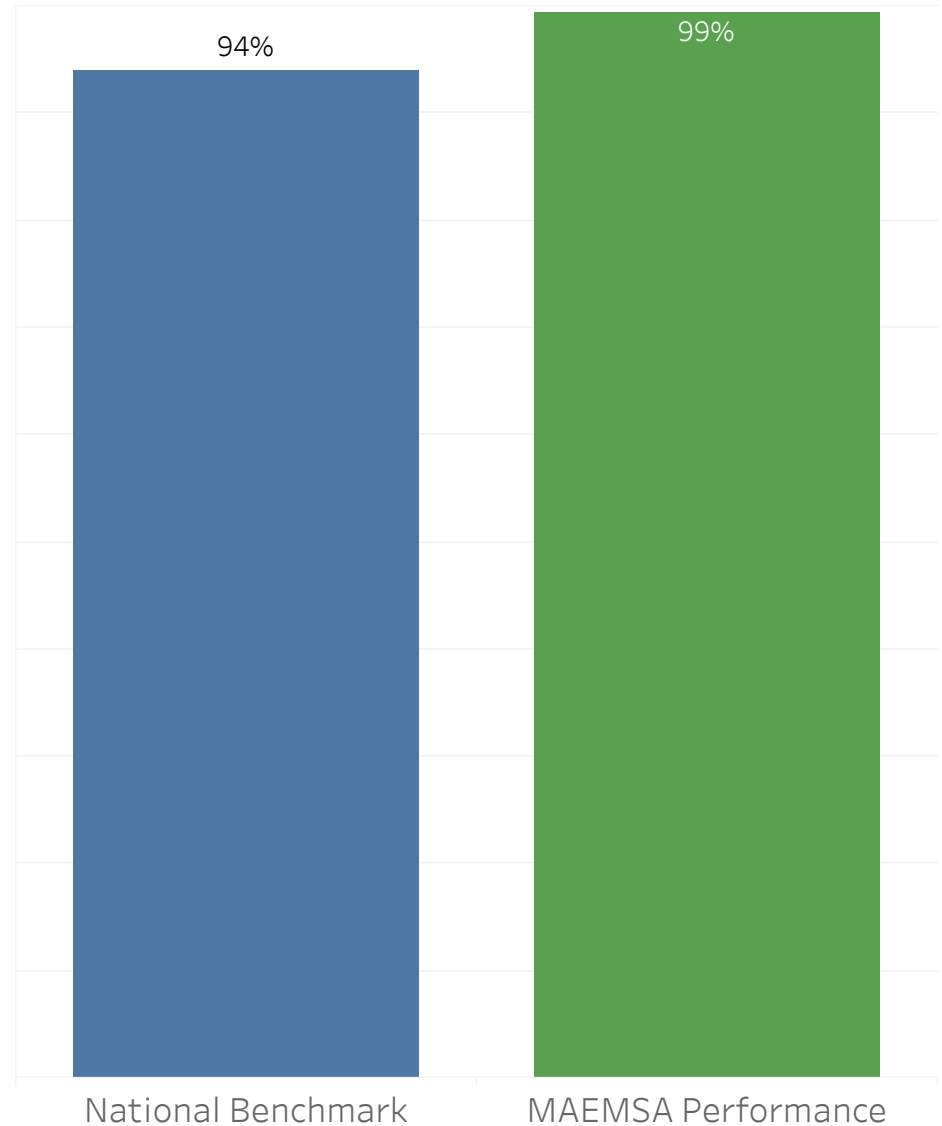
National Benchmark

94%

Performance Over Time



Trailing 12-Month Performance



Percentage of EMS transports originating from a 911 request for patients with trauma during which GCS, systolic blood pressure, and respiratory rate are documented.

TTR-01: Vital Signs Documented

MAEMSA System Performance

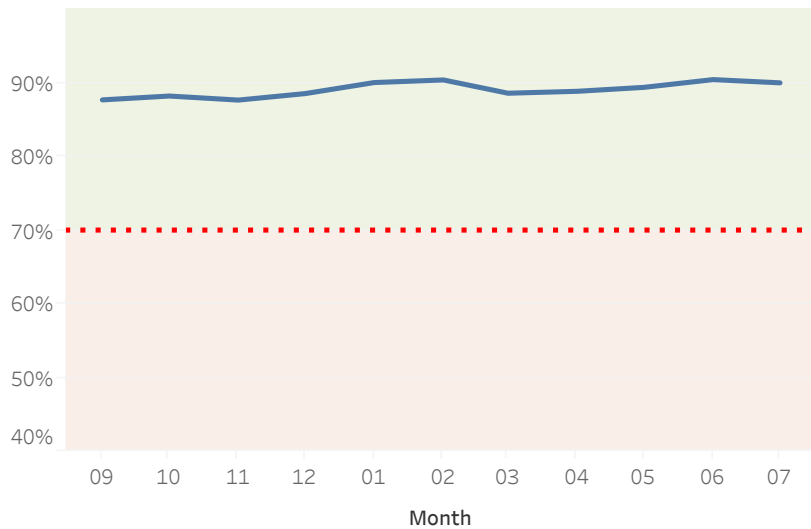
July 2024

90%

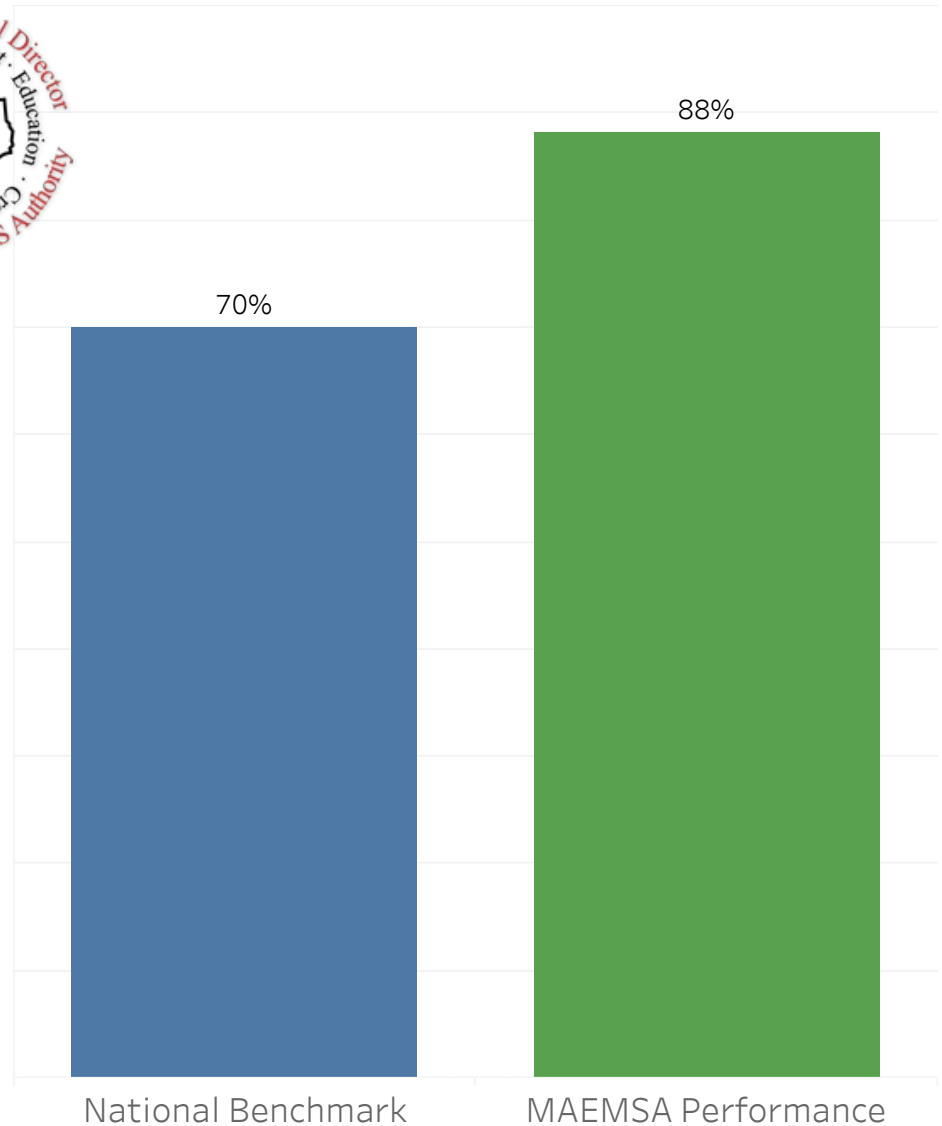
National Benchmark

70%

Performance Over Time



Trailing 12-Month Performance



Percentage of EMS responses originating from a 911 request for patients not transported by EMS during which a basic set of vital signs is documented

Tab C – Chief Financial Officer

Metropolitan Area EMS Authority dba MedStar Mobile Healthcare
Finance Report – July 31, 2024

The following summarizes significant items in the July 31, 2024, Financial Reports:

Statement of Revenues and Expenses:

Month to Date: Net Income for the month of July 2024 is a gain of \$769,251 as compared to a budgeted income of \$52,950 for a positive variance of \$716,301. EBITD for the month of July 2024 is a gain of \$1,130,187 compared to a budgeted gain of \$428,833 for a positive variance of \$701,355.

- Patient contact volume in July ended the month at 95% to budget.
- Net Revenue in July is \$864,864 over budget or 115% to budget. The main drivers of the variance are MedStar billed 4.7% more Commercial Insurance trips than expected. MedStar had a one-time adjustment to Provision for Uncollectable to account for the increase in cash collections expected on future receivables of \$1.04MM.
- Total Expenses ended the month 103% to budget or \$149K over budget. In July, MedStar incurred additional expenses in Benefits and Taxes of \$224K. MedStar also incurred \$123k overage in professional fees. The total of all other line-item expenses is under budget by (\$159K).

Year to Date: EBITD is \$7,356,102 as compared to a budget of \$3,110,926 for a positive variance of \$3,819,006.

- The main drivers for this variance are YTD patient encounters are 102% to budget and YTD net revenue is 111% to budget equating to a YTD positive variance to budget for Net Revenue of \$5,631,299. Year to date expense is 103% to budget or \$1,893,981 over budget. The main driver for the overage in expense is Benefits and Taxes is above budget by \$2.018MM, vehicle and equipment maintenance is above budget by \$40K, Facility and Equipment Maintenance is above budget by \$37K and Professional Fees (specifically collection fees) are above budget by \$360K. The total of all other expense lines is below budget by a total of (\$561K) for the year.

Key Financial Indicators:

- Current Ratio – MedStar has 7.7 in current assets (Cash, receivables) for every dollar in current debt. (Goal: a score of \$1.5 to 3.0 is considered healthy.)
- Cash Reserves – The Restated Interlocal Cooperative Agreement mandates 3 months of operating capital. As of July 31, 2024, there are 4.5 months of operating capital.
- Accounts Receivable Turnover – This statistic indicates MedStar’s effectiveness in extending credit and collecting debts by indicating the average age of the receivables. MedStar’s goal is a ratio greater than 3.0 times; current turnover is 6.68 times.
- Return on Net Assets – This ratio determines whether the agency is financially better off than in previous years by measuring total economic return. An improving trend indicates increasing net assets and the ability to set aside financial resources to strengthen future flexibility. Through July, the return is 4.60%.

MAEMSA/EPAB cash reserve balance as of July 31, 2024, is \$475,470.69.

Metropolitan Area EMS Authority dba MedStar Mobile Healthcare

Balance Sheet By Character Code

For the Period Ending July 31, 2024

Assets	Current Year	Last Year
Cash	\$25,286,672.21	\$21,797,722.64
Accounts Receivable	\$11,689,590.86	\$8,465,044.83
Inventory	\$505,000.95	\$409,910.36
Prepaid Expenses	\$1,166,294.85	\$1,408,813.23
Property Plant & Equ	\$67,401,566.44	\$72,112,548.37
Accumulated Deprecia	(\$26,746,014.32)	(\$30,021,692.39)
Total Assets	\$79,303,110.99	\$74,172,347.04
Liabilities		
Accounts Payable	(\$385,814.89)	(\$541,774.15)
Other Current Liabil	(\$3,196,527.92)	(\$2,743,355.63)
Accrued Interest	\$0.00	(\$7,781.31)
Payroll Withholding	\$13,063.59	\$19,508.61
Long Term Debt	(\$2,643,653.81)	(\$2,976,051.86)
Other Long Term Liab	(\$5,601,043.37)	(\$11,084,895.51)
Total Liabilities	(\$11,813,976.40)	(\$17,334,349.85)
Equities		
Equity	(\$65,757,291.76)	(\$57,552,004.46)
Control	(\$1,731,842.83)	\$714,007.27
Total Equities	(\$67,489,134.59)	(\$56,837,997.19)
Total Liabilities and Equities	(\$79,303,110.99)	(\$74,172,347.04)

Metropolitan Area EMS Authority dba MedStar Mobile Healthcare
Statement of Revenue and Expenditures
As of July 31, 2024

Revenue	Current Month Actual	Current Month Budget	Current Month Variance	Year to Date Actual	Year to Date Budget	Year to Date Variance
Transport Fees	\$21,583,339.77	\$22,611,230.00	(\$1,027,890.23)	\$213,967,021.67	\$210,726,971.00	\$3,240,050.67
Contractual Allow	(\$9,015,534.13)	(\$9,880,067.00)	\$864,532.87	(\$91,412,404.17)	(\$92,077,992.00)	\$665,587.83
Provision for Uncoll	(\$6,349,443.74)	(\$7,396,213.42)	\$1,046,769.68	(\$66,839,164.77)	(\$68,770,445.20)	\$1,931,280.43
Education Income	\$1,480.00	\$1,050.00	\$430.00	\$34,129.90	\$77,340.00	(\$43,210.10)
Other Income	\$189,836.69	\$194,456.03	(\$4,619.34)	\$1,556,401.11	\$1,997,385.30	(\$440,984.19)
Standby/Subscription	\$62,424.57	\$76,684.94	(\$14,260.37)	\$1,378,962.02	\$1,157,087.90	\$221,874.12
Pop Health PMPM	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
interest on Investme	\$1.00	\$100.00	(\$99.00)	\$21,678.87	\$1,000.00	\$20,678.87
Gain(Loss) on Dispos	\$0.00	\$0.00	\$0.00	\$36,021.31	\$0.00	\$36,021.31
Total Revenue	\$6,472,104.16	\$5,607,240.55	\$864,863.61	\$58,742,645.94	\$53,111,347.00	\$5,631,298.94
Expenditures						
Salaries	\$3,333,674.89	\$3,364,766.00	(\$31,091.11)	\$32,652,266.09	\$32,477,882.00	\$174,384.09
Benefits and Taxes	\$870,896.66	\$646,678.00	\$224,218.66	\$7,726,613.42	\$5,708,831.00	\$2,017,782.42
Interest	\$23,266.95	\$16,924.69	\$6,342.26	\$279,673.71	\$232,707.04	\$46,966.67
Fuel	\$129,733.84	\$199,821.00	(\$70,087.16)	\$1,476,114.22	\$1,819,892.00	(\$343,777.78)
Medical Supp/Oxygen	\$178,242.82	\$216,254.00	(\$38,011.18)	\$1,889,802.31	\$2,022,171.00	(\$132,368.69)
Other Veh & Eq	\$72,709.87	\$54,650.00	\$18,059.87	\$576,506.30	\$536,520.00	\$39,986.30
Rent and Utilities	\$49,896.44	\$58,735.94	(\$8,839.50)	\$465,506.51	\$587,345.43	(\$121,838.92)
Facility & Eq Mtc	\$56,815.07	\$91,287.81	(\$34,472.74)	\$823,475.36	\$786,200.18	\$37,275.18
Postage & Shipping	\$994.33	\$1,806.83	(\$812.50)	\$11,375.61	\$18,068.30	(\$6,692.69)
Station	\$15,261.29	\$33,707.51	(\$18,446.22)	\$397,213.95	\$533,632.10	(\$136,418.15)
Comp Maintenance	\$40,546.86	\$52,534.00	(\$11,987.14)	\$439,475.70	\$600,971.00	(\$161,495.30)
Insurance	\$69,785.93	\$57,216.58	\$12,569.35	\$588,360.49	\$585,538.80	\$2,821.69
Advertising & PR	\$139.18	\$1,000.00	(\$860.82)	\$12,096.13	\$20,400.00	(\$8,303.87)
Printing	\$90.90	\$1,861.00	(\$1,770.10)	\$6,350.65	\$18,602.00	(\$12,251.35)
Travel & Entertain	\$8,387.00	\$4,988.00	\$3,399.00	\$31,259.99	\$35,595.00	(\$4,335.01)
Dues & Subs	\$114,361.46	\$121,703.00	(\$7,341.54)	\$1,059,043.31	\$1,278,566.00	(\$219,522.69)
Continuing Educ Ex	\$4,068.55	\$4,668.00	(\$599.45)	\$34,341.95	\$104,781.00	(\$70,439.05)
Professional Fees	\$388,058.93	\$264,543.00	\$123,515.93	\$3,162,990.32	\$2,802,515.00	\$360,475.32
Education Expenses	\$135.88	\$1,225.00	(\$1,089.12)	\$4,134.53	\$25,570.00	(\$21,435.47)
Miscellaneous	\$8,116.73	\$962.00	\$7,154.73	\$29,617.25	\$37,340.00	(\$7,722.75)
Depreciation	\$337,669.36	\$358,958.00	(\$21,288.64)	\$3,624,301.24	\$3,589,580.00	\$34,721.24
Amortization Exp - Rou A Lease	\$12,622.06	\$0.00	\$12,622.06	\$125,873.17	\$0.00	\$125,873.17
Amortization Exp - ROU A Subsc	\$27,393.79	\$0.00	\$27,393.79	\$300,296.58	\$0.00	\$300,296.58
Total Expenditures	\$5,702,852.94	\$5,554,290.36	\$148,562.58	\$55,290,519.04	\$53,822,707.85	\$1,893,980.95
Net Rev in Excess of Expend	\$769,251.22	\$52,950.19	\$716,301.03	\$3,452,126.90	(\$711,360.84)	\$3,737,317.99
EBITD	\$1,130,187.53	\$428,832.88	\$701,354.65	\$7,356,101.85	\$3,110,926.20	\$3,819,005.90

Metropolitan Area EMS Authority dba MedStar Mobile Healthcare
Key Financial Indicators
July 31, 2024

	Goal	FY 2022	FY 2023	FY 2024
Current Ratio	> 1	6.04	10.88	7.70

Indicates the total short term resources available to service each dollar of short-term obligations. A current ratio in the range of 1.5 to 3.0 is considered healthy.

Cash as % of Annual Expenditures	> 25%	33.49%	35.55%	37.65%
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Indicates compliance with Ordinance which specifies 3 months cash

Accounts Receivable Turnover	>3	9.06	6.21	6.68
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long accounts receivable are being aged prior to collection. Our goal is a turnover rate of greater than 3 .

Return on Net Assets	-1.00%	-0.07%	8.61%	4.60%
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Reveals management's effectiveness in generating profits from the assets available.

Emergency Physicians Advisory Board
Cash expenditures Detail

	<u>Date</u>	<u>Amount</u>	<u>Balance</u>
Balance 1/1/17			\$ 609,665.59
J29 Associates, LLC	2/27/2017	\$ 1,045.90	\$ 608,619.69
Bracket & Ellis	10/30/2017	\$ 12,118.00	\$ 596,501.69
Brackett & Ellis	11/19/2018	\$ 28,506.50	\$ 567,995.19
FWFD Grant	4/3/2019	\$ 56,810.00	\$ 511,185.19
Brackett & Ellis	4/3/2019	\$ 20,290.50	\$ 490,894.69
Brackett & Ellis	11/27/2019	\$ 9,420.00	\$ 481,474.69
Bracket & Ellis	2/6/2020	\$ 1,382.50	\$ 480,092.19
Bracket & Ellis	2/29/2020	\$ 4,621.50	\$ 475,470.69
Balance 07/31/2024			<u><u>\$ 475,470.69</u></u>

Tab D – Chief Human Resources Officer

Human Resources - July 2024 Summary

Staffing

- 34 hires in June
- 166 hires FYTD
- Upcoming Scheduled NEOPs
 - September 9, 2024
 - October 21, 2024

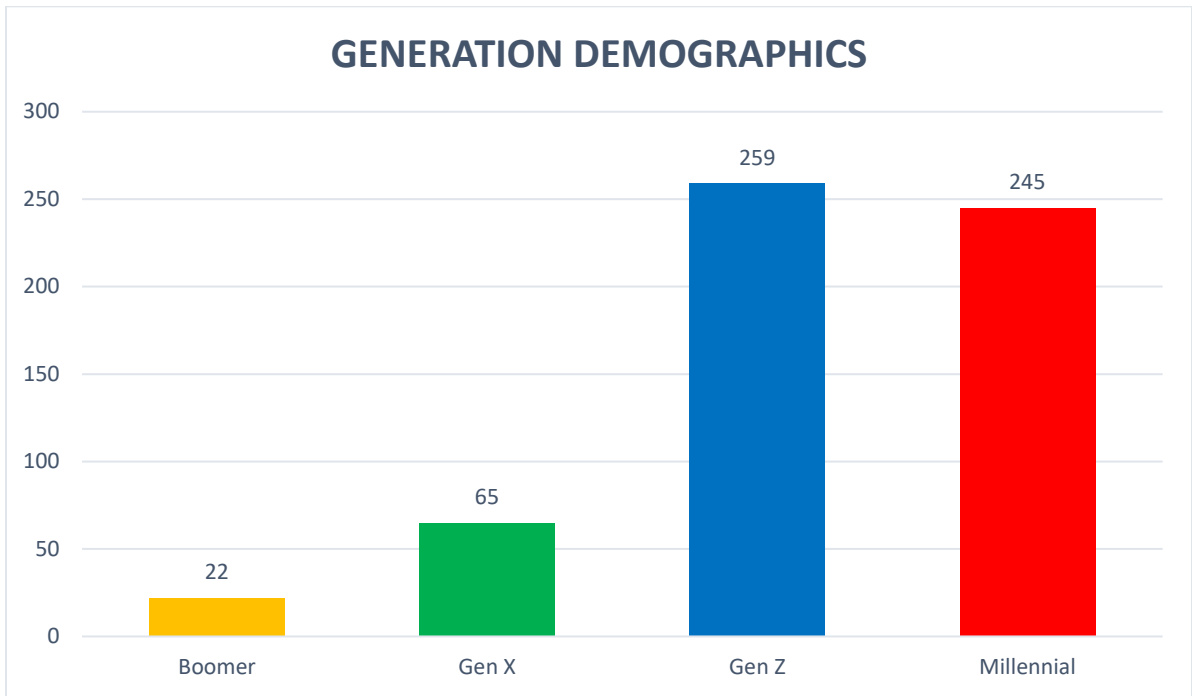
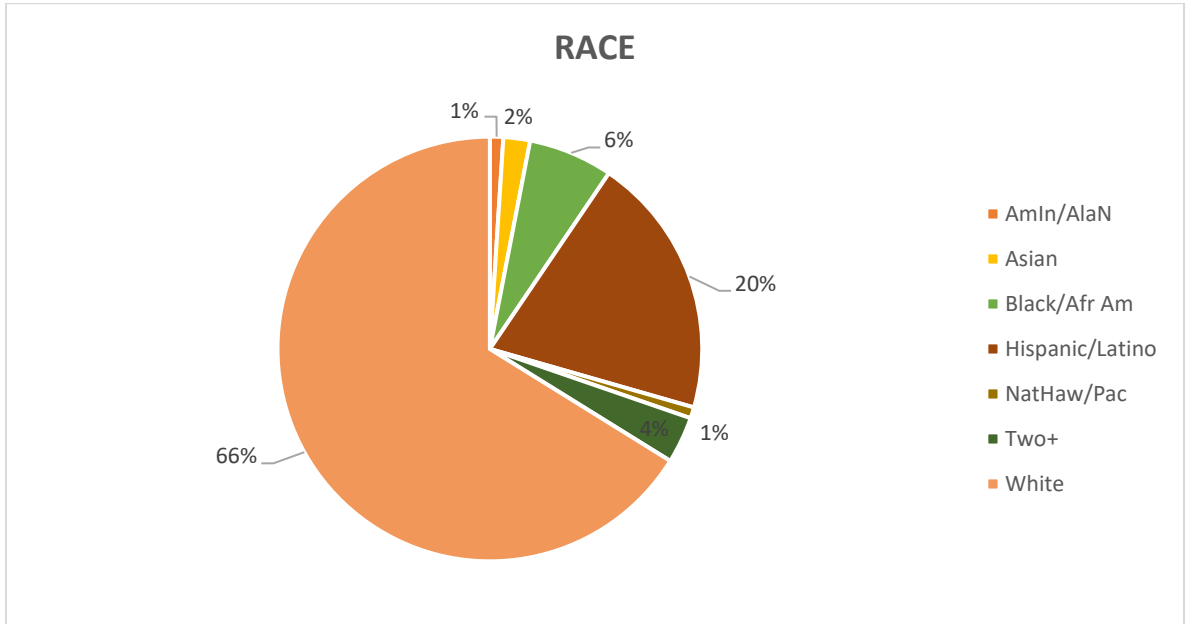
Leaves:

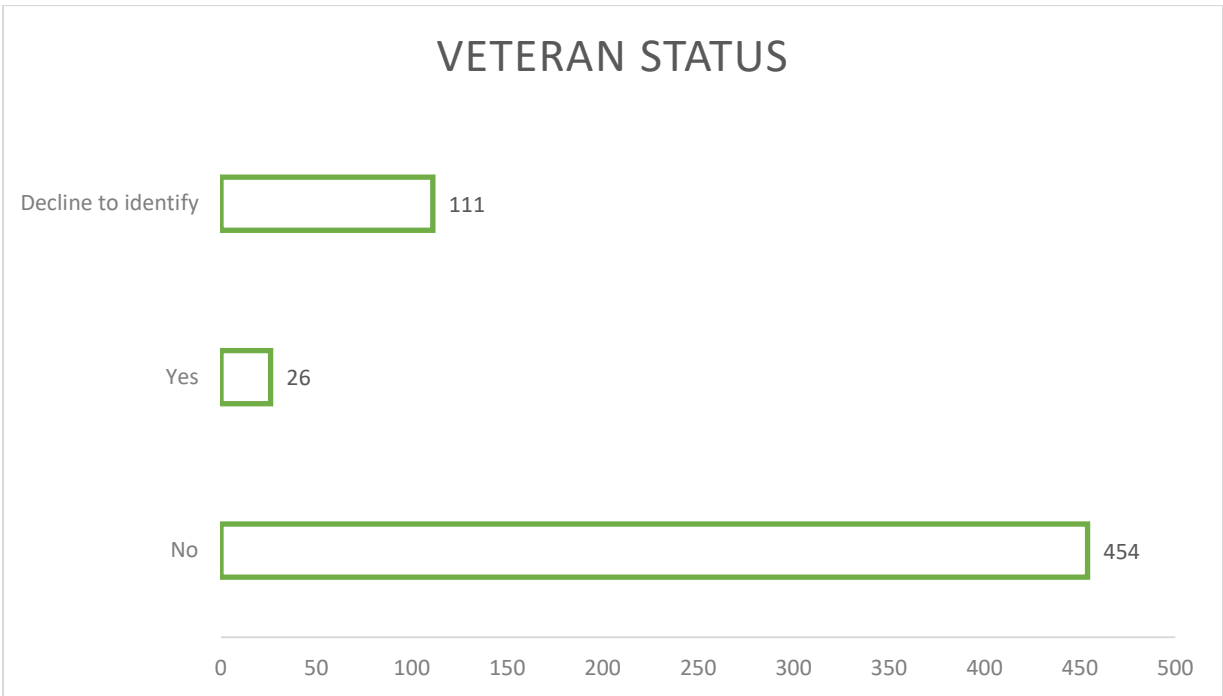
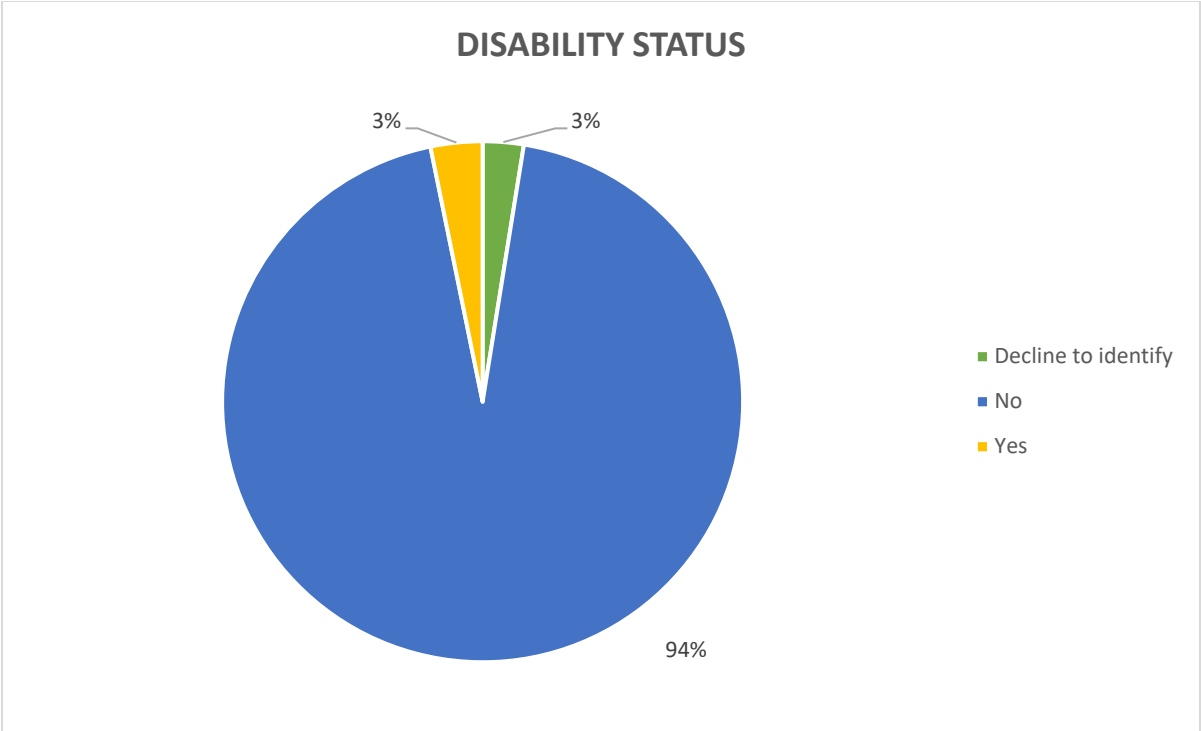
- 30 employees on FMLA /4.92% of workforce
 - 13 cases on intermittent
 - 17 cases on a block
- Top FMLA request reasons/conditions
 - Bonding (6)
 - Obstetrics/Gynecology (4)

Turnover:

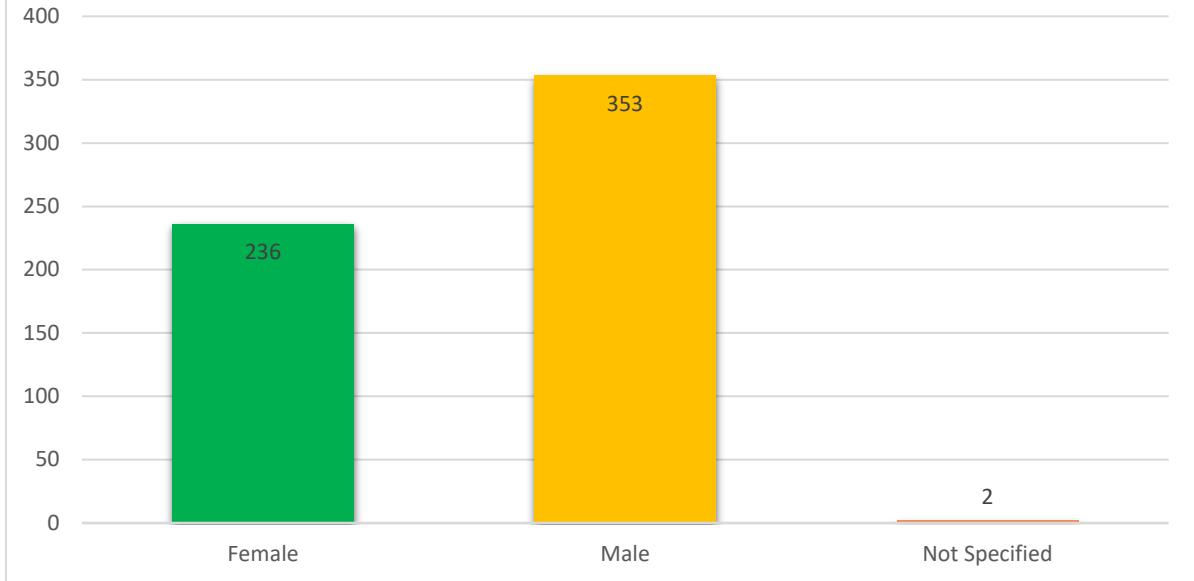
- Voluntary turnover – 1.86%
 - FT – 1.65%
 - PT – 4.35%
- Total turnover – 2.37%
 - FT – 2.20%
 - PT – 4.35%
- Total YTD turnover – 13.03%
 - FT – 12.29%
 - PT – 21.74%

JUNE 2024 DIVERSITY STATISTICS

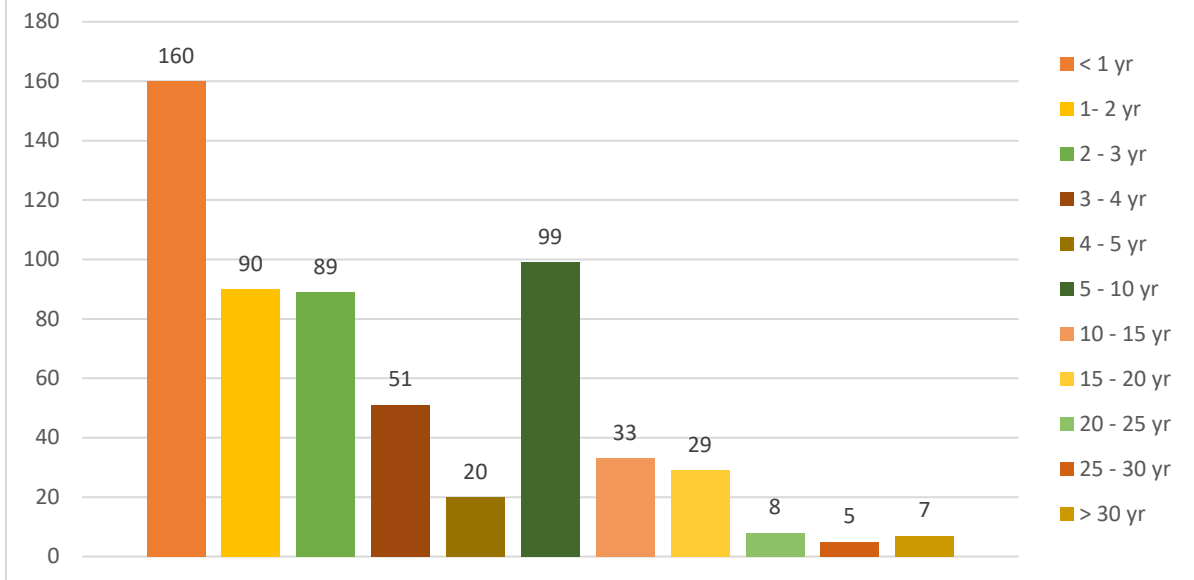




GENDER DEMOGRAPHICS



EMPLOYEE TENURE



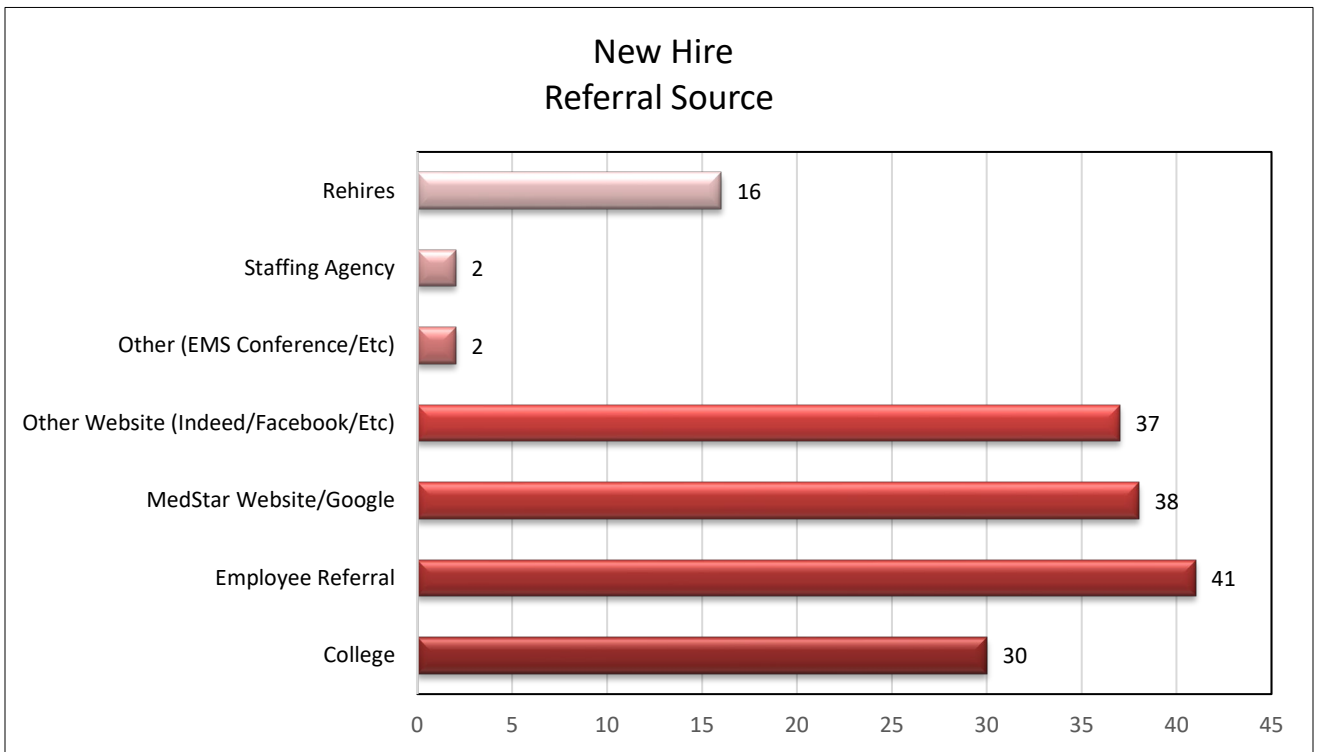
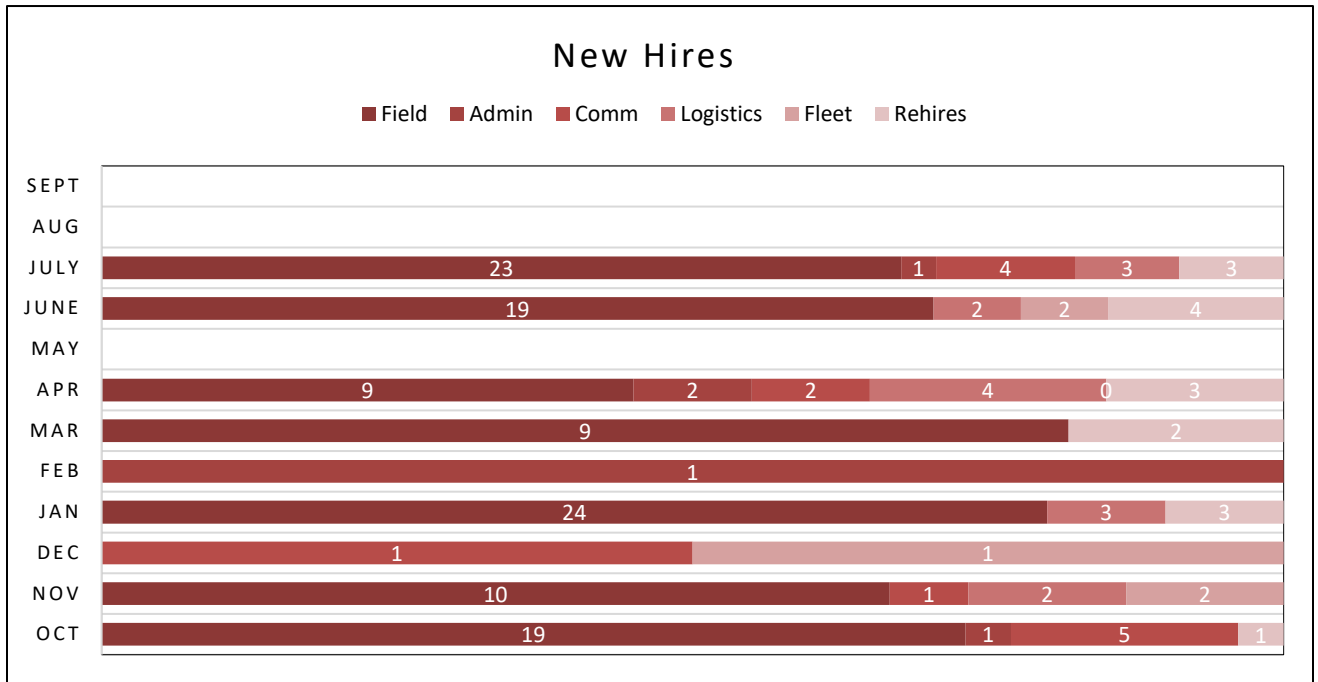
FMLA Leave of Absence (FMLA Detailed Report)
Fiscal Year 10/01/2023 thru 07/31/2024
Percentages by Department/Conditions

Conditions	
Bonding	6
Digestive	3
FMLA - Child	3
FMLA - Spouse	3
Internal Medicine	2
Neurological	3
Obstetrics/Gynecology	4
Oncology	2
Orthopedic	1
Pulmonary	3
Grand Total	30

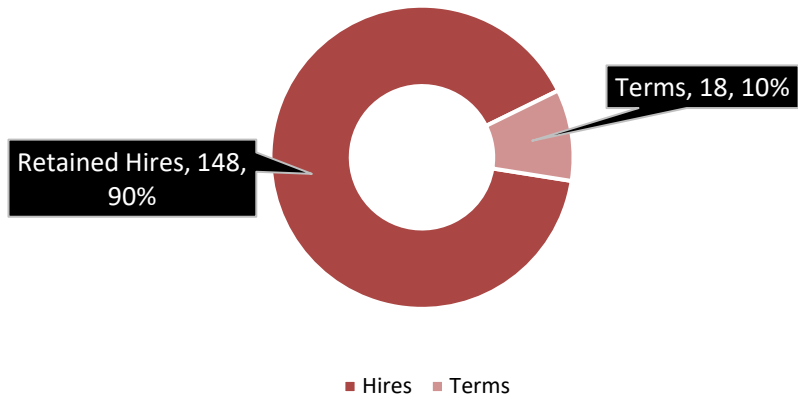
Percentage by Department					
Department	# of Ees	# on FMLA	% by FTE	% by FMLA	% by Dept HC
Advanced	158	12	2.20%	40.00%	7.59%
Basic	222	3	0.55%	10.00%	1.35%
Business Office	10	1	0.18%	3.33%	10.00%
Communications	45	1	0.18%	3.33%	2.22%
Controller - Payroll, Purchasing, A/P	6	1	0.18%	3.33%	16.67%
Field Managers/Supervisors - Operations	26	5	0.92%	16.67%	19.23%
Legal/Compliance	2	1	0.18%	3.33%	50.00%
Mobile Integrated Health	10	1	0.18%	3.33%	10.00%
Office of the Medical Director	12	1	0.18%	3.33%	8.33%
Support Services - Facilities, Fleet, S.E., Logistics	26	4	0.73%	13.33%	15.38%
Grand Total	517	30			
Total # of Full Time Employees - JULY 2024	545				
% of Workforce using FMLA	5.50%				
TYPE OF LEAVES UNDER FMLA	# of Ees	% on Leave			
Intermittent Leave	13	43.33%			
Block of Leave	17	56.67%			
Total	30	100.00%			

Recruiting & Staffing Report

Fiscal Year 2023-2024



2023-2024 FY Separations



Fiscal Year Statistics
Total hires to date 166
Total separations from hires

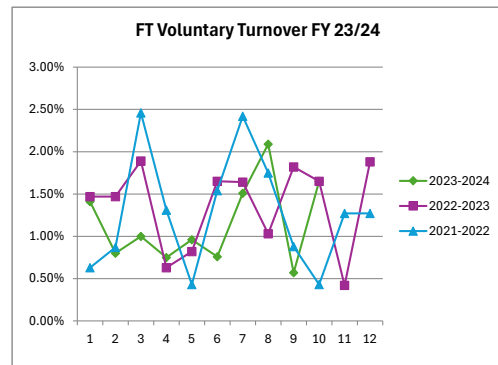
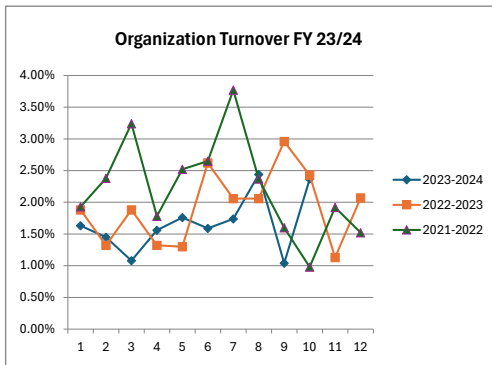
Separation Reasons:

- Abandoned Job – 1**
- Another Job – 1**
- Attendance – 1**
- Career Change – 4**
- Performance – 2**
- Personal – 6**
- Relocation – 1**
- School – 1**
- Unknown – 1**

MedStar Mobile Healthcare Turnover
Fiscal Year 2022 - 2023

	Full & Part Time Turnover			Full Time Only
	2023-2024	2022-2023	2021-2022	2023-2024
October	1.63%	1.88%	1.93%	1.61%
November	1.45%	1.32%	2.38%	1.00%
December	1.08%	1.88%	3.24%	1.00%
January	1.56%	1.32%	1.78%	1.50%
February	1.76%	1.30%	2.52%	1.53%
March	1.59%	2.62%	2.65%	0.95%
April	1.74%	2.06%	3.77%	1.69%
May	2.44%	2.06%	2.37%	2.66%
June	1.04%	2.96%	1.60%	0.76%
July	2.37%	2.43%	0.98%	2.20%
August		1.13%	1.92%	
September		2.07%	1.52%	
Actual Turnover	13.03%	22.01%	24.57%	12.29%

	Full Time Voluntary Turnover		
	2023-2024	2022-2023	2021-2022
October	1.41%	1.47%	0.63%
November	0.80%	1.47%	0.87%
December	1.00%	1.89%	2.46%
January	0.75%	0.63%	1.31%
February	0.96%	0.82%	0.43%
March	0.76%	1.65%	1.54%
April	1.51%	1.64%	2.42%
May	2.09%	1.03%	1.75%
June	0.57%	1.82%	0.88%
July	1.65%	1.65%	0.43%
August		0.42%	1.27%
September		1.88%	1.27%
Actual Turnover	9.72%	13.20%	15.25%



Tab E – FRAB

Tab F – Operations

Metropolitan Area EMS Authority dba MedStar Mobile Healthcare

Operations Report- July 2024

The following summarizes significant operational items through July 31st, 2024.

Operational Excellence	Measure	FY24 Plan	FY24 YTD
Measurable high performance is achieved through disciplined execution of efficient processes.	Compliance Response Priority 1	<11:00 @ 85%	0:10:28
	911 calls answered <15 seconds	≥ 90%	95%
	Compliance to ACE standards	≥ 95%	96%

Ambulance 911 Response Times

Compliance Goal

11
Minutes

00:09:50 **00:10:37**
Priority One Priority Two

13
Minutes

00:10:51 **00:11:22**
Priority Three Priority Four

17
Minutes

00:13:29 **00:14:39** **00:14:57**
Priority Five Priority Seven Priority Eight

**July 2024
85th Percentile
Response
Times**

Response times measured from phone answer time to arrival on scene.

System Wide 85th	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24
Priority 1	0:10:38	0:09:57	0:10:41	0:10:15	0:10:28	0:09:50
Priority 2	0:10:43	0:10:22	0:10:34	0:10:46	0:10:43	0:10:37
Priority 3	0:11:25	0:11:05	0:11:14	0:11:30	0:11:02	0:10:51
Priority 4	0:11:29	0:10:38	0:11:06	0:11:33	0:10:58	0:11:22
Priority 5	0:14:02	0:13:35	0:13:57	0:14:21	0:14:05	0:13:29
Priority 7	0:15:37	0:14:44	0:15:38	0:15:59	0:15:26	0:14:39
Priority 8	0:15:14	0:14:08	0:15:04	0:15:18	0:14:36	0:14:57

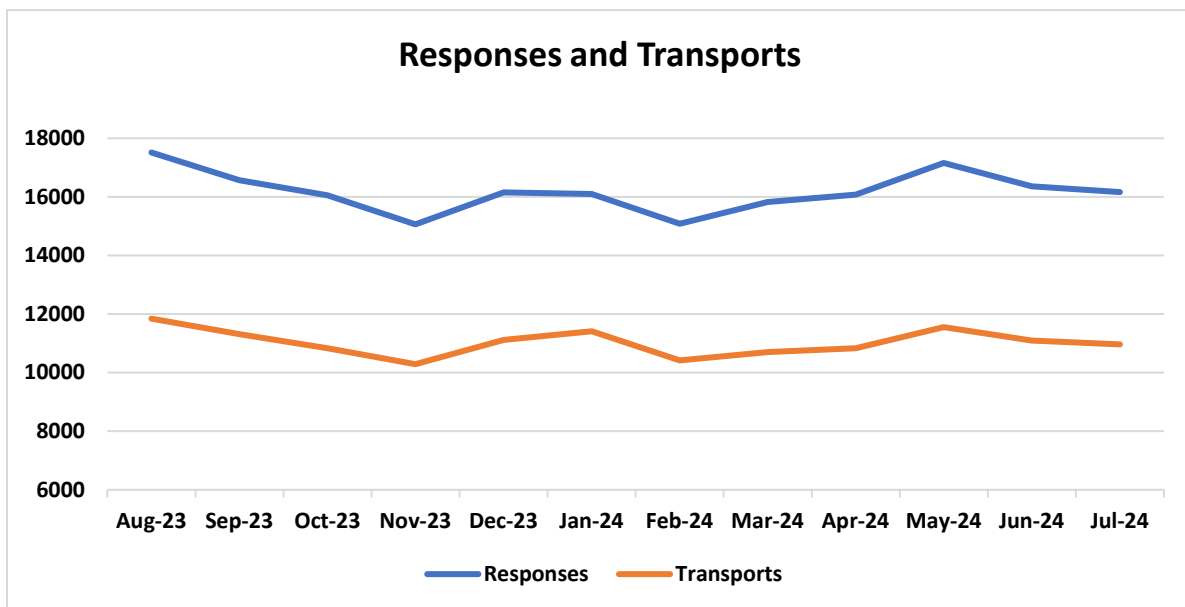
Response times measured from phone answer time to arrival on scene.

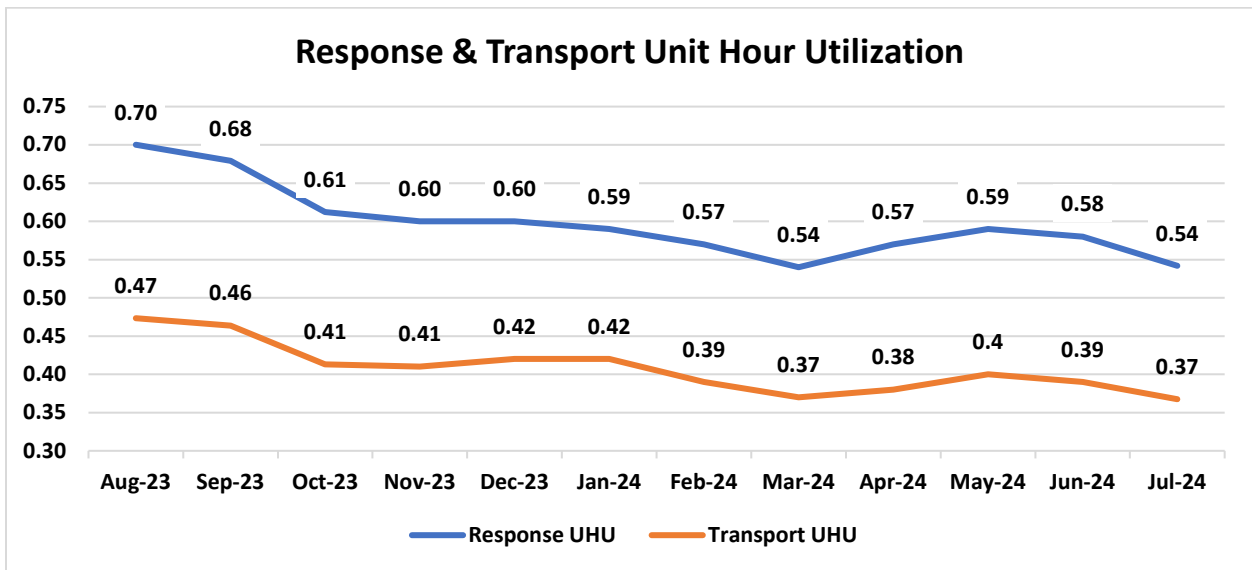
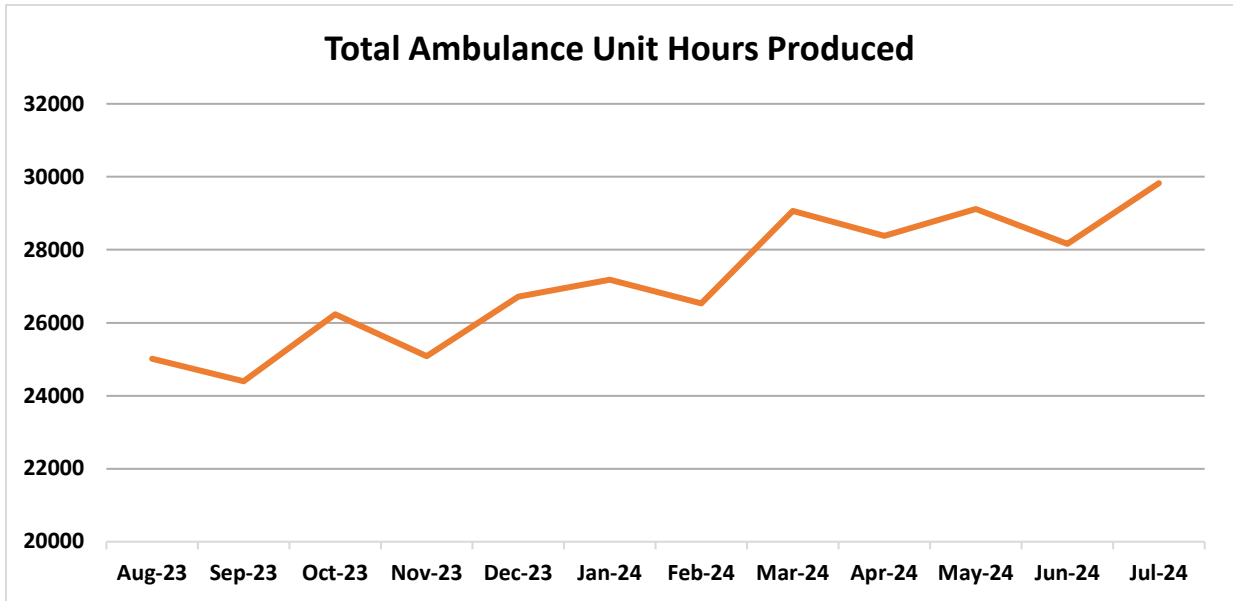
System Wide 90th	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24
Priority 1	0:11:33	0:10:39	0:11:22	0:11:01	0:11:22	0:10:38
Priority 2	0:11:36	0:11:12	0:11:24	0:11:36	0:11:46	0:11:30
Priority 3	0:12:26	0:12:00	0:12:28	0:12:32	0:12:01	0:11:45
Priority 4	0:12:53	0:11:37	0:12:22	0:12:38	0:12:00	0:12:43
Priority 5	0:15:17	0:14:56	0:15:16	0:15:41	0:15:22	0:14:44
Priority 7	0:17:27	0:16:07	0:16:58	0:17:59	0:16:35	0:16:16
Priority 8	0:16:49	0:15:46	0:16:27	0:16:47	0:16:15	0:16:21

Response times measured from phone answer time to arrival on scene.

Field Operations:

Ambulance Metrics





UHU Measured By:

Response UHU: #Responses/#Produced Unit Hours

Transport UHU: #Transports/#Produced Unit Hours

Fleet/Logistics/Building Maintenance:

Logistics:

Daily Kit Inventory Log July 2024

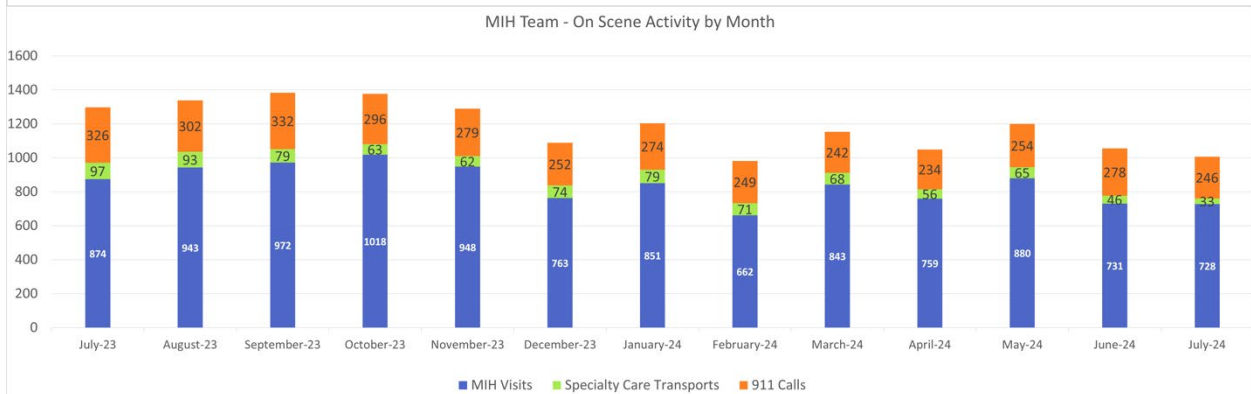
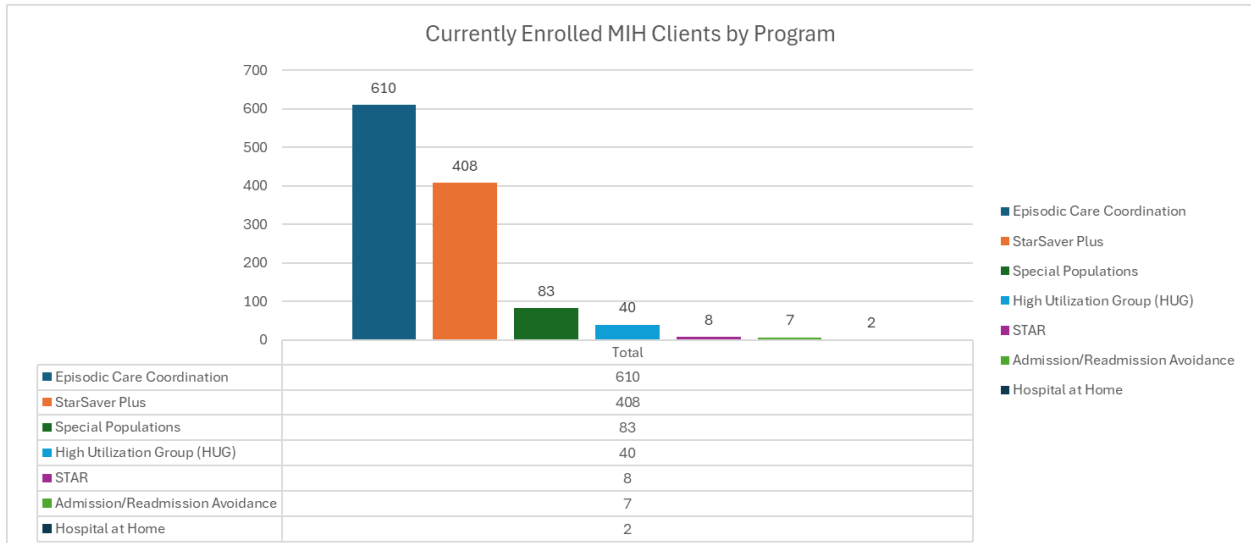
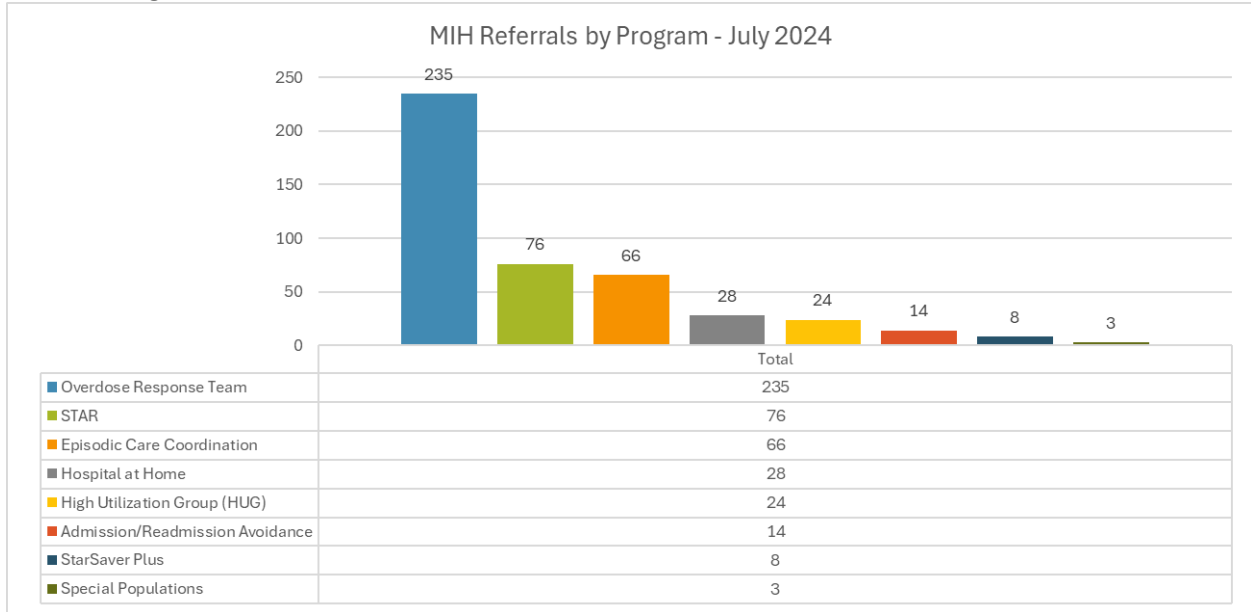


Special Operations:

- Completed 25 standby events July 2024
 - Bass Hall
 - Movie Production Shoot

○ Colonial Country Club 4th

Mobile Integrated Health:



Information Technology:

- MedStar was not directly affected by the CrowdStrike issue. Our affected vendors recovered within a few hours of the occurrence.
- Working with the City of Fort Worth on infrastructure inventory and 911 Systems Working Group.
- Executing the network segmentation project to improve the infrastructure security posture.
- Migrating older files to archives.
- Web filtering stats:



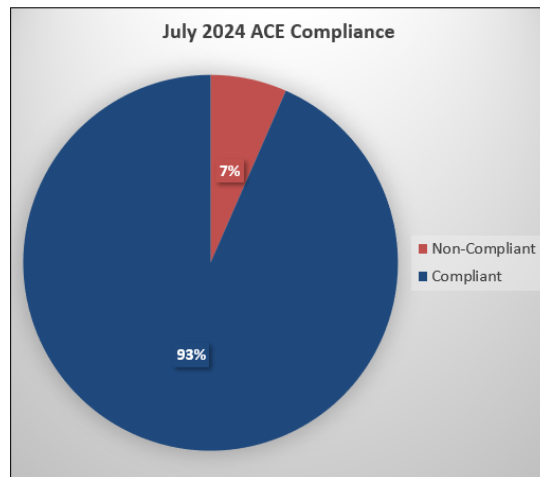
Business Intelligence:

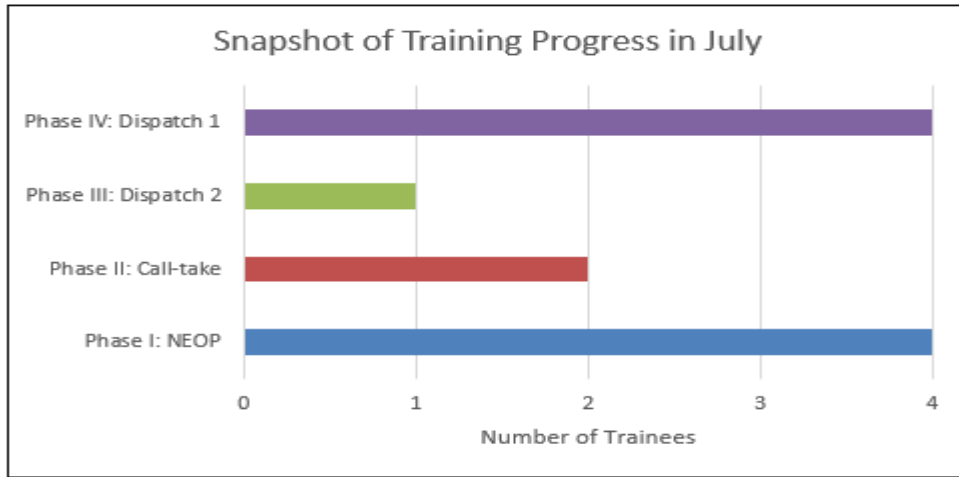
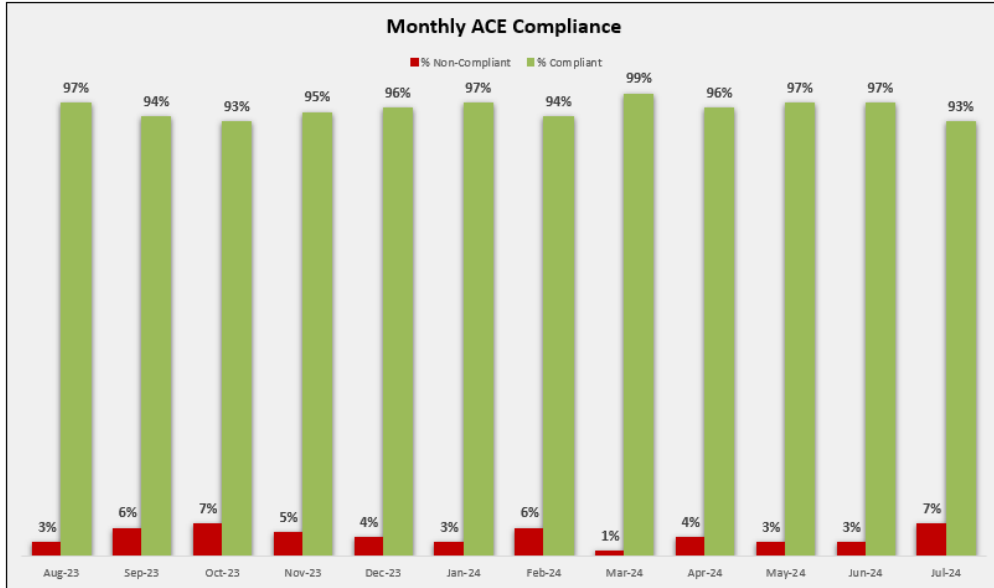
In addition to various data pull requests, deployment planning, and response time compliance QI/reporting, analysts are currently committed to:

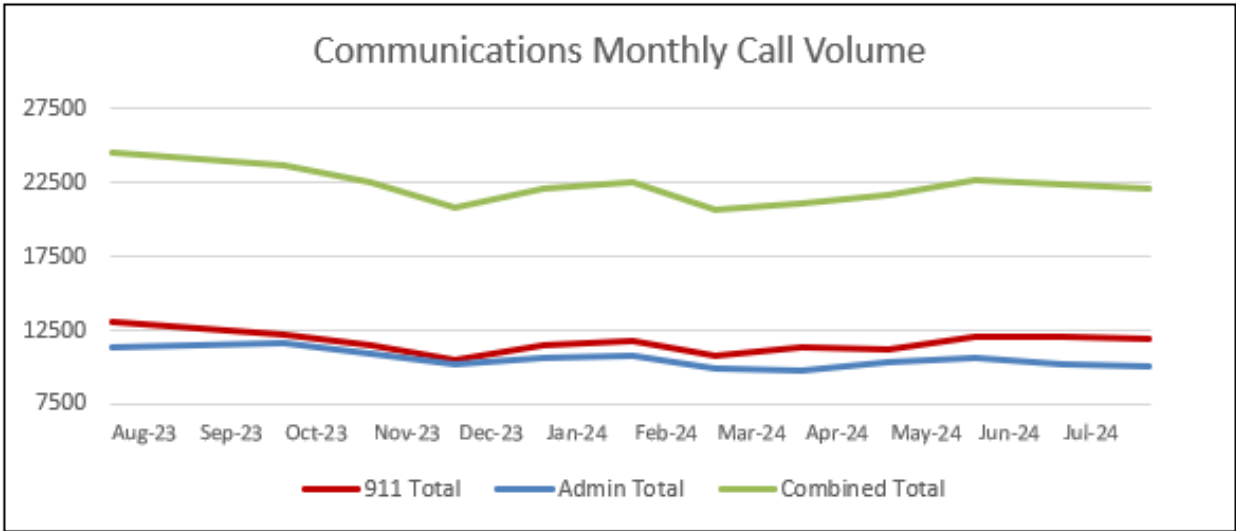
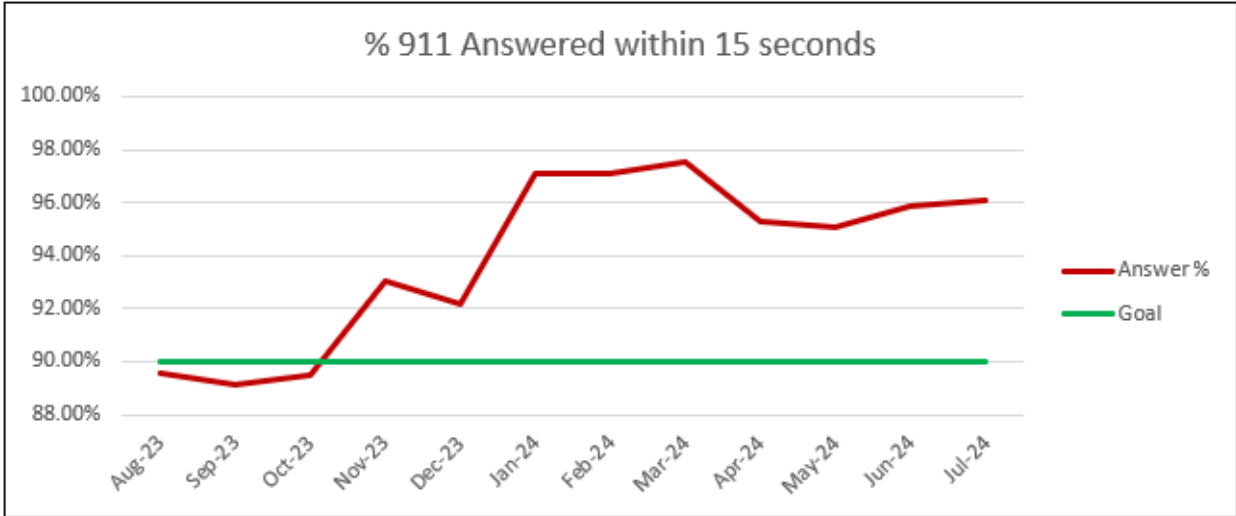
- Maintenance/support of previously constructed projects

Communications Center:

- Remain compliant with EMD protocol and IAED Accredited Center of Excellence (ACE) Standards.
- Continuous focus on answering 90% of all 911 calls in 15 seconds or less. 96.07% of July 911 calls were answered within 15 seconds.
- Staffing highlights for July:
 - Ongoing training of eleven (11) controllers. Two (2) trainees completed training.
 - Four (4) new controllers started NEOP. Two (2) controllers resigned.
- Ongoing process to gain CJIS clearance for all Communications team members.







Tab G – Compliance and Legal

Legal Team Report

June 15, 2024 – August 12, 2024

Compliance Officer Duties

- Assisted multiple MAEMSA jurisdiction Police departments with multiple criminal investigations, records requests, missing persons investigations, and obtained crew member statements, witness interviews as needed.
- Assisted Tarrant County Medical Examiner's office with multiple death investigations, and records requests.
- Processed three narcotic anomalies. No foul play was suspected in any of the occurrences.
- Maintained DSHS license roster, unit status, and various changes as needed.

Paralegal Duties

- 14 DFPS reports were filed for suspected abuse, neglect, or exploitation.
- Provided internal legal support for MedStar Executive team, and processed requests regarding legal matters.
- Assisted Legal Counsel in preparation for litigation.
- 3 Subpoenas(s) served for witness appearance.
- 5 pre-trial meetings held with the Tarrant Co. District Attorney's Office.
- Conducted 3 court appearances as states witness in criminal cases.
- Reviewed multiple legal & privacy matters with field staff, HR, OMD; consulted with Legal Counsel, and provided legal guidance as needed.
- Drafted, reviewed, negotiated, and executed multiple agreements with outside parties for various matters.

Chad Carr
Compliance Officer
Paralegal to Legal Counsel
EMT-P, CACO, CAPO, CRC

Tab H – EPAB

COMMONLY USED ACRONYMS

A

ACEP – American College of Emergency Physicians
ACEP – American Academy of Pediatrics
ACLS – Advanced Cardiac Life Support
AED – Automated External Defibrillator
ALJ – Administrative Law Judge
ALS – Advance Life Support
ATLS – Advanced Trauma Life Support

B

BLS – Basic Life Support
BVM – Bag-Valve-Mask

C

CAAS – Commission on Accreditation of Ambulance Services (US)
CAD – Computer Aided Dispatch
CAD – Coronary Artery Disease
CCT – Critical Care Transport
CCP – Critical Care Paramedic
CISD – Critical Incident Stress Debriefing
CISM – Critical Incident Stress Management
CMS – Centers for Medicare and Medicaid Services
CMMI - Centers for Medicare and Medicaid Services Innovation
COG – Council of Governments

D

DFPS – Department of Family and Protective Services
DSHS – Department of State Health Services
DNR – Do Not Resuscitate

E

ED – Emergency Department
EKG – ElectroCardioGram
EMD – Emergency Medical Dispatch (protocols)
EMS – Emergency Medical Services
EMT – Emergency Medical Technician
EMTALA – Emergency Medical Treatment and Active Labor Act
EMT – I – Intermediate
EMT – P – Paramedic
ePCR – Electronic Patient Care Record
ER – Emergency Room

F

FFS – Fee for service
FRAB – First Responder Advisory Board
FTE – Full Time Equivalent (position)
FTO – Field Training Officer
FRO – First Responder Organization

G

GCS – Glasgow Coma Scale
GETAC – Governor’s Emergency Trauma Advisory Council

H

HIPAA – Health Insurance Portability & Accountability Act of 1996

I

ICD – 9 – International Classification of Diseases, Ninth Revision
ICD -10 – International Classification of Diseases, Tenth Revision
ICS – Incident Command System

J

JEMS – Journal of Emergency Medical Services

K

L

LMS – Learning Management System

M

MAEMSA – Metropolitan Area EMS Authority
MCI – Mass Casualty Incident
MI – Myocardial Infarction
MICU – Mobile Intensive Care Unit
MIH – Mobile Integrated Healthcare

COMMONLY USED ACRONYMS

N

NAEMSP – National Association of EMS Physicians
NAEMT – National Association of Emergency Medical Technicians
NEMSAC – National EMS Advisory Council (NHTSA)
NEMSIS – National EMS Information System
NFIRS – National Fire Incident Reporting System
NFPA – National Fire Protection Association
NIMS – National Incident Management System

O

OMD – Office of the Medical Director

P

PALS – Pediatric Advanced Life Support
PHTLS – Pre-Hospital Trauma Life Support
PSAP – Public Safety Answering Point (911)
PUM – Public Utility Model

Q

QRV – Quick Response Vehicle

R

ROSC – Return of Spontaneous Circulation
RFQ – Request for Quote
RFP – Request for Proposal

S

SSM – System Status Management
STB – Stop the Bleed
STEMI – ST Elevation Myocardial Infarction

T

U

V

VFIB – Ventricular fibrillation; an EKG rhythm

W

X/Y/Z